

June 3, 2011

### Information for Brampton Residents on Canada Post Strike

**BRAMPTON, ON:** Earlier today, members of the Canadian Union of Postal Workers (C.U.P.W.) began a series of rotating strikes across the country, beginning in Winnipeg.

Currently, the strike does not impact Brampton; however, C.U.P.W. will continue to announce new strike locations for the duration of the labour disruption and if a general strike is called, regular mail delivery will stop.

In the event that the rotating strike by C.U.P.W. affects Brampton, the City of Brampton will make every effort to ensure that cheques and payments for its various programs and services are made available to residents and businesses. Staff will continue to update the City's website ([www.brampton.ca](http://www.brampton.ca)) with information about the strike's impact on City's services, so residents are urged to check back often. Residents can also call 311 for information on City programs and services.

Please see below for a list of questions and answers relating to bill payments in the event of a strike:

#### **Q. Payment for the supplemental tax bill is due June 8. What is the City going to do if there is a mail strike?**

- We urge taxpayers to send their payments in advance to avoid issues caused by the disruption. The City of Brampton will accept post-dated cheques.
- If you cannot mail your cheque, residents are reminded that they can make a payment through one of these convenient methods:
  - Online at their bank or financial institution
  - In person at City Hall at the cashier's desk on the first floor during business hours (Monday – Friday, 8:30 am – 4:30 pm)
  - Drop-box after hours at City Hall
- If the rotating strike does affect Brampton, the City will offer a temporary grace period without penalties or late fees, for payment on the supplemental tax bill. This grace period will begin on the day of the disruption and extend for 2 days after the end of the disruption.

#### **Q. How can I pay my parking ticket?**

- In person at City Hall at the cashier's desk on the first floor during business hours (Monday – Friday, 8:30 am – 4:30 pm)
- Drop-box after hours at City Hall
- Online payment at [www.brampton.ca](http://www.brampton.ca)
- In person at the Provincial Court offices on Ray Lawson Blvd
- By telephone at 905.874.2404

**Q. How do I pay for my Provincial Offices ticket, such as speeding?**

- The same payment options as for parking tickets are available, plus payment may be made at either [www.paytickets.ca](http://www.paytickets.ca), or at any Western Union office or kiosk. Please note that the number to pay Provincial Offences fines on the telephone is 905.450.4770.

**Q. How to I register and pay for recreation programs and services?**

Registrations and payments can continue to be made:

- in person at your closest registration location
- online through our e-Registration services ([link](#))
- via our Interactive Voice Response (IVR) at 905.874.3388.

**Q. I am a vendor. How do I get paid?**

- Vendors are invited to forward invoices via e-mail, and to register for electronic payment. Forms are available online at [www.brampton.ca](http://www.brampton.ca).
- Alternatively, vendors can arrange to pick up their payment cheques at City Hall during normal business hours.
- Please call Accounts Payable at 905.874.2271 to arrange for pickup. Vendors must show proper identification and authorization before payment can be issued.

**Q. Where can I get information on child care payments, Ontario Works cheques, Peel Living rent payments, and other social services programs?**

- These programs are administered by the Region of Peel. Please visit [www.peelregion.ca](http://www.peelregion.ca) for details.

**Q. What about my Employment Insurance or Old Age Security payments?**

- These programs are administered by the Government of Canada. Please visit Service Canada at [www.servicecanada.gc.ca](http://www.servicecanada.gc.ca). for details.

For any other questions regarding City of Brampton programs and services, please call 311.

**About Brampton:** The 11<sup>th</sup> largest city in Canada, Brampton has a successful, well-diversified economy and is home to more than 8,000 businesses. The City continues to retain a Triple 'A' credit rating by Standard & Poor's, reflecting its successful economy and debt-free position. Brampton celebrates its diverse population that represents people from more than 175 distinct ethnic backgrounds who speak more than 70 different languages. Offering more than 6,000 acres of parkland, Brampton takes pride in being known as the Flower City of Canada. Brampton has been designated as an International Safe Community by the World Health Organization. For more information visit [www.brampton.ca](http://www.brampton.ca)

**Media Contact:**

Joanna Bailey  
Sr. Advisor, Communications  
City of Brampton  
Phone: (905) 874-2837  
[joanna.bailey@brampton.ca](mailto:joanna.bailey@brampton.ca)