

# Welcome to Brampton Transit



Brampton Transit is a pay-as-you-board transit system that offers service throughout the city and connections to surrounding areas. We strive to provide you with safe and reliable service.

## Next Bus Information



Did you know there are many different ways to find out when your bus is coming?

You can get real-time, up-to-date next bus information by using Next Ride. All you need is the four-digit bus stop number and you will receive the next bus arrival times for your stop.

**Text or Email:** Text or email [nextride@brampton.ca](mailto:nextride@brampton.ca) and include the four-digit bus stop number in the body of the message. For example: 3361

**Online:** Visit [bramptontransit.com](http://bramptontransit.com) and click on Next Ride

- Enter your four-digit bus stop number to view the next bus arrival times for your stop.
- If you have a smartphone, bookmark the mobile site for quick access on the go: [nextride.brampton.ca](http://nextride.brampton.ca).

**Phone:** Call 905.874.2999 and follow the instructions

### Make it even easier, sign up for notifications

Next Ride Notification\* is a subscription service that sends you regular notifications when your bus is departing. Select up to 10 different bus stops per subscription.

Visit [bramptontransit.com](http://bramptontransit.com) and click on Next Ride. Once on the Next Ride page, click the Notification link and fill in your information.

\*Next Ride Notification is a free service provided by Brampton Transit. However, depending on the type of service you use, you may be charged a per-message fee by your wireless provider.

**Mobile:** Our Next Ride mobile site gives you the same, easy-to-use convenience of an app. Bookmark [nextride.brampton.ca](http://nextride.brampton.ca) on your smartphone and get next bus information at your fingertips.

## Plan Your Trip

### Schedules and Maps

All Brampton Transit route schedules and maps can be downloaded from [bramptontransit.com](http://bramptontransit.com) on the Schedules and Maps page.

### Triplinx

Use Triplinx, Metrolinx's official trip planner, to plan your trip within Brampton and the Greater Toronto and Hamilton Area (GTHA).



Planning your trip is easy; enter your starting location and where you want to go, and Triplinx will tell you how to get there. Customize your trip plan using options such as maximum walking distance or mode of transportation. Triplinx is designed to give information on trips using transit, cycling or walking exclusively, or a combination of these options.

You can also find transit schedules, fares, and other useful information you may need before you go.

Triplinx includes transit information for Brampton, Burlington, Durham Region (DRT), GO Transit, Hamilton (HSR), Milton, Mississauga (MiWay), Oakville, Toronto (TTC), York Region (YRT), and UP Express.

Visit [triplinx.ca](http://triplinx.ca) for more information.

### Google

If you are a Google Maps user, plan a trip with Brampton Transit using Google Transit.



### Paying Your Fare

Passengers can pay using cash or their PRESTO card on Brampton Transit and Züm.

If you are paying with cash, please have the exact fare when boarding. Operators cannot provide change.



PRESTO is an electronic payment system used on transit agencies across the Greater Toronto and Hamilton Area (GTHA), and Ottawa. PRESTO uses smartcard technology to give riders the most convenient fare payment possible. Load either money or a Brampton Transit weekly or monthly pass directly onto the card. When boarding the bus, tap the card on the PRESTO device.

Customers are encouraged to create a My PRESTO Account. If your card is lost or stolen, it can be replaced, and the balance restored.

## Transfers

As you pay your cash fare, request a transfer from the Operator at the time of boarding, and you will be entitled to unlimited travel for the duration of the transfer. Transfers expire two hours from the time of issue.

Brampton Transit will accept transfers from the following transit service providers at any location, only if there is time remaining on the transfer:

- Burlington Transit
- Durham Region Transit (DRT)
- Hamilton Street Railway (HSR)
- Mississauga Transit (MiWay)
- Oakville Transit
- TTC – Zone 3 punched transfer ONLY
- York Region Transit (YRT)

If you are using a PRESTO card, you do not have to ask the bus Operator for a transfer, it is automatically stored on the card, allowing you to travel for two hours from the time of issue.

**Note:** Please be at your bus stop at least five minutes before the scheduled departure time.

## Züm

Züm is Brampton Transit's Bus Rapid Transit (BRT) service. Züm is a reliable, all-day, limited-stop service that works seamlessly with our conventional buses. It significantly improves the quality of the overall service, providing better connectivity for residents within Brampton and throughout the Greater Toronto Area (GTA) with direct links to York Region, Mississauga and

Toronto. While Züm is a unique addition to Brampton Transit, it does not operate separately. This means you can move between the two services with ease and, more importantly, at no additional cost.

## Connect with Us

Want to speak to a live agent? Our Contact Centre is open seven days a week:

Monday – Friday: 7:00 am – 9:00 pm

Saturday: 7:00 am – 7:00 pm

Sunday: 9:00 am – 6:00 pm

Call us at 905.874.2999 or TTY 905.874.2130. You can also email us at [transit@brampton.ca](mailto:transit@brampton.ca)

### Translation Services

If you require translation services, call 905.874.2999, advise that you need assistance and **say the name of your language in English**. An interpreter will be assigned to you at no cost. Please stay on the line while the interpreter is connected.

## Social Media

Follow us on Twitter @BramptonTransit for up-to-date service information including detours, service improvements, holiday service and transit updates. Have a question? Go ahead and tweet. Our Contact Centre team is happy to tweet you a reply.

Like us on Facebook @BramptonTransit for up-to-date news, announcements, transit events, photos, videos and more!

Follow us on Instagram @bramptontransit to see our #ThrowbackThursday and #BehindTheScenesTuesday photos, fun videos and more!

### E-Newsletter

Get Brampton Transit information delivered right to your inbox with our e-newsletter. Receive up-to-date information on service changes, holiday schedules, events and more!

Subscribing is easy! Visit our website to sign up today.



YOURS. FOR LIFE.

[bramptontransit.com](http://bramptontransit.com)