

<b><u>Reporting Categories and Description</u></b>	<b><u>2012</u></b>	<b><u>2011</u></b>	<b><u>% Change</u></b>	<b><u>Comments</u></b>
<u>Paved Roads (hard top):</u>	\$6,815.54	\$6,767.86	0.70%	The contract for concrete curb and sidewalk repair activities continues to be well managed and cost effective and hence the very small increase in this measure.
Operating costs for paved (hard top) roads per lane kilometre				
<u>Bridges and Culverts:</u>	\$6.77	\$7.35	-7.89%	A proactive and aggressive Capital Bridge program resulted in lower requirements for operational maintenance. Also, less graffiti removal was required in 2012.
Operating costs for bridges and culverts per square metre of surface area				
<u>Winter Control Maintenance:</u>	\$4,413.95	\$5,464.98	-19.23%	While the City continued to adopt enhanced winter maintenance service levels, this decrease is primarily the result of a less severe 2012 winter.
Operating costs for winter control maintenance of roadways per lane kilometre maintained in winter				

<u>Adequacy of Roads:</u>	81.00%	88.80%	-8.78%	Decrease in this measure is due to the fact that some older City roads whose condition values were previously just above the maintenance trigger limits are now at or below these values in 2012. Trigger limits are values determined by external consultant that provide threshold to trigger maintenance requirement. There were also budget constraints resulting in delay of some road widening projects. These are the main factors causing the decrease of this measure.
Percentage of paved lane kilometres where the condition is rated as good to very good				
<u>Adequacy of Bridges and Culverts:</u>	100.00%	100.00%	0.00%	No change
Percentage of bridges and culverts where the condition is rated as good to very good				
<u>Effective Snow and Ice Control for Winter Roads:</u>	100.00%	100.00%	0.00%	No change
Percentage of winter event responses that met or exceeded locally determined-municipal service levels for road maintenance.				