Wednesday, August 14, 2019
Regular Meeting – 7:00 p.m.

Council Committee Room, 4th Floor, City Hall

Members:
City Councillor Williams (Chair) – Wards 7 and 8
Regional Councillor Dhillon – Wards 9 and 10
  NE of Highway 410 and Queen Street East
Regional Councillor Vicente – Wards 7 and 8
  NW of Highway 410 and Queen Street East
Regional Councillor Palleschi – Wards 2 and 6
  SW of Highway 410 and Queen Street East
Regional Councillor Fortini – Wards 7 and 8
  SE of Highway 410 and Queen Street East
Lucy Papaloni, Dufferin-Peel Catholic District School Board
Mark Haarmann, Peel Region District School Board
Rick Evans, Chair, Downtown Brampton BIA Safety Committee
Monica Hau, Region of Peel, Public Health
Sandra Solonik, Region of Peel, Human Services
Nikki Cedrone, Neighbourhood Watch Brampton
Kim Delahunt, Central West LHIN
Representative, Peel Regional Police – TBD
Shahbaz Altaf
Gurpreet Bains
David Colp
Andrew deGroot
Alana Del Greco
Danielle Dowdy
Jushan Galhan
Marcia Glasgow
Paul Hommersen
Mbengi Julie Lutete
Ivan Marco Macri
Lester Milton
Peter Shah
Vickramjeet Aujla
William Vollmar

For inquiries about this agenda, or to make arrangements for accessibility accommodations for persons attending (some advance notice may be required), please contact:
Tammi Jackson, Legislative Coordinator, Telephone (905) 874-3829, TTY (905) 874-2130
Agenda
Brampton Community Safety Advisory Committee

1. Approval of Agenda

2. Declarations of Interest Under the Municipal Conflict of Interest Act

3. Previous Minutes

4. Delegations/Presentations
   4.1. Delegation from Brian Laundry, Director, Strategic Policy and Performance, Health Services, Region of Peel, re: Region of Peel Community Safety and Well-Being Plan Development
   4.2. Delegation from Kaitlyn Ranasinghe, Director of Survivor Care, Fight4Freedom, re: Human Trafficking in Peel – Fight4Freedom Initiatives and Outreach
   4.3. Delegation from Ritesh Kotak, Cyber Security Expert, re: A Futuristic Approach to Rethinking Community Safety
   4.4. Presentation by Alain Normand, Manager, Emergency Management, Fire and Emergency Services, re: Government Roles and Responsibilities Related to Community Safety

5. Reports/Updates

6. Other/New Business/Information Items
   6.1. Discussion at the request of William Vollmar, Member, re: Focus Project
   6.2. Information item, re: Peel Regional Police – 2018 Annual Report
       Note: this item is for information only

7. Correspondence
8. **Question Period**

9. **Public Question Period**
   
   15 Minute Limit (regarding any decision made at this meeting)

10. **Adjournment**

    Next Meeting:  Wednesday, August 28, 2019, at 7:00 p.m.
Delegation Request

Please complete this form for your request to delegate to Council or Committee on a matter where a decision of the Council may be required. Delegations at Council meetings are generally limited to agenda business published with the meeting agenda. Delegations at Committee meetings can relate to new business within the jurisdiction and authority of the City and/or Committee or agenda business published with the meeting agenda. All delegations are limited to five (5) minutes.

Attention: City Clerk’s Office, City of Brampton, 2 Wellington Street West, Brampton ON L6Y 4R2
Email: cityclerksoffice@brampton.ca Telephone: (905) 874-2100 Fax: (905) 874-2119
Meeting: □ City Council □ Committee of Council □ Planning and Development Committee □ Other Committee: Brampton Community Safety Advisory Committee

Meeting Date Requested: August 14, 2019 Agenda Item (if applicable): □

Name of Individual(s): Brian Laundry

Position/Title: Director

Organization/Person being represented: Strategic Policy & Performance, Health Services, Region of Peel

Full Address for Contact: 7120 Hurontario, 2nd Floor Mississauga, ON L5W 0A8 Telephone: +1 905-791-7800 x2514 Email: brian.laundry@peelregion.ca

Subject Matter to be Discussed: Region of Peel Community Safety and Well-Being Plan Development

Action Requested: Provide a presentation on the ongoing development of the Region of Peel Community Safety and Well-Being Plan as required under the Police Services Act, 2009

A formal presentation will accompany my delegation: □ Yes □ No

Presentation format: □ PowerPoint File (.ppt) □ Adobe File or equivalent (.pdf) □ Picture File (.jpg) □ Video File (.avi, .mpg) □ Other:

Additional printed information/materials will be distributed with my delegation: □ Yes □ No □ Attached

Note: Delegates are requested to provide to the City Clerk’s Office well in advance of the meeting date:
(i) 25 copies of all background material and/or presentations for publication with the meeting agenda and/or distribution at the meeting, and
(ii) the electronic file of the presentation to ensure compatibility with corporate equipment.

Once this completed form is received by the City Clerk’s Office, you will be contacted to confirm your placement on the appropriate meeting agenda.

Personal information on this form is collected under authority of the Municipal Act, SO 2001, c.25 and/or the Planning Act, R.S.O. 1990, c.P.13 and will be used in the preparation of the applicable council/committee agenda and will be attached to the agenda and publicly available at the meeting and/or the City’s website. Questions about the collection of personal information should be directed to the Deputy City Clerk, Council and Administrative Services, 2 Wellington Street West, Brampton, Ontario, L6Y 4R2, tel. 905-874-2115.
Community Safety & Well-Being Plan for Peel Region

Brian Laundry, Director, Strategic Policy & Performance Division

August 14, 2019 – City of Brampton Community Safety Advisory Committee
Background: Peel Region

• Peel is a growing municipality with a total population of approximately 1.5 million people.

• The Region of Peel is supported by both the Peel Regional Police (Brampton, Mississauga) and the Ontario Provincial Police (Caledon).

• In 2017, Peel’s Violent Crime Severity Index was 53.8.
Violent Crime Severity Index

<table>
<thead>
<tr>
<th>Police Service</th>
<th>2017 Violent Crime Severity Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Halton</td>
<td>29.2</td>
</tr>
<tr>
<td>York</td>
<td>43.6</td>
</tr>
<tr>
<td>Peel</td>
<td>53.8</td>
</tr>
<tr>
<td>Durham</td>
<td>54.2</td>
</tr>
<tr>
<td>Waterloo</td>
<td>73.7</td>
</tr>
<tr>
<td>Hamilton</td>
<td>91.1</td>
</tr>
<tr>
<td>Toronto</td>
<td>100.3</td>
</tr>
</tbody>
</table>
Background: The Legislation

• Existing requirements in the *Police Services Act, 1990* and in the new *Community Safety and Policing Act, 2019*, once in force, require municipal councils to prepare and adopt a community safety and well-being plan by January 1, 2021.

• In municipalities with a regional government the Region is responsible for developing and adopting a community safety and well-being plan.
Background: The Legislation

• The legislation requires that the Plan:
  – Identify and prioritize community risk factors;
  – Identify strategies to reduce the prioritized risk factors;
  – Include a sustainable system to monitor, evaluate and report on the effect of the Plan;
  – Be reviewed and revised at regular intervals;
  – Be supported by an advisory committee with legislated membership
  – Be prepared and adopted by Regional Council by January 1, 2021.
The Opportunity

- An opportunity for the Region of Peel, local governments, police, health, social services, education and community organizations to formalize working relationships and advance new and existing priorities collaboratively related to community safety and well-being.
Ministry Framework

Critical and non-critical incident response
Mitigating situations of elevated risk
Proactively reducing identified risks
Promoting and maintaining community safety and well-being

Available from: https://www.mcscs.jus.gov.on.ca/english/Publications/MCSCSSSOPlanningFramework.html#Section2
Community Safety & Well-Being

• The ideal state of a sustainable community where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families can meet their needs for education, health care, food, housing, income, and social and cultural expression.
Approach to CSWB Plan Development
CSWB Plan Governance 2018-2022

Regional Council

Extended Leadership Table

System Leadership Table

CSWB Plan Secretariat
System Leadership Table

• The **System Leadership Table** (SLT) is a group of legislatively required member organizations and is the advisory committee that leads the development of the CSWB Plan.

• The Framework prepared by the Ministry of the Solicitor General makes clear that system integration is an important part of any CSWB Plan.

• Most of the organizations required by legislation are health and social service providers.
## System Leadership Table

<table>
<thead>
<tr>
<th>LHINs</th>
<th>Custodial Services Providers for Children and Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Central West LHIN</td>
<td>• TBD</td>
</tr>
<tr>
<td>• Mississauga Halton LHIN</td>
<td></td>
</tr>
</tbody>
</table>

### Physical and Mental Health Providers

- Canadian Mental Health Association (CMHA)
- Peel Children’s Centre
- Trillium Health Partners
- William Osler Health System

### Educational Service Providers

- Dufferin-Peel Catholic School Board
- Peel District School Board

### Community and Social Services Providers

- Catholic Family Services Peel-Dufferin
- Peel Children’s Aid
- United Way Greater Toronto

### Employees of Municipalities

- City of Brampton
- City of Mississauga
- Region of Peel – Health Services
- Region of Peel – Human Services
- Town of Caledon

### Police

- OPP – Caledon
- Peel Regional Police

• Additional members as required
Extended Leadership Table

- The Extended Leadership Table (EXLT) is intended to ensure that the advice and perspectives of identified stakeholders contribute to the development of the CSWB Plan including:
  - Politicians from each local municipality (as champions of the Plan)
  - Content experts (e.g. expertise in evaluation, the roots of violence and community development)
  - People with lived experience
4.1-15
Approach: Overview of CSWB for Peel Region

Collaborative Planning with Community Partners

- Identify Root Causes
- Select Social Development Opportunities
- Implement Evidence Informed Strategies

Tackle Priority areas (which may include):

“Systemic discrimination or other social factors that contribute to crime, victimization, addiction and drug overdose, suicide. Risk factors can span several issues including but not limited to: education, housing, employment, etc.” (Police Services Act, 1990)
Review of the Roots of Youth Violence, 2008

- Roots of youth violence:
  - Poverty
  - Racism
  - Community design
  - Issues in education system
  - Family issues
  - Health – including mental health
  - Lack of youth voice
  - Lack of economic opportunity for youth
  - Issues in the justice system
CSWB Plan - Two Streams of Work

• The System Leadership Table is currently in the process of finalizing its priority area(s) of focus for the Plan.

• Role of CSWB Plan and System Leadership Table:
  – System Design
  – Coordination
  – Evaluation
  – Advocacy
  – Funding
Planning Principles

• Comprehensive approach to crime prevention
  Meaningful community engagement
• Anti-discrimination framework
• Awareness of risks of inadvertent harm
• Evidence informed & supported by data
• Driven by monitoring & evaluation
• Pilot-based interventions
• Opportunistic and flexible
Region of Peel

Current Status & Next Steps
Work To Date

• Finalized the broad definition of Community Safety and Well-Being
  – The ideal state of a sustainable community where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families can meet their needs for education, health care, food, housing, income, and social and cultural expression

• Finalized the outcome of interest: Youth violence prevention with a focus on interventions at the roots level
Next Steps

- Identification of priority area(s) of focus

- Development of recommendations for our System Leadership Table on:
  - Detailed approach to areas of focus and identified actions
  - Approach and commitment to guide community development, multi-agency collaboration and evaluation

- Public consultation on CSWB Plan priorities
More information

• January 2, 2019 report to Regional Council: *Community Safety and Well-being Plan Initiative*

• September 13, 2018 report to Regional Council: *Update on development of a Community Safety and Wellbeing Plan required under the Police Service Act, 2018*

• Province of Ontario: *Community Safety and Wellbeing Planning Framework*
  – Available at: [https://www.mcscs.jus.gov.on.ca/english/Publications/MCSCSSSOPlanningFramework.html](https://www.mcscs.jus.gov.on.ca/english/Publications/MCSCSSSOPlanningFramework.html)

• *Community Safety and Policing Act, 2019* (enacted but not yet in force)
  – Available at: [https://www.ontario.ca/laws/statute/19c01](https://www.ontario.ca/laws/statute/19c01)
Questions?

Brian Laundry, Director, Strategic Policy & Performance Health Services, Region of Peel
brian.laundry@peelregion.ca
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Meeting: □ City Council □ Committee of Council □ Planning and Development Committee □ Other Committee:

Meeting Date Requested: Wednesday, August 14, 201

Agenda Item (if applicable): Human Trafficking

Name of Individual(s): Kaitlyn Ranasinghe

Position/Title: Director of Survivor Care

Organization/Person being represented: Fight4Freedom

Full Address for Contact: PO Box 47605 Don Mills, Toronto, ON, M3C 3S7
Telephone: Email: kaitlyn@fight4freedom.ca

Subject Matter to be Discussed: We were asked to come share about human trafficking in Peel Region and what Fight4Freedom does. I will share our experience with trafficking in the region, our outreach efforts, awareness and advocacy initiatives, and our aftercare model for survivors.

Action Requested:

A formal presentation will accompany my delegation: □ Yes □ No

Presentation format: □ PowerPoint File (.ppt) □ Adobe File or equivalent (.pdf) □ Other:
□ Picture File (.jpg) □ Video File (.avi, .mpg)

Additional printed information/materials will be distributed with my delegation: □ Yes □ No □ Attached

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Request for Delegation

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Telephone: (905) 874-2100 Fax: (905) 874-2119

Meeting: □ City Council □ Planning & Development Committee
☑ Committee of Council □ Other

Meeting Date Requested: Aug 14, 2019
Agenda Item (if applicable):

Name of Individual(s): Ritesh Kotal

Position/Title: Cyber Security Expert

Organization/Person being Represented:

Full Address for Contact: N/A - RiteshKotal.com

Telephone No. ___________________ Email/ Fax No. ___________________

Subject Matter to be Discussed

Please see attached.

Action Requested

delegation at the Aug 14, 2019 CSAC meeting

Note: a delegation is limited to not more than five minutes.

Attach additional page if required

I am submitting a formal presentation to accompany my delegation:
□ Yes ☒ No

I will require the following audio-visual equipment/software for my presentation:
□ Computer Notebook □ DVD Player ☒ PowerPoint
□ Other - please specify ___________________

I agree and confirm that

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Hello Preety,

Attached is my bio. Here is a blurb of the talk:

"A Futurist Approach to Rethinking Community Safety"
From Artificial Intelligence to Smart Homes, our lives have inevitably become digital. These advancements create incredible opportunities to leverage technology and work with communities to co-create public safety in this Social/Cyber/Digital world. The Internet of Things, ubiquitous connectivity and greater accessibility to technology allows the next generation of smart communities to enable a new connected world which is safe and accessible for all. Understanding these emerging trends will allow municipalities to invest and prepare for these opportunities. Ritesh will draw from his unique global experience to share and demonstrate these trends and forecast what the future may have in store.

Media Clips for Reference:
2. Selfie seekers cause super bloom shutdown https://www.ctvnews.ca/video?clipId=1639338
3. Facebook Turns 15 https://www.ctvnews.ca/video?clipId=1603036
4. 'Magic Box' to rapidly test DNA samples https://www.ctvnews.ca/video?clipId=1592829
7. Reports of possible ransomware used in attack https://www.ctvnews.ca/video?clipId=1575008
8. Ton of Data Could be Mined- Facebook Breach https://www.ctvnews.ca/video?clipId=1588736

I hope this helps.

Thanks,

Ritesh Kotak

LinkedIn
@RiteshKotak
RiteshKotak.com

[Quoted text hidden]

Ritesh Kotak Bio - 2019.pdf
116K
Ritesh Kotak

Ritesh has dedicated his working career to exploring how technology could be used to co-create public safety and trust between our communities and public institutions. He started an eight-year career within policing which involved two police agencies within Canada along with several international assignments. He led the Research and Innovation portfolio, co-developed the cyber-crimes unit, advanced the creation of public mobile apps that included crime-mapping (open data) and "Know Your Rights" components. Ritesh then transitioned to the Private sector where he worked with Fortune 500 Tech companies including Microsoft, start-ups, educational institutions and advising Law Enforcement organizations globally.

In 2018, Ritesh was selected by Harvard University’s Kennedy School of Government for their Emerging Leaders Executive Program. In 2017, he completed an MBA with distinction from the University of Edinburgh with an exchange at Peking University in Beijing, China. He also holds a BBA from the University of Toronto.

Ritesh has had the privilege of working and presenting around the world including the World Internet Conference in China, the training academy for the Jamaican Constabulary Force, Intersec in Dubai, the Major City Chiefs/FBI National Executive Institute Conference and several other events in the Middle East, North America and Europe.

Ritesh has written several articles for the Financial Times, the Economist and several other publications. He also frequently appears in mainstream media as a subject matter expert on tech and cyber related stories. He has also been quoted on Cyber Crime and Open-Source Intelligence (OSINT) articles by several outlets including the Toronto Star, Globe and Mail, The Canadian Lawyer, etc. In 2013, he was recognized by IT World Canada as a top 8 cybersecurity expert in Toronto. Ritesh also sits on National E-Crimes Committee.
GOVERNMENT ROLES AND RESPONSIBILITIES RELATED TO COMMUNITY SAFETY

Presentation to the Brampton Community Safety Advisory Committee
Brampton Community Safety Division
Fire and Emergency Services
City of Brampton's responsibilities
- Arts and culture
- By-law enforcement
- Economic development
- Fire services
- Parks and recreation
- Provincial offences administration
- Planning new community developments and enhancing existing neighbourhoods
- Public transit
- Snow removal
- Tax collection
- Local roads

Find your City Councillor.
Call 311 anytime you have a question about municipal services. It is available in many languages, 24 hours a day, 7 days a week. Interpretation is available.

