

TEMPORARY TRANSIT OPERATOR JOB INFORMATION



As a Transit Operator, you will:

- Provide high quality customer service to Transit clients on a daily basis.
- Follow a pre-assigned route per the daily transit schedule under the direction of Brampton Transit.
- Safely operate the vehicle and be responsible for the safety of all passengers and show respect for other users of the road.
- Collect fares from clients, issue transfers and document incidents.
- Maintain and adhere to operational schedules and abide by the Highway Traffic Act, Health and Safety Act, all other applicable legislation, City policies and procedures.
- Provide information to the public regarding transit routes.

Transit Operator Requirements

- Completion of Grade 12 education or equivalent secondary education as established by the Ontario Ministry of Education. Education obtained outside of Canada will be accepted; however a Canadian equivalency document will be required.
- A minimum of 2 years of motor vehicle operator experience in high-density traffic. Previous transit bus driving experience is an asset.
- Exceptional customer service and communication skills as demonstrated through previous work experience where dealing with the public (face to face/or over the phone) is a major part of your job responsibilities.
- A current "G" driver's licence in good standing (less than 3 demerit points) with the ability to upgrade to a "CZ" licence. A current Driver's Abstract is required.
- Able to produce an acceptable Criminal Record Search.
- Able to work all shifts, variable hours, including weekends and statutory holidays.
- The ability to pass required knowledge and skills tests.
- Able to wear the required uniform and personal protective equipment and use appropriate safety equipment to complete job tasks in a safe manner.
- Able to work outside and in all weather conditions and able to handle physical demands of the job.
- Strong time management and organizational skills.
- Able to work independently and as part of a team in a fast paced environment.

Performance Requirements

- Ensure the safety of passengers, the vehicle and them self.
- Demonstrate a positive service attitude and is accepting of diversity.
- Timely, dependable, conscientious and shows consistent attendance at work.





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- Accept personal accountability and demonstrate a positive attitude towards work.
- Effectively evaluate and solve work-related situations in spite of frustration.
- Thinks before acting and does not act recklessly.

Hours of Work

When assigned work for the week, you are guaranteed 40 hours for that week, but are expected to work variable hours, shift work and statutory holidays when required. You may not have 2 days off in a row every week and will be expected to work overtime when required.

Salary

The rate of pay for this position is \$17.00 per hour during the four (4) week training program. Upon successful completion of the training program, which will include random testing, you will be compensated at a rate of \$21.00 per hour. You will be paid overtime at time and one half after 44 hours per week.

How to Obtain Full Time Permanent Employment Status as a Transit Operator

Full time Transit Operator positions are posted internally to the City of Brampton employees as positions become available. Temporary Transit Operators are considered for full time Transit Operator jobs prior to other outside applications. The Temporary Transit Operator must meet and display the necessary qualifications established by the Corporation.

Thank you for your interest in the City of Brampton. Please visit our website at:

www.brampton.ca/employment

