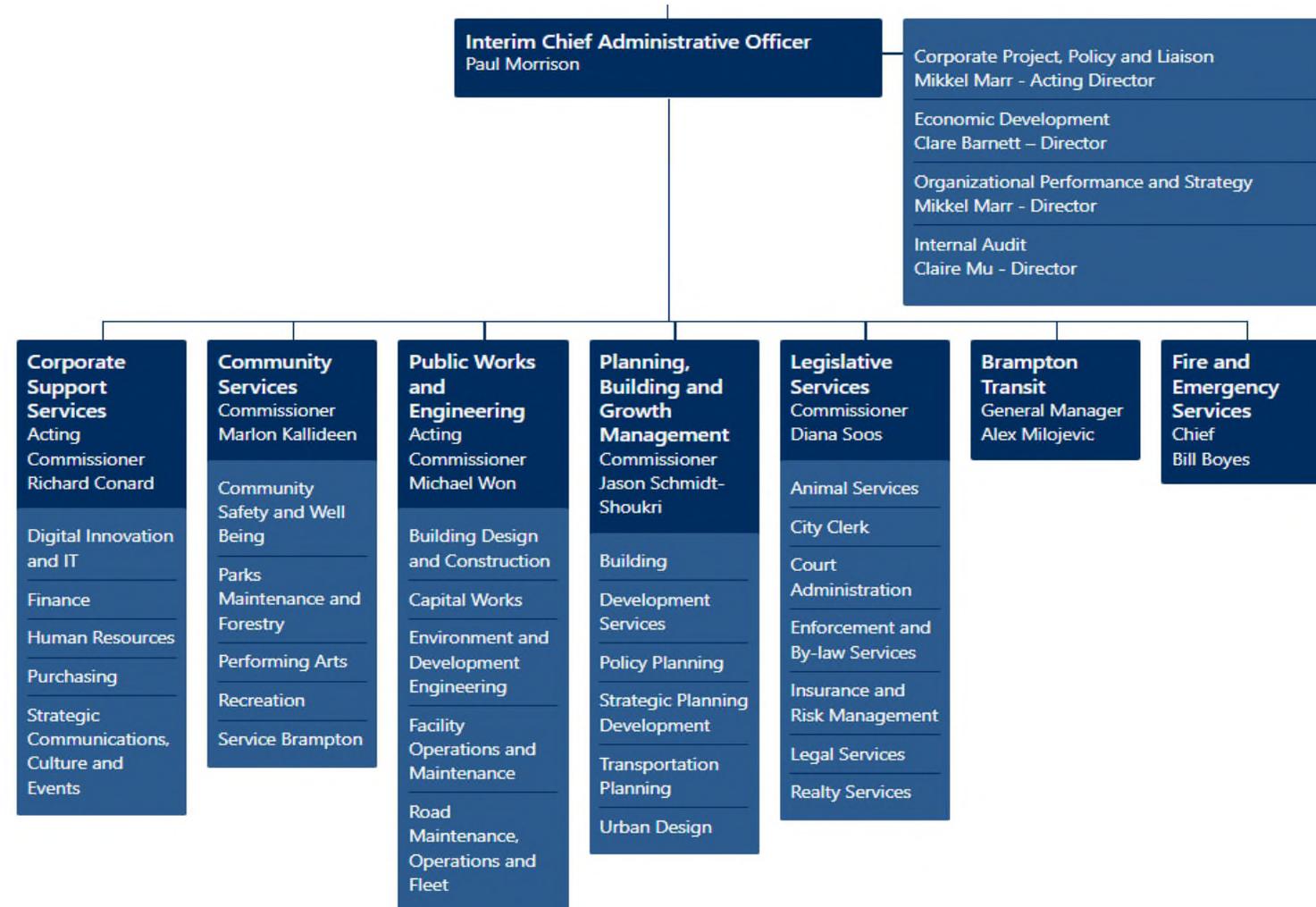


Office of the CAO

November 10, 2022



Office of the CAO



Office of the CAO

The Office of the CAO provides strategic direction to the corporation, empowering employees to find opportunities to increase speed, agility and responsiveness

Key Service Areas

Corporate Projects, Policy and Liaison

Mikkel Marr, Acting Director

Internal Audit

Claire Mu, Director

Organizational Performance and Strategy

Mikkel Marr, Director

Economic Development

Clare Barnett, Director



Corporate Projects, Policy And Liaison



Corporate Projects, Policy and Liaison

This centralized division comprises of 5 major functions (sections) housed within the Office of the CAO.

These Centralized functions are aligned in the CAO office for improved efficiency and performance on corporate initiatives.

The Subject matter experts within CPPL provide guidance and support to Council and Staff embracing accountability and consistency.

Sections:

CORPORATE
PROJECTS

CORPORATE POLICY

EQUITY OFFICE

GOVERNMENT
RELATIONS & PUBLIC
LIAISON

SPONSORSHIP &
CORPORATE
DEVELOPMENT



Corporate Projects

The Corporate Projects program is responsible for oversight, management, direction, and inter-departmental alignment of high-profile, strategic priorities and transformational projects aligned with the City's overall strategic plan and vision.

Typical projects include priority Council initiatives that span across multi-discipline and multi-department.

Example:
TMU Medical School

The logo for Toronto Metropolitan University, featuring the text "Toronto Metropolitan University" in white on a blue rectangular background with a yellow L-shaped graphic element to the right.

**Toronto
Metropolitan
University**



Corporate Policy

- The Corporate Policy team (CPT) plays a key centralized role working in collaboration with City departments to evaluate, develop and review all Corporate Policies, which include Council Policies and Administrative Directives
- All approved Corporate Policies are maintained by the Corporate Policy team and housed in the Brampton Policy Network and Policy Library for easy access by staff and the public.

Our role includes, but is not limited to:

- Support departments developing and/or reviewing policies
- Provide tools, templates and resources to build policy capacity
- Promote open government, transparency and accountability
- Ensure the City governs itself effectively and complies with relevant legislation
- Ensure effective controls, compliance, safeguards, consistency, rigor and quality across all policies



Government Relations & Public Liaison

ADVOCACY | COUNCIL SUPPORT | PUBLIC POLICY



Council Updates & Support

- Region of Peel
- Association of Municipalities of Ontario
- Federation of Canadian Municipalities

Issue and Event Support

- Big City Mayors Caucus; Ontario Big City Mayors

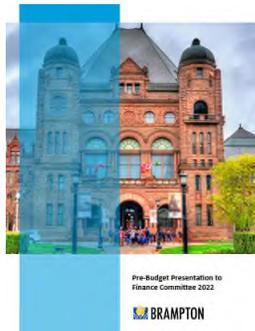
Pre-Budget Consultations - Policy & City priorities

Public Consultations - Legislation & Regulatory Changes

Engagement – advance Term of Council Priorities, funding advocacy

Collaboration with Brampton's Elected Representatives & Stakeholders

- Members of Parliament
- Members of Provincial Parliament



Sponsorship & Corporate Development

EXTERNAL FUNDING “*delivering non-tax revenue to the corporation through*”

The Sponsorship Team has already generated over \$700K in sponsorship revenue in 2022 working with 40 different sponsors. Our goal is to build a program that delivers \$1M in annual revenue.

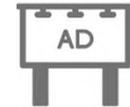
SPONSORSHIP & NAMING RIGHTS



GRANTS



REVENUE GENERATING ADVERTISING



Valuing Humanity on a Daily Basis

- Create an environment of equity, inclusion, diversity and anti-racism within the corporation of the City of Brampton, and in the community.
- To educate, understand and allow for respectful dialogue around bias, racism and barriers.
- To ensure compliance with human rights legislation, employment standards and equity principles, and other related legislations and best practices.

Existing Priority:

Embed Diversity and Equity

- Develop a Diversity, Equity and Inclusion Strategic Blueprint
- Establish a community-led Taskforce to initiate development of an Institute for Brampton Diversity
- Collection of demographic data to provide evidence-based data to inform new policies, programs through an EDI lens.

Focused Priority:

- Develop a City Learning Strategy to build inclusive leadership mindsets and competence within the organization.
- Development of an internal and external engagement strategy (based on data and third party EDI reports)

Additional Priorities

- Review and design a new governance structure to drive the change
- Collaboration on the removal of systemic barriers on corporate policies and standard operating procedures within the City required to create an inclusive organization.



Thank You





Internal Audit

Corporate Governance and Internal Audit

Section 224 of the *Municipal Act* sets out the role of Council:

...

- d) To ensure that policies, practices and procedures are in place to implement the decisions of Council
- e) To ensure accountability and transparency
- f) To maintain financial integrity

Council's primary role is that of **stewardship** and **oversight**.

Internal Audit

- Internal Audit (IA) is an instrument of the Audit Committee, and its purpose is to help Council fulfill its mandate as described above.



Internal Audit Mandate

Internal Audit assists City Council in accomplishing its objectives by bringing an independent, systematic, and disciplined approach to evaluating and improving the City's operations and service delivery.

Internal Audit handles two streams of work:

- Performs audits of City departments and boards; and
- Manages the internal Fraud and Waste Reporting Hotline and related investigations.



Internal Audit Independence

What elements allow the Internal Audit to be independent?

- IA reports functionally to the Audit Committee and administratively to the CAO.
- No direct responsibility or authority over any operational activity.
- Audit Committee and CAO jointly determine matters of performance and employment of the Director of Internal Audit.
- The Audit Committee approves the Internal Audit Work Plan proposed by IA.
 - This work plan includes audit selection, scope, procedures, timing, and content.



Internal Audit Work Plan

What do we mean by a systematic and disciplined approach?

The IA Work Plan determines our audit engagements. Our work plan sets out the priorities of the Internal Audit function and reflects the City of Brampton's strategic goals, objectives, concerns, and priorities.

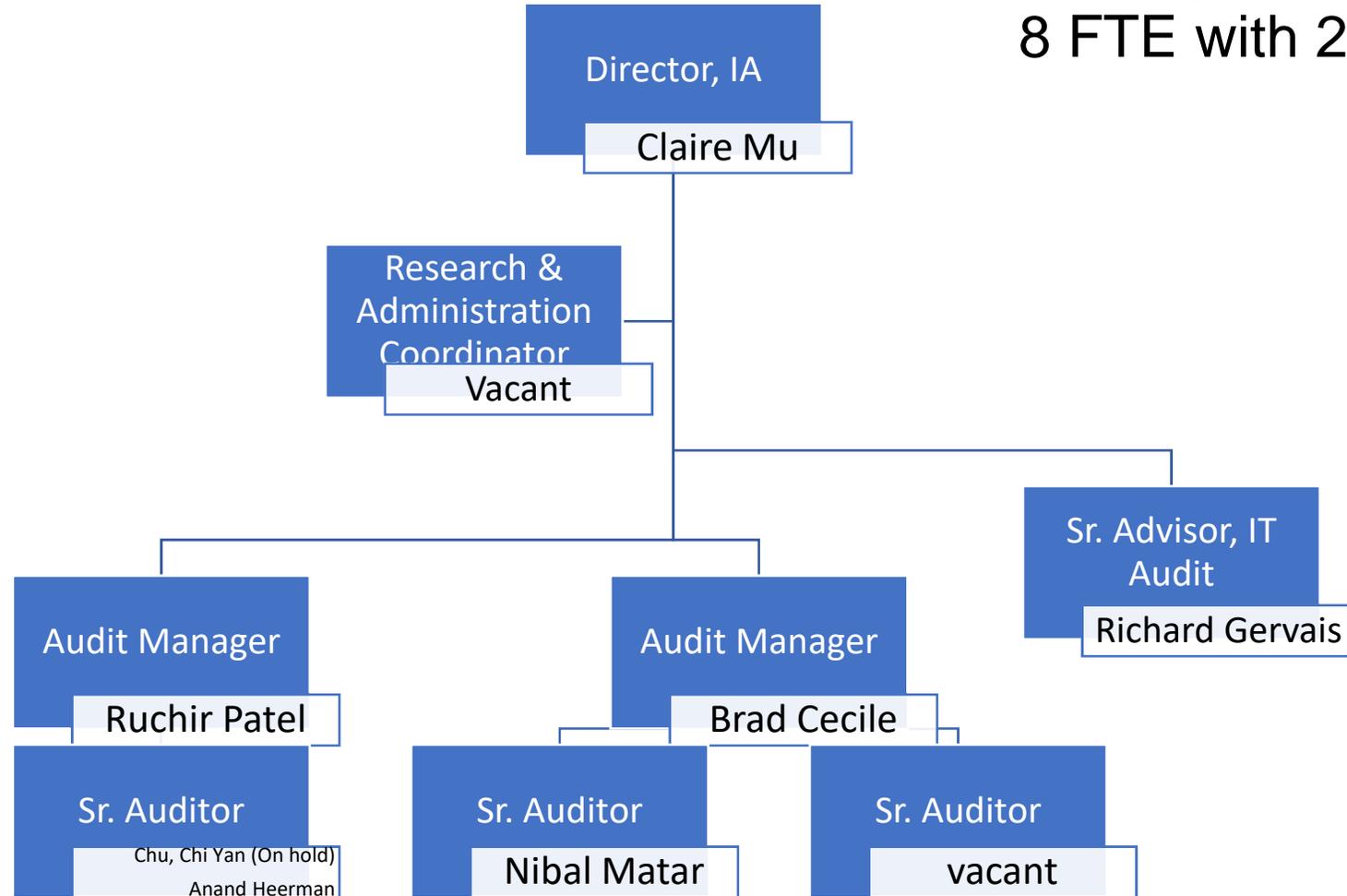
The following factors are considered in developing the work plan:

- Recent corporate risk assessment results
- Past audits and audit results
- Input from Senior Management
- Audit engagements of neighboring municipalities
- The Corporate Fraud and Waste Hotline complaints help inform the Audit Work Plan



Internal Audit Team

Staffing level:
8 FTE with 2 Vacancies



Thank You

Claire Fang Mu, Director, Internal Audit
905 874 2215 Fang.Mu@brampton.ca

Resources

[Updated Internal Audit Charter](#) (Council-approved May 2021)

[Updated Audit Committee Terms of Reference](#) (Council-approved May 2021)

[Corporate Fraud Prevention Policy](#) (Council-approved, Effective September 1, 2019)



Organizational Performance and Strategy



Organizational Performance & Strategy

Enabling a corporate culture of citizen-centric service delivery. Monitor municipal programs and services to ensure alignment with Vision and associated strategic priorities of Council.

Responsible for championing strategic planning, service planning, and performance measurement across the enterprise. ISO 37120.



Organizational Performance

Leads the organization on the journey of continuous improvement methodologies for cost savings and cost avoidance. Tasked with improving service efficiency conducting process reviews and aligning operations with corporate goals.



Business Improvement & Innovation

An advisory team that upholds the guidelines and standards for project management across the enterprise through training, monitoring, compliance, and reporting.



Enterprise Project Management Office (EPMO) - CECC



Organizational Performance



performance measurement program

Enabling a high performing culture with an advisory-led client model, a centralized measures inventory, maturity assessments, internal and external dashboards with key performance indicators.



customer experience strategy

A Commitment to Service Excellence in the 2018-2022 TOCP – the strategy and action plan will guide and align our service delivery.



enterprise services

Organized, maintain and updated with a citizen-centric focus rather than the organizational chart and catalogued with the Services Inventory, Service Profiles, and Service Plans.



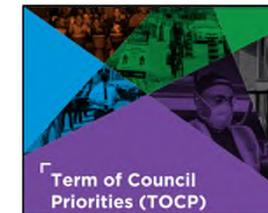
community satisfaction survey

An annual engagement with the community to measure our service delivery—what did we do well and where can we improve?



strategic framework

A fulsome plan for the future of work with the Corporate Strategic Plan and Service Plans launching in 2023 to set the organization up for success.



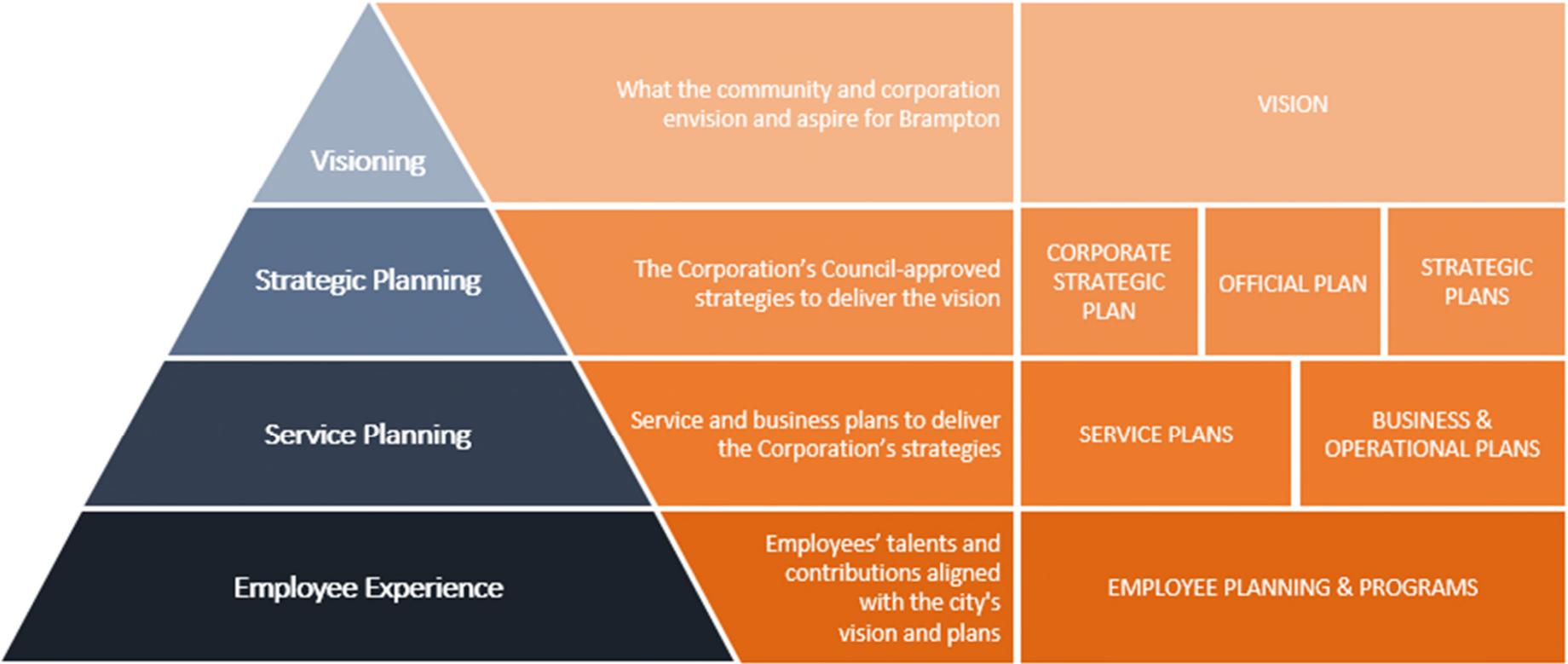
2018-2022 term of council priorities

The Term in Review close-out reporting and transitions to the new and upcoming Corporate Strategic Plan.



Organizational Performance

Corporate Strategic Framework Underway



BUSINESS IMPROVEMENT AND INNOVATION

Leads the organization on the journey of continuous improvement methodologies for cost savings and cost avoidance. Tasked with improving service efficiency conducting process reviews and aligning operations with corporate goals.

