

LIBRARY SERVICES:				
Reporting Categories and Description	2013	2012	%Change	Comments
<u>Library Services Per Person:</u> Operating costs for libraries services per person	\$23.28	\$20.27	14.85%	The opening of Gore Meadows branch in 2013 coupled with an increase in programs and services contributed to the increase in cost per person.
<u>Library Services Per Use:</u> Operating costs for libraries services per use.	\$1.00	\$0.87	14.94%	This increase was mainly due to the cost increase resulting from the opening of Gore Meadows branch as well as increase in programs and services. Total library uses increased from 12.64 million to 13.00 million or 2.9% in 2013 while at the same time cost increased by 18.5% from \$10.95 million in 2012 to \$12.98 million in 2013.
<u>Library Uses Per Person:</u> Library uses per person	23.31	23.39	-0.35%	Total library use increased by 2.9% in 2013 while the population grew 3.3%, reflecting the fact that Brampton's Public Library system continues to be one of the most widely-used municipal services in the City. It also reflects the fact that Brampton Public Library system continues to expand to meet the needs of the growing population.

<u>Electronic Library Uses:</u> Electronic Library uses as a percentage of total library uses.	30.20%	30.70%	-1.63%	<p>Electronic usage remained consistent as percentage of total library uses. The Library continues to experience growth in the number of people using library computer workstations, the number of times electronic databases are accessed by library users and the number of people using the enhanced "free" wireless internet.</p>
<u>Non-Electronic Library Uses:</u> Non-electronic uses as a percentage of total library uses.	69.80%	69.30%	0.72%	<p>This measure has remained consistent in spite of decrease in the in-library use of traditional library materials (books and magazines). This decrease was offset by increases in library visits and borrowing as well as increase in number of people using library workstations and/or internet connectivity.</p>