Region of Peel's responsibilities
- Ambulance services
- Housing services
- Police services
- Public health
- Regional roads
- Social services
- Waste collection and recycling
- Water treatment and supply
- Waste water collection and treatment

Find your Regional Councillor.
Call 211 - It is a free telephone information and referral service to link residents to non-emergency community, health, social and government services. It is available in many languages, 24 hours a day, 7 days a week.

Provincial Government
www.ontario.ca/

Province of Ontario's responsibilities
- Administration of justice
- Culture and tourism
- Education, including post-secondary institutions
- Highways
- Hospitals
- Natural resources and environment
- Prisons
- Property and civil rights in the province
- Social services

Federal Government
www.Canada.gc.ca

Government of Canada's responsibilities
- Census Citizenship
- Copyright
- Criminal law
- Employment insurance
- Foreign policy
- Money and banking
- National defence
- Post office
- Regulation of trade and commerce
City of Brampton - Municipal government

Departments involved in community safety (and a bit more) at the local level
Disclaimer

- This is not a comprehensive list of all the services offered by the various levels of government, only a list of some of the key functions that are related to community safety.

- A few aspect have been included that are not necessarily community safety related but are good to know about.

- There may be functions that the committee members feel are missing and suggestions for additions are welcome. In particular, the list for regional, provincial and federal responsibilities may need to be expanded.

- This can be used as a reference for members and we can invite speakers to provide more details on their responsibilities at the wish of the committee.
Municipal government

- Arts and Culture
  - Festival and special events
  - Entertainment and activities for all citizens and visitors
  - Rose Theatre and Garden Square

- By-law enforcement
  - Parking enforcement, accessible parking, towing
  - Building standards, zoning, encroachments, driveways, second units
  - Noise, fireworks, animals
Municipal government

- City Clerk
  - Council and committee support
  - Marriage licenses and marriage services
  - Permits and licences
  - Accessibility
  - Municipal Elections Office

- Economic Development
  - Private sector support, business directory
  - BIA
  - BCP and Cybersecurity
  - Training and education for business owners
Municipal government

- Fire and Emergency Services
  - Firefighting – Fire response, motor vehicle collisions, emergency medical care, ice and water rescues, hazmat, confined space rescue, high level rescue
  - Fire Training – Recruitment, specialization, refresher courses, certification maintenance, promotion exams
  - Fire Communications – 9-1-1, equipment and crew dispatch, external response services liaison and coordination, utilities and public works liaison
Municipal government

- Fire and Emergency Services
  - Fire & Life Safety Education – School programs, campaigns, fairs and seminars, injury prevention network, industrial fire safety education
  - Fire Prevention – Inspections, fire safety complaints, alcohol and gaming commission, fire safety plans review, fire investigations
  - Fire Apparatus and Maintenance – Fleet maintenance, fire station property management, equipment and uniforms maintenance and replacement
  - Fire administration – Chief and Deputies offices, administrative support, diversity and inclusion, financial support, labour relations
Municipal government

- **Fire and Emergency Services**
  - Brampton Emergency Management Office (BEMO) – Emergency Plans, large scale incident response and coordination, hazard monitoring, training, exercises & drills, public education, large crowd event safety, business continuity, evacuation plans, Lighthouse program, CERV, community engagement, consulting
  
  - Community Safety – Community safety agencies outreach, neighbourhood community safety engagement and education, GEOHub program, active attack response training for places of worship, community safety and well-being plan development and implementation
Municipal government

- Parks
  - Parks and green areas maintenance, pathways and trails, shade and play areas, sports fields and outdoor skating areas, cemeteries
  - Forestry and urban trees maintenance, weed control and tree pest diseases control
  - Litter and debris collection, needles and graffiti removal
  - Rental and permits, BBQ and concession stands
Municipal government

- Public Works
  - Municipal roads and bridges maintenance, street sweeping
  - Road and bridges construction projects, transportation plan, truck routes designation, street naming
  - Traffic signals, signage and wayfinding, road closures and detours, traffic calming, street lighting
  - Pedestrian safety, Vision Zero, crossing guards program
  - Heavy equipment rental, fleet maintenance, city driver’s permit training and testing
  - Snow removal on streets and sidewalks
Municipal government

- Planning
  - Plans and policies, zoning, environmental assessments, public meetings
  - New developments, urban growth and density, community block plans
  - Environmental, transportation, transit, and pathways master plans
  - Building permits, inspections, building code, electrical safety
  - Structural integrity assessment

- Provincial offences administration
  - Parking tickets
  - POA violations, infractions and penalties
Municipal government

- **Recreation**
  - Community centres, pools, arenas, gymnasiums, fitness centres
  - Swim, sports, crafts, afterschool recreation and activities, day camps
  - Seniors centres, clubs and associations, sports teams
  - Room rentals, sports field rentals, tournaments and competitions

- **Security Services**
  - Corporate facilities and parks surveillance, patrols
  - Security guard special functions, council chambers, VIPs
  - Camera surveillance and monitoring, card access control
  - Incident response, reporting
Municipal government

- Service Brampton
  - City Hall, Civic Centre reception
  - 3-1-1 call centre, municipal services dispatch, after hours call back, incident log
  - Links to Peel Health line, 2-1-1

- Strategic Communication
  - Media management, press releases and social media
  - Marketing, graphic design
  - Event posters and flyers
Municipal government

- Transit
  - Bus route and operators, scheduling, ZUM
  - Incident monitoring and reporting, camera surveillance on buses
  - Charters, accessible transport
  - Bus stop maintenance, terminal emergency panels
  - Marketing billboards and bus side advertising
  - Warming stations
Municipal government

- Mayor’s office
  - Community relations, protocol office
  - Public relations, special projects

- CAO’s office
  - Inter-governmental affairs
  - Senior Leadership Team, strategic planning, innovation

- Council office
  - Councillors administrative support, community and ward relations
  - Committee planning
Region of Peel - Regional government

Departments involved in community safety (and a bit more) at the regional level
Regional government - Health Services

- **Public Health**
  - Clinics, immunization, flu shot, dental care, sexual health
  - Parenting, prenatal, breastfeeding, postpartum
  - Food handling training, inspections
  - School health, workplace health, quit smoking, harm reduction

- **Long term care**
  - Residences, adult day care, respite care
  - Seniors health and wellness

- **Paramedics**
  - Recruitment and training, medical emergency response
  - Community AED program, community involvement
Regional government – Public Works

- **Waste management**
  - Waste collection, oversized items, hazardous items
  - Recycling centres, compost/organics, donated items

- **Water and wastewater**
  - Water treatment and quality testing, water distribution system
  - Sanitary and storm sewers maintenance, wastewater treatment
  - Spills management and response
  - Environmental assessment, shoreline algae treatment

- **Planning**
  - Regional growth plans, environmental studies, climate change adaptation
  - Employment lands, retail by-laws
Regional government – Public Works

- Regional Roads
  - Roads maintenance, noise reduction walls
  - Pedestrian crossing safety, school bus safety
  - Traffic control
  - Long range transportation plans, goods movement plans

- Transhelp
  - Wheelchair and scooters accessibility
  - Infants and children
Regional government – Human Services

- Ontario Works
  - Employment support, employment for people with disability
  - Guaranteed income, housing subsidy, child care subsidy
  - Bus pass discounts, rebates, rent support
  - Welfare

- Children’s Services
  - Licensed child care, special needs

- Shelters
  - Subsidized housing, shelters, group homes
  - Homelessness, poverty reduction, food insecurity
Regional government – other services

- Emergency preparedness
  - Emergency plan, support to municipal emergencies, inter municipal coordination, provincial liaison, business continuity

- Communications
  - Media management, marketing, social media, public affairs
  - 2-1-1
Regional government – Police (Peel Regional Police) *

- Community Policing
- Road safety
- Victim services
- Explosive disposal unit
- Marine unit
- K-9 unit
- Swat team
- Crime stoppers
- PRP Media
- Hate crime
- Emergencies
- Safe place
- Records checks
- Paid duty
- Cyber crime
- Guns and gangs
- Children safety village
- School programs
- Youth at risk
- Human trafficking
- Seniors safety
- Intimate partner violence
- Frauds and scams
- Business safety
- Drug education
- Impaired driving

*This is only a short list of Peel Police functions but we will let PRP provide more details at the committee’s request. We do not pretend to know everything Peel Police does.
Provincial and federal government

Departments involved in community safety (and a bit more) at the provincial and national levels
Provincial government

- Ministry of Community Safety and Correctional Services – Fire Marshall, OPP, prisons, emergency management
- Ministry of Justice, Solicitor General – Courts, prosecution
- Ministry of Transportation – Driver’s licenses, vehicle inspections, highways, marine safety
- Ministry of Health and Long-term Care – Hospitals, public health, long-term care, sanitation
- Ministry of Community and Social Services – Ontario Works, social support programs, Children’s Aid, special needs
- Ministry of Education – Schools, higher education
- Ministry of Natural Resources – Forest fires, conservation authorities, flood mitigation, climate change
- Ministry of Labour – Workplace safety, violence in the workplace
Federal government

- Public Safety Canada – RCMP, cyber security, emergency management
- DND – National Defense, military
- Transportation Canada – Air traffic
- Health Canada – Health care funding and policy, vaccination, pandemic planning and response
- Environment Canada – Weather forecasts, environmental protection, climate change mitigation and adaptation
- Agriculture Canada – Food safety
- Correctional services Canada – Federal prisons
Federal government

- Employment and social services Canada – Employment, job security, social support services
- Federal court – Federal justice administration
- Border services – Border controls
- Atomic energy – Nuclear protection
- Indigenous services Canada – First nations support
- Immigration Canada – Immigration services
- Department of justice – Criminal law
Thank you
Alain Normand
Manager, Emergency Management & Community Safety
6.2-1

2018 ANNUAL REPORT

A SAFER COMMUNITY TOGETHER
OUR VISION

A Safer Community Together

OUR CORE VALUES

Trust is the foundation of all we do.
Respect for the dignity and rights of all.
Understanding our community.
Safety through service excellence.
Transparency at all times.

OUR MISSION

To protect the lives, property and rights of all through service excellence and community engagement.
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On behalf of the Peel Regional Police Services Board, I would like to congratulate Peel Regional Police on their many accomplishments in 2018, leading to another successful year policing our community.

As a member of Region of Peel Council for over three decades, I recognize the complexity and challenges of policing one of the fastest growing regions in Canada. Building strong, safe and secure communities requires collaboration from many partners, our community and from across all levels of government.

The Annual Report showcases Peel Regional Police’s commitment to building strong partnerships and it demonstrates the success that can be achieved when we all work together to improve community safety.

I encourage the community to review the 2018 Annual Report and get to know more about Peel Regional Police and the initiatives they have to promote community engagement, outreach, support for victims, crime prevention and road safety.

The Regional Municipality of Peel Police Services Board would like to thank Chief McCord and both officer and civilian employees who go the extra mile to keep our Region safe. We are truly proud of your accomplishments and your commitment to delivering exceptional policing services to the residents of the Region of Peel.

Nando Iannicca
Chair, Regional Municipality of Peel Police Services Board

PEEL POLICE SERVICES BOARD MEMBERS

MESSAGE FROM THE CHIEF

I am pleased to present the 2018 Annual Report, outlining and measuring our progress towards meeting the objectives set in our 2017-2019 Strategic Plan. Our Organization is proud of many accomplishments in our three key Areas of Focus: 1. Community Safety Together; 2. Professional, Supportive and Diverse Workplace. 3. Quality Service and Fiscal Responsibility.

2018 Annual Report Highlights:
- Commitment to community safety by strategically supplementing additional officers during peak times and altering shift schedules to meet periods of increased demand for services.
- Our solvency rates for violent and property crimes are above Provincial and National averages.
- Violent Crime rates in Peel Region continue to be below Provincial and National averages.
- We seized 459 firearms.
- Road Safety education and strategic traffic enforcement continued to be a priority. Impaired Driving offences declined, while officers laid more than 84,000 Highway Traffic Act Charges.
- Our officers were trained and the public was educated on the new Cannabis Legislation.
- We continue to modernize and achieve efficiencies by reviewing service delivery models and implementing new technology.
- Community outreach increased through our new website and social media channels. We continue to highlight the great work of our employees in delivering a variety of programs and services, including innovative recruiting and crime prevention initiatives.

Our Organization is fortunate to have strong support from the Regional Municipality of Peel Police Services Board, Region of Peel Council, our Community and many partners and volunteers.

Ensuring the Region of Peel remains one of the safest communities in Canada is the result of the dedication and professionalism of our employees. The partnership and trust our Community has with our employees is central to our Vision of a Safer Community Together.

Chris McCord
Chief, Peel Regional Police

PEEL REGIONAL POLICE EXECUTIVE COMMAND MEMBERS

1. Marc Andrews, Deputy Chief  
2. Ingrid Berkeley-Brown, Deputy Chief  
3. David Jarvis, Retired Deputy Chief  
4. Dale Mumby, Acting Deputy Chief  
5. Randy Patrick, Acting Deputy Chief
Peel Regional Police is committed to our Vision of ‘A Safer Community Together’. Everything we do is driven by our Mission, Vision and Values and we pride ourselves in being accountable to our community. We are the third largest police service in Ontario and fourth largest municipal police service in Canada.
Policing Our Community

Our five divisions provide frontline and investigative services to approximately 1.4 million residents of Mississauga and Brampton and the Pearson International Airport which saw 49.5 million people pass through it in 2018.

Our Headquarters houses Executive Administration, Corporate Communications, Corporate Services, Facilities Management, Finance and Planning, Human Resources, Organizational Wellness, Operational Planning and Resources, Legal Services, Professional Standards and Security Management.

The Sir Robert Peel Centre is home to Records Services, Communications, Information Technology Services and Risk Management. The Emil V. Kolb Centre for Police Excellence includes specialty units such as Commercial Auto Crime, Crime Prevention Services, Frauds, Homicide and Missing Persons, Special Victims Unit and Corporate Development (Training and Recruiting).

Fleet Services, Quartermaster Stores, Telecommunications Systems and Support Services are located at the Materials Management Centre.
HEADQUARTERS GRAND OPENING

The Region of Peel has experienced significant growth over the last 44 years, and so too has Peel Regional Police.

On October 12, 2018, Chief Jennifer Evans cut the ribbon to the new Peel Regional Police Headquarters and Museum. Joining the Chief at the ribbon cutting ceremony were employees, retired members, community partners and distinguished guests, including the Police Services Board and the Minister of Community Safety and Correctional Services.

The new headquarters located at 7150 Mississauga Road in Mississauga, is a 92,000 square foot building sitting on approximately 7.59 acres and is home to over 200 employees. This new building houses Executive Administration and Corporate Services.

92K SQUARE FEET
232 EMPLOYEES
11 DEPARTMENTS
7.59 ACRES
“This new building is a sign of our progress and our growth as a police service. A distinctive feature that sets this headquarters apart from the two previous ones is that it includes our historical museum.” - Retired Chief Jennifer Evans
**THIS YEAR IN NUMBERS**

- **Approximately 1.4M**
  - Policing Population
- **2,977**
  - Employees
    - Officers 2,073
    - Cadets 30
    - Civilians 874
- **99**
  - Auxiliary Volunteers
    - 23,831 Hours Volunteered
- **562**
  - Square Kilometres of Policing Jurisdiction
  - 15.4 M Kilometres Travelled
- **Over 15,600**
  - People Charged
    - 11% were 12 to 17-years-old
- **26**
  - Homicide Victims
- **1.2M**
  - Website & Social Media Users
- **826**
  - Vehicles in Our Fleet
- **Over 43,000**
  - Canadian Criminal Code Offences
    - 9,334 Crimes Against Persons, 26 per day
    - 28,039 Crimes Against Property, 77 per day
- **232**
  - Highway Traffic Act Enforcement Charges per day
ADDRESSING GUN VIOLENCE IS A TOP PRIORITY FOR PEEL REGIONAL POLICE

We at Peel Regional Police know that getting to the bottom of gun violence is about more than just making arrests, it’s about preventing gun violence in the first place. That means keeping youth from joining gangs, increasing trust with our community to enhance crime reporting, and continuing to strengthen relationships.

All areas of our organization are working together toward a common goal of not only solving, but preventing gun crime in the first place. Everyone here has a role to play but so do you. Our community members need to continue to be our eyes and ears to help us keep our community safe.

“I am so proud of the hard work our officers and civilian employees are doing to tackle this serious problem. Police officers put their lives at risk each and every day to ensure our community remains a safe place and for that I am grateful.” - Retired Chief Jennifer Evans
2018 WORKLOAD

Peel Regional Police is responsible for a variety of proactive and reactive activities to ensure public safety. The Communications Centre created 450,000 policing events through our Computer-Aided Dispatch (CAD) system which included responding to citizen calls, initiating enforcement activities and carrying out administrative duties.

