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CITY OF BRAMPTON WEB PORTAL RECOGNIZED AT NATIONAL CONFERENCE

BRAMPTON, ON: The City of Brampton is the proud recipient of a 2010 Gold Medal Distinction Award for its Citizens Service Portal Solution. The award was recently presented at the GTEC 2010 national technology conference in Ottawa

GTEC 2010 is a national forum on the use of technology to improve government services and operations. The Distinction Awards recognize innovation, excellence, and leadership in service delivery in Canada's public sector. The initiative was awarded in the Municipal Category for Service Delivery to Citizens and Businesses.

"I am so proud of our online efforts. The goal of this project has been to ensure that our web portal offers our residents, businesses and corporate partners a positive and valuable customer-focused online experience," says Mayor Susan Fennell. "I congratulate everyone involved for their excellent work on this initiative."

The City of Brampton developed its new service-oriented portal solution, www.brampton.ca on the Microsoft and Cisco platforms, which was launched in December 2009. Some popular online services now available include parking permissions and ticket payment processing, downloadable permit forms, recreation program registration, access to Brampton business opportunities, interactive mapping tools and other information, news and media. The City plans to provide more online services and continues to explore new and innovative ways to reconnect with citizens and businesses using www.brampton.ca.

Since 2000, the City has been recognized at the GTEC conference, winning three silver medals. This is the first GTEC Gold Medal for the City.

About Brampton: The 11th largest city in Canada, Brampton has a successful, well-diversified economy and is home to more than 8,000 businesses. The City continues to retain a Triple 'A' credit rating by Standard & Poor's, reflecting its successful economy and debt-free position. Brampton celebrates its diverse population that represents people from more than 175 distinct ethnic backgrounds who speak more than 70 different languages. Offering more than 6,000 acres of parkland, Brampton takes pride in being known as the Flower City of Canada. Brampton has been designated as an International Safe Community by the World Health Organization. For more information visit www.brampton.ca

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