- ❖ LEAN six sigma
 - ❖ White belt training (trained over 750)
- ❖ Process improvement
- ❖ Operations review

- ❖ Practitioner Registry
- ❖ Departmental Improvement project matrix selection
- ❖ Total Quality management
- ❖ Agile organization



CENTRE OF EXCELLENCE & CAPITAL COMPLIANCE

a.k.a. enterprise project management office (EPMO)

The EPMO was established with the objectives of **building consistency** in project management practices across the organization, as well as providing classification, **prioritization, and oversight of capital projects**. This includes **standardizing project management practices** throughout the City of Brampton.

EPMO aims to align strategy with execution:

- ❖ Is the City doing the right projects?
- ❖ Are projects being done right?

Key Accomplishments for 2022:

- ❖ 11 Project Management Standards
- ❖ Corporate Prioritization Criteria and Process for Capital Projects (*never before done at the City*)
- ❖ [Project Management Community Site](#)
- ❖ Project Management Training (140+ staff so far)



Thank You



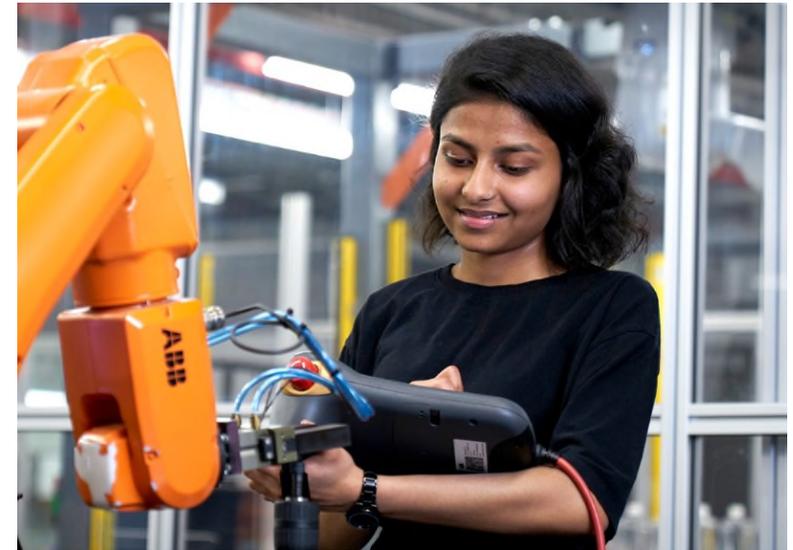
Economic Development Office



The Brampton Economic Development Office supports businesses of all sizes to start, scale, grow and stay in the City of Brampton.



- Entrepreneurship and Innovation District
- Business Retention and Expansion
- Investment Attraction
- Investment Services



Brampton Entrepreneur Centre

1,900+

of jobs supported

44,000+

business inquiries to BEC

5000+

of small business consultations

\$306,000

Summer Company funding to support 102 youth

\$600,000

My MainStreet funding to small businesses



Brampton Innovation District

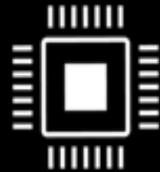


- | | |
|--|---|
| 1 Brampton Entrepreneur Centre | 9 Chang School of Continuing Education |
| 2 Altitude Accelerator | 10 Sheridan Edge |
| 3 Founder Institute | 11 Algoma University |
| 4 Brampton Venture Zone | 12 Brampton Economic Development Office |
| 5 Rogers Cybersecure Catalyst - Headquarters | 13 Downtown Brampton BIA |
| 6 Rogers Cybersecure Catalyst - Cyber Range and Cyber Accelerator | 14 Brampton Board of Trade |
| 7 Sheridan Edge | 15 Future Centre for Innovation - COMING SOON |
| 8 Rogers Cybersecure Catalyst - Accelerated Cybersecurity Training Program | 16 BHIVE |



Key Sectors

Cyber Security



Innovation
and Tech



Advanced
Manufacturing



Health & Life
Sciences (Med Tech)



Food &
Beverage
Processing

Logistics



Business Retention & Expansion



Photo Credit courtesy of NASA

PROUD HOME OF MDA
NEW GLOBAL HQ AND CENTRE OF EXCELLENCE FOR SPACE ROBOTICS

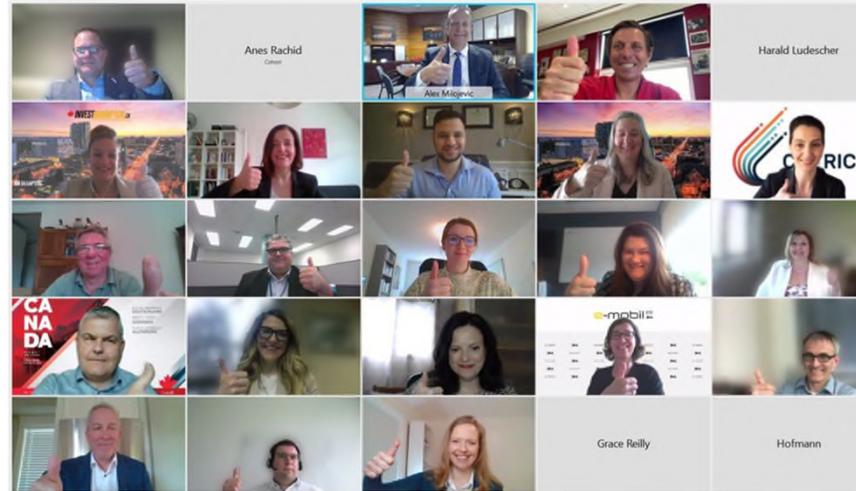
MDA is working to change the world for the better, on the ground and in the stars. With more than 50 years of calling Brampton, Canada home, we congratulate MDA on making Brampton their new global headquarters.



CITY OF BRAMPTON WELCOMES INVESTMENT ANNOUNCEMENT FROM FEDERAL AND PROVINCIAL GOVERNMENT PARTNERS AND STELLANTIS



Investment Attraction



10+

of missions for international markets

5

of companies landed

5

of expansions

Engaged with global partners through Foreign Direct Investment virtual missions:



Germany, Collision (Toronto),
USA, Nigeria, and UK & Ireland



1,000+
contacts



60+
business opportunities



80+
meetings held



5,500+
impressions



Investment Services

POLICY, RESEARCH & DATA

- Provide latest info on the Industrial and Commercial marketplace
- Business resources, information, reports, statistics and demographics
- Ensure Economic Development Implications input on City initiatives

BUSINESS FACILITATION

- Investment Consultation, Marketing Research and Analysis
- Site Selection, Relocation and Expansion Support

MUNICIPAL DEVELOPMENT FACILITATION

- Development Enquiries and Information
- Informal Consultations, Incentives
- Expeditor/Concierge Services



Internationally Recognized



**ACCREDITED
ECONOMIC
DEVELOPMENT
ORGANIZATION**

International Economic Development Council

***BRAMPTON ECONOMIC DEVELOPMENT
IS NOW ACCREDITED BY IEDC***



Awards and Rankings



Thank You





Corporate Support Services

November 10, 2022

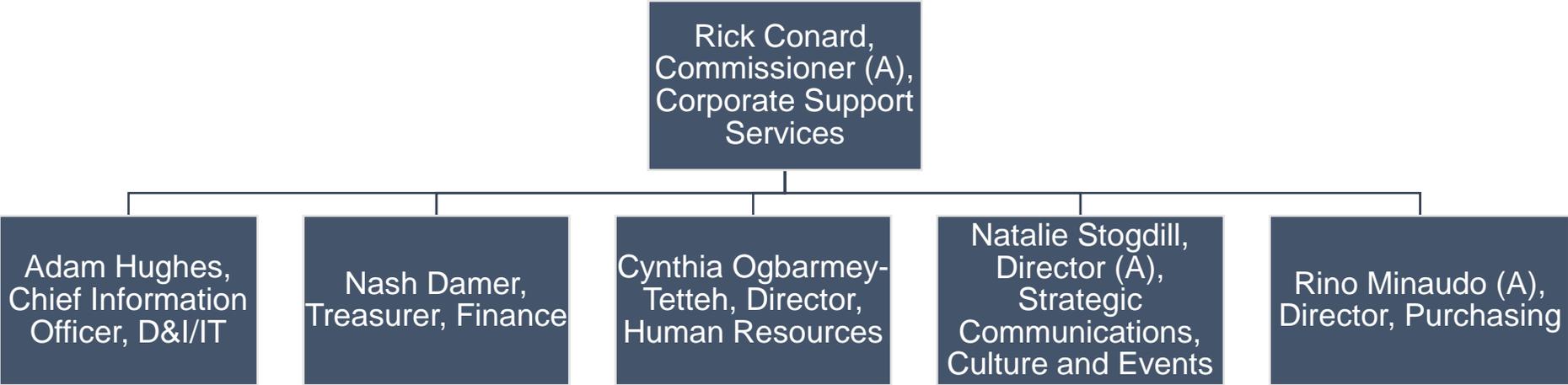
Corporate Support Services

Enabling City-wide service excellence

We provide enterprise-wide services that support day-to-day operations and governance, based on specialized knowledge and skillsets, best practices, and technology to serve internal customers and ultimately the community.



Our Team



Finance

S&P GLOBAL RATINGS MAINTAINS
AAA STABLE
FINANCIAL OUTLOOK FOR CITY OF BRAMPTON

“
BRAMPTON'S GROWING TAX BASE
AND PRUDENT MANAGEMENT OF
EXPENSES WILL KEEP FINANCIAL
RESULTS STRONG.”

S&P Global
October 13 2022



Strong underlying economy and investment interest support the City's tax base.



The stable outlook reflects that a growing local economy and prudent management will support strong financial results.



S&P expects the City's liquidity position will remain a key credit strength.



Finance Division

Responsible for Managing the City's Finances

[Nash Damer, Treasurer]

- Provides financial leadership, advice and support to City Council and City departments in a manner that ensures that the financial stability and sustainability, integrity and reputation of the Corporation is maintained
- Fulfills the legal responsibilities for “handling all the financial affairs of the municipality on behalf of and in the manner directed by the council” (*Municipal Act*, Sect. 286)
- Strengthens strategic partnerships in order to modernize and streamline the delivery of City services to internal and external stakeholders



Finance Division

Accounting Services

[Maja Kuzmanov, Senior Manager & Deputy Treasurer]

- Manages financial reporting, accounts payable, travel expenses, journal entries, account analysis and vendor maintenance
- Manages financial audits, ensures compliance
- Manages payroll, including pension administration

Corporate Asset Management

[Amit Gupta, Manager]

- Facilitates financial management of corporate assets

Revenue

[Martin Finnegan, Senior Manager]

- Manages taxation, assessment and corporate collections
- Manages development charges collections and site plan / subdivision related securities and insurance plans



Finance Division

Client Services

[Kartik Sengar, Manager]

- Provides department-based financial planning, facilitation and advisory services
- Includes budgeting, financial modelling, analysis, research and reporting

Financial Planning & Analytics

[Mark Medeiros, Senior Manager]

- Provides corporate budget facilitation, funding strategies, financial health and performance updates
- Provides management and oversight of capital and reserve funds, banking services, cash handling, emergency cash funds and debt



Finance Division

| | |
|---|------------|
| Payroll direct deposits processed | 119,130 |
| Accounts payable invoices processed | 107,979 |
| Department & project financial statements generated | 36,500 |
| Financial transactions managed | 23,500 |
| | |
| Number of properties where tax arrears certificate registered | 38 |
| Number of tax sales administered | - |
| Accounts receivable invoices issued (count) | 2,364 |
| Accounts receivable invoices issued (thousands) | \$ 18,697 |
| Uncollectable general revenue (invoices) write-offs | \$ 7,908 |
| Defaulted Provincial Offences Act (POA) fines collected (thousands) | \$ 9,860 |
| Uncollectable POA write-offs (thousands) | \$ 1 |
| | |
| DCs administered (City, Region, School Boards) (thousands) | \$ 171,596 |
| DCs administered (City of Brampton only) (thousands) | \$ 85,915 |

* Figures as of December 31, 2021 unless otherwise noted



Finance Division

| | |
|--|--------------|
| 2022 Property tax accounts administered | 176,620 |
| 2022 Property taxes (City, Region, school boards) (thousands) | \$ 1,236,202 |
| 2022 Property taxes (City of Brampton only) (thousands) | \$ 499,364 |
| Value of Reserve/Reserve Fund investment portfolio (millions) | \$ 1,193 |
| Value of Reserve/Reserve Fund investment return (millions) | \$ 25 |
| General Rate Stabilization Reserve (target: 10% of operating budget) | 10% |
| 2022 Operating Budget (millions) | \$ 785 |
| 2022 Capital Budget (millions) | \$ 341 |
| Number of operating accounts | 7,764 |
| Number of open capital projects | 490 |
| Condition of overall City infrastructure assets | Good |
| City credit rating (Standard and Poor's) | AAA stable |

* Figures as of December 31, 2021 unless otherwise noted





Purchasing

Purchasing

Our Services

- Providing purchasing and advisory services to ensure cost effective and efficient use of City funds through fair and transparent procurement processes

Purchasing Categories

- Construction and Civil Works
- Goods and General Services
- Professional Services
- Information Technology



Strategic Initiatives

- Sustainable Procurement Strategy
 - Growing the Supplier Diversity Program
 - Establishing Fair Wage and Community Benefits Policies
- Purchasing Card Program
- Digital Transformation
- Update to Purchasing By-law (19-2018)



Threshold Values, Processes & Award Authorities

| Value | Procurement Process | Award Authority |
|-------------------------|-------------------------------------|---|
| Up to \$25,000 | Low Value Direct Purchase | Department Head |
| \$25,000 to \$100,000 | Competitive Invitational | Purchasing Agent and Department Head |
| \$100,000 and greater | Competitive Public | Purchasing Agent and Department Head |
| \$25,000 and greater | Non-Competitive (Limited Tendering) | Purchasing Agent and Department Head |
| \$1 million and greater | All | Purchasing Agent, Department Head and CAO |



Human Resources



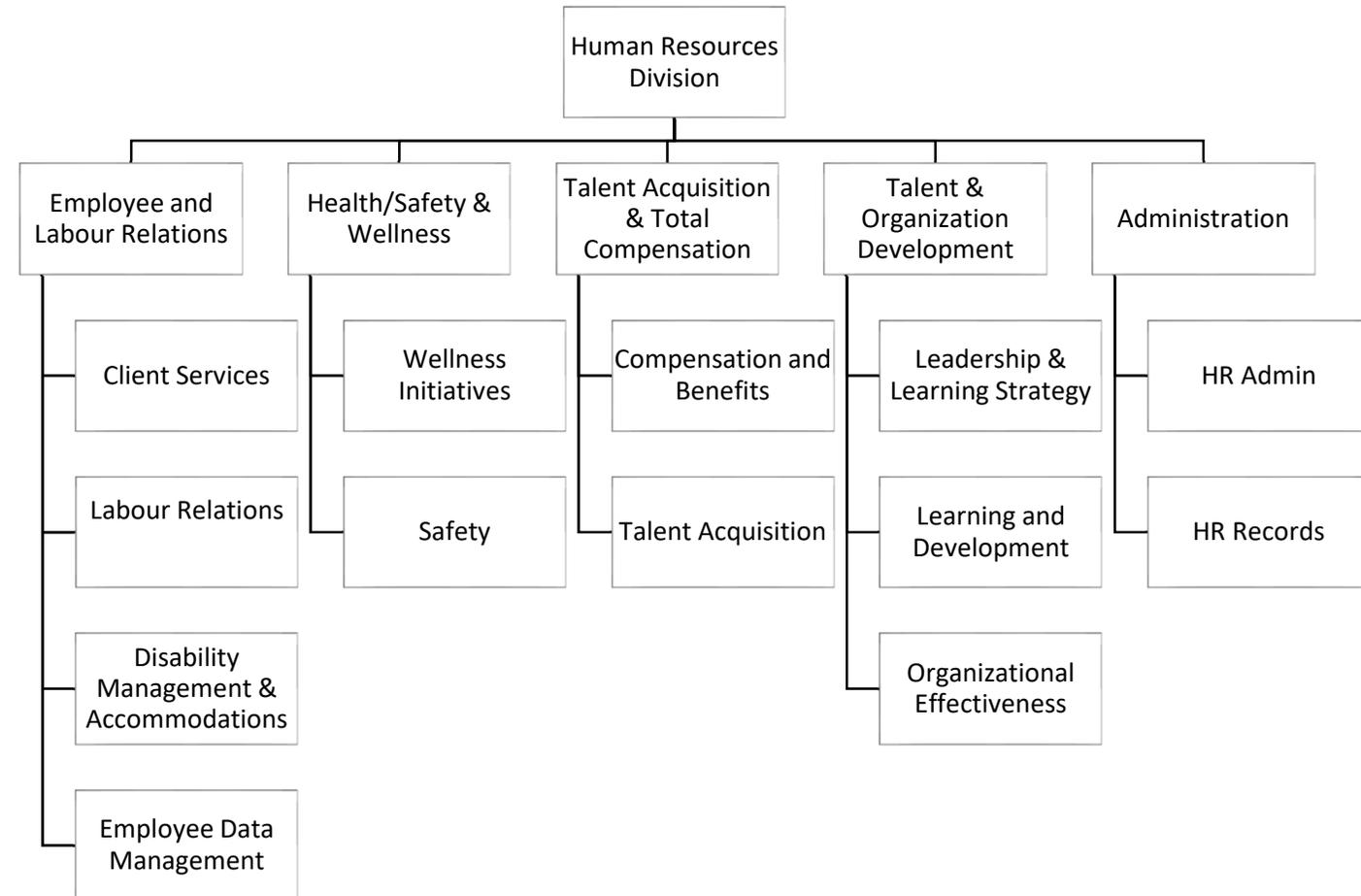
Our Purpose

Human Resources strategies and programs attract, develop and retain a diverse, healthy and engaged workforce that enable the corporation to deliver the City's services.

This service is delivered through consultative partnerships with City teams and external partners to achieve organizational outcomes.



Human Resources Division



City of Brampton: Bargaining Units

Amalgamated
Transit
Union
[ATU]

1111

Full-time

Operators, Mechanics,
Maintenance roles

48

Part-time

Transit Service Clerk,
Transit Information Clerk,
Coin Room Assistant

Canadian
Union of
Public
Employees
[CUPE]

164

Office

Customer Service Associates,
Clerical roles, Court Administration,
Cashiers, Payroll Administrators

340

Outside

Labourers, Truck Drivers, Facility General
Operators, Parks keepers, Gardeners,
Caretakers

490

Professional/Technical

Enforcement Officers, Property Standards
Officers, Inspectors, Planners,
Accountants, Information Technology

Brampton
Professional
Firefighters
Association
[BPFPA]

507

Firefighting Forces, Communications,
Fire Prevention, Emergency Vehicle
Technicians, Apparatus +
Maintenance



What We Do & How We Connect

- Dedicated Human Resources partner to assist with all HR related needs
- Enable a high-performing culture
- Partner to elevate success of our work and community
- Attract, develop and retain top talent
- Energize employees to deliver exceptional customer service experiences
- Foster a culture that emphasizes health, safety & wellness
- Apply equitable, modern and transparent policies and procedures



Our Focus is People

OUR DNA.

