

# Welcome to Brampton Transit

Brampton Transit is a pay as you board transit system that offers service throughout the city and connections to surrounding areas.



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## eRide



Plan online.  
Anytime.

Bus routes and schedules are currently available in English, on eRide, Brampton Transit's award-winning online trip planner. With its

interactive maps and easy-to-use destination points, you can plan your trip within seconds.

Here's how to use it:

- Visit [www.bramptontransit.com](http://www.bramptontransit.com) and click on eRide.
- Enter your starting point. This could be your address, a city landmark, or any intersection.
- Enter your destination point.
- Select your date and time of travel.
- Choose your travel options, such as fastest trip or a school route.
- Click on Show Trip Plan.

Within seconds, a detailed trip itinerary is displayed and you are on your way to moving across the city. You can also view individual schedules by clicking on the **View Schedule** tab at the top of the page.

## Next bus information

Real-time next bus information is now available online, by email and phone. Find out when your bus is coming to your stop using the four-digit bus stop number – here's how.

### Phone

Phone 905.874.2999 and follow the instructions. Enter your four-digit bus stop number and hear the next bus arrival times for your stop.

### Text

Text [nextride@brampton.ca](mailto:nextride@brampton.ca) and include your bus stop number in the body of the text, for example \*4007#

### Online

Visit [www.bramptontransit.com](http://www.bramptontransit.com) and click on **Next Ride**.

- a) Enter your four-digit stop number to view the next bus arrival times for your stop. If you don't know your four digit stop number, you can search it by selecting the **Find By Route** or **Find By Address** tab.
- b) If you have a smart phone, bookmark the mobile site for quick access on the go: [nextride@brampton.ca](mailto:nextride@brampton.ca).

### Email

Send an email with your four-digit bus stop number in the body to [nextride@brampton.ca](mailto:nextride@brampton.ca). You will receive a reply with the next times a bus is due at your stop.

### Notification

Sign up for Next Ride Notification to help you find out. Next Ride Notification is a free subscription service that lets you sign up for notification of when your next bus is departing from a bus stop.

Signing up is fast and easy! Visit Next Ride online at [www.bramptontransit.com](http://www.bramptontransit.com), click on the Next Ride Notification link and subscribe by using your email address. You can also add your mobile phone number to receive your information by text.\*

You will then enter your four-digit bus stop number, select your route, enter a day of the week, and the time you want to be notified. You can select up to 10 different notifications per subscription. Once you have entered all the correct information, select the notify box and save your information at the bottom of the notifications section.

It's that easy! Now you will receive regular notification when your next bus is departing.

\* Next Ride Notification is a free service provided by Brampton Transit. However, depending on the type of service you use, you may be charged a per-message fee by your wireless provider.

## Customer Service

You may speak to a live representative in our call centre by calling 905.874.2999 and pressing 4. When calling for assistance, **please say the name of your language in English** and an interpreter will be assigned for you. The interpreter is provided at no cost to you. Please stay on the line while the interpreter is being connected.

**Please note:** We can only provide you with information related to travel within Brampton on Brampton Transit.

## Züm

Introduced in 2010, Züm is Brampton Transit's new Bus Rapid Transit (BRT) service. Züm is a reliable, all-day, limited-stop service that works seamlessly with our conventional buses. It significantly improves the quality of the overall service, providing better connectivity for residents within Brampton and throughout the Greater Toronto Area (GTA) with direct links to York Region, Mississauga and Toronto. While Züm is a unique addition to Brampton Transit, it does not operate separately. This means you can move between the two services with ease and, more importantly, at no additional cost.

## Fares

Passengers are requested to have their fare ready at the time of boarding. All fare media can be purchased at the four Brampton Transit terminals.

PRESTO is a state-of-the-art electronic fare system that lets you move between and within transit systems with ease. Load either money (called e-purse) or your weekly or monthly pass directly onto the card. Customers who register their cards also benefit. If your card is lost or stolen, it can be replaced, and the balance restored.

PRESTO is available on every Brampton Transit bus.

## Transfers

As you pay your fare, request a transfer from the operator and you will be entitled to unlimited travel for the duration of the transfer. Transfers expire two hours from the time of issue.

- Brampton Transit will accept transfers from the following transit service providers at any location, only if there is time remaining on the transfer:
  - MiWay
  - YRT/VIVA
  - Oakville Transit
  - Burlington Transit
  - Hamilton Street Railway
  - Durham Region Transit
  - TTC – Zone 3 punched transfer ONLY

If you are using a PRESTO card, you do not have to ask the bus operator for a transfer, it's automatically stored on the card, allowing you to travel for two hours from the time of issue.

### Notes:

- Exact change is required for cash fares.
- Please be at your bus stop at least 5 minutes early.
- Transfers must be requested when you board the bus, not along the route.

All times are scheduled times only. Actual times may vary due to traffic and weather conditions. Brampton Transit will not be responsible for any loss, damage or inconvenience caused by any operating failure or in consequence of any delays.

## Did You Know?

All Brampton Transit buses use biodiesel: an environmentally-friendly and renewable energy source.

A full transit bus takes 40 vehicles off the road during rush hour, saving 70,000 litres of fuel and reducing air pollutants by nine tones a year.