

# BRAMPTON PLOW TRACKER MOBILE APP

## User Guide

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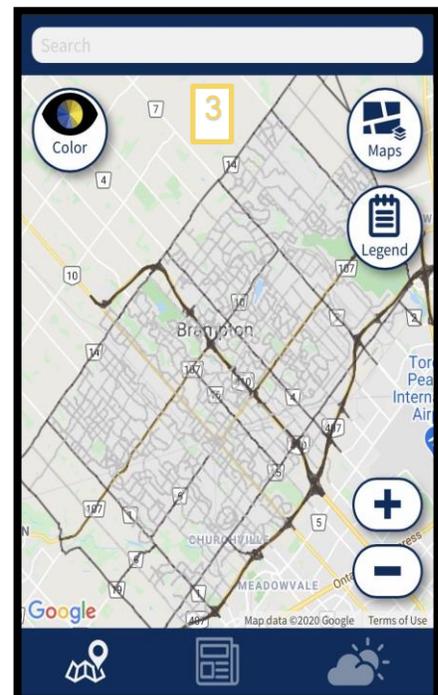
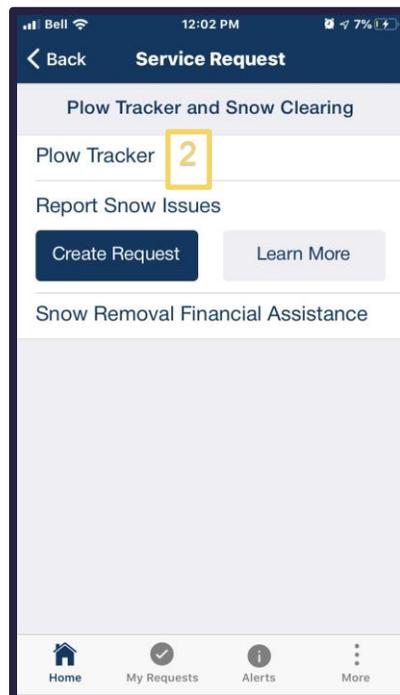
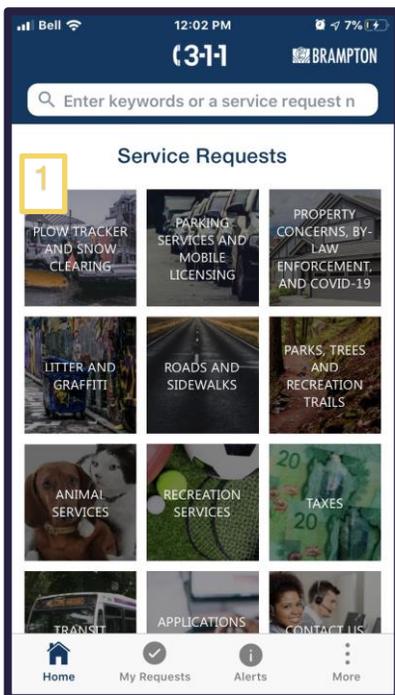


## DOWNLOAD AND LAUNCH THE APP

The Brampton 311 application is currently available on IOS and Android.