Our focus is people. We are a team of more than 6,000 who serve a community of more than 600,000.

Our Purpose

Why we work together

Delivering excellent service starts with one inspired team who is passionate about **PEOPLE**

Our Values

What we stand for

COURAGE

Curious · Determined · Resilient · Bold

TRUST

Respectful · Vulnerable · Humble

COMPASSION

Considerate · Humanistic · Patient

INTEGRITY

Authentic · Transparent · Principled

Our Mindset

How we think + work together

WE'RE FUTURE READY

Build trust + confidence

Understand our community

Clear roles + objectives

Accountable to bring our best

Think bigger about Brampton's future

Focus on progress over process

Responsive + agile

Our Style

How we keep it alive

When we bring our values to life we build a strong company **CULTURE**

Values guide us to:

lead + learn

hire + work + play

reward + recognize

promote + prosper

plan + strategize + press "go"

Our Focus Is People 

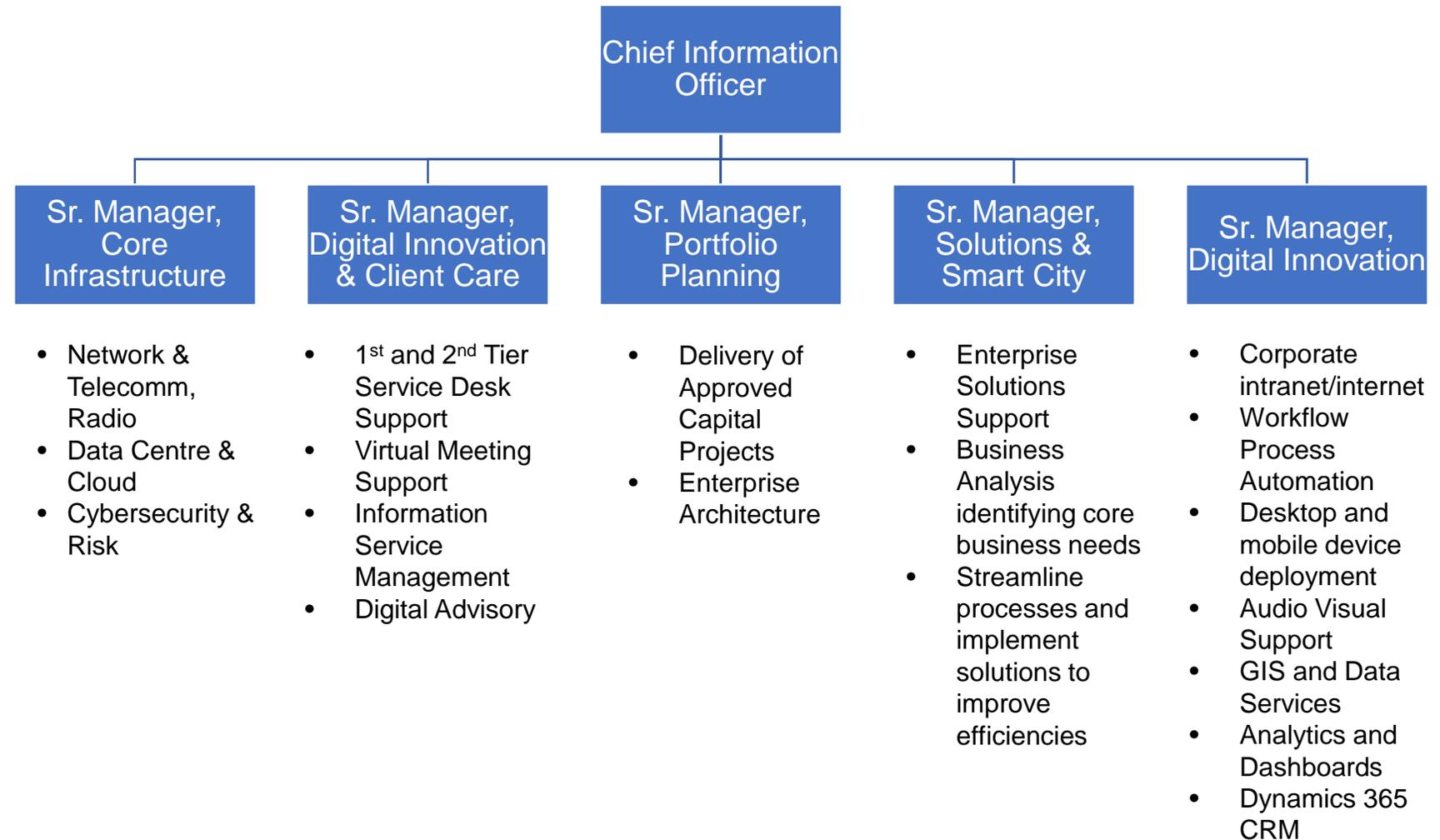
 BRAMPTON



 BRAMPTON

Digital Innovation and Information Technology





Digital Innovation & Information Technology

Core Infrastructure

- Network & Telecommunications
- Data Centre & Cloud
- Cybersecurity & Risk

Digital Innovation and Client Care

- 1st and 2nd tier Service Desk Support
- Virtual Meeting Support
- Information Service Management
- Digital Advisory



Data & Citizen Interactions

- Corporate Internet (Brampton.ca) and Intranet (OurBrampton)
- Workflow process automation
- Desktop and mobile device deployment
- Workspace modernization and collaboration strategy
- GIS and Data Services
- Analytics and Dashboards
- Dynamics 365 CRM



Solutions and Smart City

- Enterprise solutions support
- Business Analysis identifying core business needs
- Streamline processes and implement solutions to improve efficiencies and deliver successful business outcomes

Portfolio Planning

- Delivery of approved capital projects
- Enterprise Architecture



Strategic Communications, Culture and Events



Strategic Communications

Strategic Communications enhances and protects the City's brand and reputation communicating City programs, services and events; engaging with key audiences, stakeholders, employees and media; creating advertising, marketing and branding; providing multimedia support; and managing issues and crises.

Communication Services

- Advisory services to internal clients
- Oversees communications strategies and planning
- Develops key messages, speaking notes, and other communications
- Oversees Employee Communications

Creative Services and Marketing

- Develops creative materials for the City
- Photography and Videography
- Corporate templates, letterhead and business cards
- Oversees usage of City logo and crest
- Manages advertising and marketing

Media and Engagement

- Liaises with Members of the Media; including mainstream, multicultural and specialty
- Acts as organizational consultant for community engagement and outreach
- Oversees all corporate social media



Cultural Services

Cultural Services provides strategic leadership and project management for municipal cultural development in Brampton and is guided by the Council endorsed 10-year Culture Master Plan.

Key priorities for the division include:

- **Municipal Cultural Planning** - Identifying and leveraging Brampton's cultural assets, strengthening the management and integration of those cultural resources and ensure the integration of arts and culture in all facets of planning and decision-making.
- **Brampton Arts Organization (BAO)** – lead the start-up and incubation of BAO to provide a range of in-demand programs and services for the Arts Sector in the areas of funding, finance and investment, advocacy and innovation, and sector development and growth.
- **Municipal Public Art Portfolio** – manage the maintenance, conservation and development of temporary and permanent artworks; contributing to the city's visual legacy and building Brampton's identity as a vibrant, creative place for residents, visitors and investment attraction.
- **Brampton Arts Walk of Fame** – manage one of the City's key recognition programs, celebrating and building connections with the incredible artistic and creative talent emerging from Brampton, while inspiring the next generation of artists and creators in Brampton to follow in their footsteps
- **Community Granting** - Development of Brampton's non-profit sector, building organizational capacity and administering project grants that support Term of Council Priorities through the Advance Brampton Fund and Non-profit sector development programs.



**ADVANCE BRAMPTON FUND
NOW OPEN**

Accepting applications from Brampton-based non-profit and charitable organizations for:

- Developing Projects - deadline is November 25
- Amplifying Projects - deadline is November 25

Learn more and apply now at Brampton.ca/abf

ABF ADVANCE BRAMPTON FUND

BRAMPTON



BAO bramptonartsorg.ca

Arts Grant Writing

@Brampton Library, Chinguacousy Branch
November 14, 21, 28 & December 5 @ 7 – 8:45 PM

BRAMPTON

BAO bramptonartsorg.ca

Brampton Arts Organization

Launch Party @ Brampton Library Springdale Branch
Meditate & Create with Director X
October 21 @ 6 – 9PM

BRAMPTON



Events and Protocol

Brampton's festivals and events contribute to the quality and diversity of community life for Brampton citizens and visitors, and provide inclusive opportunities for public participation, economic activity, and tourism.

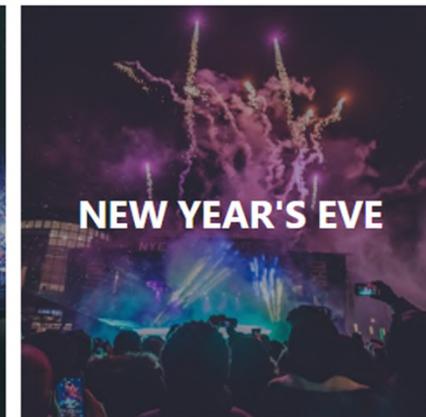
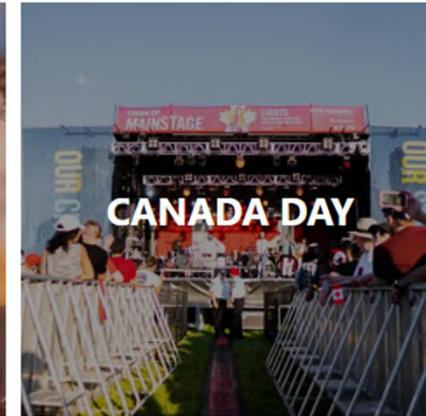
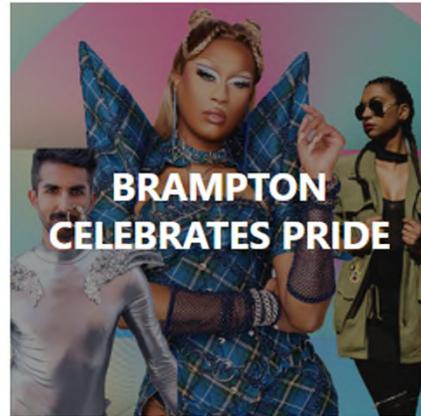
They offer a variety of ways to celebrate athletic, artistic, and cultural excellence while providing residents with opportunities to contribute the expression of their identity.

Events and Protocol leads:

- Corporate Festivals and Events (E.g. Winter Lights, New Year's Eve, etc.)
- Important and Commemorative Dates Programming (e.g. International Women's Day)
- Protocol and Community Recognition (e.g. Flag Raisings, Half-Mastings, etc.)



2022 Corporate Festivals and Events



Tourism & Special Events

Guided by the five-year Council-approved Brampton Tourism Strategy, Tourism & Special Events includes three distinct areas of business.

| Tourism | Events | Film & Television |
|---|--|--|
| <ul style="list-style-type: none">▪ Tourism Pillars – Arts & Culture, Culinary, Events & Attraction and Sport Tourism▪ Brampton Farmers' Market▪ Culinary Tourism▪ Stakeholder Support▪ Brampton Food Guide▪ Municipal Accommodation Tax (2023 Implementation) | <ul style="list-style-type: none">▪ Tourism Sponsorship Program – Marquee Festivals & Sport Tourism Events▪ Large Scale Tourism Event Attraction▪ Meetings & Conferences▪ Logistics Support▪ Development of Signature Culinary Event | <ul style="list-style-type: none">▪ Film & Television Permitting▪ Logistics Support for Incoming Productions▪ Film Services Feasibility Study▪ Development of Brampton Film Strategy▪ Member of Ontario Green Screen – Environmental Initiatives for Film & Television |

Positive Economic Impact for Brampton



Tourism & Special Events

Key Projects

- Brampton Tourism Strategy Implementation
- Brampton Culinary Tourism Strategy Implementation
- Special Event Advisory Team (SEAT) & Special Event Permit Program
- Acquisition/Development of Event Space
- Tourism Sponsorship Program – Marquee Festivals & Sport Tourism Events
- Brampton Tourism Sign
- Commercial Kitchen
- Tourism Website Refresh & CRM Platform Implementation (2023)
- Tourism Sponsorship Program – Marquee Festivals & Sport Tourism Events
- Brampton Film & Television Strategy Development
- Brampton Film & Television Services Feasibility Study Implementation



Tourism & Special Events

Collaborations & Partnerships

- Regional Tourism Office 5 (Brampton, Mississauga & Toronto)
- Downtown Brampton BIA
- Brampton Arts Organization
- Sheridan College & SIRT (Screen Industries Research & Training)
- Bike Brampton & Ontario By Bike
- Toronto Regional Conservation Authority
- Credit River Conservation Authority
- Brampton Library



BikeBrampton.ca

*Biking in Brampton
Builds our Community*



**Downtown
Brampton BIA**

**Brampton
Library**



Tourism & Special Events

Industry Associations & Memberships

- Tourism Industry Association of Ontario
- Tourism Industry Association of Canada
- Destinations International
- Culinary Tourism Alliance
- Farmers' Markets Ontario
- Great Taste of Ontario
- Sport Tourism Canada
- Ontario Creates – Ontario Film Commission Office
- Ontario Green Screen



Thank You





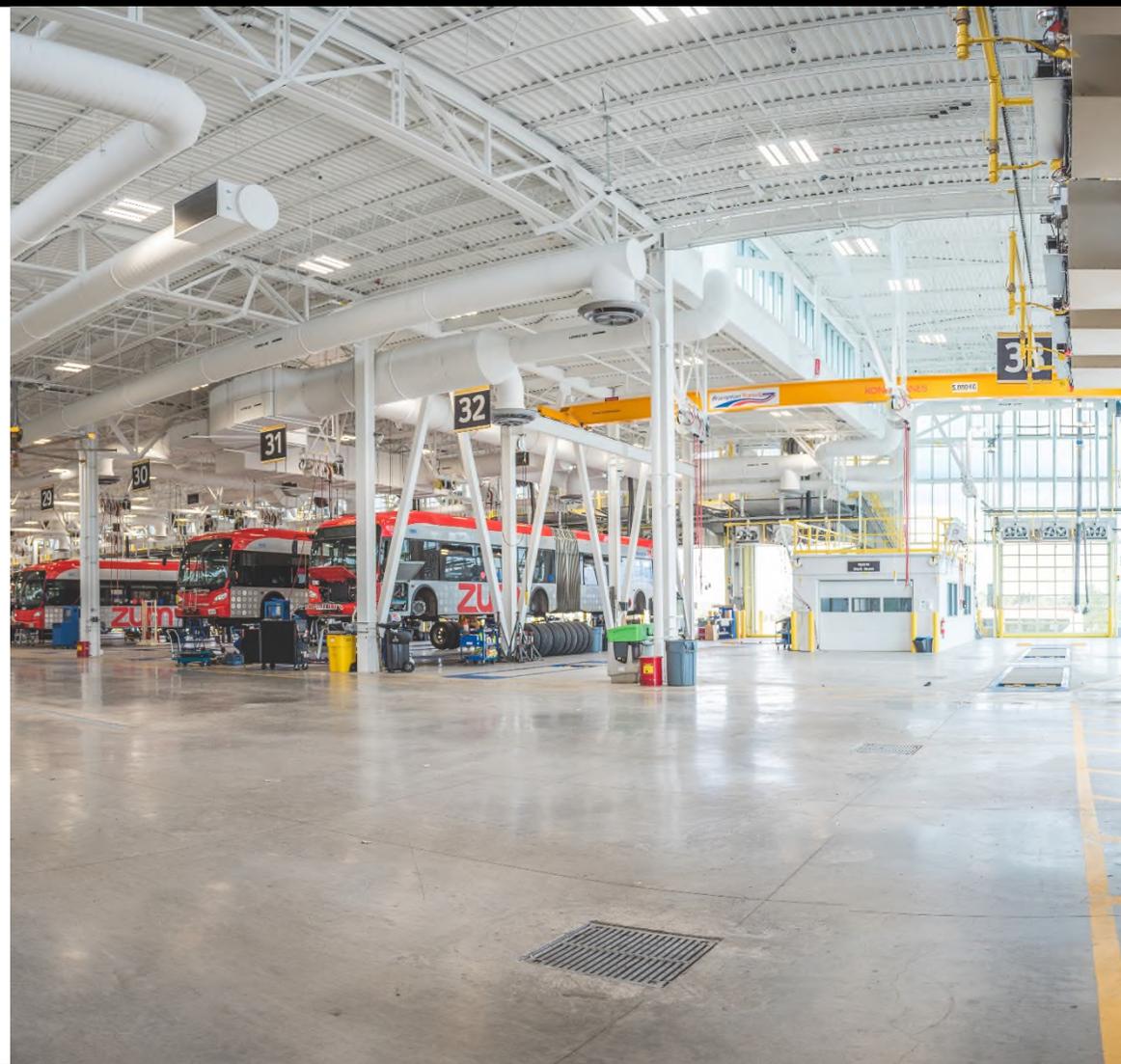
Brampton Transit

Council Orientation – November 2022



Agenda

- Brampton Transit Overview
- Pre-Pandemic Growth
- COVID-19 & Recovery
- Brampton Transit Today
- Transit Projects & Initiatives
- Funding/Financing Support



Brampton Transit Overview

The City's largest operating department

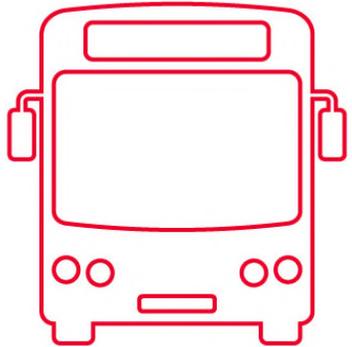
- Over 1,300 staff
- \$184M gross operating budget (\$84M net)
- \$750M+ asset replacement value

Key Divisions:

- **Transit Operations** (Operations, Fleet/Facilities Maintenance, Training & Safety)
- **Transit Services** (Electrification, Business Systems/Improvements, Policy, Accounting/Finance, Payroll, Administration, Customer Experience)
- **Transit Development** (Service development, scheduling, planning, LRT, Higher Order Transit)