450,000 EVENTS CREATED BY THE COMMUNICATIONS CENTRE

Top 5 CITIZEN-INITIATED EVENTS REQUIRING IMMEDIATE RESPONSE
1. Family and Intimate Partner Disputes
2. Medical Assistance
3. Impaired Driver
4. 9-1-1 non-verbal (caller doesn’t speak)
5. Motor Vehicle Collision (personal injury)

CALL RESPONSE EFFICIENCIES
- Campaign to Reduce 9-1-1 Misuse
- False Alarm Program
- Online Reporting
- Accident Response Unit (ARU) Pilot Project
- Shop Theft Release Program
- Crime Prevention Programs

Call Diversion Unit (CDU) Allows our frontline officers to focus on high-priority calls.

Almost 13K CALLS REDIRECTED TO CDU

COMMUNICATIONS CENTRE

710,000 Total Calls Received
Emergency 9-1-1
Non-Emergency 905-453-3311

430,000 9-1-1 Calls Received
* 42% were misuse and hang up calls

74,000 Immediate Response Events

1,944 PER DAY
1,178 PER DAY
202 PER DAY
Cst. Akhil Mookan keeping the media informed

Communications Center Created 450,000 events

Officers initiated 80,000 events in 2018
PARTNERING FOR SUCCESS – JOINT FORCES OPERATIONS

Peel Regional Police recognizes that partnerships are key to our success in the community. We are proud of our achievements resulting from our Joint Forces Operations (JFOs). It is only through collaboration with the community and other law enforcement partners that our organization is able to combat criminal operations within our Region and beyond. The JFOs of 2018 capture the essence of effective and successful collaboration and partnerships.

25 GUNS SEIZED AND $288,000 IN CANADIAN CASH SEIZED
Peel Regional Police collaborated with other police services and agencies to support this Toronto Police-led investigative probe into a drug trafficking network distributing large quantities of cocaine across the Greater Toronto Area.

52 kg COCAINE
7.4 kg HEROIN
2.5 kg HASH OIL
3 kg MDMA
9 VEHICLES SEIZED
25 FIREARMS SEIZED
5 POLICE SERVICES AND AGENCIES INVOLVED
2 CROSSBOWS SEIZED
1 HOUSE SEIZED
11 SEARCH WARRANTS

80 CHARGES LAID AND 10 ARRESTED
Peel Regional Police led an eight-month Joint Forces Operation investigation into drug trafficking and importation, the trafficking of stolen property and fraud.

10 ARRESTED
80 CHARGES
$288K CASH SEIZED
50K CASH SEIZED
13 POLICE SERVICES AND AGENCIES INVOLVED
$200K OVER $50K CASH SEIZED
1.4 kg OPIUM
17 g METHAMPHETAMINE
8 SEARCH WARRANTS
$4.5M STOLEN PROPERTY RECOVERED

“These arrests exemplify the excellent work our officers are doing to take drugs off the street and to put criminals behind bars. I want to thank Peel Regional Police investigators and all the member agencies for their involvement in this project. Criminal operations today are borderless and the partnerships we have are vital to our success.” - Retired Chief Jennifer Evans
The proactive efforts of police and service providers through operations such as Northern Spotlight are essential to identifying and providing resources to victims of Human Trafficking. Unfortunately, the exploitation of women and girls in the sex trade often goes unreported and can be attributed to many reasons including fear, manipulation, and deception on the part of the trafficker. We may not see the immediate impact, however, if the interactions we have encourages someone to seek help in exiting an exploitive situation, then our goal has been met. - Detective Jim Zucchero, Vice Unit

78 FIREARMS SEIZED, MORE THAN 1,000 FIREARM AND DRUG-RELATED CHARGES LAID

Peel Regional Police collaborated with other police services and agencies, including the Ontario Provincial Police and York Regional Police to support this nine-month Toronto Police Guns and Gangs Task Force-led investigation.

78 FIREARMS SEIZED

$184K CASH SEIZED

75 ARRESTED

OVER 53 SEARCH WARRANTS

1,000+ CHARGES

300+ EMPLOYEES FROM 45 POLICE SERVICES INVOLVED

7 HUMAN TRAFFICKING VICTIMS RESCUED

Officers from Peel Regional Police’s Vice Unit participated in Operation Northern Spotlight, a multi-jurisdictional effort to liberate victims of Human Trafficking.

7 VICTIMS RESCUED*

DRUGS AND $600,000 IN CASH SEIZED

Peel Regional Police in collaboration with the Halton Regional Police Service and the Royal Canadian Mounted Police commenced a three-month joint forces investigation into an organized drug trafficking ring operating in the Greater Toronto Area.

$600K CASH SEIZED

2 FIREARMS SEIZED

3 POLICE SERVICES INVOLVED

11 ARRESTED

43 kg MARIJUANA

1 kg COCAINE

7 kg CANNABIS RESIN

2 oz SPILOCYBIN

29 CHARGES

7 SEARCH WARRANTS

*INCLUDING A 16-YEAR-OLD AND 21-YEAR-OLD FEMALE FROM MISSISSAUGA

“The proactive efforts of police and service providers through operations such as Northern Spotlight are essential to identifying and providing resources to victims of Human Trafficking. Unfortunately, the exploitation of women and girls in the sex trade often goes unreported and can be attributed to many reasons including fear, manipulation, and deception on the part of the trafficker. We may not see the immediate impact, however, if the interactions we have encourages someone to seek help in exiting an exploitive situation, then our goal has been met.” - Detective Jim Zucchero, Vice Unit
COMMUNITY INVOLVEMENT – GIVING BACK

With help from our community, we raised **OVER $1.1 MILLION** and donated time, goods and services to support numerous charities.
SOME OF OUR COMMUNITY PARTNERS

- Kids and Cops Fishing Event
- Cst. Michelle Vivian supporting the Canadian Blood Services
- Building a better community with Habitat for Humanity
- Cst. Bally Saini at the Cops for Cancer event

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Big Brothers Big Sisters of Peel
Canadian Cancer Society
Cops for Cancer
Canadian Blood Services
Heart & Stroke
JDRF
Jumpstart
Kids, Cops & Canadian Tire Fishing Days
Habitat for Humanity Canada
McHappy Day
Peel Children’s Aid
Red Children’s Safety Village
Special Olympics Ontario
United Way Gta/Toronto
VICTIM SERVICES OF PEEL
The Salvation Army
The Historic Camp Day
AWARDS AND RECIPIENTS

Each year, there is an extensive list of awards presented to Peel Regional Police employees, recognizing their hard work, dedication and successes. The following list highlights some of those awards and recipients.

Civilian of the Year Award
Mr. Jaz Singh

Officer of the Year Award
Cst. Stephen Sherwin

Civilian Supervisor CARES Award
Ms. Diane Cossitt

Officer Supervisor CARES Award
Det. Geraldine McNulty

TEAM Awards - Volunteer

Police Artists of Peel Fall Show 10th Anniversary

TEAM Awards - Investigative/Project

Project Roadmaster

e-Disclosure Steering Group
S/Sgt. Christopher Burton, Ms. Amy Donnelly, Ms. Ronni Gibson, Ms. Judith Ibie, Mr. Banshi Khinchi, Ms. Stuart Proctor, Ms. Steven Paiva, Mr. Luis Perez, Sgt. Stuart Proctor, Cst. Michael Ratych, Ms. Kathryn St. Denis

Communications Award
Ms. Pam Pereira

Detective Robert Boyne Memorial Award
Cst. Bryan Duykers, Cst. Gavin McIntaggart

Constable Dwayne Piukkala Memorial Award
Cst. Carly Malonowich

Constable Matt Parr Academic Awards

Constable Matt Parr Impaired Driver Apprehension Awards

Paul Schram Memorial Award
Ms. Christine Bedborough

Police Services Board Commendations

Police Services Board Civilian Citations
Mr. Khaleed Al-Thallaj, Mr. Jerzy Byczkowski, Ms. Sara Corbett, Mr. Michal Dabrowski, Ms. Christina Fabbruzzo-Cota, Mr. Daniel Ferreira, Ms. Gillian Kajganich, Ms. Jannine Lee, Mr. Sangjai Lee, Mr. Andrew McCaig, Mr. James McCann, Ms. Kathleen Meikle, Mr. Ranshaw Meyers, Ms. Donna Moore, Ms. Irene Musin, Ms. Tania Newman-Petrushen, Mr. Jason Nguyen, Ms. Candace Price, Mr. Kalle Pugi, Mr. Scott Riche, Mr. Sheldon Teague, Mr. Harinder Thakur, Mr. Preetkaran Ubhi

Auxiliary Award
Aux/Cst. Amanpreet Chohan

Inspector Frank Fernandes Memorial Award
Cst. Clayton Asano

Bell Hero Award - Safe City Mississauga
Cst. Elaine Fowler

Brampton Board of Trade - Police Service Award
Cst. Manjit Basran

John K. Forbes Memorial Award

Mississauga Real Estate Board - Police Merit Award
Cst. David Lumi

Ontario Association of Chiefs of Police (OACP) Award of Merit
Chief Jennifer Evans

Public Hero Award
Cst. Joy Brown

Knights of Columbus - Humanitarian Award
Sp/Cst. Kirsty Armit

International Association of Law Enforcement Planners (IALEP) Annual Report Contest
Peel Regional Police

Member of the Order of Merit
The Member of the Order of Merit recognizes exceptional service or performance of duty over an extended period of time, usually at the local or regional/provincial level.

Photo Credits: MCpl Mathieu Gaudreault, Rideau Hall © OSGG, 2019.

Retired Superintendent Manuel Rodrigues (centre)
Officer Exemplary Service Awards

40 Years
Cst. Paul Hanton

35 Years

30 Years

25 Years
Insp. Raffaela D’Angela, Sgt. Alison Fraser, Cst. Frederick Kempf

20 Years

Civilian Service Awards

35 Years
Mr. Gordon Bell, Ms. Susan Hartley

30 Years
Ms. Barbara Ackerman, Ms. Kimberly Bandy-Boltert, Ms. Heidi Bell, Ms. Karyn Carty, Ms. Karen Ede, Ms. Angela Gallacher, Mr. John Mackenzie, Ms. Sandra Mele, Mr. Kevin Pon, Ms. Julie Roberts, Ms. Maura Vendramin, Ms. Sandra Vosburg, Ms. Caroline Wong

25 Years
Ms. Nada Carapina, Ms. Claire Fozard, Mr. David Hamlyn, Mr. Borromeo Macaranndang, Ms. Beverley Mahadeo, Mr. Paul McCollion, Ms. Vicki Pawelchuk-Craig, Ms. Tonia Pryce, Ms. Martine Renwick, Ms. Leanne Reynolds

20 Years
Ms. Tracy Conroy, Ms. Paula Morissette, Mr. Michael Quinn, Ms. Eileen Sellors, Ms. Deborah Sharp, Sp/Cst. Carol Armstrong
PROMOTIONS

We are committed to attracting, retaining, developing and promoting professional and skilled employees who are reflective of our community.

**Deputy Chief**
- Marc Andrews
- Ingrid Berkeley-Brown

**Superintendent**
- David Andrews
- Waheed Butt
- Donald Cousineau
- Sean McKenna
- Heather Ramore
- Radcliffe Rose

**Director**
- Carri-Lynn Holmes

**Inspector**
- Timothy Aumell
- Sean Brennan
- Todd Christie
- Andrew Cose
- Raffaela D’Angela
- Stephen Duvalsteyn
- William Ford
- Donovan Howell
- David Kennedy
- Todd Leach
- Dawn Orr
- William Stewart

**Manager**
- Susan Payne

**Staff Sergeant/Detective Sergeant**
- Adrian Adore
- George Douglas
- Chris Giles
- Susan Gray
- Robert Hackenbrook
- Jeremy Hodgson
- James Leadbeater
- Raymond Linton
- Timothy Nagtegaal
- Deborah Pendlebury
- Joao Raposo
- Wendy Sims
- Michael Stone
- Shelley Thompson
- Bryan Young

**Sergeant/Detective**
- Lynda Adams
- Tony Hackenbrook
- Mark Haywood
- John Henry
- Andrea Herren
- James King
- Edward Kulik
- Marc Kyle
- David Laing
- Michael Mavity
- Daniel McCarthy
- Aaron Meisner
- Aamer Merchant
- Lisa Moses
- Darren Naismith
- Bradley Nelson
- Michael Nielsen
- Gordon Oakes
- Stuart O’Reilly
- Christopher Overbeek
- Ian Plummer
- Colin Preddie
- Stuart Proctor
- Michael Ratych
- David Roden
- Patricia Shearer
- Michael Taylor
- James Yuzefowich

**Supervisor - Civilian**
- Sarah Dale
- James Felton
- Herman Khaper
- Sonya King
- Nicole Elliott
- Stephen Fuller
- Sonya King

**OFFICER PROMOTIONS**
- 75

**CIVILIAN PROMOTIONS**
- 36

**OFFICER AND CIVILIAN JOB OPPORTUNITIES**
- 554

**TWO NEW DEPUTY CHIEFS SWORN IN**

On March 27, 2018, Deputy Chief Marc Andrews and Deputy Chief Ingrid Berkeley-Brown were sworn in.

“Deputy Chiefs Andrews and Berkeley-Brown bring a depth and breadth of expertise and experience in community policing, diversity and inclusion, fiscal responsibility, mentorship and strategic management.”

- Sue McFadden, Former Chair Peel Police Services Board
Success and Progress

2017-2019 STRATEGIC PLAN BY AREA OF FOCUS

1. COMMUNITY SAFETY TOGETHER

2. PROFESSIONAL, DIVERSE AND SUPPORTIVE WORKPLACE

3. QUALITY SERVICE AND FISCAL RESPONSIBILITY
STRATEGIC OBJECTIVES

1.1 Address crime proactively through effective call response, investigations, enforcement and police visibility.

- Solvency rate of 72 per cent for violent crimes was above the provincial 71 per cent and national 70 per cent rates.¹
- Solvency rate for property crimes of 26 per cent was above the provincial 23 per cent and national 21 per cent rates.¹
- Violent crime rate of 536 per 100,000 was below the provincial 841 and the national 1,098 rates.¹
- Property crime rate of 1,736 per 100,000 was below the provincial 2,398 and the national 3,245 rates.¹
- Initiated 125 Problem Oriented Policing (POP) projects to help target community concerns.
- The Violent Crime Reduction (VCR) project team used targeted enforcement to investigate and address serious offences and threats to the community.

1.2 Strengthen community engagement.

- Collaborated with our six Chief’s Advisory Committees (Chinese, Black, Muslim, Sikh, LGBTQ+ and Youth) to better understand community priorities, strengthen community relationships and enhance policing policies.
- Corporate Communications received 1.7 million visits to the website PeelPolice.ca, an increase of 12 per cent over 2017. Our Facebook followers increased 45 per cent over 2017.²
- Participated in numerous policing and community partnership events. Worked with the Region of Peel on the development of the Community Safety and Well-Being Plan.
- The Equity and Inclusion Unit participated in 150 community events and visited 117 places of worship.
- The Elder Abuse Unit provided 196 community consultations.
- Our Community Mobilization Teams (CMTs) continued to focus on increasing community engagement and trust.

¹ Source: Canadian Centre for Justice Statistics, 2017 data. 2018 data not available.
² See page 38 for key social media metrics.
Provide an inclusive and equitable police service.

- The Canadian Centre for Diversity and Inclusion (CCDI) continued their analysis of information gathered to assess recruiting, hiring and promotional practices.
- Fifty-seven per cent of new hires were racialized. See page 30 for details.
- Created a Hate-Motivated Crimes Guidebook providing investigative tips and guidelines as a resource tool for officers. Also, a Hate-Motivated Information Fact Card outlining elements of hate-motivated crimes and incidents, along with instructions for reporting to police is available.
- Ensured members furthered their understanding and awareness related to differing beliefs by providing a Religious and Cultural Awareness Guidebook that gives guidance and information related to specific nuances associated with the most prominent cultural and religious communities within our region.
- Embedded bias-free training into all Recruit training and Leadership in Police Organizations training programs.
- Employees completed Fair and Impartial Policing training. We continue to provide this training to new employees.
- Continued to provide services and resources to the public and our employees in multiple languages and accessible formats.

Provide assistance to victims of crime.

- Continued our partnership with Victim Services of Peel (VSOP) to ensure persons victimized by crime or in crisis are informed of available services and support.
- Continued our participation on the Peel Human Trafficking Service Providers Committee to address Human Trafficking and co-ordinate support for survivors.
- The Family and Intimate Partner Mobilization Initiative was implemented to mitigate the risk of repetitive non-violent family and intimate partner incidents progressing to assaultive incidents.
- Issued media releases to reduce fraud victimization.
- Completed 52 Crime Prevention through Environmental Design (CPTED) audits of residential and business properties.
**Improve** road safety through education, enforcement and proactive strategies.

- Implemented various targeted road safety initiatives and educational campaigns.
- Received 2,925 reports from the community through the Road Watch reporting system which helps to identify dangerous and aggressive drivers.
- Implemented traffic enforcement at locations identified using statistical analysis and community complaints.
- Traffic fatality rate per 100,000 increased from 2.1 in 2017 to 3.0 in 2018. There were 28 fatalities in 2017 and 41 in 2018.
- Personal injury accident rate per 100,000 decreased four per cent from 156 in 2017 to 148 in 2018, well below the national 320 and provincial 254 rates.

