

**AGENDA**  
**12:00 p.m. – 1:00 p.m.****Location: 6<sup>th</sup> Floor Boardroom, City Hall**Mayor Patrick Brown  
City and Regional CouncillorsDavid Barrick, Chief Administrative Officer  
Senior Leadership Team and required staff**Purpose:**

- An education session on effectively communicating to diverse stakeholder groups

**12:00 p.m. Welcome and Introductory Remarks*****Effectively Communicating with Diverse Stakeholders***  
*Sarada Peri, Peri Communications***1:00 p.m. Wrap-up and Adjournment**

*Council Meeting lunch will be provided at the Workshop.*

**City Council Workshop Rules**

Section 20 of Procedure By-law 160-2004, as amended, applies:

- A workshop can include open session and closed session business, in accordance with the Procedure By-law and *The Municipal Act, 2001*.
- Workshop notice is to be made available to the public. After Workshop notice is provided, no new matters can be added to an agenda. Quorum of Council is not required for a Workshop. Members of the public attending a Workshop are permitted to observe the public session. No decisions or directions to staff can be made at the Workshop. Any matter requiring a Council decision must be reported back to Committee or Council for consideration and approval.
- The City Clerk's Office will prepare "minutes" from the Workshop. Public session "minutes" are available for public review if a request is received.