



BUILDER BULLETIN #2025-03

(July 16, 2025)

IMPORTANT NOTICE TO BUILDERS Enhancements to Brampton Building and Business Portal

As part of our ongoing commitment to improve customer service, the Building Division launched the Brampton Building and Business Portal (www.brampton.ca/bbportal) in June 2024. The portal enables customers to conveniently interact with the Building Division staff on-line, apply for permits and schedule inspections.

We are pleased to inform you that as of **July 21, 2025**, the Brampton Building and Business Portal will have the following enhancements to improve service efficiency and user experience.

- Inspection scheduling will be available for guest users.
- The ability to add a contractor to a permit for inspection scheduling.
- Enhanced user experience in responding to reviews.

Inspection Recall Fees will now apply to Additional Residential Unit (ARU) permits. ARU permits include Two-Unit Dwellings, Three-Unit Dwellings, and Garden Suites. If an inspection does not pass on two separate occasions, a fee of \$115.16 will be charged and must be paid before booking any following inspections. The fees are intended to encourage inspection readiness and reduce repeat visits.

As a result, the portal will be unavailable from Sunday, July 20th at 8:00am until Monday, July 21st at 8:30am.

You can visit www.brampton.ca/building for related frequently asked questions on portal services.

To book an appointment at our offices at Flower City Community Campus – 8850 McLaughlin Road – Unit 1, visit: www.brampton.ca/skiptheline

You can also call 311, 905-874-2401 or email building.inquiries@brampton.ca for more information.