



Brampton Recreation offers registration from the comfort of your home



Interactive Voice Registration and Web Registration

To register using IVR and/or Web, you will need the following:

- Family Personal Identification Number (PIN)*
 - Client Barcode*
 - Program Code for first choice and alternatives
 - Credit Card Number and Expiry Date
- (We accept VISA, MasterCard & American Express)

*To obtain your PIN and Barcode numbers please contact:

Express Support @ 905-874-3399 • expresssupport@brampton.ca • your local recreation centre

How to use IVR and Web Registration

Interactive Voice Registration

- Call 905-874-3388
- Follow the voice prompts
- If you need assistance while in the IVR system, press "0" during regular business hours to speak with a customer service representative
- Make your payment by credit card
- Record your receipt number
- A receipt will be mailed to you within two weeks of your registration

Web

- Visit the Info Centre at www.brampton.ca
- Click on Online Services and select e-Registration
- Select your programs and click Checkout
- Make your payment by credit card
- Print your receipt from your browser if you wish
- A receipt will be mailed to you within two weeks of your registration



Please Note

- IVR/Web Registration will be available until the course start date.
- Your account balance must be \$0 to be eligible to use IVR/Web registration.
- All participants must meet the age requirements of the courses as listed in the guide.
- For transfer and/or refund information, please refer to the Brampton Recreation Guide.
- Payment must be completed and accepted prior to disconnecting or all registrations will be void.
- IVR/Web registration will not accept post-dated payments.

Use this section to record your Family PIN and Client Barcode that will enable you to access the Brampton Recreation IVR/Web registration.

Family PIN & Client Barcodes

Family Last Name _____	Family PIN # _____
Client Name	Client Barcode
1. _____	_____
2. _____	_____
3. _____	_____
4. _____	_____
5. _____	_____