**Enhance** youth programs and partnerships.

- Hired 20 youths for the summer Youth in Policing Initiative (YIPI) and five youths as part of the Peel Police Youth Initiative (PPYI).³
- Crime rate for Criminal Code violations for youth 1,412 per 100,000 was below the national rate 1,653 and slightly above the provincial rate 1,391.⁴
- Youth Education Officers delivered presentations to over 127,000 students on topics such as Introduction to Social Media and Healthy Relationships. Of these students, close to 15,000 attended 409 educational sessions at the Peel Children’s Safety Village.
- Crime Prevention and Youth Education Officers delivered drug education presentations to over 31,000 young people.
- Neighbourhood Policing Unit and School Resource Officers delivered 591 school presentations.

**Crime Prevention** through community initiatives, awareness and education.

- Continued the Clear Zone Robbery Prevention program which aims to reduce robberies of businesses through the implementation of an innovative window decal.
- Provided a variety of Crime Prevention Fact Cards at police divisions and community stations and through officers. As well, safety information is available on our website, with an option to translate to other languages.
- Crime Prevention’s Twitter account followers increased to 2,904, an increase of 19 per cent from 2017.
- Crime Prevention Services provided almost 300 presentations to approximately 13,800 community members.
- Two Crime Prevention Academies and three Cyber Academies were conducted by Crime Prevention Services.
- Forty-four Safety for Seniors Seminars were held.
- A Hate-Motivated Crimes educational video was made available on YouTube, providing information related to hate-motivated crimes, while encouraging victims to report incidents to police; peelpolice.ca/hate

**Strengthen** emergency management planning and response.

- Conducted a review of the Peel Regional Police Emergency Plan.
- Completed the first full-scale mass casualty active shooter exercise at the Square One Shopping Centre.
- Emergency Support Services participated in table top and full-scale exercises with Metrolinx, the Greater Toronto Airports Authority and TransCanada Pipeline.
- Increased the number of schools included in the School Police Emergency Action Response (SPEAR) program from 462 in 2017 to 473 in 2018.
- Continued to expand the Police Response Emergency Plan (PREP).

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³ Twenty students were funded by the Ontario Ministry of Children and Youth Services, five students were funded by the Peel Police Services Board. One Youth Coordinator was funded by the United Way and Safe City Mississauga.  
**ROAD SAFETY INITIATIVES AND EDUCATIONAL CAMPAIGNS**

- Back to School Safety Blitz
- Joint Forces Commercial Vehicle Inspection
- Last Drink Program
- Motorcycle Safety Awareness Month
- National Teen Safe Driver Week
- Pedestrian Safety Awareness Week
SUPPORTING VICTIMS AND INCREASING PUBLIC SAFETY

Peel Regional Police is a Safe Place

We are proud to be the first police service in Ontario to establish the Safe Place Program. This voluntary program partners with residents, businesses and other locations, such as schools, to assist victims of hate-motivated crime and incidents in the LGBTQ+ community. Participating partners affix a Safe Place sticker on the front entrance, window or door of a location, which signifies that victims of a hate-motivated incident can enter and get the assistance they need, with compassion, support and dignity. All of our police buildings are part of this program. Since the program was established in July of 2018, 166 community premises have been registered.

"Hate motivated incidents continue to occur and that is an unacceptable reality. It is therefore important that as a community, we work together to send a message of unity and support to all members of the LGBTQ+ community represented in the Region of Peel." - Retired Chief Jennifer Evans

PROVIDING AN ACCESSIBLE POLICE SERVICE

Accessibility and Inclusiveness

We strive to provide services which are accessible to all people and continue in our efforts to identify, prevent and remove barriers. In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), accommodation will be given to qualified applicants with a disability to enable their participation in our hiring process. We continued working towards making our website compliant with the World Wide Web Consortium (W3C) level 2.0 AA standard. Enhancements continue to be made to ensure our policing facilities are AODA compliant.

Our multi-year Accessibility Plan (2013-2018) is available on our website.

STRENGTHENING OUR COMMUNITY ENGAGEMENT

Community Mobilization

Safety. Collaboration. Engagement. Trust. Teamwork. Partnerships. These words represent the core focus of our Divisonal Community Mobilization Teams and our Regional Community Mobilization and Well-Being Team. The community is at the heart of everything we do and these teams work hard to create meaningful, long-term partnerships with community groups and agencies. They act as a catalyst to mobilize and empower the community to address areas of concern. Success includes:

- Identifying at-risk individuals, families and communities and connecting them to the appropriate resources and supports.
- Collaborating with area residents, businesses and social service agencies on Problem-Oriented Policing Projects (POPs) to help reduce identified priority risks to community safety and well-being and reduce crime.
- Providing outreach through information sessions on topics such as elder abuse, mental health and human trafficking.
- Increasing community engagement through participation in community meetings and events.
- Enforcing and proactively dealing with criminal activity.
- Providing specially trained officers, teamed with Mental Health professionals, to respond to non-emergency mental health calls received from various sources and referrals.

HIGH LEVEL RISK PRIORITIES IDENTIFIED

High level risk priorities were identified in the 126 situations dealt with by our Regional Community Mobilization and Well-Being Team.

<table>
<thead>
<tr>
<th>Area of Focus</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental Health and Cognitive Functioning</td>
<td>81 (27%)</td>
</tr>
<tr>
<td>Antisocial/Problematic Behaviour (non-criminal)</td>
<td>53 (18%)</td>
</tr>
<tr>
<td>Victimization</td>
<td>48 (16%)</td>
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<tr>
<td>Substance Abuse Issues</td>
<td>43 (14%)</td>
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<tr>
<td>Housing</td>
<td>28 (9%)</td>
</tr>
<tr>
<td>Emotional Violence</td>
<td>15 (5%)</td>
</tr>
<tr>
<td>Criminal Involvement</td>
<td>11 (4%)</td>
</tr>
<tr>
<td>Physical Health</td>
<td>9 (3%)</td>
</tr>
<tr>
<td>Family Circumstances</td>
<td>7 (3%)</td>
</tr>
<tr>
<td>Education/Employment</td>
<td>4 (1%)</td>
</tr>
<tr>
<td>Peers</td>
<td>4 (1%)</td>
</tr>
<tr>
<td>Neighbourhood</td>
<td>2 (1%)</td>
</tr>
</tbody>
</table>

Source: Risk Tracking Database Ontario Ministry of Community Safety and Correctional Services
ROAD SAFETY – INITIATIVES, AWARENESS AND TIMELY RESPONSE

Vision Zero – Our Road To Safety
Peel Regional Police is committed to Vision Zero, a framework focused on preventing fatalities and injuries due to motor vehicle collisions (MVCs). We believe in the program’s goal that no loss of life is acceptable. In 2018, we increased our police resources to support Vision Zero through three initiatives:

1. Assigning more officers to the Eliminate Racing Activities on Streets Everywhere (ERASE) program. Excessive speed has been attributed to many fatal MVCs and in 2018, this campaign resulted in increased enforcement and a decrease of pop-up car meets and rallies.

2. Launching a Safe Roads campaign where more officers were assigned to perform strategic enforcement at top 10 problem intersections and roadways. This increases safety and prevents collisions and injuries.

3. Establishing an Accident Response Unit (ARU) to provide more effective and timely police response to MVCs during peak times, allowing our frontline officers to better respond to emergencies.

Helping us Keep a Watch on the Road
The ROAD WATCH program is a community initiative that provides the option to report dangerous and aggressive drivers online through our website. Each year, the community continues to support our efforts of keeping our roads safe.

CELEBRATING OUR YOUTH

50th Anniversary of the Cadet Organization Police School (COPS)
The COPS program was formed in 1968 and is part of the Royal Canadian Army Cadet Corps. Over 18,000 youth have participated in this program where they learn valuable leadership and teamwork skills. We support the program by providing a full-time police Constable to act as the Commanding Officer, part-time Clerical Support, and access to our facilities and other resources.

10th Anniversary of the Peel Youth Charter
Peel Regional Police recommitted to the signing of the Peel Youth Charter to recognize its 10th anniversary. The promise of the Charter is to ensure the safety, health, education and future employment of all youth.

“I am pleased to continue our pledge to the values and principles of the Peel Youth Charter. The Peel Regional Police understand the importance of supporting our youth and have successfully developed and implemented a number of programs that have focused on creating a safe and supportive environment in our schools, workplaces and throughout the community.” - Retired Chief Jennifer Evans

Peel Regional Police have many initiatives, programs and partnerships to support the success and well-being of our youth:

- Youth Education Bureau.
- Youth in Policing Initiative (YIPI).
- Peel Police Youth Initiative (PPYI).
- Peel Children’s Safety Village.
- Chief’s Youth Advisory Committee.
- Youth Cyber-Safety Academy.
- Pre-Charge Diversion program.
- School Resource Officer (SRO) program.
- Building Resiliency in Girls program.
- Youth programs to address personal safety, pedestrian and bicycle safety, drug use, Human Trafficking and gang involvement.
- School contests and mentorship camps.
- Operation Freeze/Heat – Positive Ticketing Program.
- Day Camp partnership with the Free for All Foundation and Peel District School Board.

Please visit our website for more information.
Clear Zone Robbery Prevention Program – A Window Within A Window

The Clear Zone Robbery Prevention Program was designed to reduce the incidents of robbery at convenience stores by increasing knowledge on strategies and security. The idea is to strip away the offenders’ anonymity through strategic placement – finding a prominent window in the retail outlet that overlooks the cash handling area and create a ‘window within a window’ by making sure nothing blocks its view. The majority of robberies take place at the sales counter and placing a Clear Zone window decal around the area can assist in deterring these incidents.

This program generates conversations between staff and customers and draws potential witnesses by getting people to pay attention.

Buy & Sell Exchange Zone

11 Division now has a Buy & Sell Exchange Zone along with 12 Division and 22 Division. Use our marked parking spaces to conduct safer buy and sell transactions.

Cargo Theft Prevention Awareness

We developed two cargo theft crime prevention resources in an effort to reduce cargo crimes and educate the community. Both the Cargo Theft Prevention pamphlet and Cargo Theft Assessment form are available in multiple languages. As well, we partnered with CN Police, CN, Crime Stoppers, the Ontario Trucking Association and the Insurance Bureau of Canada for a media and community awareness launch on the issue of Cargo Crime and to offer a collaborative message.

PARTNERING AND STRENGTHENING OUR EMERGENCY RESPONSE

Practice Makes Perfect – Project FireFly

In the early morning hours of May 28, 2018, Peel Regional Police, in collaboration with various partners, conducted Project FireFly, a full-scale emergency situation training exercise at Square One Shopping Centre. Partners included Peel Paramedics, Mississauga Fire, the emergency management offices from the Region of Peel and the cities of Mississauga and Brampton. The exercise was conducted to ensure that Peel Regional Police and other Emergency Services are ready to provide the best possible response to a critical incident in the community.
Professional, Diverse and Supportive Workplace

AREA OF FOCUS 2:

Recruit Class 18-02
STRATEGIC OBJECTIVES

2.1 Attract and retain professional, skilled employees that reflect the community.

- Two hundred and ninety-seven new hires (97 officers, 178 civilians and 22 cadets) which included: 168 (57 per cent) racialized persons, 150 (51 per cent) female, five (2 per cent) persons with disabilities and one (0.3 per cent) Indigenous.5
- Designated groups were represented in the organization; 35 per cent females, 23 per cent racialized, one per cent persons with disabilities and one per cent Indigenous.
- Attrition rates were 3.6 per cent for officers and 5.1 per cent for civilians.
- Eighty-four per cent of employees have post-secondary education.
- Recruiting initiatives included using the PeelPolice.ca website, LinkedIn, television, radio, print and other media events to attract applicants. There were a total of 138 outreach recruiting initiatives, including targeted recruitment forums to boost applications.

2.2 Promote the health, well-being and safety of all employees.

- The Workplace Mental Health Policy was established to promote programs, practices and resources to support employees and reduce environmental and organizational stressors.
- Our HealthyMinds Excellence Council implemented six of the 13 action plans as a result of the Guarding Minds @ Work survey. The remaining seven will be completed by 2020.
- Many Peel Regional Police facilities provide on-site paramedical services for employees in need.
- The Joint Occupational Health and Safety Committee conducted 211 workplace inspections.
- Continued our Safeguarding Program supporting members who are routinely exposed to stressors impacting their mental health by providing psychological assessment annually, and professional support to build resilience and coping skills.
- The Fitness and Healthy Lifestyle Unit continued to promote and advocate overall health of members through fitness testing, classes, seminars, and behaviour change programs.

2.3 Increase employee engagement and communication.

- Continued to implement action plans developed to respond to employee feedback from the 2016 Employee Survey.
- Forty-one e-mail messages from the Chief and 255 e-mail bulletins from Corporate Communications were sent to employees to increase awareness about organizational and community initiatives.
- Continued to use a number of channels to increase employee engagement and communication including an internal intranet portal and television system, e-mail bulletins, an employee newsletter, internal videos and a Chief’s Suggestion Box.
- The newly refreshed Peel Regional Police website is a resource for employees to receive information including live social media feeds, our events calendar, news releases and positive stories about our employees.
- Conducted internal surveys to receive feedback, enhance awareness and support best practices for a variety of programs and services.

2.4 Provide opportunities for professional development and training.

- Two hundred and seventy-seven employees enrolled in 942 continuing education courses.
- Employees spent 274,673 hours in training.
- Ninety-five unique internal courses were offered, resulting in 1,308 sessions being completed.
- Thirty-eight employees participated in Region of Peel courses and 212 external training opportunities were attended.
- Temporary acting opportunities were provided to 1,374 employees (378,775 hours) and 48 employees participated in an indefinite acting role.
- Posted 554 internal job opportunities.
- Fifty-eight memberships on external police committees.
- Seventeen internal standing committees.
- Career advancement opportunities included the promotion of 75 officers and 36 civilians.

5 Peel Regional Police’s Equal Opportunity Plan can be accessed at: www.PeelPolice.ca/en/who-we-are/documents.aspx
ABOUT OUR EMPLOYEES

- 84% employees with post-secondary education
- 60 different languages
- 952 multilingual employees
- 274,673 employee training hours

RECRUITING 2018

Racialized People Hired

- 61% officer/cadet
- 54% civilian

Online Officer/Cadet Applicants

- 2,703 applicants overall
- 1,647 racialized officer/cadet applicants (116% over 2017)
- 492 female officer/cadet applicants (62% over 2017)
- 10 media promotion initiatives
- 138 outreach recruiting initiatives
- 6,605 people attended targeted recruitment forums

Racialized Person: refers to people who because of their race or colour are considered to be part of a racialized group in Canada.
RECRUITMENT
We are committed to attracting and hiring professional and skilled employees to ensure that we provide the highest quality of service to our community. Throughout 2018, we participated in a variety of outreach initiatives to attract applicants who possess a diverse array of skills and are reflective of our community. Our recruitment initiatives showcase the wide range of opportunities at Peel Regional Police, and the benefits of policing as a career choice.

Youth in Policing Initiative (YIPI) Recruitment Success
Since 2009, we have partnered with the Ontario Ministry of Children and Youth Services to provide a unique and impactful eight-week summer employment opportunity for young people within the Region of Peel. Participants have expressed the value of their experience and impact on their views of policing as a career.

“The YIPI program is a once in a lifetime opportunity to see what officers do on a daily basis and helped me decide on a career in policing… It is a rewarding program and shows you how heartwarming and caring the officers really are.” - YIPI Student

Innovative Recruitment
In 2018, we held information sessions, recruiting forums and career fairs, some of which were designed specifically to attract women applicants and applicants from our diverse communities. We reached a large segment of the population using advertising services provided through radio, television, print and various sporting events. In 2018, our website attracted over 400,000 visits to our civilian and officer recruiting pages, and we had over 1,000 followers on our Recruiting Bureau’s Twitter account. In addition, we use LinkedIn, Workopolis and specialized employment sites to showcase opportunities.

- 6,605 people attended recruitment forums.
- Attendee survey results were positive, with 96% indicating satisfaction with their recruitment session experience.

DID YOU KNOW?
Of the 165 YIPI students that have participated in the program since 2009, we have hired four as Cadets, two as Recruit Constables and two as civilian employees.
SUPPORTING OUR EMPLOYEES

Mental Health and Wellness Initiatives
We have taken a proactive approach to providing a variety of high-quality programs and resources to promote employee wellness, provide support and encourage a healthy work-life balance.

HealthyMinds – A Framework for Achieving a Psychologically Healthy and Safe Workplace
Our HealthyMinds Excellence Council has been hard at work over the course of 2018 to implement six of the 13 action plans to attain the bronze level of Excellence Canada’s Mental Health at Work Standard.

1. Mental health awareness questions are included in all levels of promotional exams.
2. Ambassadors have been selected for each area/division to share mental health awareness information.
3. A HealthyMinds logo has been created to market and communicate initiatives.
4. Our employee newsletter, This Week in Peel features a weekly article on mental health.
5. Mental health tips appear on our internal television feed.
6. All reviews of internal directives require the consideration of members’ psychological safety and mental health impacts.

We are committed to completing the remaining seven action plans by the end of 2020.

#SickNotWeak
As part of the Speaker Series on Mental Health, our Organizational Wellness Bureau invited Michael Landsberg, founder of the charitable organization #SickNotWeak, to co-host an evening of information about Post Traumatic Stress Disorder (PTSD) and ending the stigma around mental illness.

