



City of Brampton Recreation Gift Card Terms and Conditions

1. Issuer

This Gift Card is issued by The Corporation of the City of Brampton (the "City") for use at Peel Village Golf Course.

2. Definitions

For the purposes of these Terms and Conditions:

"Gift Card" means a voucher in any form, including an electronic credit or written certificate, that is issued by a supplier under a gift card agreement and that the holder is entitled to apply towards purchasing goods or services covered by the voucher; ("carte-cadeau")

3. Acceptance of Terms

The terms in effect at the time of purchase apply to the Gift Card. The City may update these Terms only to comply with law, clarify administration, prevent fraud, or expand eligible uses or redemption methods, and no update will reduce the purchased balance or materially restrict use of an already-issued Gift Card.

4. Card Identification

The City may assign or record identifying information for the Gift Card, including a gift card number, barcode, issue date, and original value, for issuance, tracking, balance verification, and redemption purposes.

5. Eligible Use

For example: green fees, cart rentals, range balls, lessons, memberships, tournament fees, merchandise, food and beverage, alcohol, taxes, tips/service charges, deposits, no-show charges, online bookings, GolfNow bookings, Registration App purchases, or third-party concession purchases. Gift Cards are issued for the dollar amount purchased at the time of issue, and a minimum purchase amount of \$10 applies. Peel Village Gift Cards may be purchased online through Xplor.

6. Redemption Location

This Gift Card may be redeemed only in person at Peel Village Golf Course. It is not valid for use on the Registration App or for online bookings through Golf Now, unless the City expressly authorizes another redemption method or location in writing.

7. No Cash Value

This Gift Card is not legal tender, and is not redeemable for cash or cash back, except where required by law.

8. No Expiry

The purchased balance on this Gift Card does not expire.

9. No Fees

No activation, service, maintenance, dormancy, administration, or other fee applies to purchase, hold, or

13. Lost, Stolen, Damaged, or Defaced Gift Cards

Treat this Gift Card like cash. The City is not responsible for lost, stolen, damaged, altered, defaced, or unreadable Gift Cards. Such Gift Cards may not be replaced or refunded, except where required by law or where the City determines otherwise.

14. Refunds and Returns

The Gift Card is non-refundable and may not be returned or redeemed for cash, except where required by law. Purchases made using a Gift Card are subject to the applicable refund, cancellation, and return policies for the product or service purchased. Where a refund or other remedy is approved, the City may provide a complimentary pass or voucher for eligible tee times, bookings, or similar services, and an account credit for eligible merchandise purchases, in accordance with applicable policies. For more information, please refer to: [Withdrawal or Refund Requests](#)

15. Prohibited Use / Anti-Fraud

This Gift Card may not be counterfeited, altered, duplicated, resold for value, or used for any fraudulent, unlawful, or unauthorized purpose.

16. Suspension, Refusal, or Cancellation

The City reserves the right to refuse, suspend, void, or cancel a Gift Card, or deny a transaction, where the City has reasonable grounds to believe fraud, misuse, unauthorized activity, or a security concern is suspected, or where required by law.

17. Peel Village Golf Course Rules

Use of the Gift Card is subject to the Peel Village Golf Course rules, procedures, booking conditions, cancellation requirements, no-show rules, weather-related rules, and applicable operating policies in effect at the time of purchase. These rules may affect tee time bookings, cancellations, no-shows, rain checks, course closures, and other operational matters.

The City may update these Terms after purchase only to comply with law, clarify administration, prevent fraud or misuse, or expand eligible uses or redemption methods. No update will reduce the purchased Gift Card balance or materially restrict the use of an already-issued Gift Card. For more information, customers should review the Peel

Village Golf Course webpage ([Peel Village Golf Course](#)) or contact Peel Village Golf Course directly before booking or redeeming the Gift Card.

18. Privacy

Any personal information collected by the City in connection with the purchase, issuance, administration,



use this Gift Card. If the City offers replacement of a lost or stolen card, any replacement fee must be disclosed at the time of purchase and before replacement.

10. Balance Use

The value of the Gift Card will be applied to eligible purchases until the available balance is exhausted. If the total purchase amount exceeds the available balance, including where applicable fees or prices have increased after the Gift Card was purchased, the Cardholder must pay the remaining amount using another accepted form of payment.

11. Remaining Balance

Any unused balance will remain on the Gift Card and may be used toward future eligible purchases in accordance with these Terms and Conditions.

12. Non-Reloadable

This Gift Card is not reloadable. Once the available balance has been used, a new Gift Card must be purchased.

verification, possible replacement, or use of this Gift Card shall be collected, used, disclosed, retained, and protected in accordance with the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA) and applicable City practices.

19. Accessibility

Accessible formats and communication supports for these Terms are available upon request, in consultation with the requester, in a timely manner and at no additional cost beyond any regular charge.

20. Governing Law

These Terms and Conditions are governed by the laws of the Province of Ontario and the federal laws of Canada applicable in Ontario.

21. Severability

If any provision of these Terms and Conditions is found to be invalid, illegal, or unenforceable, the remaining provisions will continue in full force and effect.

22. Entire Agreement

These Terms and Conditions, together with any terms printed on the Gift Card, receipt, or accompanying written notice issued by the City, constitute the entire agreement governing the Gift Card.

23. Limitation of Liability

To the extent permitted by law, the City shall not be liable for any delay, interruption, or inability to use the Gift Card where caused by circumstances beyond the City's reasonable control, including system outages, technical failures, or suspected fraud or misuse. In any event, the City's liability, if any, shall be limited to the remaining verified balance on the Gift Card. Nothing in these Terms limits any right or remedy that cannot be limited under applicable law.