Tuesday, June 14, 2016

1:00 p.m. – Regular Meeting

Boardroom WT-2C
2nd Floor, West Tower – City Hall

**Members:**
City Councillor G. Dhillon – Wards 9 and 10, Chair
City Councillor P. Fortini – Wards 7 and 8, Vice-Chair

**Broker Representatives:**
Milton Bhangoo
Makhan Dhoother
Joe Farrugia
Avtar Grewal

**Plate Owner Representatives:**
Louis Gotzamanis
Amarjit Grewal
Zafar Tariq
Jaswant Uppal

**Driver Representatives:**
Daljit Gill
Rajinder Rai
Lynn Slade

**Citizen Representatives:**
Ravinder Chahal
Sushil Ninawat

**Accessibility Advisory Committee Representative:**
Raymond Shaver

For inquiries about this Agenda, or to make arrangements for accessibility accommodations for persons attending (some advance notice may be required), please contact: Sonya Pacheco, Legislative Coordinator
Telephone (905) 874-2178, TTY (905) 874-2130, cityclerksoffice@brampton.ca

Note: Some meeting information may also be available in alternate formats, upon request
Agenda
Taxicab Advisory Committee

Note: Please ensure all cell phones, personal digital assistants (PDAs) and other electronic devices are turned off or placed on non-audible mode during the meeting.

1. Approval of Agenda

2. Declarations of Interest under the Municipal Conflict of Interest Act

3. Previous Minutes

3.1. Minutes – Taxicab Advisory Committee – April 19, 2016

The minutes were considered by the Corporate Services Committee on May 4, 2016 and the recommendations were approved by Council on May 11, 2016. The minutes are provided for Committee’s information.

4. Delegations/Presentations

5. Reports

6. Other/New Business

6.1. Discussion at the request of Milton Bhangoo, Committee Member, re: Reduction of the Taxi Plate Transfer Fee.

6.2. Discussion at the request of Joe Farrugia, Committee Member, re: Licensing Extensions for Accessible Taxicabs.

6.3. Discussion, re: Municipal Decisions Regarding Transportation Network Companies (TNC).

Note: Committee members are requested to review the information below prior to the meeting:

City of Ottawa – Council Minutes – April 13, 2016 (See Item 3)

6.4. Discussion, re: **Next Meeting Date / 2016 Meeting Schedule**.

7. **Correspondence**

8. **Information Items**

9. **Question Period**

10. **Public Question Period**
    
    15 Minute Limit (regarding any decision made at this meeting)

11. **Adjournment**

    Next Meeting: To be determined
Tuesday, April 19, 2016

**Members Present:**
City Councillor G. Dhillon – Wards 9 and 10, Chair
City Councillor P. Fortini – Wards 7 and 8, Vice Chair

**Broker Representatives:**
Milton Bhangoo
Joe Farrugia
Avtar Grewal

**Plate Owner Representatives:**
Louis Gotzamanis
Amarjit Grewal
Jaswant Uppal

**Driver Representatives:**
Daljit Gill
Rajinder Rai
Lynn Slade

**Citizen Representatives:**
Ravinder Chahal
Sushil Ninawat

**Accessibility Advisory Committee Representative:**
Raymond Shaver

**Members Absent:**
Makhan Dhother, Broker Representative (regrets)
Ravinder Chahal, Citizen Representative (regrets)
Zafar Tariq, Plate Owner Representative

**Staff Present:**
Corporate Services:
John Avbar, Director, Enforcement and By-law Services
James Bisson, Manager, Licensing Enforcement
Earl Evans, Deputy City Clerk
Sonya Pacheco, Legislative Coordinator
The meeting was called to order at 2:36 p.m. and adjourned at 4:44 p.m.

1. **Approval of Agenda**

   The following motion was considered.

   TC008-2016 That the agenda for the Taxicab Advisory Committee Meeting of April 19, 2016 be approved as printed and circulated.

   Carried

   The following delegation was received by the City Clerk’s Office after the agenda was printed and relates to Item 6.1 (Transportation Network Companies – Uber) on the published Agenda. In accordance with Procedure By-law 160-2004, as amended, Committee approval was not required to add this item:


2. **Declarations of Interest under the Municipal Conflict of Interest Act** – nil

3. **Previous Minutes**


   The minutes were pending consideration by the Corporate Services Committee on April 20, 2016 and the recommendations were pending approval by Council on April 27, 2016. The minutes were provided for Committee’s information.

4. **Delegations/Presentations**


   Ms. Harjit Kaur Sanghera outlined her concerns regarding Uber operations, and provided her opinion that the practices of this company are illegal and unsafe. Her concerns included:
   - insufficient commercial insurance held by Uber drivers
   - public safety concerns, particularly for children riding with Uber
• criminal record searches for Uber drivers, which are not accessible by City staff
• lack of in-car surveillance cameras in Uber vehicles
• compensation and fairness to plate owners
  o Ms. Sanghera provided information regarding a proposed compensation and lease structure for Brampton taxi plates

The following motion was considered.

TC009-2016 That the delegation from Harjit Kaur Sanghera, affiliate of the Brampton Taxi Industry, to the Taxicab Advisory Committee Meeting of April 19, 2016, re: Uber – Public Safety Concerns be received.