Queen’s University Certificate Program – Leading a Mentally Healthy Workplace
This pilot project for management and supervisory staff is a follow-up to our Road to Mental Readiness (R2MR) training program. The program teaches practical, empathetic and solution-focused leadership skills for managing performance, facilitating effective returns to work and promoting good mental health.
STAYING CONNECTED

Enhancing Employee Awareness and Engagement
We continue to support initiatives to ensure our employees are well informed, and we provide opportunities for employee feedback. Our internal newsletter This Week in Peel, internal television feed - PRP TV, internal website, external website, computer desktop news feed and social media accounts all work to showcase news and events from across the organization to our employees. Employees are encouraged to give feedback to the organization via the Chief’s mailbox, surveys and internal focus groups.

Peel Regional Police Live-Streaming Channel
Our Corporate Communications Bureau live-streams key events and news conferences to provide employees and the community with timely and relevant information. The live-stream can be viewed on desktops or mobile devices through the live-stream channel.

Divisional Enhancement Committees
Each Division has a Committee to provide a forum to seek input from employees to improve the working environment and also engage in morale boosting programs and fundraising initiatives.

Patrol Resources Portal
This in-house web-based resource provides officers with a central location to quickly and conveniently reference information on case law, crime mapping, wanted bulletins, officer safety bulletins and training bulletins.

TRAINING - KEEPING UP-TO-DATE

Training Together to be Prepared
We recognize that training collaborations across our organization and with other agencies are an opportunity to better prepare our employees for success in keeping our community safe.

Tactical and Rescue, Explosive Disposal and Aerial Support Units - These units conducted joint training at the Caledon Quarry to obtain Hostage Rescue Certification, the highest level afforded to a Tactical Unit by the Ontario Ministry of Community Safety and Correctional Services.

Ice Rescue Training for the Underwater Search and Recovery Unit (USRU) - Members of the USRU conducted ice rescue training in Lake Ontario in preparation for operational deployments and calls for service. Our USRU is trained to search all bodies of water within the region.

Family and Intimate Partner Violence - In order to effectively respond to these types of calls, we held two training courses in 2018, including presentations from victim-support partners.

Cannabis Legislation - We created a Cannabis Legalization Working Group comprised of employees from across the organization to ensure we have the administrative and operational capacity to address the new requirements of the law. Additionally, a stakeholder group was formed with the Region of Peel, local municipalities and Caledon Ontario Provincial Police. We also collaborated with the Ontario Association of Chiefs of Police (OACP) and the Canadian Association of Chiefs of Police (CACP).

DID YOU KNOW?
Drug Recognition Expert (DRE) certification, to identify drug impaired drivers, takes three weeks and costs approximately $4,000. We have 13 active DREs, with the goal of increasing to 20 by the end of 2019.
Quality Service and Fiscal Responsibility
### AREA OF FOCUS 3: QUALITY SERVICE AND FISCAL RESPONSIBILITY

#### STRATEGIC OBJECTIVES

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<th>3.1</th>
<th>3.2</th>
<th>3.3</th>
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</thead>
<tbody>
<tr>
<td><strong>Maintain</strong> public trust, confidence and satisfaction by delivering quality services and ensuring transparency and accountability.</td>
<td><strong>Review</strong> business and risk management processes to address changing demands.</td>
<td><strong>Leverage</strong> shared services and strengthen partnerships.</td>
</tr>
</tbody>
</table>

- Our most recent Residential and Business Community surveys revealed 93 per cent of residents and 91 per cent of businesses were satisfied with the work of Peel Regional Police. The next survey is planned for 2019.
- The Office of the Independent Police Review Director received 86 public complaints about Peel Regional Police and concluded 95.
- Published eight Police Service Act decisions on our external website.
- Conducted regular reviews of our Directives. As of December 31, 2018, there were 326 Directives to ensure we comply with the Ontario Policing Standards and applicable legislation.
- Received the Platinum Excellence, Innovation and Wellness Award from Excellence Canada.
- The Proud to be Peel campaign continued to enhance professionalism, accountability and employee awareness.
- The 2019 Budget was approved by the Peel Police Services Board and Regional Council and included approval to hire 55 officers and 22 civilians in 2019.
- Completed an analysis of calls for service by patrol zone to balance officer deployment and effective service.
- Citizens reported almost 6,000 incidents through our online reporting system.
- Organizational restructuring of various areas was completed to address changing demands.
- Participated on committees through the Canadian Association of Chiefs of Police (CACP) and the Ontario Association of Chiefs of Police (OACP) to remain current on issues, and have input into the future of policing.
- Conducted one Area Risk Self Assessment.
- Completed 11 compliance audits and 14 operational audits.
- Participated on over 250 external agency committees.
- Partnered with the Canadian Medic Alert Foundation for a joint public safety program called the MedicAlert Connect Protect which provides 24/7 access to information on vulnerable members of the community who are subscribed to the program.
- Completed 11 Joint Forces Operations to help combat criminal operations.
- Renewed long-standing funding partnerships with all levels of government resulting in $18.5 million to support community safety, an increase of nine per cent over 2017.

#### 2019 APPROVED BUDGET

$423.1 MILLION

- 55 Officers
- 10 Communicators
- 5 Prisoner Escort Officers
- 7 Civilian Support Staff

#### 2019 AUTHORIZED COMPLEMENT

- Officers 2,128
- Civilians 896
- Cadets 30

**3,054 EMPLOYEES**
Provide facilities, equipment, information and technology to meet present and future needs.

- Official opening of the new Headquarters which includes a police museum.
- Completed renovations to the Peel Children’s Safety Village.
- Completed renovations to 11 Division which included a new Buy & Sell Exchange Zone.
- Commenced the first stages of implementation of our Long Term Facility Accommodation Plan (Space Feasibility Study).
- Developed the 10-Year Capital Plan which was approved by the Peel Police Services Board and Regional Council.
- Ongoing and future projects include:
  - Upgrade of computer infrastructure, interview room recording systems and Computer-Aided Dispatch program;
  - Pilot the use of mobile devices (Officer of the Future project);
  - Development of online records checks to reduce wait times.

Engage in responsible environmental management practices.

- We continue to focus on reducing our carbon footprint by enhancing our existing recycling programs.
- Partnered with the Toronto and Region Conservation Authority to undertake environmental initiatives in the community.
- Three hybrid vehicles, six T3 electric motion vehicles and 46 bicycles are included in our fleet.
- Upgraded existing lighting to LED and installed more efficient Heating, Ventilation and Air Conditioning (HVAC) systems as part of the 11 Division renovation project.
- Upgraded the Building Automation System (BAS) from analog to digital, which will allow our buildings to operate with higher efficiency.

### 2018 FUNDING PARTNERSHIPS

- **$0.3M** Provincial Strategy<sup>1</sup>
  
  **Crisis Outreach and Support Team**<sup>2</sup>

- **$3.4M** Safer Communities 1,000 Officers Program<sup>1</sup>

- **$0.5M** Provincial Anti-Violence Intervention Strategy<sup>1</sup>

- **$3.7M** Community Policing Partnerships<sup>1</sup>

- **$0.2M** Other Grant Funding<sup>4</sup>

- **$0.05M** RIDE<sup>1</sup>

- **$0.4M** Firearms<sup>3</sup>

- **$0.05M** Firearms<sup>2</sup>

- **$9.6M** Court Security/Prisoner Transportation<sup>1</sup>

- **$18.5 MILLION**

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<sup>1</sup> Ontario Ministry of Community Safety and Correctional Services

<sup>2</sup> Canadian Mental Health Association Peel Branch

<sup>3</sup> Chief Firearms Office for Ontario

<sup>4</sup> Other Grant Funding:
  - Ontario Ministry of Community Safety and Correctional Services – Provincial Proceeds of Crime (POC) Technical Investigations ($0.1M), Hate Crimes and Extremism Investigative Team (HCEIT) ($0.003M) and Strategy to Prevent Human Trafficking ($0.1M)
  - Ontario Ministry of Children, Community and Social Services – Youth in Policing Initiative ($0.1M)
  - Government of Canada - Federal Victims Fund Measures to Address Prostitution ($0.008M)
  - Ontario Attorney General’s Civil Remedies Grant - Project Safety Swap (MDV) ($0.008M) and Rescue ($0.1M)
DEVELOPING QUALITY SERVICE

Peel Regional Police’s Award-Winning Website Refresh Project

The Peel Regional Police website provides important information to our community and employees including outlining our programs and initiatives, and our Strategic Plan which serves as a road map for our organization. After consultation with our employees and the community, in June 2018 we launched a new website to provide the highest quality service.

This new site features improved navigation, a centralized Contact Us page, an e-mail subscription based news section allowing us to share our good news stories, in addition to more multi-media components such as videos and photos. Content on the site is written to make it easier to scan and read. The site is also responsive across devices and since the launch of the new site, there has been a 200 per cent increase in visitors using mobile phones compared to the same time frame in 2017.

“Our new, innovative website makes information easier to access while adding exciting new features such as live social media feeds, an events calendar and a news section. I’m proud to report that just four months after launch, PeelPolice.ca was recognized with the prestigious MarCom Platinum award from the Association of Marketing Communications Professionals. The award speaks to great team work.” - Michelle Dassinger, Manager, Corporate Communications
Canine Team Receives Life Saving Team Award
In the early morning hours of July 19, 2018, a five-year-old boy was reported missing from a Brampton residence. Peel Regional Police officers flooded the area and began their search efforts. Constable Kurtis Vaughan and his Police Service Dog (PSD) partner Timber attended the call and located the boy in a wooded area near a set of train tracks. The child was unconscious and suffering from serious life-threatening injuries. He was transported to a trauma centre where he was treated. The assistance of Constable Vaughan and PSD Timber in quickly locating the child was an essential part of his survival. On October 3, 2018, Constable Vaughan and PSD Timber received a Life Saving Team Award from the National Association of Professional Canine Handlers.

“A call like this, an opportunity to save a life, makes the countless hours of training and a whole career worthwhile. The successful outcome in this case was a team effort. I’m thankful to the quick and decisive actions of all officers and paramedics involved in this call. I also credit our success to the training PSD Timber and I received from the Master Trainer of our unit.” - Constable Kurtis Vaughan

REVIEWING BUSINESS PROCESSES TO IMPROVE SERVICE DELIVERY

Computer-Aided Dispatch (CAD) Data Review Team
The CAD Data Review Team, representing a number of areas across the organization, works together to analyze and review data related to frontline patrol officer workload. This team has generated actionable information that has assisted with:

- Identifying start times for patrol officers to better align patrol strength with service demand and support improved staff deployment.
- In-depth analysis of service demands to improve understanding of and response to community needs.
- Revising Mobile Data Unit (MDU) log-on and log-off procedures for officers across the organization to enhance data quality.
- Using CAD metrics to evaluate projects and initiatives and improve service delivery.

Citizen-Initiated Immediate Response Events
Priority 1 Calls

<table>
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<tr>
<th>Year</th>
<th>2014</th>
<th>2015</th>
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<td>Calls</td>
<td>54,630</td>
<td>55,516</td>
<td>61,053</td>
<td>67,012</td>
<td>73,586</td>
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</tbody>
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2014-2018
SHARING SERVICES AND STRENGTHENING PARTNERSHIPS

New Public Safety Broadband Network (PSBN)
In support of ongoing innovative efforts to enhance both officer and public safety across the Regions of Halton and Peel, we are joining the Halton Regional Police Service’s PSBN. The PSBN is a dedicated, secure, high-speed wireless data communications network for emergency responders and public safety personnel to communicate with each other.

For years, first responders have used radio to transmit messages to public safety partners. Information is relayed through commercial networks designed for public use. This new approach will guarantee resilient and secure access on these networks during public safety incidents or day-to-day operations.

This model will provide first responders with appropriate resources, interoperability, robust and reliable capacity and provide the ability to dynamically scale to changes in any critical situation.

"Peel Regional Police is proud to collaborate with our counterparts in Halton Region. This initiative will allow us to build the infrastructure to better enable us to meet the growing demand for seamless emergency response. Cutting edge broadband data applications along with our reliable Public Safety Broadband Network will truly revolutionize the way we collaborate during public safety incidents resulting in safer outcomes for all." - Retired Deputy Chief David Jarvis

HOW TECHNOLOGY IS IMPROVING POLICE WORK

Our Eyes in the Sky Help Us Serve and Protect
In January of 2018, we introduced our Aerial Support Unit (ASU). The ASU began with 12 operators and has grown to 16 over the course of the year. The Unit operates two Unmanned Aerial Vehicles (UAVs) and is available 24 hours a day. Our UAVs are heavily regulated. There are 85 restrictions that must be followed and a Special Flight Operations Certificate must be obtained by all of our Operators.

We have used the UAVs to support the community in many situations such as:

- Search and rescue.
- Emergency and disaster response.
- Collision reconstruction investigations.
- Tactical Operations and surveillance.
- Hazardous materials management.

DID YOU KNOW?

In 2018, the Aerial Support Unit (ASU) responded to 150 calls for service. They have also attended numerous public events and open houses to educate the community.
By the Numbers - Statistical Data

The following pages contain a condensed version of crime-related data reflecting actual crimes reported to Peel Regional Police. To view our Divisional Crime Data, please visit PeelPolice.ca
### CRIMINAL OFFENCES

#### Crimes Against Persons
- Homicide: Solved 16 (75.0), Rate 1.2
- Attempted Murder: Solved 21 (76.2), Rate 1.6
- Assaults (non-sexual): Solved 4,389 (83.8), Rate 326.1
- Sexual Violations: Solved 971 (70.2), Rate 72.1
- Robberies: Solved 903 (42.7), Rate 67.1
- Threatening or harassing phone calls: Solved 55 (30.9), Rate 4.1
- Criminal harassment: Solved 215 (81.9), Rate 16.0
- Uttering threats: Solved 1,287 (76.3), Rate 95.6
- Other violent violations: Solved 116 (44.0), Rate 8.6

#### Crimes Against Property
- Break and Enter: Solved 3,458 (23.9), Rate 256.9
- Theft Motor Vehicle: Solved 2,484 (9.4), Rate 184.5
- Theft Over and Under $5,000: Solved 13,482 (29.6), Rate 1,001.6
- From motor vehicle: Solved 3,932 (4.0), Rate 292.1
- Shoplifting: Solved 4,291 (72.4), Rate 318.8
- Possession of Property Obtained by Crime: Solved 757 (100.9), Rate 56.2
- Frauds: Solved 1,957 (42.6), Rate 145.4
- Mischief: Solved 3,800 (31.0), Rate 282.3
- Arson: Solved 60 (21.7), Rate 4.5

#### Drugs
- Trafficking/Production/Distribution: Solved 409 (99.0), Rate 30.4
- Possession: Solved 2,222 (99.5), Rate 165.1

#### Criminal Driving Offences
- Impaired Driving (Alcohol/Drugs): Solved 1,228 (91.2), Rate 87.9
- Fail/Refuse Breath/Blood Sample: Solved 140 (10.4), Rate 13.6
- Fail to Stop/Remain: Solved 3,565 (264.9), Rate 290.4
- Dangerous Operation: Solved 305 (22.7), Rate 468
- Other CC Traffic Offences: Solved 133 (9.9), Rate 148

#### 2017 – 2018 Variance
- Drugs: -21.4%
- Crimes Against Persons: 13.9%
- Crimes Against Property: 6.7%
- With Firearm: 28.9%
- With other Offensive Weapon: 18.6%
- Without Weapon: 6.9%
- Residence: -10.6%
- Business: -4.1%
- Other: -17.4%
### Traffic Management

#### Motor Vehicle Collisions – Total

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
<th>Rate Per 100,000</th>
<th>Number</th>
<th>Rate Per 100,000</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>26,471</td>
<td>1,966.6</td>
<td>28,912</td>
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#### Reportable Collisions

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
<th>Rate Per 100,000</th>
<th>Number</th>
<th>Rate Per 100,000</th>
<th>Variance</th>
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</thead>
<tbody>
<tr>
<td>2017</td>
<td>14,581</td>
<td>1,083.3</td>
<td>17,088</td>
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<td>Variance</td>
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#### Fatal Collisions

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<thead>
<tr>
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<th>Number</th>
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<th>Variance</th>
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<td>2017</td>
<td>25</td>
<td>1.9</td>
<td>36</td>
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#### Personal Injury

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<th>Year</th>
<th>Number</th>
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<th>Number</th>
<th>Rate Per 100,000</th>
<th>Variance</th>
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<td>2017</td>
<td>2,095</td>
<td>155.6</td>
<td>2,007</td>
<td>147.6</td>
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<td>Variance</td>
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#### Property Damage

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
<th>Rate Per 100,000</th>
<th>Number</th>
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<th>Variance</th>
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</thead>
<tbody>
<tr>
<td>2017</td>
<td>12,461</td>
<td>925.8</td>
<td>15,045</td>
<td>1,106.3</td>
<td>2,584</td>
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<td>Variance</td>
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#### Non-reportable Collisions

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
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<th>Number</th>
<th>Rate Per 100,000</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>11,890</td>
<td>883.4</td>
<td>11,824</td>
<td>869.4</td>
<td>-66</td>
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<tr>
<td>2018</td>
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<tr>
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#### Traffic Enforcement (Highway Traffic Act)