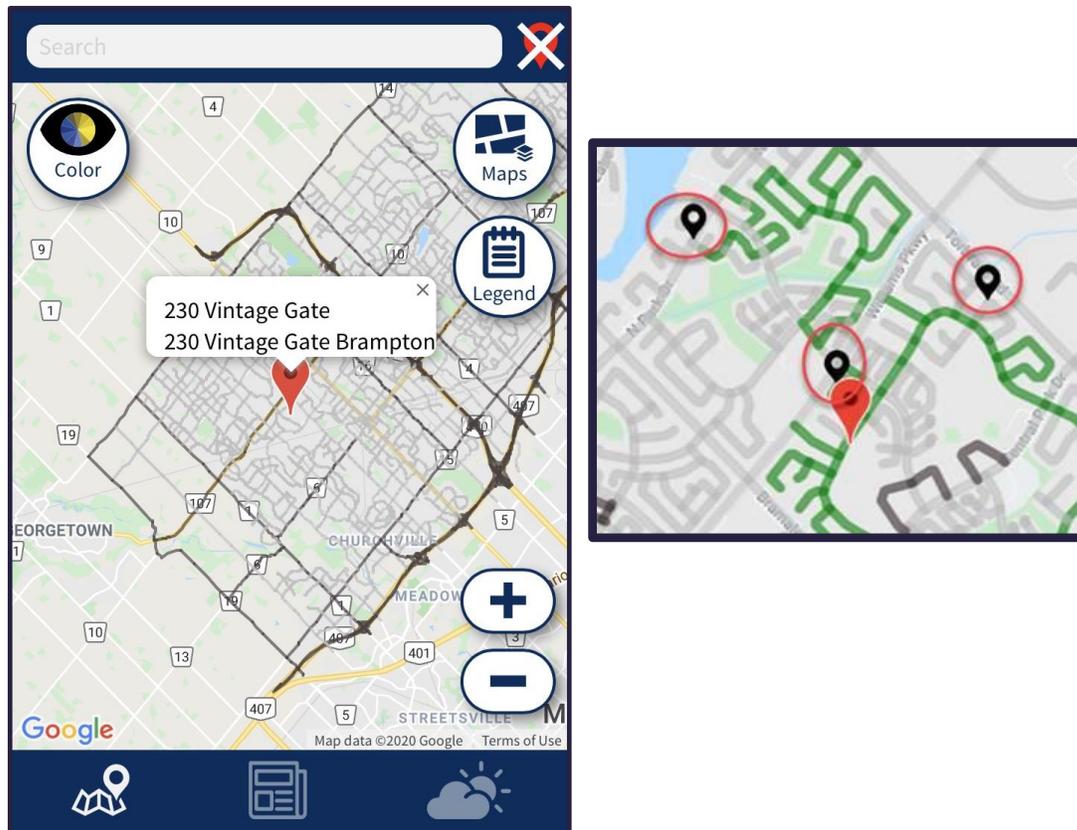
Once installed, select the Plow Tracker and Snow Clearing tile, and then click the Plow Tracker option to load the map.



## USING THE MAP

### Address and Equipment lookup

Enter an address in the search bar at the top to find a specific location. Once an address is put in the system, the three closest pieces of equipment will be displayed as black flags on the map.



### Local News



Clicking on the newspaper icon will open up the City of Brampton Snow webpage, where the most recent snow clearing updates can be viewed.

### Local Weather



The weather icon opens to Brampton weather information provided by the Government of Canada.

### Color settings



Users have the option to display the map with modified color option. Press the button once to turn this feature on, and press again to turn it off.

## Map Layers



At the top right corner of the map, the map layer icon allows users to select different types of snow operations to display on the map.



## Zoom buttons

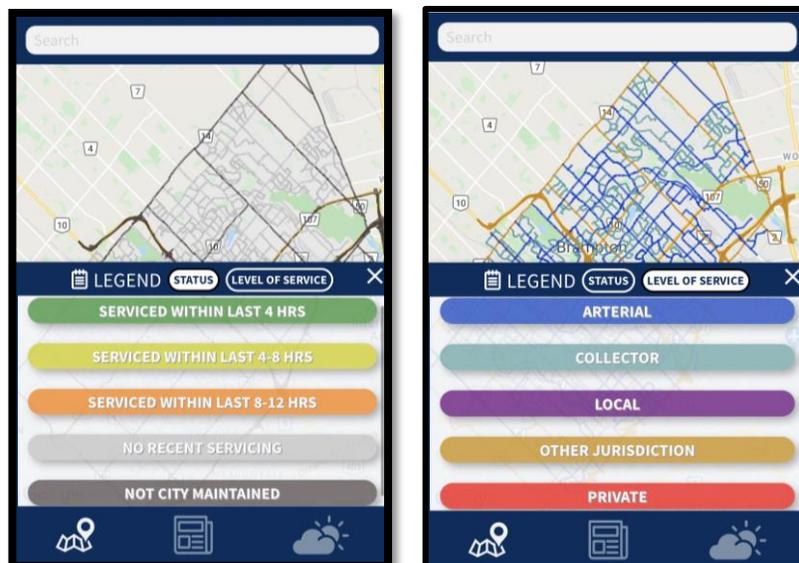


Use the plus (+) and minus (-) signs at the bottom right to control the zoom level of the map.

