



Support for Businesses During COVID-19

[Pandemic Preparedness Guide for Business](#) | Canadian Chamber of Commerce

[Crisis Communications Plan](#) (Template)

[Business Continuity & Recovery Plan](#) (Template)

[Business Continuity Plan and Templates for Entrepreneurs](#) (Templates x 10)

[Small Business Response Plan & Communications](#) (Templates)

[Business Credit Availability Program](#) | Department of Finance Canada, BDC & EDC

[Funding Support for Entrepreneurs Impacted COVID-19](#) | BDC

(Small Business Loans, Working Capital Loans, Purchase Order Financing)

[Employment Insurance \(EI\) Changes](#) | Employment and Social Development Canada

[Work-Sharing Program](#) | Employment and Social Development Canada

[Coronavirus Resources for Canadian Businesses](#) | Canada's Trade Commissioner

[Fiscal Countermeasures for COVID-19](#) | Canadian Chamber of Commerce

[Coronavirus and Small Business: Keeping You and Your Employees Safe](#) | CFIB

[Getting Your Business Ready for Coronavirus](#) | WHO

[Frequently Asked Questions for Canadian Exporters](#) | Export Development Canada

[Managing the Impact on Global Supply Chains](#) | Export Development Canada (Webinar)

Special Delivery Accommodations Offered for Restaurants/Food Service Businesses:

[Skip the Dishes](#) | [Door Dash](#) | [Uber Eats](#)

Business Support Contacts

CFIB Business Helpline: 1-888-234-2232

BDC Financing and Advice: 1-877-232-2269

Brampton Entrepreneur Centre — Business Advisors: bec@brampton.ca

Brampton Economic Development — Investment Services: invest@brampton.ca

Service & Information Updates | Emergency Management: brampton.ca/COVID19

City of Brampton Economic Development & Culture | brampton.ca/business | Call 3-1-1

Support for Businesses During COVID-19

Support from the City of Brampton

The City of Brampton is committed to supporting businesses during the COVID-19 pandemic.

As always, the Brampton Economic Development Office, including the Brampton Entrepreneur Centre team, are available to support our business community.

Although City of Brampton facilities are closed, the Brampton Entrepreneur Centre's business consultation services are still available virtually. To speak with a business advisor, businesses can email bec@brampton.ca.

Sector Managers are working closely with our business community to understand how they are being impacted and how we can support them.

Our team is here to help and businesses can be referred to our Sector Managers:

- Innovation & Technology – Devin Ramphal devin.ramphal@brampton.ca
- Advanced Manufacturing – Daryl VanMoorsel daryl.vanmoorsal@brampton.ca
- Life Sciences and Food & Beverage Processing – Martin Bohl martin.bohl@brampton.ca
- Tourism Office – Laura Lukaski, Manager of Tourism laura.lukasik@brampton.ca
- Film Office – Michael Ciuffini, Film & Tourism Specialist michael.ciuffini@brampton.ca

Provincial Announcements

On Monday, the Province of Ontario announced steps to protect workers who take leave from work. Learn more about the proposed job protection legislation [here](#).

The Province also announced on Monday that it will not release its Budget this month but will release an Economic and Fiscal update on March 25.

Available Funding, Resources and Best Practices

To assist business planning and continuity efforts during this time, the Canadian Chamber of Commerce has developed a guide. This tool includes links to some of the most relevant and credible information, best practice tools and resources. The **Pandemic Preparedness Guide** can be found [here](#).

In addition to pandemic preparedness tools, they have also created free templates for a [Crisis Communications Plan](#) and a [Business Continuity & Recovery Plan](#).

To support businesses during this extraordinary time, the Government of Canada has established a [Business Credit Availability Program](#) to further support financing in the private sector through the Business Development Bank of Canada (BDC) and Export Development Canada (EDC). This will allow BDC and EDC to provide more than \$10 billion of additional support to businesses.

Businesses in need of financing can [contact BDC](#) for either a Small Business Loan (up to \$100,000 can be obtained online), Working Capital Loan (extra funds to bridge cash flow gaps and support everyday operations), or Purchase Order Financing (increase cash flow to fulfill domestic or international orders with very flexible terms).

For details on Employment Insurance (EI) and Work-Sharing program from Employment and Social Development Canada (including temporary special measures), please [click here](#).