Brampton Transit Overview



473
BUSES



1.26M
REVENUE SERVICE HOURS
2019

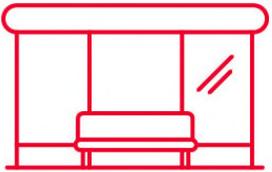


4 TRANSIT
TERMINALS



2 TRANSIT
GARAGE
FACILITIES
3RD FACILITY IN THE DESIGN PHASE

2,671
BUS STOPS



969
BUS SHELTERS
& ZUM STATION STOPS

31.9+M RIDERSHIP FOR 2019



Brampton Transit Overview



Brampton Transit Overview



Amazon – 4,500 employees

- 25 weekday, 13 Saturday and 9 Sunday trips to support employment base

Maple Lodge Farms – 1,700 employees

- Worked with employer to extend four Route 11 trips to facility at peak times

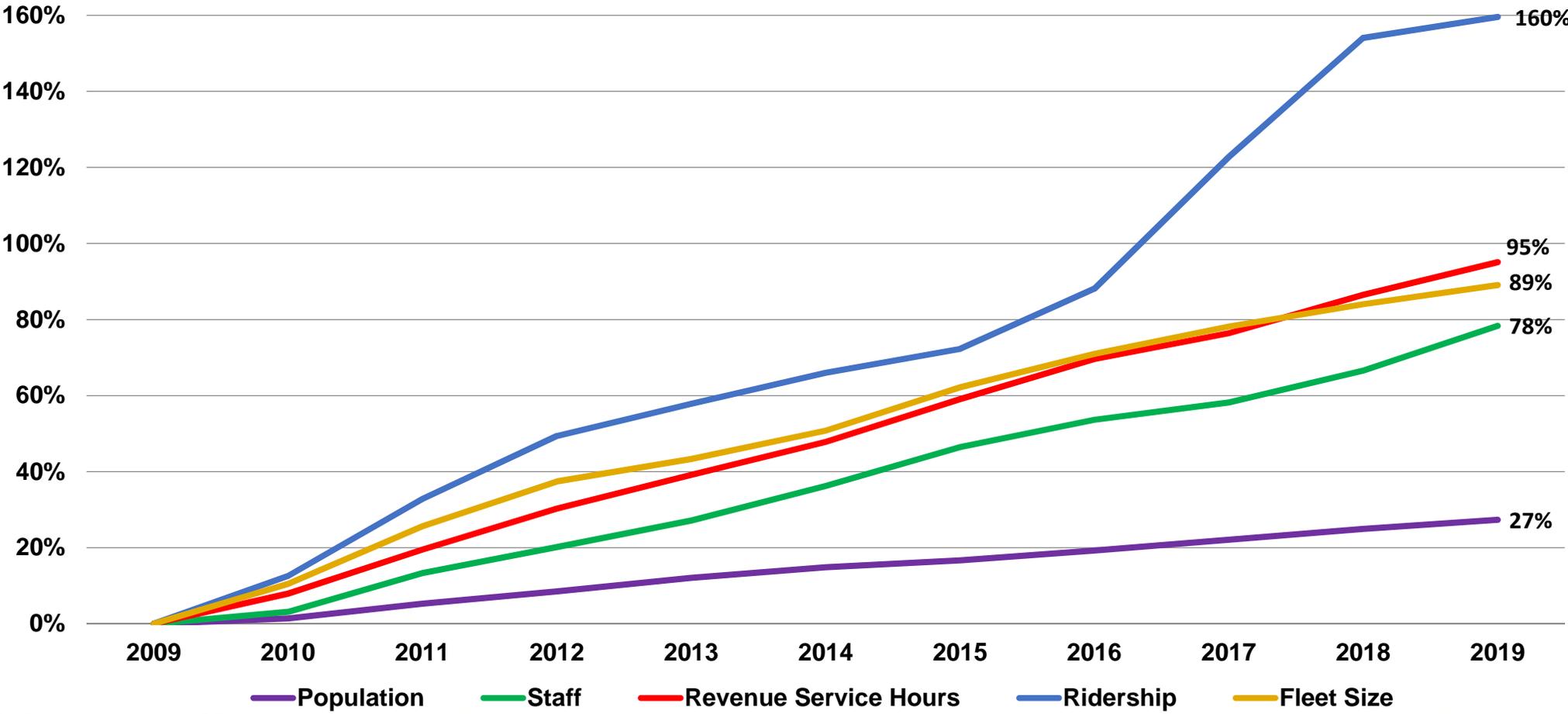
Give & Go Foods – 1,000 employees

- Worked with employer to extend Route 29A trips closer to facility.
- Improved off peak service for Route 5



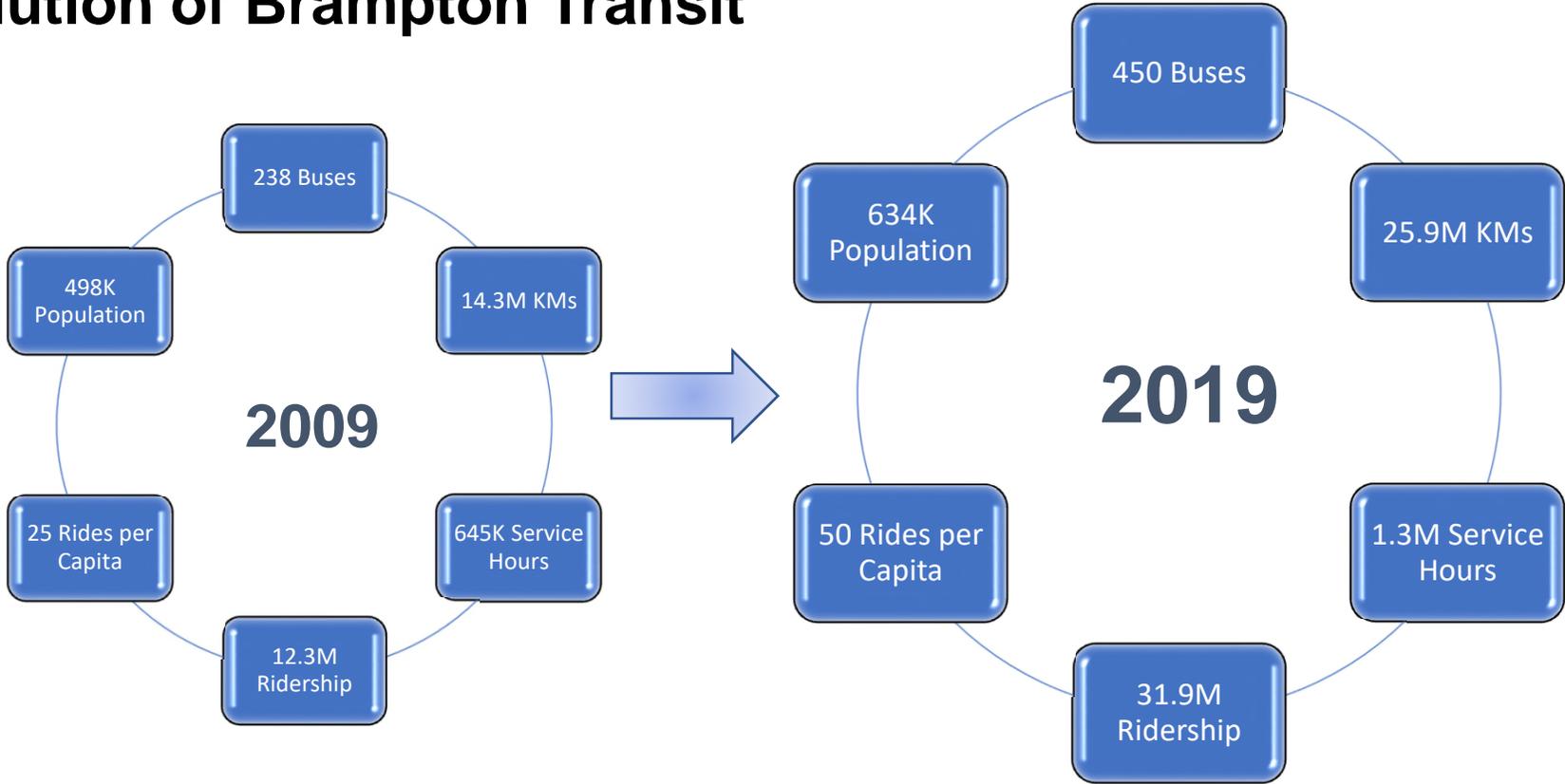
Pre-Pandemic Growth

Pre-COVID Percentage Growth



Pre-Pandemic Growth

Evolution of Brampton Transit



Pre-Pandemic Growth

Key Growth Factors



Population growth =
ridership growth



Newcomers -
transit is a way
of life



Economic growth
along Züm corridors



Youth are a high
rider group



International students
primarily use transit



Ridership

- Up until March 2020, transit was on pace for a double-digit % increase in annual ridership
- When the pandemic hit, transit ridership dropped to approx. 25% of pre-COVID levels

Service

- 2020 approved service was deferred until 2021, and then again until 2022
- In order to balance demand with available resources, many routes experienced reductions in service and frequency



COVID Measures

- Temporary ceasing of fare collection and implementation of rear door boarding
- Implementation of many other measures to ensure safety of employees and customers

COVID-19 Relief Funding

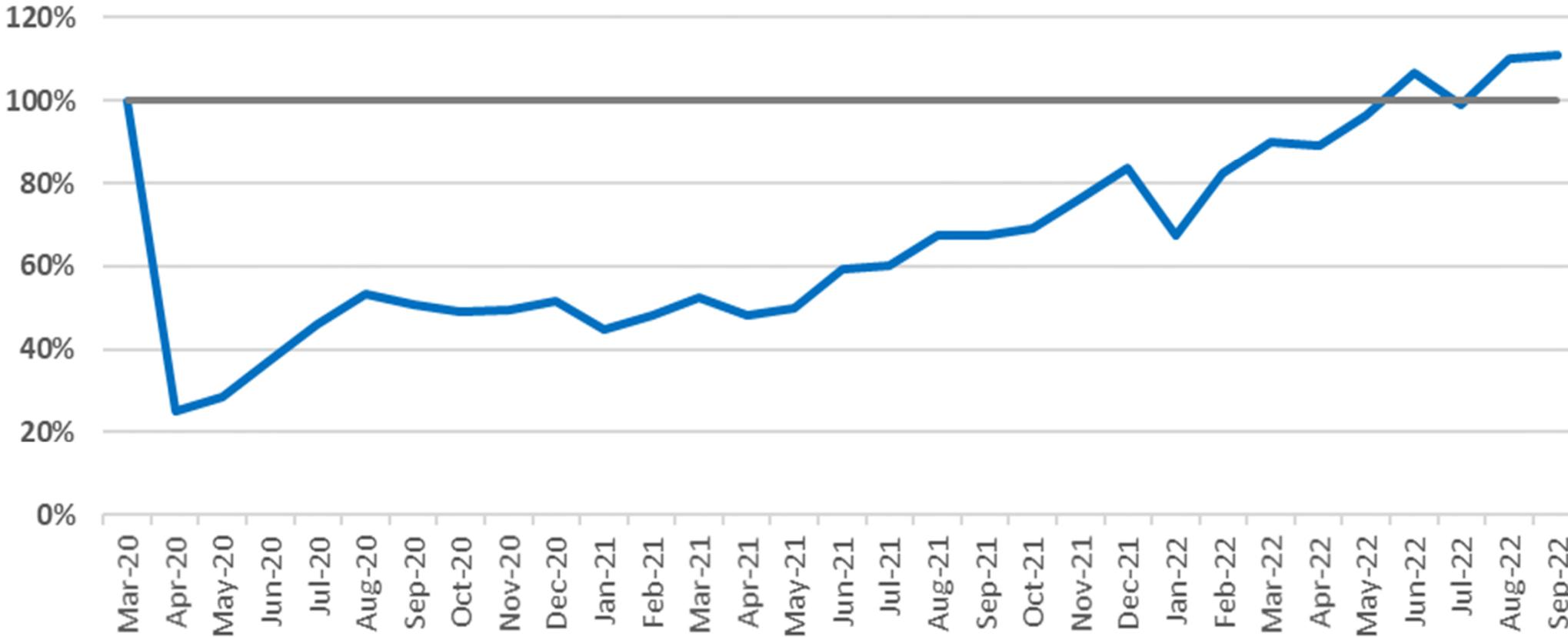
- Utilized \$44M of Federal/Provincial funding to cover 2020/2021 transit operating shortfalls



COVID-19 & Recovery

Brampton Transit Ridership Recovery

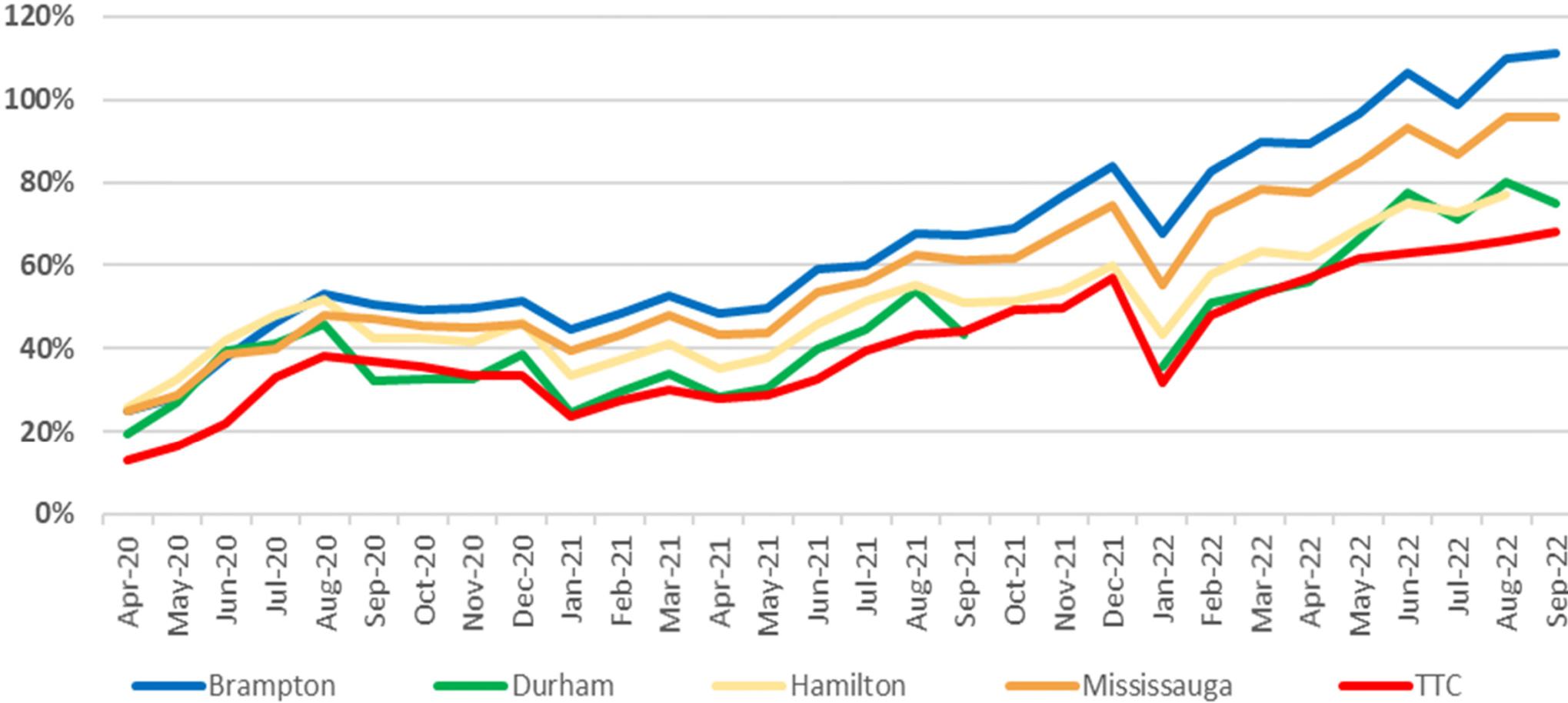
(% of 2019 ridership, pre-COVID)



COVID-19 & Recovery

GTHA Transit Ridership Recovery

(% of 2019 ridership, pre-COVID)



Brampton Transit Today

Ridership

- Currently at approx. 115% of pre-COVID levels
 - Highest across GTHA

Service

- Currently operating approximately 90% of pre-pandemic service
- Plan to reach 95% by year-end, including phased implementation of deferred 2020 service

Fares

- No fare increase since 2019 (despite 12%+ inflation)
- Approved fare increase for 2020 still being deferred
- Free Senior Fares (Feb 2022)



Transit Projects & Initiatives

2018-2022 Term of Council Priority Projects

- Light Rail Transit (LRT) Extension Study
 - Hurontario (Hazel McCallion) LRT
- Queen Street - Highway 7 Bus Rapid Transit (BRT)
- Third Transit Facility + Electrification
- Seven-Day All-Day/Two-Way GO Train Service

Key Planning Studies

- 2023-2027 Business Plan
- Zero-Emission Bus (ZEB) Implementation Strategy & Rollout Plan



Transit Projects & Initiatives

Additional Electrification Projects

- E-Bus Trial (phase 1)
- Existing Facility Electrification
 - Sandalwood & Clark
- Zero Emission Bus Purchases
 - Battery Electric and Fuel Cell
- On-Street Charging Infrastructure
- Bus Conversions



Transit Projects & Initiatives

Other Key Transit Projects

- Downtown Transit Hub
- Züm Service Expansion
 - Chinguacousy & Bramalea
- Higher Order Transit Studies
 - Steeles & Bovaird
- Technology Enhancements
- On-Demand Transit



Funding/Financing Support

Current Funding/Financing Programs - \$1B+

- Canada Infrastructure Bank (CIB) Zero-Emission Bus Initiative
 - *Up to \$400M in federal financing*
- Investing in Canada Infrastructure Program (ICIP)
 - *\$480M in combined federal/provincial/municipal funding*
- Zero Emission Transit Fund (ZETF)
 - *\$790M est. project costs; up to \$395M (50%) federal funding*

Future Funding Programs

- Permanent Transit Fund (PTF)
 - *\$3B/Year nationally; program framework not yet developed.*



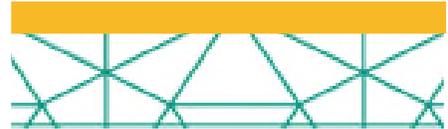
Thank You!





Community Services

November 10, 2022



Community Services

Department Goals

Providing quality and accessible services to the community through innovation, partnerships, and strategic opportunities, while maintaining service excellence.

Highlights and Major Deliverables

- Performing Arts Strategic Plan
- Brampton Community Safety Action Plan
- Support Peel's Community Safety and Well-being Plan
- Urban Forestry Management Plan
- Design and build new activity hubs
- Develop and implement Nurturing Neighbourhoods Program
- Community Safety Office
- Promote events and programs for community improvement
- Financial and in-kind contributions to wellness programs
- Revitalize old community centres
- Enhance recreation and sports facilities
- Customer Service Engagement / Tracking Model



Leadership Team



Marlon Kallideen
Commissioner,
Community Services



Steven Schipper
Executive Director,
Performing Arts



Razmin Said
Manager,
Community Safety
& Well-Being



Anand Patel
Director,
Recreation



Ed Fagan
Director, Parks
Maintenance &
Forestry



Michelle Solski
Senior Manager,
Service Brampton



Areas of Service



Parks Maintenance



Urban Forestry



Park Planning and Open Space



Memorial Dedications



Special Events



Environmental Protection



Community Centres



Recreation Programs and Activities



Community Development and Partnerships



Community Safety & Well-being



Nurturing Neighbourhoods



Rentals



Performing Arts Venues



Performing Arts Presentations and Programs



Education and Life-Long Learning



Service Requests, Information and Dispatch



In-Person Customer Service



24/7 Access



Community Services

Community Services 2022 Budget

| | |
|-----------------------------|-----------------|
| Total Budget | ≈ \$112M |
| Revenues | ≈ (\$37M) |
| <hr/> | |
| Net Operating Budget | ≈ \$75M |
| Capital Budget | ≈ \$40M |

Community Services 2022 Staffing Level

| | |
|------------------------|----------------|
| Full-time Employees | ≈ 600 |
| Part-time Employees | ≈ 2000 |
| Total Employees | ≈ 2,600 |



We honour our commitment to a respectful, positive and safe workplace.