<table>
<thead>
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<th>Activity</th>
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<th>Variance</th>
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<tbody>
<tr>
<td>HTA Charges – Total</td>
<td>88,204</td>
<td>6,553.0</td>
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<tr>
<td>Careless Driving</td>
<td>3,962</td>
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<tr>
<td>Use Electronic Device</td>
<td>4,639</td>
<td>344.7</td>
<td>2,827</td>
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<tr>
<td>Disobey Traffic Light</td>
<td>2,532</td>
<td>188.1</td>
<td>2,075</td>
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<tr>
<td>Fail to Stop at Stop Sign</td>
<td>4,883</td>
<td>362.8</td>
<td>4,319</td>
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<tr>
<td>Invalid Permit</td>
<td>16,294</td>
<td>1,210.5</td>
<td>17,838</td>
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<td>Seatbelt</td>
<td>1,661</td>
<td>123.4</td>
<td>1,399</td>
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<tr>
<td>Other HTA</td>
<td>23,900</td>
<td>1,775.6</td>
<td>22,883</td>
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<tr>
<td>Speeding</td>
<td>30,333</td>
<td>2,253.6</td>
<td>31,245</td>
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<tr>
<td>HTA Caution – Total</td>
<td>10,986</td>
<td>816.2</td>
<td>9,504</td>
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#### RIDE Program

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<td>Vehicles checked</td>
<td>39,349</td>
<td>2,923.4</td>
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<td>WARN Range Suspensions</td>
<td>281</td>
<td>20.9</td>
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<tr>
<td>Seized Driving Charges</td>
<td>47</td>
<td>3.5</td>
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<tr>
<td>Excess Blood Alcohol Charges</td>
<td>153</td>
<td>11.4</td>
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### Organizational

#### Public Complaints

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<tbody>
<tr>
<td>Complaints received</td>
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<td>86</td>
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<tr>
<td>Complaints concluded</td>
<td>97</td>
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<td>95</td>
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<tr>
<td>Firearms Seized</td>
<td>429</td>
<td></td>
<td>459</td>
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<tr>
<td>Bail Hearings</td>
<td>14,053</td>
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### Persons Charged

#### Adult, Youth, Total

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<th>Year</th>
<th>Adult</th>
<th>Youth</th>
<th>Total</th>
<th>Adult</th>
<th>Youth</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td>2017</td>
<td>13,340</td>
<td>1,868</td>
<td>15,208</td>
<td>13,884</td>
<td>1,788</td>
<td>15,672</td>
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<td>2018</td>
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#### Crimes Against Persons

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<th>Youth</th>
<th>Total</th>
<th>Adult</th>
<th>Youth</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td>2017</td>
<td>3,570</td>
<td>861</td>
<td>4,431</td>
<td>4,367</td>
<td>938</td>
<td>5,305</td>
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#### Crimes Against Property

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<th>Youth</th>
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<tbody>
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<td>2017</td>
<td>3,715</td>
<td>524</td>
<td>4,239</td>
<td>3,975</td>
<td>512</td>
<td>4,487</td>
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#### Criminal Driving Offences

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<tr>
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<th>Adult</th>
<th>Youth</th>
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<tr>
<td>2017</td>
<td>1,451</td>
<td>25</td>
<td>1,476</td>
<td>1,341</td>
<td>21</td>
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<td>Variance</td>
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#### Drugs

<table>
<thead>
<tr>
<th>Year</th>
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<th>Youth</th>
<th>Total</th>
<th>Adult</th>
<th>Youth</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>1,290</td>
<td>103</td>
<td>1,393</td>
<td>1,155</td>
<td>63</td>
<td>1,218</td>
</tr>
<tr>
<td>2018</td>
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<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Variance</td>
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</table>
Demographics

Policing population* 1,297,000 1,314,000 1,333,000 1,346,000 1,360,000
Young persons (12-17 yrs)* 103,342 102,696 102,050 103,530 105,010
Number of households* 392,000 398,000 406,000 412,000 418,000
Number of registered vehicles** 1,009,410 1,038,662 1,067,523 1,096,645 1,117,688

Complement: Authorized

Police 1,979 1,996 2,015 2,036 2,073
Civilians 829 837 840 847 874
Cadets 30 30 30 30 30
TOTAL 2,838 2,863 2,885 2,913 2,977

Workload

Calls to 9-1-1 353,583 325,509 319,387 365,368 430,111
Calls to communications 608,414 579,761 596,468 639,085 709,534
Citizen-initiated events*** 217,532 221,293 225,076 230,605 236,288
Immediate response events 54,630 55,516 61,053 67,012 73,586
Occurrences 98,566 95,108 95,825 100,225 105,513

Fleet

Police fleet (vehicles, bicycles, trailers) 780 788 796 789 826
Kilometres travelled 16,356,907 16,050,792 15,325,011 15,178,015 15,362,955

Budget

Net budget $349,574,530 $360,913,440 $372,823,580 $384,788,000 $401,510,000

Canadian Criminal Code Offences

TOTAL 35,208 36,797 38,154 40,382 43,379
Rate per 100,000 population 2,714.6 2,800.4 2,862.3 3,000.1 3,189.6
Percent (%) solved 54.8 53.0 51.4 49.2 47.4

Crimes Against Person Violations

TOTAL 6,871 6,860 7,591 8,112 9,334
Rate per 100,000 population 529.8 522.1 569.5 602.7 686.3
Percent (%) solved 79.4 78.5 78.1 75.4 76.3

Crimes Against Property Violations

TOTAL 22,289 23,789 24,374 25,998 28,039
Rate per 100,000 population 1,718.5 1,810.4 1,828.5 1,931.5 2,061.7
Percent (%) solved 35.7 34.3 31.8 30.2 27.7

Drug Violations

TOTAL 3,964 3,491 3,086 2,631 2,098
Rate per 100,000 population 305.6 265.7 231.5 195.5 154.3
Percent (%) solved 99.6 99.6 99.3 99.4 99.5

* Source: Region of Peel
*** Event data is from the computer-aided dispatch system.
2018 crime statistics are based on a download of data from the Records Management System the second week of January 2019. Statistics here are a snapshot in time and can change for various reasons (i.e. incidents being reclassified, later reporting of incidents). The system is continuously being updated and as a result, some changes to statistics published in previous statistical reports may occur. It should be noted that statistics provided in this report may differ from those used by Statistics Canada and other police agencies who may only count the most serious violation in a criminal incident. Caution should be taken when making comparison of data.
CHIEF JENNIFER EVANS RETIRES AFTER A DISTINGUISHED CAREER

On January 10, 2019, hundreds from across Ontario attended the retirement ceremony to celebrate Chief Evans, her distinguished career and to wish her well on her retirement. Chief Evans received numerous awards throughout her career, including the Order of Merit from the Governor General. She created a legacy at Peel Regional Police and her dedication to the community and community partners was a testament to her ability to connect and bring people together. She believed that with these connections we would continue to build ‘A Safer Community Together’. From all of the employees at Peel Regional Police, we wish Chief Evans all the best in her retirement and thank her for her leadership.

“For 35 years I have proudly served the residents of Peel Region as a police officer, including six years as your Chief of Police. I continue to be inspired by the hard work and dedication of the men and women of Peel Regional Police and I firmly believe that we are the best police service in the country because of the people who work here.” - Retired Chief Jennifer Evans
A SAFER COMMUNITY TOGETHER

PeelPolice.ca
# Table of Contents

<table>
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<tr>
<th>Section</th>
<th>Title</th>
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<td>POPULATION STATISTICS</td>
</tr>
<tr>
<td>02</td>
<td>DIVISIONAL BOUNDARIES</td>
</tr>
<tr>
<td>03</td>
<td>REGION STATISTICS</td>
</tr>
<tr>
<td>05</td>
<td>11 DIVISION STATISTICS</td>
</tr>
<tr>
<td>07</td>
<td>12 DIVISION STATISTICS</td>
</tr>
<tr>
<td>09</td>
<td>21 DIVISION STATISTICS</td>
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<td>11</td>
<td>22 DIVISION STATISTICS</td>
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<td>AIRPORT DIVISION STATISTICS</td>
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<td>GLOSSARY OF TERMS</td>
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### POPULATION STATISTICS

#### Divisional Population*

<table>
<thead>
<tr>
<th>Year</th>
<th>11 Division</th>
<th>12 Division</th>
<th>21 Division</th>
<th>22 Division</th>
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<tbody>
<tr>
<td>2014</td>
<td>392,035</td>
<td>319,577</td>
<td>284,025</td>
<td>328,430</td>
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<tr>
<td>2015</td>
<td>393,477</td>
<td>322,782</td>
<td>288,524</td>
<td>336,350</td>
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<tr>
<td>2016</td>
<td>394,494</td>
<td>325,243</td>
<td>292,875</td>
<td>344,220</td>
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<tr>
<td>2017</td>
<td>395,607</td>
<td>327,690</td>
<td>297,577</td>
<td>351,630</td>
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<tr>
<td>2018</td>
<td>396,732</td>
<td>330,127</td>
<td>302,179</td>
<td>358,950</td>
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#### Regional Population*

<table>
<thead>
<tr>
<th>Year</th>
<th>Mississauga</th>
<th>Brampton</th>
<th>Policing Population</th>
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<tr>
<td>2014</td>
<td>749,000</td>
<td>548,000</td>
<td>1,297,000</td>
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<tr>
<td>2015</td>
<td>752,000</td>
<td>562,000</td>
<td>1,314,000</td>
</tr>
<tr>
<td>2016</td>
<td>756,000</td>
<td>577,000</td>
<td>1,333,000</td>
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<tr>
<td>2017</td>
<td>758,000</td>
<td>588,000</td>
<td>1,346,000</td>
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<tr>
<td>2018</td>
<td>761,000</td>
<td>599,000</td>
<td>1,360,000</td>
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</table>

*Source: Region of Peel Planning Division

---

### DIVISIONAL BOUNDARIES

**11 Division**
- Headquarters
- Sir Robert Peel Centre
- 11 Division

**12 Division**
- Emil V. Kolb Centre for Police Excellence
- 12 Division

**21 Division**
- Materials Management Centre
- 21 Division

**22 Division**
- Cassie Campbell Community Station
- 22 Division

**Airport Division**
- Square One Community Station
- Malton Sub-Station
- 22 Division

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*Source: Region of Peel Planning Division*
### Crimes Against Persons - Total

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
<th>Percent Solved</th>
<th>Rate Per 100,000</th>
<th>Number</th>
<th>Percent Solved</th>
<th>Rate Per 100,000</th>
<th>Number</th>
<th>Percent Solved</th>
<th>Rate Per 100,000</th>
<th>Number</th>
<th>Percent Solved</th>
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<th>Variance 2017 - 2018</th>
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<tbody>
<tr>
<td>2014</td>
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<td>79.4</td>
<td>529.8</td>
<td>6,960</td>
<td>78.5</td>
<td>522.1</td>
<td>6,791</td>
<td>78.1</td>
<td>569.5</td>
<td>6,112</td>
<td>75.4</td>
<td>602.7</td>
<td>5,334</td>
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<tr>
<td>2015</td>
<td>6,901</td>
<td>76.3</td>
<td>567.7</td>
<td>6,860</td>
<td>78.5</td>
<td>522.1</td>
<td>6,781</td>
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<td>6,791</td>
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<td>6,731</td>
<td>78.1</td>
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<td>6,112</td>
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<td>2018</td>
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<td>5,334</td>
<td>76.3</td>
<td>569.5</td>
<td>5,334</td>
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*See Glossary of Terms for violations included in this category or more details.
### Traffic Management

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<tbody>
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### Additional Organizational Statistics

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*See Glossary of Terms for violations included in this category or more details.
## 11 DIVISION STATISTICS

### Crimes Against Persons

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<td>Number</td>
<td>Percent</td>
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### Crimes Against Property

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<td>Number</td>
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<td>Rate Per 100,000</td>
<td>Number</td>
<td>Percent</td>
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### Drug Control

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<td>Rate Per 100,000</td>
<td>Number</td>
<td>Percent</td>
<td>Rate Per 100,000</td>
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*See Glossary of Terms for violations included in this category or more details.*

5 PeelPolice.ca
## 11 DIVISION STATISTICS

### Traffic Management

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<td>Impaired Driving (Alcohol/Drugs)</td>
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<td>234</td>
<td>213</td>
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<td>-5 (-2.3%)</td>
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<tr>
<td>Fail/Refuse Breath/Blood Sample</td>
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<td>24</td>
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<td>Fail to Stop/Remain</td>
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<td>29</td>
<td>71</td>
<td>42 (144.8%)</td>
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<td>20,256</td>
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<td>128</td>
<td>120</td>
<td>103</td>
<td>-17 (-14.2%)</td>
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<tr>
<td><strong>Careless Driving</strong></td>
<td>983</td>
<td>982</td>
<td>961</td>
<td>959</td>
<td>963</td>
<td>-6 (-0.6%)</td>
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<tr>
<td><strong>Speeding</strong></td>
<td>5,464</td>
<td>4,002</td>
<td>6,594</td>
<td>8,395</td>
<td>10,769</td>
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<tr>
<td><strong>Use Electronic Devices</strong></td>
<td>1,100</td>
<td>705</td>
<td>409</td>
<td>303</td>
<td>239</td>
<td>-64 (-21.1%)</td>
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<tr>
<td><strong>Disobey Traffic Light</strong></td>
<td>627</td>
<td>615</td>
<td>598</td>
<td>495</td>
<td>392</td>
<td>-103 (-20.8%)</td>
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<tr>
<td><strong>Fail to Stop at Stop Sign</strong></td>
<td>1,161</td>
<td>1,139</td>
<td>1,864</td>
<td>1,661</td>
<td>1,057</td>
<td>-604 (-36.4%)</td>
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<tr>
<td><strong>Invalid Permit</strong></td>
<td>2,717</td>
<td>2,677</td>
<td>2,492</td>
<td>2,864</td>
<td>3,612</td>
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<td><strong>Other HTA Charges</strong></td>
<td>3,882</td>
<td>3,569</td>
<td>3,160</td>
<td>3,562</td>
<td>3,621</td>
<td>59 (1.7%)</td>
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<td><strong>HTA Cautions</strong></td>
<td>3,726</td>
<td>3,876</td>
<td>3,529</td>
<td>2,871</td>
<td>2,774</td>
<td>-97 (-3.4%)</td>
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<tr>
<td><strong>Motor Vehicle Collisions</strong></td>
<td>6,910</td>
<td>6,625</td>
<td>6,011</td>
<td>6,012</td>
<td>6,151</td>
<td>139 (2.3%)</td>
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### Additional Organizational Statistics

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<tr>
<td><strong>Citizen Initiated Events</strong></td>
<td>46,197</td>
<td>46,781</td>
<td>46,507</td>
<td>46,660</td>
<td>46,081</td>
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<tr>
<td><strong>Immediate Response Events</strong></td>
<td>11,116</td>
<td>11,416</td>
<td>12,482</td>
<td>12,888</td>
<td>14,243</td>
<td>1,345 (10.4%)</td>
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<td><strong>Family Disputes</strong></td>
<td>1,340</td>
<td>1,252</td>
<td>1,464</td>
<td>1,471</td>
<td>1,629</td>
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<td><strong>Intimate Partner Disputes</strong></td>
<td>1,633</td>
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<td>1,785</td>
<td>1,747</td>
<td>1,907</td>
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<td><strong>Elder Abuse Occurrences</strong></td>
<td>18</td>
<td>32</td>
<td>27</td>
<td>67</td>
<td>210</td>
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<td>3,043</td>
<td>3,068</td>
<td>2,903</td>
<td>2,871</td>
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<td>461</td>
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<td><strong>Crimes Against Persons</strong></td>
<td>49</td>
<td>40</td>
<td>57</td>
<td>52</td>
<td>67</td>
<td>15 (28.8%)</td>
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<td><strong>Crimes Against Property</strong></td>
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<td>89</td>
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<td>67</td>
<td>62</td>
<td>-5 (-7.5%)</td>
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<td><strong>Other CCC Occurrences</strong></td>
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<td>13</td>
<td>26</td>
<td>18</td>
<td>25</td>
<td>7 (38.9%)</td>
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<td><strong>Drugs</strong></td>
<td>18</td>
<td>28</td>
<td>28</td>
<td>20</td>
<td>16</td>
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<td><strong>Non-Criminal</strong></td>
<td>292</td>
<td>245</td>
<td>293</td>
<td>269</td>
<td>291</td>
<td>22 (8.2%)</td>
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### Additional Organizational Statistics

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<td>18</td>
<td>14</td>
<td>19</td>
<td>21</td>
<td>24</td>
<td>3 (14.3%)</td>
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<td>** Attempt Suicide**</td>
<td>139</td>
<td>112</td>
<td>137</td>
<td>163</td>
<td>159</td>
<td>-4 (-2.5%)</td>
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<td><strong>Request for Assistance</strong></td>
<td>2,182</td>
<td>2,240</td>
<td>2,416</td>
<td>2,618</td>
<td>2,750</td>
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<td><strong>Mentally Ill</strong></td>
<td>853</td>
<td>915</td>
<td>969</td>
<td>1,214</td>
<td>1,262</td>
<td>79 (6.5%)</td>
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*See Glossary of Terms for violations included in this category or more details.*
## 12 DIVISION STATISTICS

