

Event Workers are individuals appointed by the Event Organizer, who serve or sell alcohol, or are involved in an event where alcohol is served on municipal property. They must be nineteen (19) years of age or older, have satisfactorily proven to the Event Organizer and the City of Brampton that they have been trained by a recognized alcohol server training course (eg. Smart Serve[®]), and that they will act in accordance with the M.A.P.

All Event Workers have a responsibility to monitor, manage and control the operation of the event. They will not be under the influence of alcohol or any other substance before, during, or immediately after the event.

The different types of Event Workers and their responsibilities are identified below:

FLOOR SUPERVISOR	DOOR MONITOR
<ul style="list-style-type: none"> • interact with participants; • monitor patron behaviour; • monitor for intoxication and underage drinkers; • respond to problems and complaints; • assist Door Monitors when necessary; • assist in managing a person who is refused sale, crowd control and de-escalation of violence; • remove intoxicated persons; • arrange safe transportation; and • maintain communication with Event Organizer and other Event Workers. 	<ul style="list-style-type: none"> • check identification and assess for signs of intoxication; • refuse entry of intoxicated and troublesome individuals; • monitor for those showing signs of intoxication when leaving the event; • arrange safe transportation; and • maintain communication with Event Organizer and other Event Workers.
SERVER/BARTENDER	TICKET SELLER
<ul style="list-style-type: none"> • accept tickets for the purchase of alcoholic drinks; • responsible for the service of all alcoholic drinks; • monitor for intoxication and underage drinkers; • refuse service when a patron appears to be intoxicated or near intoxication; • offer a non-alcoholic substitute; and • maintain communication with Event Organizer and other Event Workers. 	<ul style="list-style-type: none"> • sell alcohol tickets to a maximum of four (4) per person per purchase; • monitor for intoxication and underage drinkers; • refuse sale to patrons at or near intoxication; • refund tickets upon request; and • maintain communication with Event Organizer and other Event Workers.

The minimum Event Worker and security requirements are set out in the following table. The City of Brampton reserves the right to adjust the minimum number or types of Event Workers on an event-by-event basis. This includes the provision of both police and/or licenced security.

NUMBER OF GUESTS ⁱ	MINIMUM NUMBER OF EVENT WORKERS				SECURITY REQUIREMENTS
	BARTENDERS	DOOR MONITORS ⁱⁱ	FLOOR SUPERVISORS ⁱⁱⁱ	TICKET SELLERS	
Up to and including 75	1 ^{iv}	0	0	0	0
76 – 150	2	One monitor for each access point	1	1	0
151 – 300	2	One monitor for each access point	2 (+1 for outdoor events)	2	1 (if an outdoor event)
301 – 400	3	One monitor for each access point	3 (+1 for outdoor events)	2	1 (if an outdoor event)
401 – 500	3	One monitor for each access point	3 (+1 for outdoor events)	2	1 (+1 for outdoor events)

ⁱ For outdoor events, ratios will be determined based on the maximum capacity of the licenced area (i.e. beer garden/tent).

ⁱⁱ Each venue will require a varying number of Door Monitors depending on the layout of the venue.

ⁱⁱⁱ The Event Organizer can act as a Floor Supervisor.

^{iv} For events up to and including seventy-five (75) guests, the Event Organizer can act as the Bartender.

For any event that allows admittance of those under nineteen (19) years of age, additional Floor Supervisors may be required, as determined by the City Representative.

For events which are expected to exceed an anticipated attendance of five hundred and one (501) or greater, specific Event Worker requirements will be evaluated on an event-by-event basis in consultation with a City Representative.