Performing Arts



DIVISION OVERVIEW

Our vision is to build an inspiring performing arts community that reflects the spirit and diversity of Brampton.

The Performing Arts Division operates outstanding venues and spaces throughout the city:

1. The Rose Brampton
2. Lester B Pearson (LBP) Theatre
3. Cyril Clark Theatre
4. Garden Square
5. Music Room & Dance Studio at Brampton Civic Centre

Our programs and services are supported by:

≈ 35
Full-Time Staff

≈ 90
Part-Time Staff

≈ 90 Active
Volunteers



Performing Arts

OUR SERVICES

Performing Arts generates approximately **\$2.7M in gross revenue** annually through:

- Ticket Sales
- Facility Rentals and Resource Recoveries
- Food & Beverage Sales
- Sponsorship
- Individual and Corporate Donations

750+
events
supported
annually



We build supportive and lasting relationships through:

- Co-presentations with Brampton arts organizations
- Curated performances by creative entrepreneurs
- Youth engagement and talent development programs



Performing Arts

PERFORMING ARTS STRATEGIC PLAN (2022 – 2027)

- Brampton's first-ever Performing Arts Strategic Plan
- Developed 64 actions under 4 priorities:
 - Community Programming & Outreach
 - Equity, Diversity, Inclusion & Access
 - Marketing & Communications
 - Organizational Resilience



Community Safety & Well-Being Office

DIVISION OVERVIEW

The Community Safety & Well-being Office collaborates with partners and stakeholders across multiple levels and sectors to address safety, raise awareness, and build capacity to stimulate action and advocate for community safety and well-being.



Vision

- An empowered and connected Brampton where everyone feels safe, has a sense of belonging, and has their needs met.



Mission

- Collaborating with multi-level partners to address and overcome community concerns.



Focus

- Neighbourhood-level interventions

3 Full-Time Permanent Staff
3 Full-Time Contract Staff

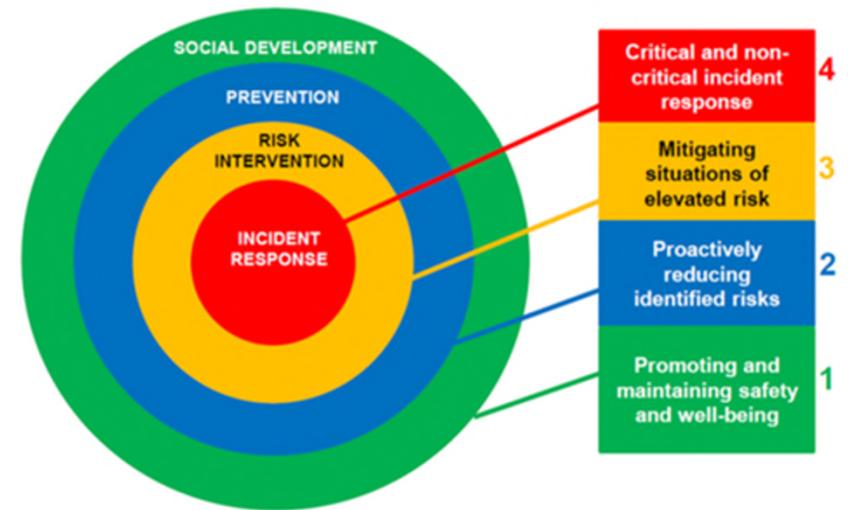
Office established in 2021 as a
Term of Council Priority



Community Safety & Well-Being Office

OUR SERVICES

- Implement the Brampton Community Safety Action Plan
- Deliver Nurturing Neighbourhoods Program
- Provide advice and support to the Brampton Community Safety Advisory Committee
- Respond to emerging issues, concerns, and trends
- Collaborate on safety and well-being related projects led by partners and the community
- Partner in the implementation of Peel's CSWB Plan
- Ongoing data collection and risk monitoring



Community Safety & Well-Being Office

COMMUNITY SAFETY ACTION PLAN (2022 – 2027)

- Brampton's first-ever Community Safety Action Plan
- Developed 25 actions under 3 priorities:
 - Safety
 - Awareness
 - Empowerment



DIVISION OVERVIEW

Recreation's service objective is to support diversity, equity and inclusion by providing a variety of opportunities for residents to engage in recreation activities to improve their quality of life.

The City of Brampton has over **25 major community centres** with approximately:

- 250 full-time staff members
- 1,800 part-time staff members
- 650 volunteers

Recreation generates approximately **\$29 million in gross revenue** annually through:

- 21,000 programs
- 2,000,000 participant hours
- Facility and sport fields rentals



Chinguacousy Park Ski Chalet



Earnscliffe



Century Gardens



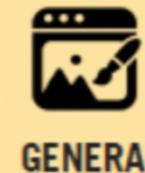
Cassie Campbell



Recreation

OUR SERVICES

Our goal is to increase participation and ensure that residents have equitable access to quality recreational programs.



- Learn to swim
- Drop-in swim
- Aquatic leadership

- Personal Training
- Group Fitness
- Fitness centres

- Learn to skate
- Power skating
- Hockey shoot around

- Pickleball
- Basketball
- Ninja parkour
- Rock climbing

- STEAM programs
- Creative play and crafts
- Gardening 101

- Camp Summer Fun
- Camp outdoor adventures
- Camp sports



OUR PARTNERSHIPS

Partnerships between Recreation and internal and external community organizations allow for optimal use of assets and program offerings:

School Boards

- Peel District School Board
- Dufferin – Peel Catholic District School Board



Community Organizations

- Affiliated Senior's Groups
- Boys and Girls Club of Peel
- Brampton Public Library
- Region of Peel
- Sport user groups



Parks Maintenance & Forestry

DIVISION OVERVIEW

Parks Maintenance & Forestry plans, designs, constructs and manages parks and open spaces to promote healthy, safe and active lifestyles.

The Division's main goal is to conserve, protect and enhance. Our services include:

- Urban Forestry
- Horticulture
- Cemetery
- Central Operations
- Parks Capital & Community Development
- Parks Planning & Open Space
- Parks Maintenance
- Parks Administration & Asset Management



≈ 170
Full-Time
Staff

≈ 300
Part-Time
Staff



Parks Maintenance & Forestry

OUR SERVICES

1,200 Flowerbeds

26 Cemeteries

341 Playgrounds

7 Community Gardens

1,119 hectares
Parkland Maintained

278 kilometers of
Recreational Trail

1 Million Tree Initiative

246 City Sports Fields



Parks Maintenance & Forestry

OUR PARTNERSHIPS

Parks Maintenance & Forestry works closely with key local partners to deliver quality programs and services, some include:

- Toronto Conservation Authority
- Peel District School Board
- People Against Littering (P.A.L.)
- Credit Valley Conservation
- Brampton Horticultural Society



Parks Maintenance & Forestry

URBAN FOREST MANAGEMENT PLAN (2022 – 2032)

- Brampton's first Urban Forest Management Plan
- Developed 36 actions under 5 priorities:
 - Understand
 - Maintain
 - Grow
 - Protect
 - Engage



Service Brampton

DIVISION OVERVIEW

Our goal is to align with the Council Priorities of service excellence and ensure Brampton is a well-run city.

To act as
first point of
customer
contact

To increase
availability
and simplify
access to
City
services

To foster a
customer-
oriented
service
culture

≈ 30 Full-Time Staff

≈ 80 Part-Time Staff



Service Brampton

OUR SERVICES

24/7 Multi-channel Contact Centre, and In-person Counters

- Manage 27 different lines of business
- Email management
- 311 mobile app & online services
- 24/7 Dispatch
- 5 in-person service counters

Cashiers / Corporate payment processing

- Corporate payment processing
- In-person customer service
- Tax uploads
- Custodian of cash and vaults

Service Experience & Quality Assurance

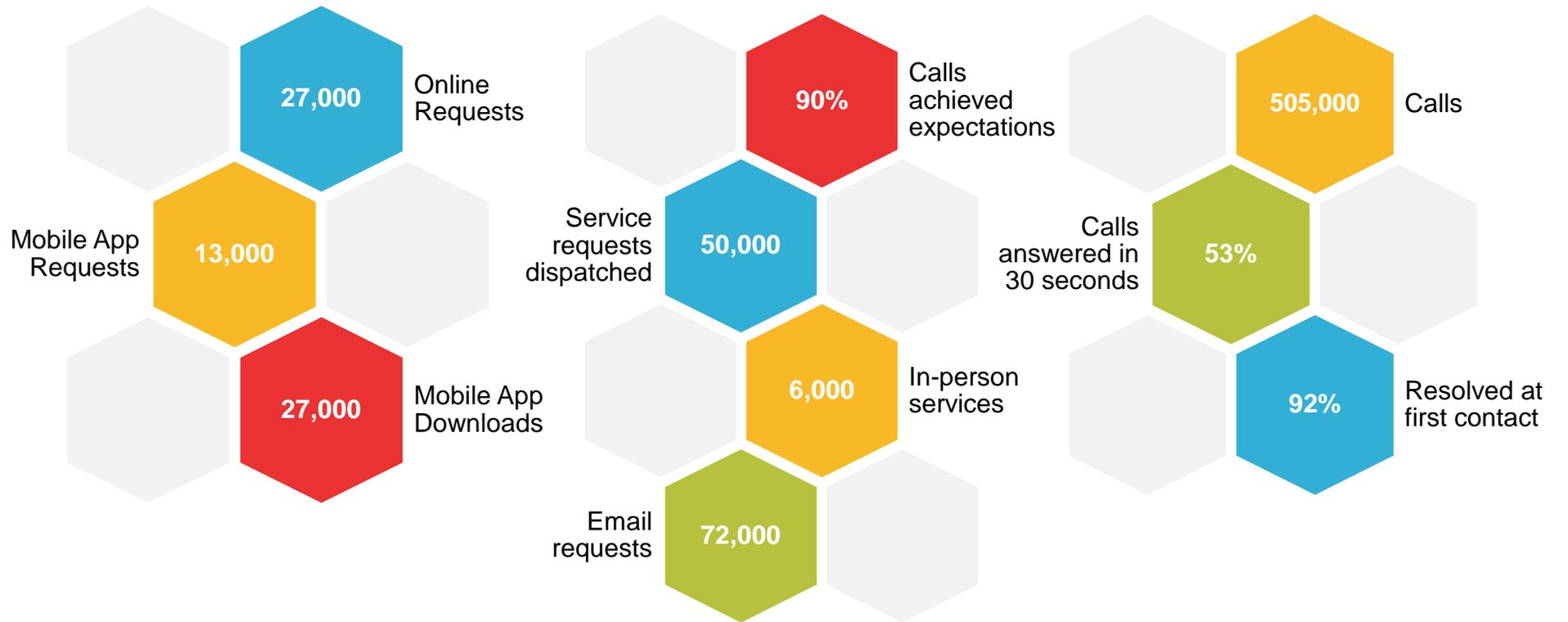
- Customer relations and knowledge management
- Quality assurance and training
- Workforce management
- Service enhancements



Service Brampton

2021 CUSTOMER SERVICE LEVELS

620,000 Interactions



Public Works and Engineering

November 10, 2022



Public Works and Engineering

Road Maintenance, Operations and Fleet

Capital Works

Environment & Development Engineering

Building Design & Construction

Facilities Operations and Maintenance

- Plan
- Design
- Construct
- Operate
- Maintain
- Manage

Roads

Traffic

Bridges & culverts

Stormwater

City Buildings

Operational Facilities

Fleet

483

Full-Time Employees

\$ 315 M
2022 Budget



Road Maintenance, Operations and Fleet

November 10, 2022



Our Focus is People

We are a team of more than 220 full-time and 240 part-time staff who serve a community of more than 600,000 residents.

We maintain the City's transportation, stormwater and fleet infrastructure to accommodate the safe and efficient movement of all modes of traffic.

Director – Oversees Five Sections

Fleet Services

- Fleet Administration
- Maintenance and Operations
- Training, Safety and Compliance

Road Operations

- Snow clearing of: City roads, sidewalks, transit stops and sidewalks
- Two yards located at Williams Parkway Operations Centre & Sandalwood Parkway
- Maintenance of City infrastructure

Traffic Operations & Parking

- Traffic Planning
- Traffic Outside Services
- Municipal Parking Operations
- Traffic Operations

Transportation Right of Way & Safety

- Street Lighting
- Crossing Guards
- Traffic Signals
- Permits and Road Patrol (MMS)

Contracts, Operation & Projects

- Contract Administration
- Asset management



Roads, Sidewalks, Path and Bridges

- Maintenance and repair, sweeping, snow-clearing, leaf collection, storm water maintenance
- Design and construction of roadway additions and improvements



Traffic Operations, Transportation Right-of-Way & Safety



- Traffic calming on City streets
- Automated Speed Enforcement Program (ASE)
- Manage the Neighborhood Traffic Management Guide/Pedestrian Safety Plan
- Transportation engineering review of new development applications
- Review of Traffic Management Plans for construction projects
- School Traffic Safety - Crossing Guards for Kindergarten to Grade 5
- Operate and maintain traffic signals, street and pathway lighting



Fleet Services

- Routine daily maintenance and repairs on approximately 1044 unique, differently licensed vehicles, off road equipment, ice machines and small engine assets
- Expansion of Green Fleet
- The Training and Compliance Section is responsible to work with our operators



Capital Works

November 10, 2022



Overview

Our Focus is People

We are a team of more than 55 full-time and 20 part-time staff who serve a community of more than 650,000 residents

We deliver Road Infrastructure Capital Projects to support growth and efficient movement of goods and services in the City of Brampton.

Director – Oversees Three Sections

Infrastructure Planning and Asset Management

- Program Planning
- Asset Inventory
- Mapping
- Environmental Assessments

Engineering

- Engineering & Design
- CADD services

Construction

- Surveys and Mapping
- State of good repair Contract
- Major road reconstruction



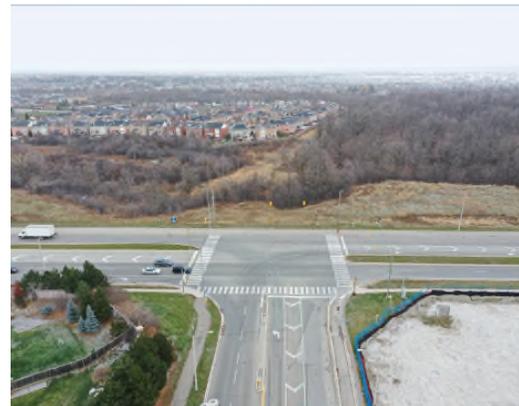
Capital Infrastructure Program

Road Capacity Improvements

Road & Bridge Rehabilitation

Asset Inventory & Mapping

Design & Construction



\$113 Million

(2022 Budget)



Major Ongoing Projects

Goreway Drive Grade Separation over the CN Railway tracks in coordination with City of Mississauga

Cottrelle Boulevard extension between Humberwest Parkway and Goreway Drive

Bridge rehabilitation program

Road resurfacing program

Active Transportation Improvements - construction



Environment and Development Engineering

November 10, 2022



Overview

Our Focus is People

We are a team of more than 46 full-time engineers, technologists, and environmental planners

Director – Oversees Three Sections

Development
Engineering &
Construction

Stormwater Programs

Environmental
Planning

- Manage \$1.4B of stormwater infrastructure assets
- Protect natural and physical features
- Provide engineering services for development and capital projects such as Riverwalk
- Deliver new infrastructure through the subdivision development process
- Advance climate change mitigation and adaptation across the City



Stormwater Infrastructure

\$ 1.4 Billion
In 2022 replacement costs

186
Storm Water
Management
Ponds

65,000
manholes &
catchbasins

1,900 km
Storm Sewers

\$ 24 Million

Stormwater charges collected for operations,
maintenance, replacement, upgrades



Sustainability & Resilience

Environmental Master Plan (2014)



Principles

PEOPLE



Invest in people to create a healthy, livable and safe community

AIR



Reduce impacts on air quality

WATER



Protect and respect water as a non-renewable, critical resource

LAND



Manage land to sustain the natural environment

ENERGY



Reduce energy usage and manage its impact on our environment

WASTE



Reduce and manage material considered waste

Initiatives

- Climate Change Adaptation Plan
- Community Energy & Emissions Reduction Plan
- Center For Community Energy Transformation
- Natural Heritage & Environmental Management Strategy



Development Highlights

190

- New subdivisions in last 10 years

26,000

- New housing units approved in last 10 years

102

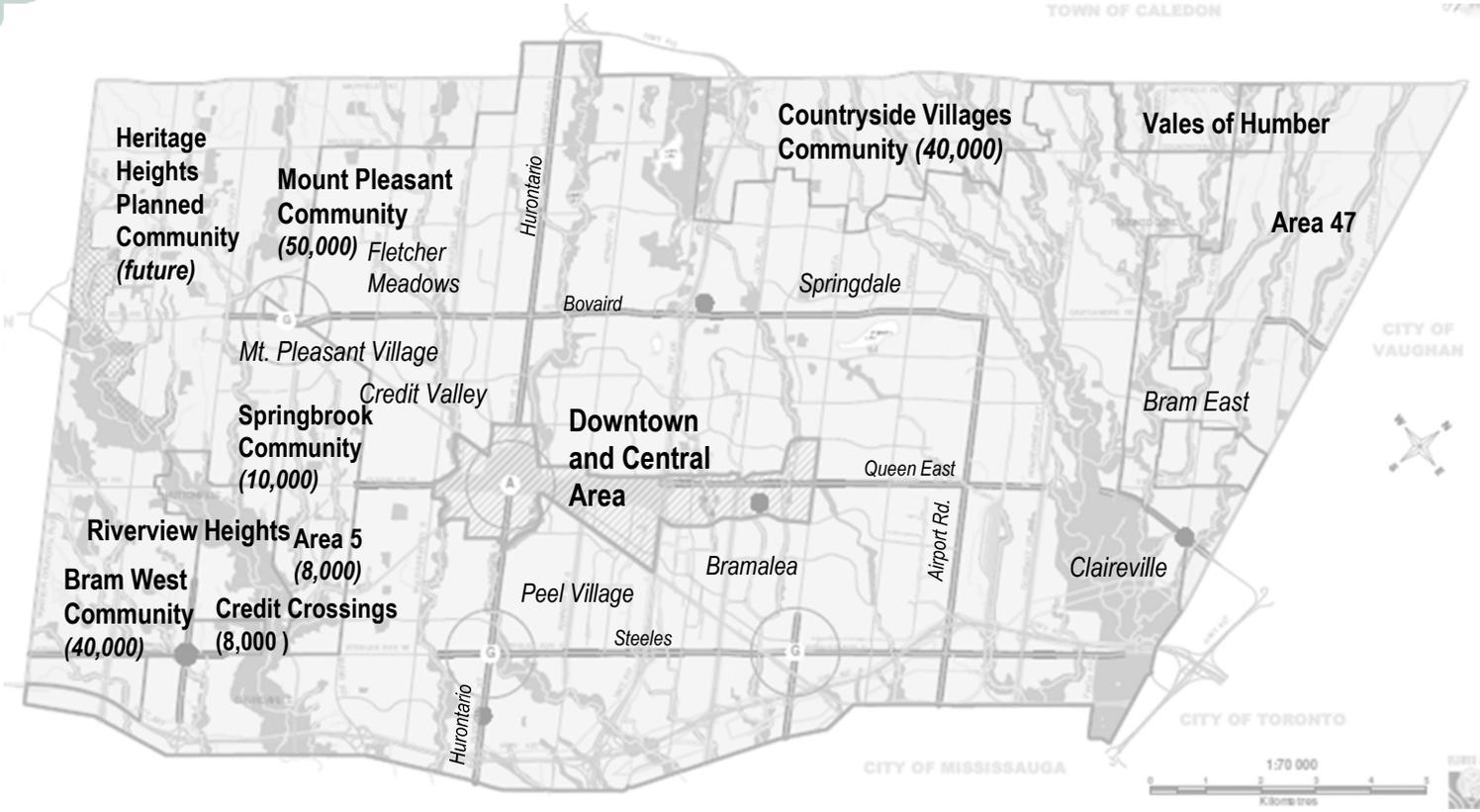
- Active subdivisions (approved and in construction)

\$103M

- New infrastructure from development per year



Development Activity



Building Design and Construction

November 10, 2022



Our Focus is People

We are an integrated multidisciplinary team primarily responsible for capital planning and project management of all state-of-good repair, new construction, building additions, renovations, and corporate accommodation projects

Director – Oversees Five Sections

Project Planning
& Validation
Services

Interior Design
&
Accommodation
Services

Project
Implementation
Services

Project
Implementation
Services

Capital &
Financial
Management
Business
Advisor



Requests for additions and new facilities

- Development of new facility project requests from planning to shovel ready stages
- Establish facility programming, site and facility fit, funding implications, provide technical expertise
- Validate building condition assessments, develop technical requirements and determine inputs for budget submissions



Interior Design & Accommodation Services

- Requests and implementation for staff accommodations and interior design
- Accommodation planning, renovations, workstation layout, ergonomic assessments
- Furniture procurement, corporate office standards, staff moves, way-finding signage and archival of architectural drawings
- Implementing both planned capital projects and on demand work orders



Project Implementation Services

Implementation of repairs and new construction

- Responsible for implementing the design and construction of facility capital new development and state of good repair projects
- Responsible for project delivery of all projects from approval to the implementation stage
- Providing project delivery management expertise



Facilities, Operations and Maintenance

November 10, 2022



Facilities Operations & Maintenance (FOM)

Our Focus is People

We are a team of 102 full-time staff to support the City of Brampton's "Green City" initiative and ensure all City-owned facilities are proactively maintained to extend their useful life so staff and the public feel safe while using City facilities.