**Crimes Against Persons**

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
<th>Percent</th>
<th>Rate Per 100,000</th>
<th>Percent</th>
<th>Rate Per 100,000</th>
<th>Percent</th>
<th>Rate Per 100,000</th>
<th>Percent</th>
<th>Rate Per 100,000</th>
<th>Percent</th>
<th>Rate Per 100,000</th>
<th>Variance In Actuals (%)</th>
<th>Variance In Rates (%)</th>
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<tr>
<td>2014</td>
<td>1,550</td>
<td>77.2</td>
<td>485.0</td>
<td>1,639</td>
<td>75.0</td>
<td>507.8</td>
<td>1,734</td>
<td>74.5</td>
<td>533.1</td>
<td>2,087</td>
<td>74.0</td>
<td>639.9</td>
<td>4</td>
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<tr>
<td>2015</td>
<td>1</td>
<td>200.0</td>
<td>0.3</td>
<td>5</td>
<td>100.0</td>
<td>1.5</td>
<td>3</td>
<td>66.7</td>
<td>0.9</td>
<td>6</td>
<td>83.3</td>
<td>1.8</td>
<td>1</td>
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<tr>
<td>2016</td>
<td>1</td>
<td>100.0</td>
<td>0.3</td>
<td>4</td>
<td>100.0</td>
<td>1.2</td>
<td>12</td>
<td>58.3</td>
<td>3.7</td>
<td>5</td>
<td>60.0</td>
<td>1.5</td>
<td>11</td>
</tr>
<tr>
<td>2017</td>
<td>124</td>
<td>67.7</td>
<td>38.8</td>
<td>125</td>
<td>50.4</td>
<td>38.7</td>
<td>163</td>
<td>63.8</td>
<td>50.1</td>
<td>246</td>
<td>71.1</td>
<td>75.1</td>
<td>232</td>
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<td>2018</td>
<td>879</td>
<td>84.3</td>
<td>275.1</td>
<td>928</td>
<td>84.7</td>
<td>287.5</td>
<td>949</td>
<td>83.8</td>
<td>291.8</td>
<td>1,144</td>
<td>80.1</td>
<td>349.1</td>
<td>1,135</td>
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<td>2019</td>
<td>173</td>
<td>44.5</td>
<td>54.1</td>
<td>163</td>
<td>33.1</td>
<td>50.5</td>
<td>223</td>
<td>38.1</td>
<td>68.6</td>
<td>225</td>
<td>43.1</td>
<td>68.7</td>
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<tr>
<td>2020</td>
<td>96</td>
<td>45.8</td>
<td>30.0</td>
<td>94</td>
<td>34.0</td>
<td>29.1</td>
<td>121</td>
<td>35.5</td>
<td>37.2</td>
<td>122</td>
<td>43.4</td>
<td>37.2</td>
<td>115</td>
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<td>2021</td>
<td>1</td>
<td>42.9</td>
<td>24.1</td>
<td>69</td>
<td>31.9</td>
<td>21.4</td>
<td>102</td>
<td>41.2</td>
<td>31.4</td>
<td>103</td>
<td>42.7</td>
<td>31.4</td>
<td>89</td>
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<tr>
<td>2022</td>
<td>7</td>
<td>78.2</td>
<td>116.4</td>
<td>413</td>
<td>76.8</td>
<td>128.0</td>
<td>384</td>
<td>77.6</td>
<td>118.1</td>
<td>459</td>
<td>75.6</td>
<td>140.1</td>
<td>501</td>
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*See Glossary of Terms for violations included in this category or more details.*
### Traffic Management

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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Criminal &amp; Non-Criminal Driving Offences - TOTAL</td>
<td>2,159</td>
<td>2,080</td>
<td>2,018</td>
<td>2,015</td>
<td>2,073</td>
<td>58 (2.9)</td>
</tr>
<tr>
<td>Criminal Driving Offences</td>
<td>1,442</td>
<td>1,442</td>
<td>1,442</td>
<td>1,407</td>
<td>1,516</td>
<td>109 (7.7)</td>
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<tr>
<td>Impaired Driving (Alcohol/Drugs)</td>
<td>416</td>
<td>368</td>
<td>341</td>
<td>352</td>
<td>324</td>
<td>-28 (-8.0)</td>
</tr>
<tr>
<td>Fail/Refuse Breath/Blood Sample</td>
<td>32</td>
<td>51</td>
<td>33</td>
<td>38</td>
<td>40</td>
<td>2 (5.3)</td>
</tr>
<tr>
<td>Fail to Stop/Remain</td>
<td>898</td>
<td>926</td>
<td>985</td>
<td>940</td>
<td>1,016</td>
<td>76 (8.1)</td>
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<tr>
<td>Dangerous Operation</td>
<td>56</td>
<td>64</td>
<td>59</td>
<td>59</td>
<td>100</td>
<td>41 (69.5)</td>
</tr>
<tr>
<td>Conservation Offences*</td>
<td>40</td>
<td>33</td>
<td>24</td>
<td>18</td>
<td>36</td>
<td>18 (100.0)</td>
</tr>
<tr>
<td>Non-Criminal Offences*</td>
<td>717</td>
<td>638</td>
<td>576</td>
<td>608</td>
<td>557</td>
<td>-51 (-8.4)</td>
</tr>
<tr>
<td>Traffic Enforcement (Highway Traffic Act) - TOTAL</td>
<td>26,320</td>
<td>19,264</td>
<td>19,297</td>
<td>15,151</td>
<td>14,790</td>
<td>-361 (-2.4)</td>
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<tr>
<td>HTA Charges</td>
<td>20,869</td>
<td>15,638</td>
<td>15,415</td>
<td>13,158</td>
<td>12,497</td>
<td>-661 (-5.0)</td>
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<td>Seatbelt Charges</td>
<td>432</td>
<td>296</td>
<td>194</td>
<td>45</td>
<td>19</td>
<td>-26 (-57.6)</td>
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<tr>
<td>Careless Driving</td>
<td>1,061</td>
<td>1,048</td>
<td>833</td>
<td>662</td>
<td>396</td>
<td>-266 (-40.2)</td>
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<tr>
<td>Speeding</td>
<td>3,589</td>
<td>2,942</td>
<td>4,730</td>
<td>4,985</td>
<td>5,121</td>
<td>136 (2.7)</td>
</tr>
<tr>
<td>Use Electronic Devices</td>
<td>1,961</td>
<td>1,303</td>
<td>608</td>
<td>198</td>
<td>130</td>
<td>-68 (-34.3)</td>
</tr>
<tr>
<td>Disobey Traffic Light</td>
<td>1,102</td>
<td>808</td>
<td>978</td>
<td>442</td>
<td>330</td>
<td>-112 (-25.3)</td>
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<tr>
<td>Fail to Stop at Stop Sign</td>
<td>2,009</td>
<td>1,206</td>
<td>1,045</td>
<td>791</td>
<td>559</td>
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<td>Invalid Permit</td>
<td>4,682</td>
<td>3,398</td>
<td>2,573</td>
<td>2,021</td>
<td>2,362</td>
<td>341 (16.9)</td>
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<td>Other HTA Charges*</td>
<td>6,033</td>
<td>4,667</td>
<td>4,484</td>
<td>4,014</td>
<td>3,580</td>
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<td>HTA Cautions</td>
<td>5,451</td>
<td>3,626</td>
<td>3,882</td>
<td>1,993</td>
<td>2,293</td>
<td>300 (15.1)</td>
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<tr>
<td>Motor Vehicle Collisions</td>
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<td>Reportable and Non-Reportable</td>
<td>6,715</td>
<td>6,941</td>
<td>6,318</td>
<td>6,195</td>
<td>6,729</td>
<td>534 (8.6)</td>
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### Additional Organizational Statistics

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<tbody>
<tr>
<td>Citizen Initiated Events*</td>
<td>53,304</td>
<td>53,829</td>
<td>55,108</td>
<td>56,214</td>
<td>57,617</td>
<td>1,403 (2.5)</td>
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<td>13,507</td>
<td>14,694</td>
<td>16,031</td>
<td>17,597</td>
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<td>Family Disputes</td>
<td>1,050</td>
<td>1,120</td>
<td>1,206</td>
<td>1,258</td>
<td>1,353</td>
<td>95 (7.6)</td>
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<tr>
<td>Intimate Partner Disputes</td>
<td>1,862</td>
<td>1,849</td>
<td>1,947</td>
<td>2,141</td>
<td>2,148</td>
<td>7 (0.3)</td>
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<tr>
<td>Elder Abuse Occurrences</td>
<td>15</td>
<td>34</td>
<td>43</td>
<td>100</td>
<td>248</td>
<td>148 (148.0)</td>
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<tr>
<td>Lawless Public Behaviour</td>
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<td>Lawless Behaviour Incidents</td>
<td>4,064</td>
<td>4,323</td>
<td>4,403</td>
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<td>616</td>
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<td>360</td>
<td>391</td>
<td>441</td>
<td>50 (12.8)</td>
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<td>32</td>
<td>35</td>
<td>53</td>
<td>60</td>
<td>7 (13.2)</td>
</tr>
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<td>Crimes Against Property</td>
<td>68</td>
<td>26</td>
<td>36</td>
<td>36</td>
<td>40</td>
<td>4 (11.1)</td>
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<td>Other CCC Occurrences</td>
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<td>12</td>
<td>17</td>
<td>15</td>
<td>-2 (-11.8)</td>
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<td>Drugs</td>
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<td>9</td>
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<td>Non-Criminal*</td>
<td>277</td>
<td>254</td>
<td>260</td>
<td>276</td>
<td>316</td>
<td>40 (14.5)</td>
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<td>Non-Criminal Occurrences</td>
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<td>Suicides</td>
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<td>20</td>
<td>16</td>
<td>23</td>
<td>28</td>
<td>5 (21.7)</td>
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<tr>
<td>Attempt Suicide</td>
<td>103</td>
<td>141</td>
<td>151</td>
<td>152</td>
<td>123</td>
<td>-29 (-19.1)</td>
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<td>2,821</td>
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<td>2,966</td>
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<td>3,120</td>
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<tr>
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<td>1,307</td>
<td>1,317</td>
<td>1,532</td>
<td>1,550</td>
<td>58 (3.8)</td>
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*See Glossary of Terms for violations included in this category or more details.
## Crimes Against Persons

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<tbody>
<tr>
<td><strong>Number</strong></td>
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<td>In Actuals (%)</td>
</tr>
<tr>
<td><strong>Percent</strong></td>
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<td>In Actuals (%)</td>
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<td>In Actuals (%)</td>
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*See Glossary of Terms for violations included in this category or more details.*

## Crimes Against Property

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## Drug Control

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**Additional Organizational Statistics**

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*See Glossary of Terms for violations included in this category or more details.
## 22 DIVISION STATISTICS

### Crimes Against Persons

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### Crimes Against Property

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### Drug Control

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*See Glossary of Terms for violations included in this category or more details.*
### Traffic Management

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### Additional Organizational Statistics

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*See Glossary of Terms for violations included in this category or more details.
### AIRPORT DIVISION STATISTICS

#### Crimes Against Persons

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<th>Number</th>
<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>In Actuals</th>
<th>In Actuals</th>
<th>Variance 2017 - 2018</th>
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*See Glossary of Terms for violations included in this category or more details.

#### Crimes Against Property

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<th>Number</th>
<th>Percent</th>
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<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>In Actuals</th>
<th>In Actuals</th>
<th>Variance 2017 - 2018</th>
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<tr>
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<td>2</td>
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<tr>
<td>Arson</td>
<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>1</td>
<td>100.0</td>
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<td>-</td>
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#### Drug Control

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>Number</th>
<th>Percent</th>
<th>In Actuals</th>
<th>In Actuals</th>
<th>Variance 2017 - 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>(#)</td>
<td>(%)</td>
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<tr>
<td>Drug Control - TOTAL</td>
<td>27</td>
<td>96.3</td>
<td>27</td>
<td>96.3</td>
<td>24</td>
<td>95.8</td>
<td>41</td>
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<td>26</td>
<td>96.2</td>
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<tr>
<td>Trafficking, Production or Distribution</td>
<td>5</td>
<td>80.0</td>
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<td>66.7</td>
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<td>3</td>
<td>100.0</td>
<td>5</td>
<td>80.0</td>
<td>2</td>
<td>66.7</td>
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<tr>
<td>Possession</td>
<td>22</td>
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<td>24</td>
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<td>23</td>
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<td>100.0</td>
<td>21</td>
<td>100.0</td>
<td>-17</td>
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*See Glossary of Terms for violations included in this category or more details.*
## Traffic Management

<table>
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<tr>
<th>Offence Type</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Variance 2017 - 2018</th>
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<tbody>
<tr>
<td><strong>Criminal &amp; Non-Criminal Driving Offences - TOTAL</strong></td>
<td>55</td>
<td>69</td>
<td>60</td>
<td>77</td>
<td>92</td>
<td>15 19.5</td>
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<tr>
<td>Criminal Driving Offences</td>
<td>42</td>
<td>55</td>
<td>52</td>
<td>57</td>
<td>77</td>
<td>20 35.1</td>
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<tr>
<td>Impaired Driving (Alcohol/Drugs)</td>
<td>3</td>
<td>2</td>
<td>5</td>
<td>4</td>
<td>6</td>
<td>2 50.0</td>
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<tr>
<td>Fail/Refuse Breath/Blood Sample</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Fail to Stop/Remain</td>
<td>37</td>
<td>51</td>
<td>45</td>
<td>50</td>
<td>69</td>
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<td>Dangerous Operation</td>
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<td>2</td>
<td>2</td>
<td>3</td>
<td>2</td>
<td>-1 -33.3</td>
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<tr>
<td>Other CC Traffic Offences*</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Non CC Traffic Offences*</td>
<td>13</td>
<td>14</td>
<td>8</td>
<td>20</td>
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<tr>
<td><strong>Traffic Enforcement (Highway Traffic Act) - TOTAL</strong></td>
<td>3,495</td>
<td>4,313</td>
<td>2,048</td>
<td>462</td>
<td>224</td>
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<td>HTA Charges</td>
<td>509</td>
<td>346</td>
<td>233</td>
<td>225</td>
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<td>Seatbelt Charges</td>
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<td>6</td>
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<td>1</td>
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<td>5 500.0</td>
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<td>Careless Driving</td>
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<td>8</td>
<td>13</td>
<td>18</td>
<td>13</td>
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<tr>
<td>Speeding</td>
<td>131</td>
<td>67</td>
<td>22</td>
<td>37</td>
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<td>Use Electronic Devices</td>
<td>56</td>
<td>20</td>
<td>12</td>
<td>5</td>
<td>26</td>
<td>21 -420.0</td>
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<td>Disobey Traffic Light</td>
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<td>14</td>
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<td>Fail to Stop at Stop Sign</td>
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<td>3</td>
<td>2</td>
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<td>Invalid Permit</td>
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<td>89</td>
<td>28</td>
<td>30</td>
<td>9</td>
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<tr>
<td>Other HTA Charges*</td>
<td>178</td>
<td>131</td>
<td>141</td>
<td>116</td>
<td>75</td>
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<tr>
<td>HTA Cautions</td>
<td>2,986</td>
<td>3,967</td>
<td>1,815</td>
<td>237</td>
<td>76</td>
<td>-161 -67.9</td>
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<tr>
<td><strong>Motor Vehicle Collisions</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>Reportable and Non-Reportable</td>
<td>394</td>
<td>388</td>
<td>386</td>
<td>423</td>
<td>430</td>
<td>7 1.7</td>
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*See Glossary of Terms for violations included in this category or more details.*

## Additional Organizational Statistics

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<tr>
<th>Event Type</th>
<th>2014</th>
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<th>2016</th>
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<th>2018</th>
<th>Variance 2017 - 2018</th>
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<tr>
<td><strong>Citizen Initiated Events</strong></td>
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<td>Immediate Response Events</td>
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<td>3,856</td>
<td>4,537</td>
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<td>Family Disputes</td>
<td>11</td>
<td>13</td>
<td>10</td>
<td>10</td>
<td>12</td>
<td>2 20.0</td>
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<tr>
<td>Intimate Partner Disputes</td>
<td>28</td>
<td>35</td>
<td>33</td>
<td>41</td>
<td>40</td>
<td>-1 -2.4</td>
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<tr>
<td>Elder Abuse Occurrences</td>
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<td>0</td>
<td>4</td>
<td>4</td>
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<td>Lawless Public Behaviour</td>
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<td>854</td>
<td>944</td>
<td>1,025</td>
<td>1,207</td>
<td>182 17.8</td>
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<td>Non-Criminal Occurrences</td>
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<tr>
<td>Request for Assistance</td>
<td>1,097</td>
<td>1,103</td>
<td>973</td>
<td>841</td>
<td>883</td>
<td>42 5.0</td>
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<tr>
<td>Mentally Ill</td>
<td>95</td>
<td>77</td>
<td>65</td>
<td>87</td>
<td>105</td>
<td>18 20.7</td>
</tr>
</tbody>
</table>

**AIRPORT DIVISION STATISTICS**
GLOSSARY OF TERMS

Disclaimer: Crime statistics presented are based on a download of data from the Records Management System. Statistics presented are a ‘snapshot’ in time and can change for various reasons (e.g. incidents being reclassified, later reporting of incidents). The system is continuously being updated and as a result, some changes to statistics published in previous statistical reports may occur. It should be noted that statistics provided in this report may differ from those used by Statistics Canada and other police agencies who may only count the most serious violation in a criminal incident. Caution should be taken when making comparison of data. CAD BI Events: CAD Events information is sourced from the Computer Aided Dispatch Business Intelligence (CAD BI) Tools and provides detailed workload information.

Offence Counts: Based on the number of actual occurrences (excludes unfound) classified under each category. Offences may be counted under more than one classification. Divisional totals may not add up to the Regional total.