Carried

5. Reports – nil

6. Other/New Business

6.1. Discussion, re: Transportation Network Companies – Uber

a. Enforcement
b. Regulation
c. Tariffs
d. Public Safety / Customer Service
e. Driver Training

Committee discussion took place with respect to Transportation Network Companies (TNCs), including Uber, as follows:

• Status of enforcement activities relating to Uber operations
  o Staff advised that enforcement is on-going and an update on enforcement activities would be provided at a future meeting
• Indication that staff is unable to confirm whether or not Uber drivers have commercial insurance or have completed criminal record searches
• Public safety concerns relating to services provided by Uber
• Process for reporting by-law contraventions by Uber drivers and an indication from staff that such complaints are difficult to enforce
• Decision passed by the City of Mississauga’s Public Vehicle Advisory Committee to restrict Uber drivers from operating in the City
• Decisions made by the cities of Toronto and Ottawa regarding Uber operations
• Suggestion that the taxi industry and TNCs (e.g. Uber) operate under the same standards / regulations
• Opinion that the existing taxi regulations are adequate
• High operational costs for taxi drivers
• Negative impact of Uber operations on the taxi industry
• Reasons that drivers and the public choose to drive/ride with Uber (e.g. lower rates, quick service, app technology, driver rating system, ability to select a driver/vehicle, easy driver application process)
• Suggestions to:
  o improve/revise existing taxi regulations
  o improve services provided by the taxi industry in order to enhance the customer experience
  o deregulate and reduce costs to assist the taxi industry to operate more efficiently
  o increase enforcement activities
  o review the taxi tariff for possible adjustments
  o simplify the process to obtain a taxi driver license
  o require all TNC vehicles to be equipped with in-car surveillance cameras, no smoking stickers, and a sticker identifying the vehicle (as Uber)

City Councillor Dhillon, Chair, highlighted the key discussion points from Committee members for staff’s consideration in a report back to a future Taxicab Advisory Committee meeting.

6.2. Verbal Update from James Bisson, Manager, Licensing Enforcement, Corporate Services, re: Taxicab Driver Training Program.

James Bisson, Manager, Licensing Enforcement, Corporate Services, provided an update to Committee on the Taxicab Driver Training Program. Mr. Bisson provided details on the opportunity to issue conditional licenses to individuals that previously held a taxicab drivers license. He added that new (first time) applicants will continue to be required to complete the driver training courses prior to being issued a license, and highlighted the importance of these courses.

In response to questions from Committee, Mr. Bisson advised that he would determine if there is an online option to complete the driver training courses.

The following motion was considered.

TC010-2016 That the verbal update from James Bisson, Manager, Licensing Enforcement, Corporate Services, to the Taxicab Advisory Committee Meeting of April 19, 2016, re: Taxicab Driver Training Program be received.

Carried
6.3. Discussion, re: **Next Meeting Date / 2016 Meeting Schedule**.

Committee considered options for the next meeting date in May 2016.

The following motion was considered.

TC011-2016 That the next Taxicab Advisory Committee meeting be scheduled to take place on Tuesday, May 24, 2016 at 1:00 p.m.

Carried

7. **Correspondence** – nil

8. **Information Items** – nil

9. **Question Period**

1. In response to questions from City Councillor Fortini, Committee members provided information with respect to the following:
   - Average weekly earnings for taxi drivers
   - Average monthly lease costs
   - Annual licensing fees
   - Fuel costs

10. **Public Question Period**

1. In response to a question from Harjit Kaur Sanghera as to why the City cannot deem Uber operations illegal, enforce the current by-law and deal with taxi service improvements later, City Councillor Fortini advised that a Council Resolution was passed requesting Uber/TNC drivers to cease operating in Brampton.

   James Bisson, Manager, Licensing Enforcement, Corporate Services, added that staff is looking at all legal options to enforce the by-law.

11. **Adjournment**

The following motion was considered.
TC012-2016  That the Taxicab Advisory Committee do now adjourn to meet again on May 24, 2016 or at the call of the Chair.

Carried

City Councillor G. Dhillon, Chair
RESOLUTION 0096-2016
adopted by the Council of
The Corporation of the City of Mississauga
at its meeting on May 25, 2016

0096-2016 Moved by: Pat Saito   Seconded by: Chris Fonseca

Now therefore be it resolved that a committee be created with the aim to developing a terms of reference for a limited one-year pilot program to allow Transport Network Companies (TNCs) to operate in Mississauga to determine how TNCs can operate within the Mississauga marketplace and under Council regulation; and

Be it further resolved that this committee be comprised of two Councillors, one being the Chair of the Public Vehicle Advisory Committee (PVAC), and the Mayor as ex officio, and one of each of the following: a citizen representative, a taxi cab industry representative, and a representative from the TNC sector; and

Be it further resolved that this Committee will work with enforcement staff to develop a report with recommendations on the framework as soon as possible and no later than June 29, 2016 General Committee meeting; and

Be it further resolved that Councillor Starr and Councillor Ras be appointed to the Committee and;

That a representative be appointed by the Taxi Industry and TNCs by Monday, May 30, 2016 and if not the Committee will proceed;

That staff be directed to contact the citizen representatives on PVAC to confirm one representative to sit on the Committee.

Recorded Vote

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