Director – Oversees Four Sections

Facilities Asset/Energy Management & Capital Planning

- Asset Management
- Capital Planning
- Energy Management

Facilities Services & Operations

- Operations & Maintenance (Downtown Facilities)
- Facility Services
- Housekeeping Services
- Event Management and Mailroom Services

Facilities Maintenance

- Operations and Maintenance (Satellite Facilities)
- Housekeeping Services
- Contract Administration

Security Services

- Security Operations
- Security Systems
- Security Risk Management



Facilities Services and Operations

- Maintenance and operations for downtown core facilities
- Housekeeping services for downtown facilities
- Mailroom services
- Facilities administration services
- Provide support and coordination of downtown events
- Manage maintenance related service calls and emergencies

Facilities Maintenance

- Maintenance and operations of satellite facilities
- Housekeeping services of satellite facilities
- Manage maintenance related service calls and emergencies
- Develop and manage citywide maintenance service contracts – 100+ contracts



Asset/Energy Management and Capital Planning

- Manage Facilities Asset Management program and lifecycle renewal plan
- Condition Assessments management
- Provide capital planning support to Building, Design and Construction
- Manage city-wide abatement projects
- Energy efficiency projects - Electric Vehicle (EV) charging stations
- Conduct feasibility studies and develop solutions for Net-Zero retrofit
- Responsible for submitting grants applications

Security Services

- Manage City wide security operations
- Implement Inform, Educate, Enforce (IEE) based service
- Manage City-wide security systems
- Provide event management security related support
- Community outreach and crime awareness
- Crime prevention through analytics
- Provide security related Subject Matter Experts (SME)



Public Works and Engineering Major Projects

Riverwalk: removing flooding from downtown Brampton, creating a public realm of open spaces and linkages, place making, unlocking development and economic potential

Downtown Revitalization: Redevelopment of Ken Whillans Square and Garden Square

Center for Innovation: iconic gateway building that will offer a new central library, collaborative space for postsecondary institutions and office space

New Transit Facility: 400,000 square foot transit maintenance and storage facility, accommodating up to 250 buses, and EV-ready

Brampton Fire Campus: 70,000-square-foot facility that centralizes Brampton Fire operations



Thank You



Planning, Building and Growth Management

November 10, 2022



Planning, Building and Growth Management

Department Goals & Objectives

To provide high level customer service as we strive to deliver vibrant & complete communities that fulfill Term of Council Priorities within the Regulatory Framework

BRAMPTON IS A
CITY OF OPPORTUNITIES

BRAMPTON IS A
MOSAIC

BRAMPTON IS A
GREEN CITY

BRAMPTON IS A
HEALTHY AND SAFE CITY

BRAMPTON IS A
WELL-RUN CITY

Focused Priorities / Our Mandate:

- Implementation of the Planning Act & Building Code
- Shaping the Physical Development of the Municipality
- Articulating a Long-term Vision (i.e., new Official Plan)
- Translating the Vision into Planning Policy & Regulation
- Ensure the Safety of the Built Environment (Permits & Inspections)
- Enforcement of Land-use City By-laws (Zoning, Building, etc.)
- Other applicable Laws (General & Site Specifics) and Regulations



Planning, Building and Growth Management

Planning, Building & Growth Management 2022 Budget

| | |
|---------------------|------------------|
| Labour Expenditures | \$26.7M |
| Other Expenditures | \$1.5M |
| <u>Revenues</u> | <u>(\$29.6M)</u> |

Operating Budget (\$1.4M)

Capital Budget \$3.9M

Total Budget \$2.5M

Planning, Building & Growth Management

Full-time Employees ≈ 218



We honour our commitment to a respectful, positive and safe workplace.



Leadership Team



Jason Schmidt-Shoukri
Commissioner,
Planning, Building &
Growth Management



Allan Parsons
Director, Development
Services



Elizabeth Corazzola
Director,
Building



Andrew McNeill
Director, City Planning
& Design



Henrik Zbogor
Senior Manager,
Transportation
Planning



City Planning & Design

CITY PLANNING & DESIGN

OFFICIAL PLAN &
GROWTH MANAGEMENT

URBAN DESIGN

POLICY PROGRAMS &
IMPLEMENTATION

WHAT WE DO

- Establish City Planning Policy Regime
- Undertake Policy Studies
- Secondary Plan Reviews
- Precinct Planning
- Urban Design Guidelines
- Growth Management
- Heritage Preservation
- Housing Portfolio
- Support Development Review

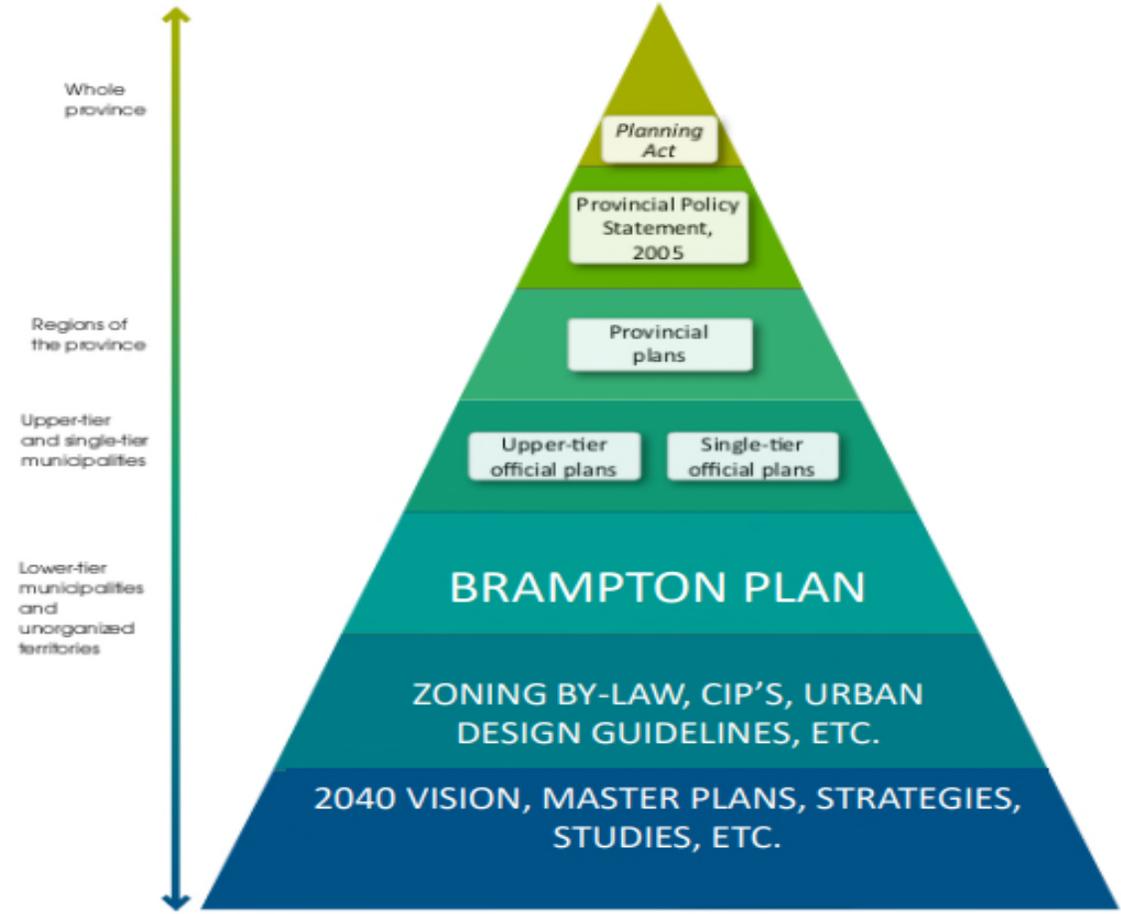


City Planning & Design - Provincial & Regional Legislation

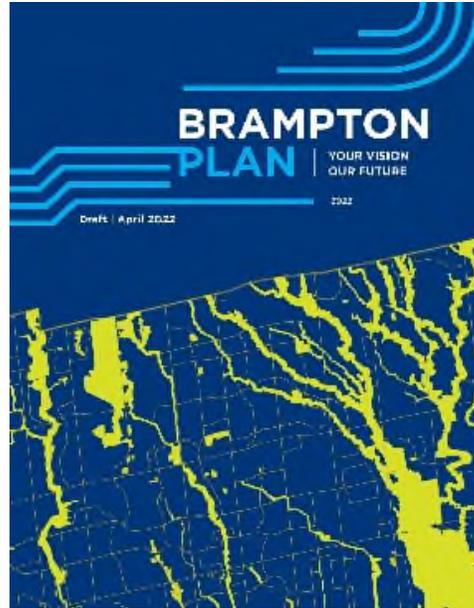
Ontario

Region of Peel

Brampton



City Planning & Design - Brampton Plan



- Builds on Brampton's 2040 Vision
- Is the legislated growth and development Vision for the city:
 - Healthy and sustainable communities
 - Mixed-use and intensification
 - Transit & active transportation
 - Housing diversity and choice
- Guiding development of new Zoning By-law



City Planning & Design - Growth Management

Managing where and when growth will occur in the City including land use, density and infrastructure planning.

BRAMPTON HAD

608,000

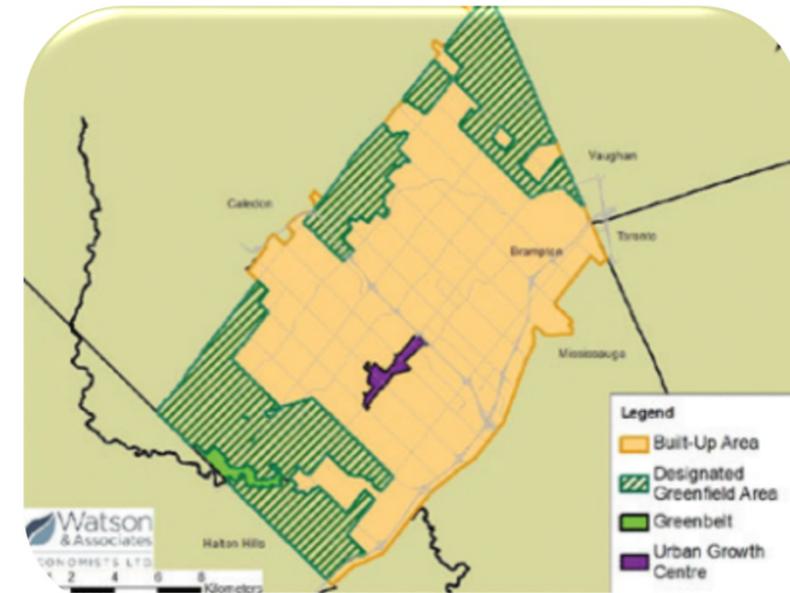
PEOPLE IN **2016**



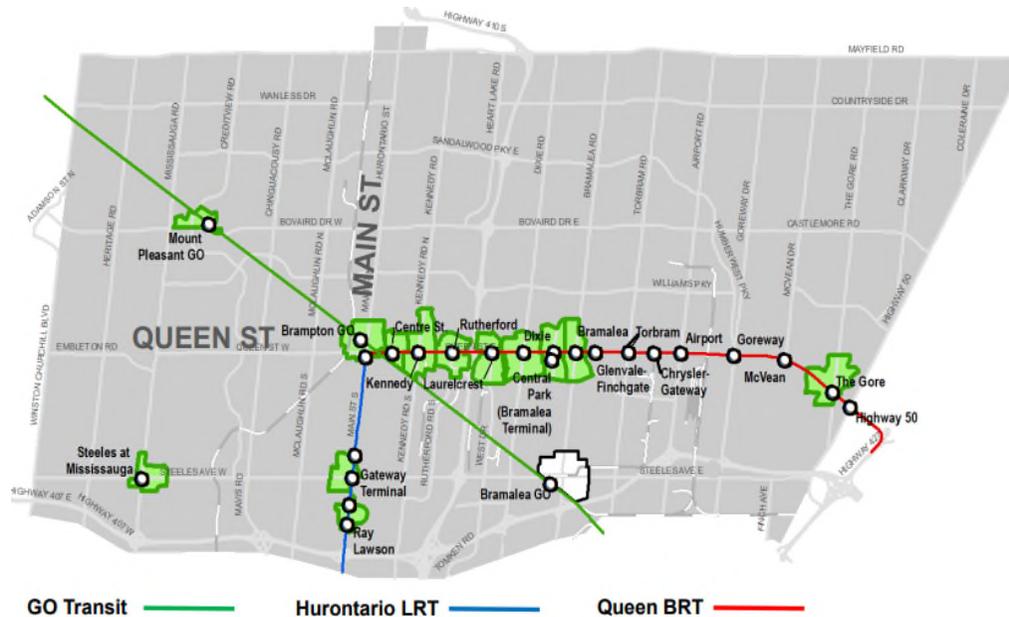
WILL GROW TO

985,000

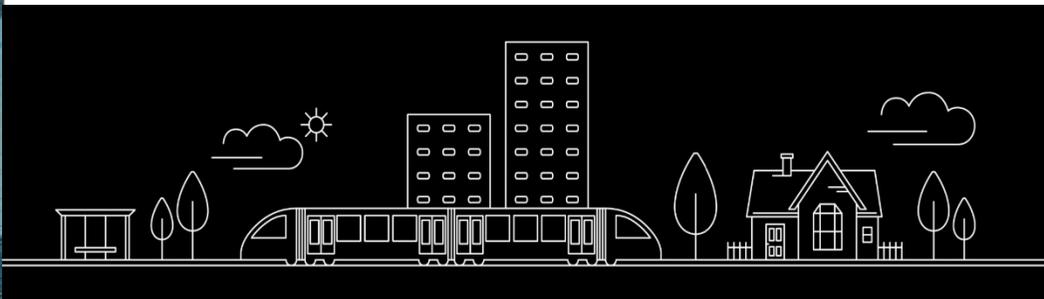
PEOPLE IN **2051**



City Planning & Design - Major Transit Station Areas



- Mixed-use & complete communities
- Housing diversity
- Intensification corridors with multimodal access – LRT, BRT, GO
- Active transportation infrastructure



City Planning & Design - Integrated Downtown Plan

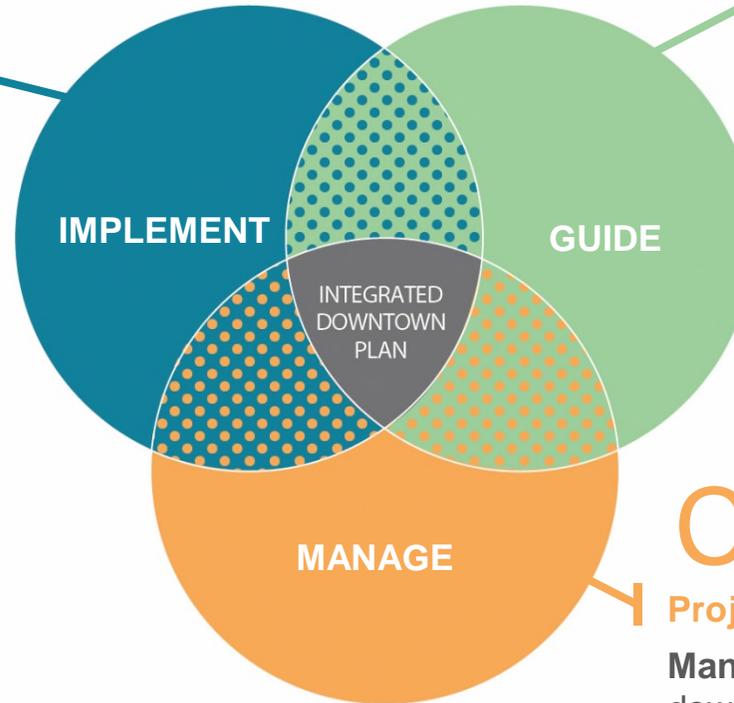
A.

Meanwhile Strategies

Implement projects that immediately engage the downtown community.



Activation Strategies



B.

Growth & Investment

Guide planning and economic development in the downtown until 2051.

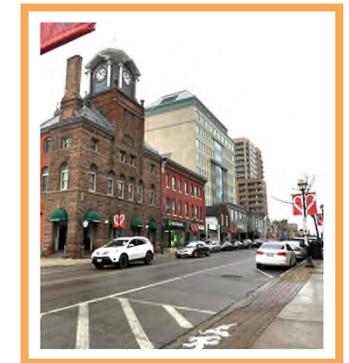


Heritage Theatre, vacant properties

C.