## Map Legend



The map legend explains what each colour displayed on the map means. From the legend, either select 'Status' to see Snow Clearing progress in the City, or select 'Level of Service' to see the road service categories in Brampton.



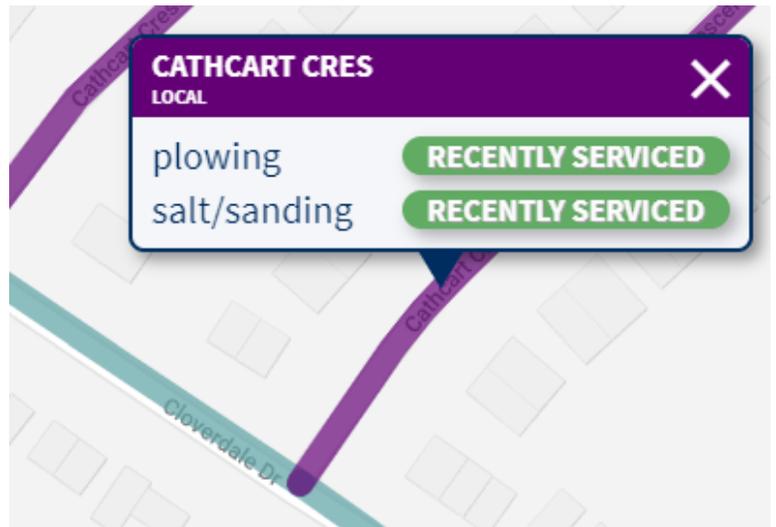
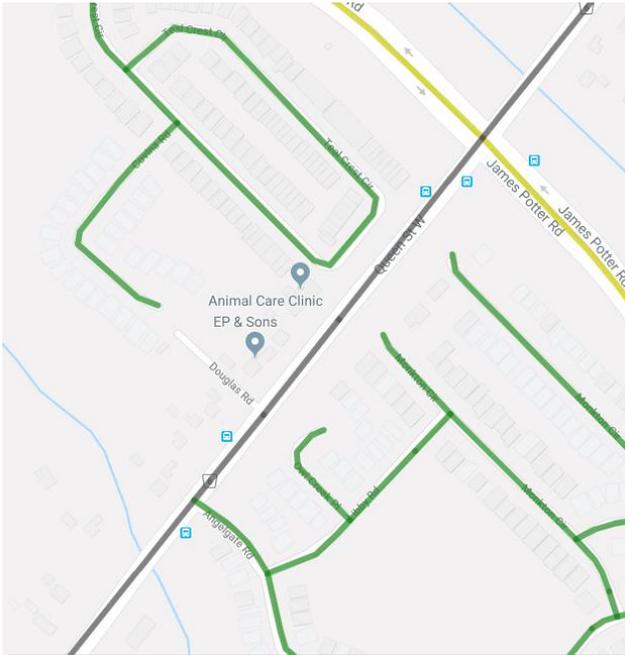
## LEVELS OF SERVICE

When the Level of Service option is selected, the legend and map will display the road service levels defined by the City. Brampton services its roads on a priority system, with arterial roads cleared first, collector roads second, and local roads third. [Click here](#) to learn more.

## SNOW CLEARING STATUS

The Status legend explains how the different colours of the map relate to snow clearing status. **Like most plow tracking tools, the information displayed has a built-in delay for security reasons.**

In the first image below, most local streets are green, showing that the City has recently serviced them. The screenshot also shows that the nearby Collector road (in yellow) was cleared before the Local ones, and that the Arterial road (in dark grey) is not maintained by the City.



Clicking on a street or sidewalk will display its service category (road type) and service status.