Project Management

Manage and coordinate downtown capital projects



Brampton Parking Plan



City Planning & Design - Housing Brampton

HOUSING BRAMPTON

Housing Strategy and Action Plan
April 2021



City Planning and Design
Planning, Building and Economic Development
City Of Brampton



Housing Brampton



Supportive Housing
By-law



Additional Residential
Units



Housing Incentive Grants



Community Benefit Charge



Inclusionary Zoning



City Planning & Design – Urban Design

Healthy and sustainable neighbourhoods through quality urban design



Application Review



Urban Design Review Panel



Precinct Plans



Urban Design Guidelines



Urban Design Awards



Special Projects



City Planning & Design - Heritage

A vibrant city that protects our Heritage and integrates the past with the present and the future.



Application Review & Permits



Brampton Heritage Board



Archaeological Management Plan



Heritage Registration Update



Indigenous Relations



Incentive Grants

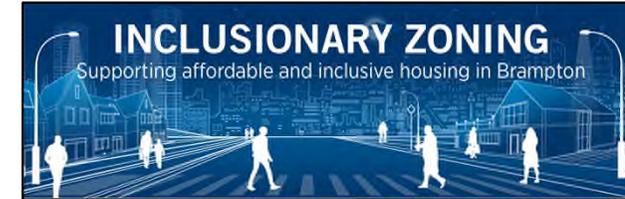


City Planning & Design - Planning Policy Initiatives

Short-Term Rental By-law



Inclusionary Zoning



City-Wide CIP for Office Employment



Enclosed Trailer Parking



City-wide Brampton Parking Plan

BRAMPTON
PARKING PLAN



Additional Residential Units



City Planning & Design - Secondary Plans



Secondary Plans are more detailed land use, urban design, and development plans for specific areas of the city.

Advanced/Complete:

- Heritage Heights
- Springbrook



Early (Starting):

- Gore Meadows (Area 56)
- Bramwest Secondary Plan
- Downtown Secondary Plan



Development Services

DIVISION OVERVIEW

Development Services is charged with the review, analysis and recommendations to City Council on development applications submitted under the Planning Act.



Vision

- To develop a city where residents can live, work, and play and our businesses can thrive.



Mission

- To facilitate the approval of development applications that support Council's priorities on growth and investment.



Focus

- Customer Service
- Value-Driven
- Collaboration



Development Services

OUR BUSINESS

Built on four pillars of: inclusivity and innovation, technology, legislation, and collaboration.



Inclusivity & Innovation

We embrace and support inclusion and diversity to examine complex issues.

- We leverage local expertise from staff
- We engage area residents
- We work with the development industry to ensure communities have the right balance of housing and jobs.



Legislation

We use various legislative tools to inform our analysis and recommendations to Council.

- Ontario Planning Act
- Provincial Policy Statement
- Growth Plan
- Region of Peel Official Plan
- City of Brampton Official Plan
- Zoning By-Laws



Technology

We leverage technology to support evidence-based decision making and continuous improvement to expedite approvals.

- BramPlanOnline
- Accela
- Business Intelligence



Collaboration

We build and enhance partnerships by working with key stakeholders.

- Building Industry and Land Development Association (BILD)
- Various levels of government
- Conservation authorities
- Residents, businesses, and Council



Development Services

KEY TRENDS

Brampton continues to be a place where businesses want to invest and a city that is intensifying.



771 development applications and **\$8.4 million** in revenue was received year to date (YTD) by Nov 04, 2022.



As of June 30, 2022, **9710 residential units** are in our development pipeline with majority being apartments at 8375 units.



As of June 30, 2022, **307,637 sq.m of office and industrial** developments are awaiting approval.



Transportation Planning

Our Role

Transportation Planning provides information, develops plans and policies to guide all modes of transportation, and recommends actions to best serve the City's current and future mobility needs.

These activities are guided by key initiatives such as Vision 2040, Brampton Plan, Transportation Master Plan, that focus on improving sustainable mobility to promote more compact and fiscally responsible urban growth and development.



Transportation Planning

Service Objectives

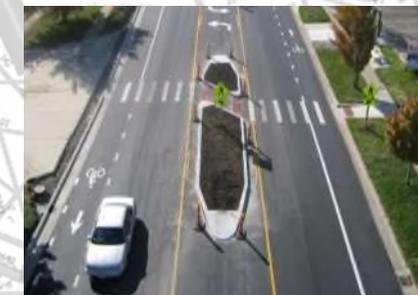
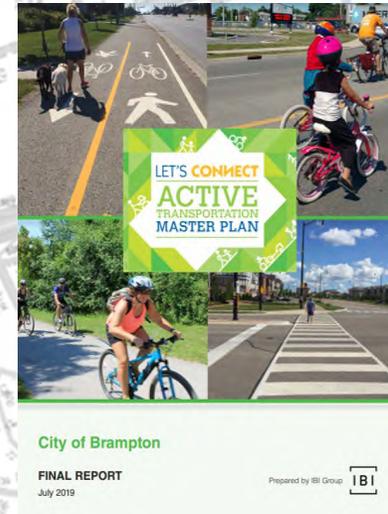
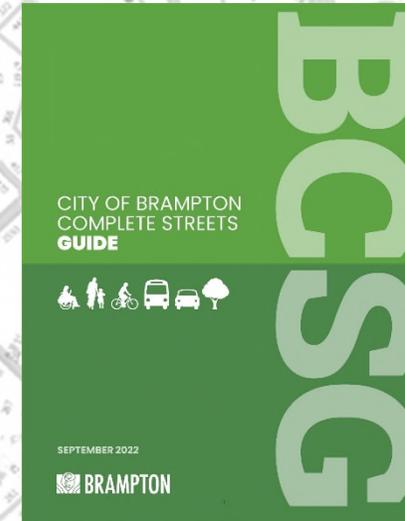
- Develop strategic multi-modal transportation planning solutions to improve how people and goods move in Brampton, complementing environmental, land use, and economic development objectives that support sustainable, resilient, and vibrant communities.
- Advance policies, plans, and programs that foster and support active transportation, transit and travel demand management.
- Provide travel demand forecasting and data analytics that inform studies and projects in Planning and Public Works departments.
- Coordinate with provincial and regional transportation planning, programs, and projects, to ensure Brampton's needs are considered as part of a connected regional transportation network.



Transportation Planning

Major Studies

- Complete Streets Guidelines
- Complete Streets implementation
 - Speed Reduction Study
 - Road Standards Review and Update
- Transportation Master Plan Review and Update
- Shared E-Scooter Pilot Project
- Active Transportation Plan Implementation
- Travel Demand Model Update



Building Division - What We Do



Permit Review

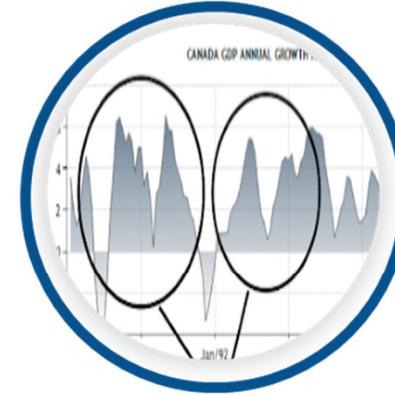
Complete applications must be reviewed within:

10, 15, 20 or 30 business days according to the scope of work



Inspections

Duty for permit holder to request @ readiness and duty for City to inspect within 2 business days



Economic Health

The overall value of construction is a good indicator of the economic health.



Affordable Housing

Overwhelming demand for second units in Brampton



Building - Duty and Standard of Care

The construction and regulation of buildings in Ontario is governed by the *Building Code Act, 1992* and the current *Ontario Building Code* (O. Reg. 332/12).

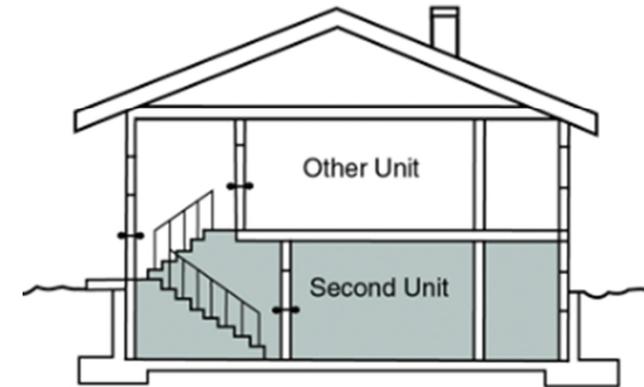
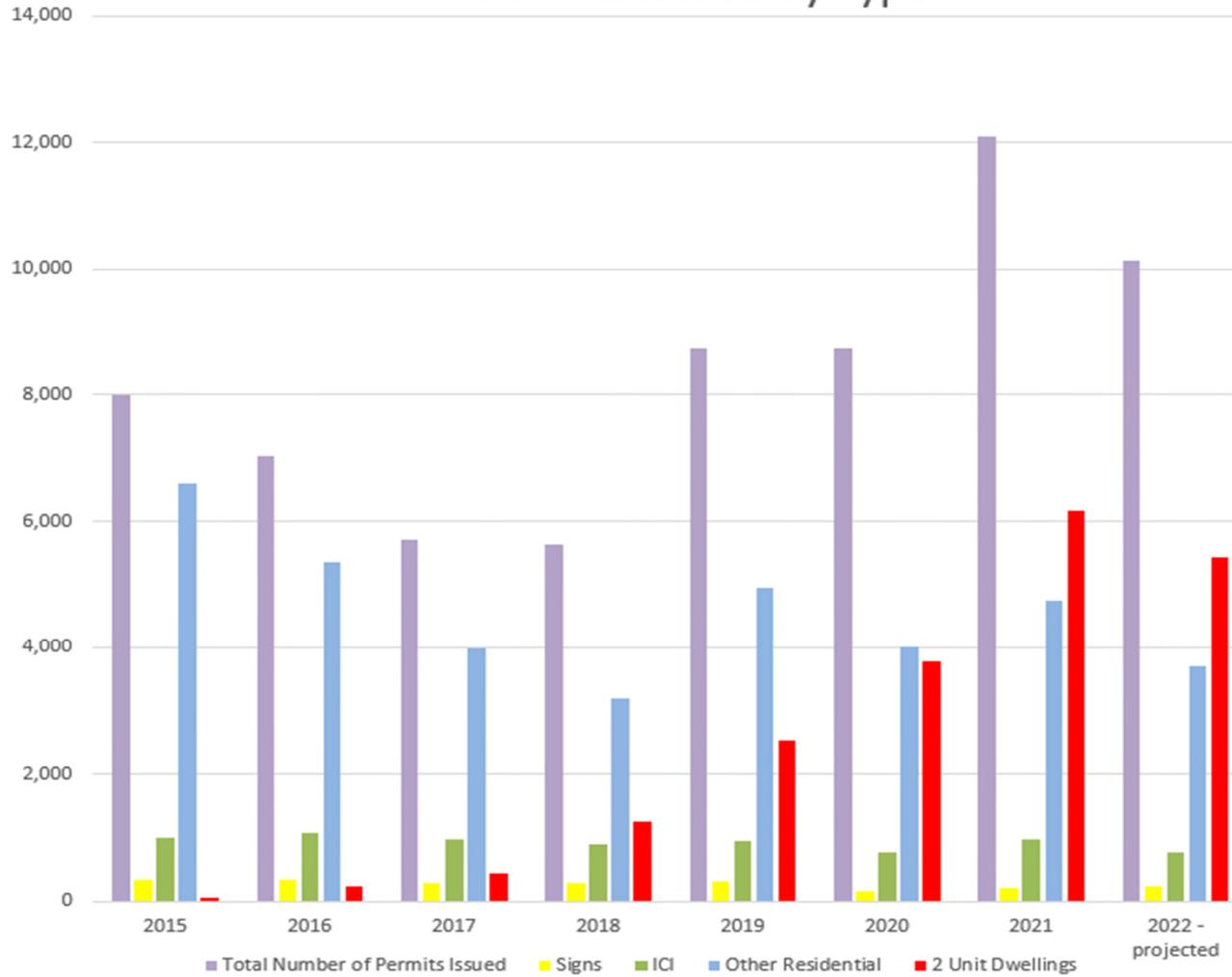
Every municipality in Ontario *must* comply with the *Building Code Act, 1992* (BCA) and the *Ontario Building Code* (OBC). A municipal council *must* appoint a chief building official and inspectors to carry out the enforcement of the BCA under s. 3(2).

Municipal building officials owe a duty of care to anyone that might be injured by a negligent inspection (includes owners, future owners, neighbours and the general public at large).



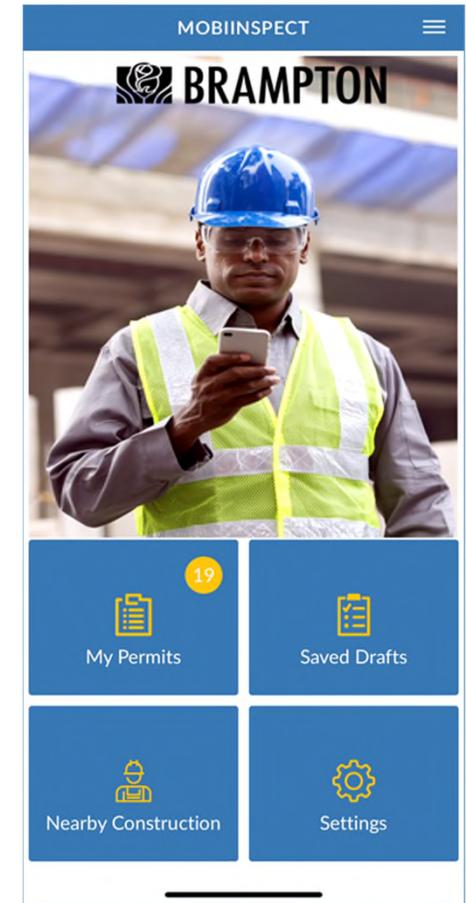
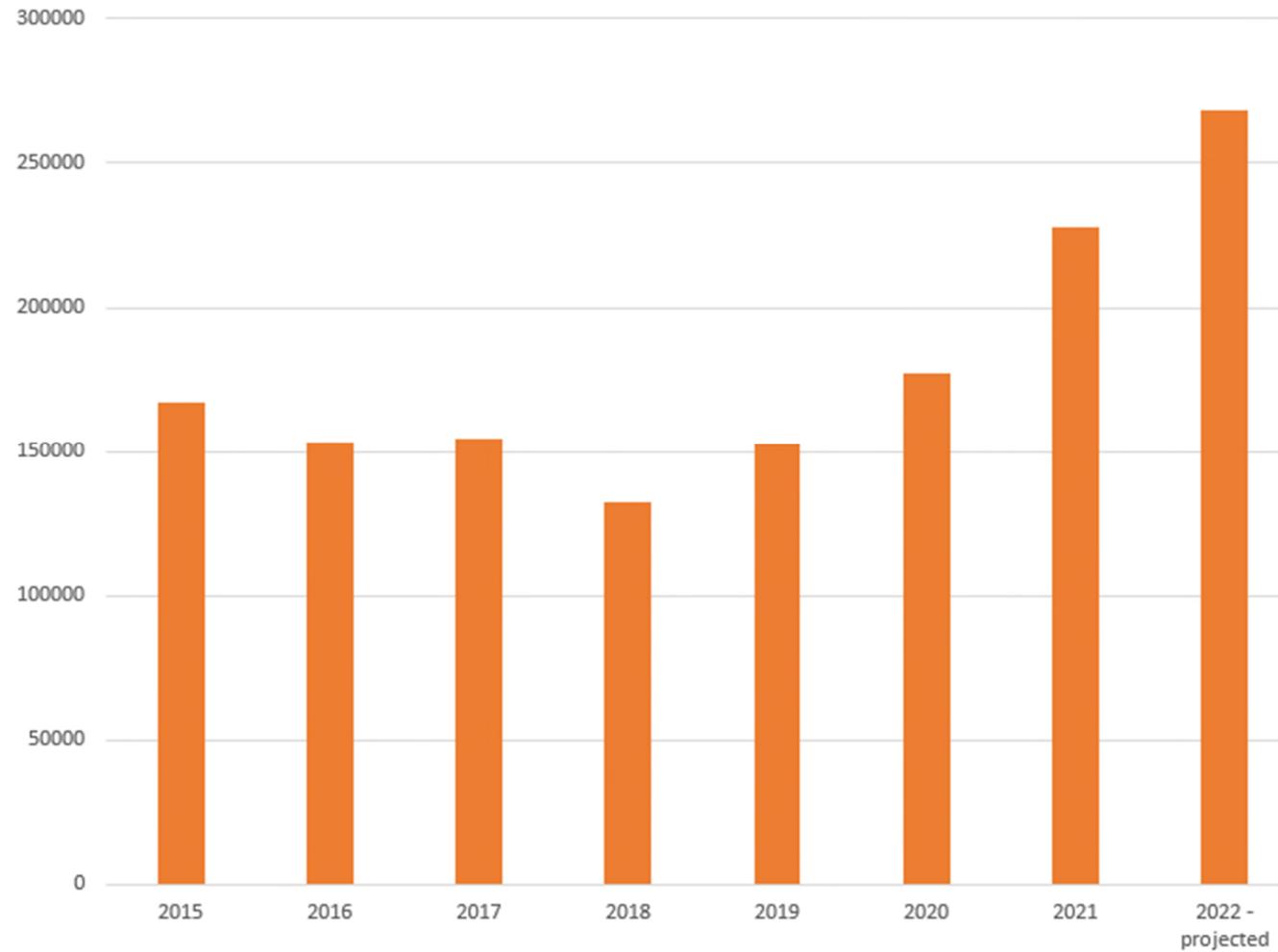
Building - Permit Activity Highlights

Permits Issued by Type



Building - Inspection Activity Highlights

Inspections Summary



Building - Service Delivery

Key Service Enhancements



Permit Applications

Full integration of on-line permit applications to eliminate manual data transfer and improve service delivery.

By-Law

Amendments to the Sign By-law to modernize standards and enhance opportunity for public art and expression.

Partnerships

Enhanced partnerships with internal and external approval authorities.

Collaboration

Creation of a collaboration site to allow design professionals to collaborate directly with plans review staff.

Enhanced Training Program

Construction of a state of the art interactive virtual training facility for building and by-law enforcement staff.

Inspections

Development of an inspection window to improve customer experience and manage expectations.



Thank You



Legislative Services

Presented By: Diana Soos, B.Sc., M.B.A, LL.B., CIC.C
Commissioner, Legislative Services
Council Orientation Presentation
November 10, 2022



Legislative Services

Department Overview

Providing strategic support for Term of Council Priorities and advice to internal departments and residents related to legislative matters such as the enforcement of City regulations and community safety, animal welfare, prosecutorial and court operations, legislative compliance, risk management, real property acquisition, disposition and management, City governance and records management.

Brampton is a Well-Run City

- Continuously improving the day-to-day operations of the corporation by streamlining service delivery, effectively managing municipal assets, and leveraging partnerships for collaboration and advocacy.

[Service Excellence](#)

- Continue to transform corporate culture to be more resident-focused in its approach to service delivery.



Legislative Services

Legislative Services

Animal
Services

Front-facing

City Clerk

Front-facing &
enabling

Court
Administration

Front-facing

Enforcement &
By-law
Services

Front-facing

Insurance &
Risk
Management

Enabling

Legal Services

Enabling

Realty
Services

Front-facing &
enabling



Legislative Services

Legislative Services 2022 Budget

| | |
|-------------------------|-----------------|
| Labour Expenditures | \$29.57M |
| Other Expenditures | \$ 7.96M |
| Revenues | (\$26.05M) |
| <hr/> | |
| Operating Budget | \$11.48M |
| Capital Budget | \$8.64M |
| Total Budget | \$20.12M |

Legislative Services 2022 Staffing Level

Total Employees **≈ 257**

We honour our commitment to a respectful, positive and safe workplace.



The Legislative Services Team

| | | Staff | Operating Expenditures | Revenue |
|---------------------|---|-------|------------------------|------------|
| Diana Soos | Commissioner, Legislative Services | 2 | See Totals | See Totals |
| Mike Mulick | Manager, Animal Services | 24 | \$3.30M | \$0.33M |
| Peter Fay | City Clerk | 39 | \$4.55M | \$2.66M |
| Laurie Findlay | Manager, Court Administration | 27 | \$3.84M | \$19.05M |
| Jean-Pierre Maurice | Director, Enforcement & By-law Services | 108 | \$13.41M | \$3.34M |
| Jonathan Brewer (A) | Manager, Insurance & Risk Management | 8 | \$4.69M | \$0.03M |
| Diana Soos (A) | City Solicitor | 37 | \$6.01M | \$0.30M |
| Rajat Gulati | Senior Manager, Realty Services | 12 | \$1.29M | \$0.35M |
| | Totals | 257 | \$37.53M | \$26.05M |

(A) Designates Acting Assignment



Enabling Services



Automobile Fleet Claims



Risk Mitigation



Risk Claim Collections



Certificates of Insurance



Occupancy Agreements



Property Valuation



Accessibility



Disposal of Records



Records Achieves



BRIMS



Property and Rights Acquisition



Property Sale



Protection of Personal Information



Legal Services



Litigation Services



Event Insurance



Front-facing Services



Council Services



Courts & AMP Administration



Elections



Insurance Procurement Claims Administration



Access to Information



By-Law & Property Standards Enforcement



Animal Services & Licensing



Marriage, Lottery, Business and Mobile Licensing



Prosecution Services



Parking Enforcement



Animal Services

The Animal Services division provides community-centric animal welfare solutions rooted in the values and needs of our community.

Key services

- Enforce the City's animal control and welfare by-laws, as well as Provincial animal control legislation, including the Dog Owner's Liability Act
- Provide support, information, access to care and resources to pet owners and respond to the growing need for wildlife stewardship
- Ensure that every animal that enters the City's animal shelter receives individualized treatment and care with the goal of a live outcome
- Continue to lead change through innovative and transformational best practices and data collection

By the numbers (January 1 – October 31, 2022)

Animal Services will have responded to 13,963 calls for service; handled 4,931 domestic or wild animals; adopted 403 pets to new families; and provided pet food and supplies to over 60 families in need, and provided 5,400lbs of pet food and supplies to over 60 families in need.



Animal Services Cont'd

Major projects underway

- Design and construction of a new Animal Community Centre (animal shelter), \$35 million capital project
- Implementation of a Pet Food Pantry that provides pet food and supplies to families who may not otherwise be able to afford to keep their pets
- Working with local veterinarians to provide free rabies vaccine and microchip clinics to those in need
- Developed an online coyote sighting tool that allows residents to report and map coyote sightings

Other significant initiatives

- Wildlife Strategy to promote co-existence and community safety (Q1 2023)
- New Animal Services By-law which will reflect current trends in animal care such as recognizing trap, neuter and release programs to reduce the feral cat population, and implementing basic standards of care for pets (Q2 2023)
- Implementation of Administrative Penalties for animal-related by-law violations (Q2 2023)
- A comprehensive review of dog and cat licensing will be completed (Q4 2023)



City Clerk's Office

The City Clerk's Office is responsible for the statutory duties of the municipal clerk and duties under various statutes, including the *Municipal Act, 2001*, *Vital Statistics Act*, *Marriage Act*, *Municipal Freedom of Information and Protection of Privacy Act (MFIPPA)*, *Municipal Elections Act*, *Planning Act*, as well as City by-laws and policies including the City's Records Retention By-law.

Key services

- Manages the Council and Committee decision-making process
- Issues various licences, including stationary business, lottery and marriage licences
- Perform civil marriage ceremony services
- Manage the City's information and records, processes Freedom of Information (FOI) requests and manages privacy issues
- Manages the City's accessibility program to ensure compliance with applicable legislation
- Manages the lobbyist registry and gift registry
- Conducts municipal and school board general elections and by-elections

By the numbers (2021/22)

E-records managed in BRIMS = 7,197,313; Staff trained on SharePoint/BRIMS = 159; Physical records disposition (boxes) = 616; FOI Requests = 182; Eligible electors = 354,884; Voting locations = 160; Business licenses issued = 4,200; Council Resolutions = 440; By-laws enacted = 294; Council/Committee meetings = 200; Marriage licenses issued = 3,873; Civil marriage ceremonies = 1,027; Burial permits = 2,257



Major projects underway

- 2022 Municipal and School Board Election post-election activities
- Continue Council Procedure By-law Review
- Support Council Code of Conduct and Lobbyist Registry policy and tools
- Support 2022-2026 Council term transition

Other significant initiatives

- Council Composition and Ward Boundary Review (Q2 2023)
- Citizen Appointments Process (Q1 2023)
- Enabling Online Marriage License Applications (Q2 2023)
- Information and Data Governance (IDS) Strategy (Q2 2023)
- Acquiring FOI Software (Q2 2023)
- Upgrading Records Management Software (Q1 2023)
- Committee of Adjustment Renewal (Q2 2023)
- Implement Municipal Accessibility Plan (Q4 2023)



Courts Administration

The Court Administration division facilitates the judicial process for all proceedings commenced under Part I and III of the *Provincial Offences Act*, and administers the Administrative Monetary Penalty System for parking and by-law infractions.

Key services

- Provide efficient and effective administration of City's Provincial Offences Court operations at 5 Ray Lawson Blvd (POA Court) in accordance with the *Provincial Offences Act* and the Memorandum of Understanding between the City and the Ministry of Attorney General (MAG)
- Administers the City's Administrative Monetary Penalties system (AMPs), which is the City's dispute resolution process for parking and many of the City's by-law infractions
- Provides information and customer services to residents with respect to provincial offences and AMPs matters
- Administers court transcription and interpreter services for residents participating in the court process
- Works collaboratively with the judiciary and other stakeholders to ensure the efficient and effective operation of the POA Court

By the numbers (January 1 to October 31, 2022)

Red Light Camera Charges – 8,528

Automated Speed Enforcement Charges – 17,904

Peel Regional Offence Charges Part I – 13,172

Peel Regional Offence Charges Part III – 2,384



Courts Administration Cont'd

Major projects underway

- Work with Peel Regional Police to move to e-tickets for POA Part I tickets
- Maintain zoom courts and provide a hybrid model for court appearances
- Work with Ministry of the Attorney General on court reforms
- Expand the Administrative Monetary Penalty System with the addition of more by-laws offences;
- Focusing on ways to improve the online experience for residents by reviewing and updating on-line services and forms

Other significant initiatives

- Expand the Administrative Penalty System to include Red Light Camera and Automated Speed Enforcement tickets which will reduce the pressures on courts with the current lack of judicial resources (Q2 2023)
- Modernize of the POA Court process (Q4 2023)



Enforcement & By-Law Services

Enforcement and By-law Services provides public education, investigation, and enforcement of municipal by-laws, and upholds community standards, quality of life and public safety. The division is comprised of (3) three sections: **By-Law Enforcement**, **Property Standards** and **Licensing Enforcement**, all of which are supported by administrative staff.

Number of Staff – 107

By-Law Enforcement = 64 Property Standards = 26

Licensing = 12 Administration Staff = 13

Annual Expenditures = \$13.41M

Annual Revenue = \$3.34M

Total Parking Fines = \$5.5M (YTD)

Total Non-Parking AMPS = \$484,700 (YTD)

Key services

- **By-Law Enforcement** - ensures residents adhere to the City's by-laws related to public property offences, such as snow removal, excessive noise and parking infractions.
- **Property Standards** - staff enforces by-laws that prescribe minimum standards for the maintenance and occupancy of properties and their permitted uses. This section is responsible for investigating illegal second units, excessive growth of weeds on private property, garbage containers and vital services.
- **Licensing Enforcement** - staff are responsible for issuance, inspection and enforcement of drivers, vehicles, and in some cases, business locations. This section is responsible for identifying unlicensed vehicles and operators, unlicensed businesses and contractors.
- **Community & Staff Engagement Events** - Enforcement & By-Law Services participates in various community and staff events including food drives, back-to-school drives, spring clean-ups, job fairs, Nurturing Neighborhood's Program, Fire Prevention Week, Pink Ribbon Campaign and Movember.



Enforcement & By-Law Cont'd

By the numbers

| Service | 2017 | 2022 (Projected Year-End) |
|---------------------------------------|--------|---------------------------|
| No. of Service Calls for the division | 38,395 | 90,955 |
| No. of Municipal Complaints | 3,716 | 15,092 |
| No. of Parking Complaints | 20,601 | 57,600 |
| No. of Property Standards Complaints | 12,938 | 16,805 |
| No. of Parking Tickets Issued | 86,642 | 143,220 |
| No. of Illegal Signs (removed) | 26,677 | 33,774 |
| Secondary Unit Registration | 2362 | 15,111 |
| No. of Licensing Inspections | N/A | 4,900 |



Enforcement & By-Law Cont'd

Major projects underway

- FCCC Courtyard expansion to support growth and will include a shared state of the art training facility
- Developing paperless strategies and efficiencies including online licensing applications and digital record keeping
- Utilize latest technology to modernize the Division by implementing electronic note-taking application and ease of access to information (AMANDA Software)
- Improving efficiencies and communications with access to real-time data in the field via a fully integrated computer-aided dispatch management system
- Assisting in development of Municipal Parking Strategy to address the significant population and employment growth and propose strategies to manage parking enforcement, resources, finance and operations

Other significant initiatives

- Transition by-law offences to the Administrative Monetary Penalty System (AMPS) to improve the efficiency of issuing an infraction notice while reducing the burden on the Provincial Offences Courts; (Q2 2023)
- Reviewing a proposal to authorize a riding e-scooters pilot program and permit system; (Q1 2023)
- Expand the use of the Automated Licence Plate Reader (ALPR) using dedicated staff; (Q1 2023)
- Expanding the use of mobile printers for generating electronic Orders and Notices in the field; (Q2 2023)
- Broaden our use of the existing enforcement automation system to include other modules and applications; (Q2 2023)
- Review of the Mobile Licensing By-law to update schedules and prepare a new by-law for Council consideration (Q4 2023)



Insurance & Risk Management

The Insurance & Risk Management division works to protect the City from unnecessary exposure to various risks and ensures proper risk mitigation strategies are implemented.

Key services

- Procures appropriate insurance for the City, which includes 12 individual policies;
- Reviews and provides recommendations on insurance and indemnity requirements for City contracts;
- Investigates, adjusts and processes all insurance claims;
- Administer subrogation program (collection from responsible third parties) for all departments and specialized program for Fire & Emergency Services;
- Provides risk management training and advice to City staff;
- Reviews and approves Certificates of Insurance from vendors and organizations with whom the City contracts.

By the numbers (2021 Figures)

Number of Claims resolved – 234

Number of Subrogation claims resolved – 486

Claims Settlement expenditures – \$2,002,770

Subrogation recovery amount – \$605,686



Insurance & Risk Management Cont'd

Major projects underway

- Development of Certificate of Insurance Standard Operating Procedure (SOP) and training program to ensure the City obtains required proof of insurance from its vendors
- Risk evaluations for the City's major building assets to minimize risks of loss or damage. Upcoming evaluations for Gore meadows and Cassie Campbell Recreation Centers
- Expanded performance measures (KPI's) being collected for 2022 and going forward

Other significant initiatives

- Implementation of Enterprise Risk Management (ERM) program, which will identify, document and categorize risks across the organization, establish the City's level of risk tolerance and identify risk mitigation and escalation processes (Q2 2023 – Phase I)



Legal Services

The Legal Services division provides advice and support to City Council and City Departments, and manages the principal legal affairs of Corporation covering a wide range of laws and legal matters, such as municipal law, planning, real estate, litigation, commercial and development law and provincial prosecutions.

Key services

- Deliver effective, responsive and solutions driven legal advice and services to Council and City Departments
- Manage litigation and provide general municipal legal advice to facilitate the work and protect the interests of the City, including by-law review and drafting
- Prosecute provincial and municipal offences, such as *Highway Traffic Act* and by-law infractions
- Provide commercial legal services, including real estate transactions, expropriations, major construction contracts, complex leases and contracts, and legal support for City procurements
- Review and provide legal advice on development applications, preparation and registration of site plan, subdivision and development agreements
- Ensure compliance with legislation, including supporting City response to major legislative changes



Legal Services Cont'd

By the numbers (2019 Figures – Pre-COVID)

| Charges Filed | | Charges Disputed in Court | |
|----------------------|--------|-----------------------------------|--------|
| Peel Regional Police | 48,304 | Early Resolution (incl. 3398 RLC) | 17,475 |
| By-law | 6,405 | Municipal Offences in Court | 9,931 |
| Red light camera | 13,084 | HTA and Red Light camera trials | 22,948 |
| Appeal Court | | | 1,109 |
| Total charges filed | 67,793 | Brampton Appeal Tribunal | 5 |



Major projects underway

- Assisting in City response to Bill 23, More Homes Built Faster Act, 2022
- TMU Medical School
- LTC and Supportive Housing Initiatives Agreements
- Hurontario Light Rail Transit (LRT) Agreements
- Major Infrastructure Projects (such as Riverwalk, Downtown Reintegrated, Goreway Grade Separation, Goreway Widening)
- Assistance in creation of new Brampton Official Plan 2023
- Continued support for growing demands of planning and development applications, agreements, and appeals
- Manage increasing level of provincial offences matters, including working with the provincial government to obtain more judicial resources and expand the City's Administrative Monetary Penalties program

Other significant initiatives

- Download of Part III Provincial Offences (Q1 2023)
- Converting Camera Based Offences to AMPs (Q2 2023)
- In-House Camera Based Offences Processing Centre (Q2 2023)



Realty Services

Realty Services facilitates timely and cost-effective real estate services in the most fiscally and socially responsible manner possible in line with the City's Strategic Objectives, while providing an exceptional customer experience. The primary objective is to protect and advance City of Brampton's interests in any corporate matter that concerns acquisition or disposal of land and land rights.

Key services

- Acquire property rights through negotiation and/or expropriation to facilitate Council-approved Ten Year Roads Capital Plan (2018-2028), Transportation Master Plan and Transportation Vision
- Acquire and dispose of properties to support City's strategic and Term of Council Priorities, including property required for such future public usage as fire stations, transit facilities, parks and community space
- Lease City-owned buildings and land to facilitate occupancy of useable space and generate revenue
- Provide valuations services, including in support of the determination of required Cash in Lieu of Parkland
- Negotiate and manage various real property agreements, including encroachment agreements, leases, licenses and other occupancy agreements

By the numbers

- In 2020-21 during the COVID-19 pandemic, 42 not-for-profit and small for-profit City tenants received rent relief amounting to approx. \$1.13 million based on council approval
- A total of 82 realty transactions were completed in 2021, this included Acquisitions, Dispositions, Leaseholds, Easements or Limited Interest Agreements
- Major property acquisition in 2022: over 5 acres land acquired in Downtown Brampton (for over \$24 Million) from the Town of Orangeville for passive recreation usage. Additionally, a portion of the 51km Orangeville Brampton Railway corridor was also conveyed to the City of Brampton



Major projects underway

- TMU Medical School support
- Supporting several Long Term Care and Supportive Housing Initiatives
- Kay Blair Hospice due-diligence and development discussions in-progress
- Continuation of downtown property development support along main street
- Assistance in development of the new Parkland Dedication By-law

Other significant initiatives

- Realty Modernization Project (updating of policies & procedures; implementation of technology solution(s); transitional properties council update; creating a roster for broker's, surveyor's and appraiser's) – Q2 2023
- Property and Land Acquisition Strategy (PLAS, 2023 to 53) – Q3 2023
- Acquisition of property rights for road projects and development of the new Fire Station-216 – Q1 2023

PLAS delivery to include:



Questions?

Thankyou



Team Legislative Services





BRAMPTON FIRE AND EMERGENCY SERVICES

Agenda

1. The Department
2. Fire Divisions
3. Service Level Statistics
4. Emergency Management
5. Fire Master Plan
6. Strategic Initiatives
7. Questions



The Department

24/7 Emergency Services

- 13 Fire Stations
- 551 staff across 8 divisions

Support Facilities

- Apparatus & Maintenance
- Fire HQ / Training / Fire Prevention / BEMO
- 911 Communications
- Fire Life Safety Education

Services

- Fire & emergency responses
- Hazmat & technical rescue
- 911 Communications
- Fire code enforcement
- Emergency management



BFES Divisions



Firefighting

- Respond to emergency calls



Fire Training

- Deliver regular and new legislatively required training



Communications

- In-take emergency and non emergency calls
- Dispatch emergency apparatus



Prevention & Fire Life Safety Education

- Conduct fire inspections, enforce the Fire Code
- Educate the public on life safety initiatives and fire prevention



Apparatus & Maintenance

- Maintain and service vehicles, buildings and equipment
- Purchasing supplies and equipment



Administration

- Billing, Payroll, record keeping



2021 Service Level Statistics

- **23,393 Emergency Incidents dispatched**

- 55% Medical
- 13% Accident / Rescue
- 13% False Calls
- 3% Fire



- **911 Communications Centre**

- 145,727 Non emergency calls
- 25,088 Emergency 911 calls
- 53,598 JFCC Emergency incidents dispatched

- **Over 16,000 Citizens directly educated**

- **Thousands of door to door visits**

- **Over 2,000 Fire prevention files addressed**



Emergency Management

- **BEMO supports fire and emergency responses on a 24/7 basis**
 - To ensure citizen supports
 - To ensure coordination amongst local, regional, provincial, etc. authorities
 - E.g. high rise fires, flooding events, wind storms, etc.
- **Significant hazards**
 - Weather related emergencies
 - Pandemics
 - Cybersecurity
 - Active Threats



Fire Master Plan

- 2021 – 2025 Fire Master Plan endorsed by Council
- 3 key themes – safe, successful and sustainable
- 9 areas of focus and 32 recommendations
- Detailed implementation plan underway
- **Key actions:**
 - Keep pace with growth of the city
 - Enhance our diversity, equity & inclusion efforts
 - Enhance education & prevention
 - Leverage new technology & empower our workforce
 - Continuous improvement initiatives



Strategic Initiatives

Build 3 New Fire Stations to keep pace with growth

- Station 215 located at 10539 Goreway Drive (2025)
- Station 216 located at Mississauga Road & Williams Parkway (2026)
- Station 217 Heritage Road & Sandalwood Parkway (2032)



Community Engagement and Public Education

- Door-to-door public education visits
- Participation in many community events
- New virtual reality initiative
- Leverage social media

Diversity, Equity and Inclusion

- Engage and reflect the community we serve

Training

- Meet new legislatively required training (NFPA)
- Develop all staff

Environmental Sustainability

- Electric fire truck, electric equipment, backyard gardens, off-grid food shed





Thank You