Other Crimes Against Persons: Includes violations resulting in the Deprivation of Freedom, Threatening or Harassing Phone Calls, Criminal Harassment, and Uttering Threats, and also includes Other Violent Violations: Conspiracy to Commit Murder, Extortion, Intimidation of Justice System Participant, Intimidation of Non-Justice Participant, Explosives Causing Death/Bodily Harm, Arson - Disregard for Human Life, and Other Violent Violations.

CRIMES AGAINST PROPERTY

Break and Enter - Other: Includes apartment locker, other, break and enter to motor vehicle to steal firearm, and with intent to steal firearm.
TRAFFIC MANAGEMENT

Other CC Traffic Offences: Includes Driving Motor Vehicle While Prohibited, Other Criminal Code Traffic Offences, Criminal Negligence Causing Death While Street Racing, and Criminal Negligence Causing Bodily Harm While Street Racing.

Non CC Traffic Offences: Includes Fail to Stop/Remain - Highway Traffic Act, Careless Driving, and Driving While Disqualified or Licence Suspended - HTA. Effective December 2018, includes Property Damage Vehicle Involved.

Other HTA Charges: Includes Other Traffic Offences such as Driver’s License (Validity, Carrying on Person, Suspended, Cancelled, etc.), Equipment Obstructing View, Unsafe Vehicle, Commercial Motor Vehicle (Inspection and Maintenance), Stop at Through Highway, Pedestrian Crossover, Turning at Intersections, Signalling Turns and Stops, Overtaking and Passing Rules, Approaching or Following Emergency Vehicles, Signs to be Observed.

HTA (Highway Traffic Act) Charges includes: Traffic notices issued.

ADDITIONAL ORGANIZATIONAL STATISTICS:

Citizen Initiated Events: Examples include Alarms, Break & Enter, Disturbance, Domestic Violence, Mental Health Issues, Motor Vehicle Collisions etc.

School Occurrences: Based on all violation codes associated to Occurrence. Occurrences recorded as taking place at a school, Monday to Friday, between 7 a.m. and 7 p.m. (excluding July and August). 2015 data has been restated.

Non-Criminal: Includes Federal Traffic Act and provincial statutes.

Shooting Victims: Reflects victims hit by projectiles and estimated rounds fired. These include criminal intent, non-criminal intent, suicide and unknown. A ‘firearm’ refers to a ‘real’ gun and this excludes all fake guns such as BB gun, air gun, starter pistols, etc.

Stabbing Victims: Reflects stabbing occurrences where a knife or other sharp object was used. Victims are the number of person(s) injured by a knife or other sharp object.
A SAFER COMMUNITY TOGETHER
Community Safety & Well-Being Plan for Peel Region

Brian Laundry, Director, Strategic Policy & Performance Division

August 14, 2019 – City of Brampton Community Safety Advisory Committee
Background: Peel Region

• Peel is a growing municipality with a total population of approximately 1.5 million people.

• The Region of Peel provides services to three local municipalities: The Cities of Brampton and Mississauga and the Town of Caledon.

• The Region of Peel is supported by both the Peel Regional Police (Brampton, Mississauga) and the Ontario Provincial Police (Caledon).
Background: The Legislation

- Existing requirements in the *Police Services Act, 1990* and in the new *Community Safety and Policing Act, 2019*, once in force, require municipal councils to prepare and adopt a community safety and well-being plan by January 1, 2021.

- In municipalities with a regional government the Region is responsible for developing and adopting a community safety and well-being plan.
The Opportunity

• An opportunity for the Region of Peel, local governments, police, health, social services, education and community organizations to formalize working relationships and advance new and existing priorities collaboratively related to community safety and well-being.
• The legislation requires that the Plan:
  – Identify and prioritize community risk factors (areas of focus);
  – Develop and implement strategies that address the root causes of issues that negatively impact the health and safety of communities.
  – Focus on prevention and social development opportunities that promote and maintain community safety and well-being.
  – Include a sustainable system to monitor, evaluate and report on the effect of the Plan;
  – Be prepared and adopted by Regional Council by January 1, 2021.
Ministry Framework

Critical and non-critical incident response
Mitigating situations of elevated risk
Proactively reducing identified risks
Promoting and maintaining community safety and well-being

Available from: https://www.mcscs.jus.gov.on.ca/english/Publications/MCSCSSSOPlanningFramework.html#Section2
Social Determinants of Health

• The conditions in which people are born, grow, work, live, and age, and the wider set of forces and systems shaping the conditions of daily life.
Social Determinants of Health

- Income and social status
- Employment and working conditions
- Education and literacy
- Childhood experiences
- Physical environments
- Social supports and coping skills
- Healthy behaviours
- Access to health services
- Gender
- Culture
- Race / Racism
CSWB Plan Governance 2018-2022

Regional Council

Extended Leadership Table

System Leadership Table

CSWB Plan Secretariat
System Leadership Table

• The **System Leadership Table** (SLT) is a group of legislatively required member organizations and is the advisory committee that leads the development of the CSWB Plan.

• The Framework prepared by the Ministry of the Solicitor General makes clear that system integration is an important part of any CSWB Plan.

• Most of the organizations required by legislation are health and social service providers.
### System Leadership Table

#### LHINs
- Central West LHIN
- Mississauga Halton LHIN

#### Physical and Mental Health Providers
- Canadian Mental Health Association (CMHA)
- Peel Children’s Centre
- Trillium Health Partners
- William Osler Health System

#### Educational Service Providers
- Dufferin-Peel Catholic School Board
- Peel District School Board
- Sheridan College
- University of Toronto, Mississauga (UTM)

#### Community and Social Services Providers
- Catholic Family Services Peel-Dufferin
- Peel Children’s Aid
- United Way Greater Toronto

#### Custodial Services Providers for Children and Youth
- TBD

#### Employees of Municipalities
- City of Brampton
- City of Mississauga
- Region of Peel – Health Services, Human Services, Paramedics, Public Health
- Town of Caledon

#### Police
- OPP – Caledon
- Peel Regional Police

- Additional members as required
Extended Leadership Table

- The Extended Leadership Table (EXLT) is intended to ensure that the advice and perspectives of identified stakeholders contribute to the development of the CSWB Plan including:
  - Politicians from each local municipality (as champions of the Plan)
  - Content experts (e.g. expertise in evaluation, the roots of violence and community development)
  - People with lived experience
Community Safety & Well-Being

• The ideal state of a sustainable community where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families can meet their needs for education, health care, food, housing, income, and social and cultural expression.
CSWB Plan - Two Streams of Work

- The System Leadership Table is currently in the process of finalizing its priority area(s) of focus for the Plan.

- Role of CSWB Plan and System Leadership Table:
  - System Design
  - Coordination
  - Evaluation
  - Advocacy
  - Funding
Planning Principles

• Comprehensive approach to crime prevention
• Meaningful community engagement
• Anti-discrimination framework
• Awareness of risks of inadvertent harm
• Evidence informed & supported by data
• Driven by monitoring & evaluation
• Pilot-based interventions
• Opportunistic and flexible
Work To Date

• Finalized the broad definition of Community Safety and Well-Being
  – The ideal state of a sustainable community where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families can meet their needs for education, health care, food, housing, income, and social and cultural expression.
Next Steps

• Finalize narrowed area of focus

• Development of recommendations for our System Leadership Table on:
  – Detailed approach to areas of focus and identified actions
  – Approach and commitment to guide community development, multi-agency collaboration and evaluation

• Public consultation on CSWB Plan priorities
More information

• January 2, 2019 report to Regional Council: *Community Safety and Well-being Plan Initiative*  

• September 13, 2018 report to Regional Council: *Update on development of a Community Safety and Wellbeing Plan required under the Police Service Act, 2018*  

• Province of Ontario: *Community Safety and Wellbeing Planning Framework*  
  – Available at: [https://www.mcscs.jus.gov.on.ca/english/Publications/MCSCSSSOPlanningFramework.html](https://www.mcscs.jus.gov.on.ca/english/Publications/MCSCSSSOPlanningFramework.html)

• *Community Safety and Policing Act, 2019* (enacted but not yet in force)  
  – Available at: [https://www.ontario.ca/laws/statute/19c01](https://www.ontario.ca/laws/statute/19c01)
Brian Laundry, Director, Strategic Policy & Performance
Health Services, Region of Peel
brian.laundry@peelregion.ca

Samantha Ball, Policy Advisor, Strategic Policy & Performance, Health Services, Region of Peel
samantha.ball@peelregion.ca

Revised
Existing Peel Strategies, Initiatives and Programs addressing Social Determinants of Health Across Community Safety & Well-Being Continuum (Note: not an exhaustive list)

**Last Updated:** August 14, 2019

<table>
<thead>
<tr>
<th>Determinants of Health</th>
<th>Social Development</th>
<th>Prevention</th>
<th>Risk Intervention</th>
<th>Emergency Response</th>
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<tbody>
<tr>
<td></td>
<td><strong>Address the underlying causes</strong> of social issues through upstream approaches that promote and maintain individual and community wellness</td>
<td><strong>Apply proactive strategies</strong> to known and identified risks that are likely to result in harm to individuals or communities if left unmitigated</td>
<td><strong>Identify and respond to situations of acutely elevated risk</strong> and mobilize immediate interventions before an emergency of crisis-driven response is required</td>
<td>Circumstances that require intervention by first responders or other crisis-driven services in the human services system</td>
</tr>
<tr>
<td><strong>Poverty</strong></td>
<td>• <strong>Peel’s Poverty Reduction Strategy</strong> (2018-2028)</td>
<td>• Affordable transit programs (local municipalities)</td>
<td>• Food Banks (Seva Food Bank, Knight’s Table)</td>
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</tr>
<tr>
<td></td>
<td>• Income supports <em>(Ontario Works)</em></td>
<td>• Subsidies for recreation programs (local municipalities)</td>
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</tr>
<tr>
<td></td>
<td>• Advocacy and collaboration across agencies <em>(e.g. Peel Poverty Reduction Committee, United Way Greater Toronto, Peel Poverty Action Group)</em></td>
<td></td>
<td></td>
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</tr>
<tr>
<td><strong>Housing</strong></td>
<td>• Peel Housing and Homelessness Plan (2018-2028)</td>
<td>• Home for Good Program – targets those who are homeless or at risk of homelessness following transitions from institutions <em>(e.g. hospital, correctional facilities)</em></td>
<td>• Transitional housing for victims of sex trafficking <em>(Elizabeth Fry Society)</em></td>
<td>• Youth Shelters <em>(Our Place Peel, Peel Youth Village, Brampton Queen Street Youth Shelter)</em></td>
</tr>
<tr>
<td></td>
<td>• Term of Council Priority: Transform housing service delivery (2018-2022)</td>
<td>• Social housing priority category for victims of family violence</td>
<td>• Street outreach <em>(e.g. Peel Outreach Team)</em></td>
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<tr>
<td></td>
<td>• Ongoing collaborative efforts to address homelessness <em>(e.g. Peel Outreach Team, United Way, Supportive Housing in Peel, Peel Alliance to End Homelessness)</em></td>
<td></td>
<td>• Transitional housing for youth who may have come into contact with the law <em>(Peel Youth Village)</em></td>
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<tr>
<td>Systemic Discrimination  (Racism, Sexism, Heterosexism, Ableism, Colonialism)</td>
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<tr>
<td>---</td>
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<tr>
<td>• Application of a culture and inclusion lens to all programs and services in Region of Peel (Office of Culture and Inclusion)</td>
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<tr>
<td>• Advocacy from Black Community Action Network of Peel (BCAN)</td>
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</tr>
<tr>
<td>• Diversity and Inclusion Charter of Peel (Regional Diversity Roundtable)</td>
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<tr>
<td>• Diversity, Equity and Anti-Racism Committee at Region (Region of Peel)</td>
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<tr>
<td>• We Rise Together: The Peel District School Board action plan to identify, understand, minimize and eliminate the marginalization experienced by Black students in Peel board schools (Peel District School Board)</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Accessibility and Inclusion policies (Local municipalities and Region of Peel)</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Ending Sex Trafficking Strategy (Region of Peel)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<p>| • Resources and training for organizations to apply anti-oppressive and anti-racist frameworks (Regional Diversity Roundtable) |
| • Culturally sensitive/culturally responsive programming (e.g. Punjabi Community Health Services, Indus Community Services, Brampton Multicultural Community Centre, African Community Services, United Achievers’ Community Services) |</p>
<table>
<thead>
<tr>
<th>Built Environment</th>
<th>Education</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Amendments to the Regional Official Plan to support the consideration of health in all Regional planning</td>
<td>• We Rise Together: Action Plan to Support Black Students (Peel District School Board)</td>
</tr>
<tr>
<td>• Increasing accessibility and affordability of public transit (Peel Sustainable Transportation Strategy and Accessible Transportation Master Plan)</td>
<td>• Skills development, mentoring, leadership and tutoring programs for youth (e.g. Dixie Bloor Neighbourhood Centre, Erin Mills Youth Centre, Malton Neighbourhood Services, Peel Children’s Centre, Nexus Youth Services, United Achievers Community Services, Polycultural Immigrant and Community Services, Big Brothers Big Sisters Peel, Peel Multicultural Council, Aspire Tutoring)</td>
</tr>
<tr>
<td>• Youth hub development in Malton</td>
<td>• Initiatives between</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Affordable transit program (Brampton and Mississauga)</td>
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<tr>
<td></td>
<td>• Crime Prevention through consults on design of new areas (Peel Regional Police)</td>
</tr>
<tr>
<td></td>
<td>• Public spaces for youth (Local municipality Parks and Recreation, neighbourhood centres and community centres, libraries)</td>
</tr>
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| Early Childhood Development | Early Years System Coordination for *Region of Peel*  
| | Nurturing the Next Generation as Peel Public Health strategic priority | Supports for families and young children to support childhood development (*Ontario Early Years Centres, Family Literacy Centres, Peel Inclusion Resource Services*)  
| | | Support for pre-school centers and families with children with special needs (*e.g. Brampton Caledon Community Living, Peel Children’s Centre*)  
| | | Interventions for children with behavioural issues (*Stop Now and Plan Program*)  
| | | Specialized community-based parenting |
| Family Environment (e.g. Positive Family Relationships or Family Conflict) | Nurturing the Next Generation as Peel Public Health strategic priority  
Research and collaborative initiatives with service providers to improve services for victims of violence ([Peel Institute on Violence Prevention](#) & [Family Services of Peel](#)) | Families First program, targeted at vulnerable single parents ([Region of Peel – Humans Service and Public Health](#))  
Positive parenting and life skills programs ([Family Education Centre, Family Services of Peel, Vita Centre](#))  
Culturally and linguistically specific education and parenting support ([Indus Community Services, Punjabi Community Health Services, Muslim Community Services](#)) | Multi-service centre for families and individuals impacted by violence and abuse ([Safe Centre of Peel](#))  
Counselling for victims of family violence or abuse ([Family Services of Peel, Catholic Family Services Peel Dufferin, Safe Centre of Peel, Indus Community Services, Interim Place Transitional Support Program, Cornerstone Family Counselling Services](#))  
Trauma treatment and counselling ([Hope 24/7](#))  
Services for children in crisis ([Peel Children’s Aid Society, Catholic Family Services Peel/Dufferin, Family Services of Peel](#)) | 24-hour crisis line services and supports for victims of abuse ([Victims Services of Peel, Chantel’s Place](#))  
Responding to cases of domestic violence/assault/intimate partner violence ([Peel Regional Police](#))  
Shelters for victims of violence ([Interim Place Peel, Family Life Resource Centre/ Salvation Army Shelter](#)) |
| --- | --- | --- | --- | --- |
| Access to Health Services (e.g. Mental Health) | • Peel Public Health’s Mental Well-being Strategy (under development)  
• Provincial investment in Malton youth hub will include mental health supports (Malton Neighbourhood Services)  
• Advocacy for harm reduction, safe consumption sites and development of Opioid Strategy (Peel Public Health, Moyo Health and Community Services)  
• Youth Empowering Students for Mental Health (partnership with high schools and school boards) | • Support services for LGBTTIQQ2S+ people in Peel Region including drop-ins, primary care, client advocacy (East Mississauga CHC, Moyo Community and Health Services)  
• Specific mental health and justice services for youth in conflict with the law (Canadian Mental Health Association Peel)  
• Residential care for youth who have mental health needs, developmental challenges and behavioural needs (Peel Children’s Aid Society) | • Counselling and peer support for mental health (e.g. Associated Youth Services, Peel Children’s Centre and Rapport Youth and Family Services, Family Association for Mental Health Everywhere, Canadian Mental Health Association Peel) | • Distress Line that provides crisis and suicide intervention and counselling online and phone (Kids Help Phone)  
• 24/7 Crisis Support (CMHA Peel Dufferin)  
• Crisis Outreach Assessment Support Team (C.O.A.S.T.) for mental health calls to police (Peel Regional Police and CMHA) |
| --- | --- | --- | --- | --- |
| Social Inclusion | • Strategies to address needs and perspectives of youth (City of Mississauga Youth Action Plan, City of Brampton’s Youth Engagement strategy - under development)  
• Strategies to address needs of older adults (Age Friendly Initiatives at local municipalities) | • Supporting inclusion of newcomers through settlement and immigration related services (e.g. Newcomer Centre of Peel, Peel Newcomer Strategy Group, Catholic Crosscultural Services, COSTI Immigration) |
### Revised

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<tr>
<th>Employment</th>
<th>• Term of Council Priority: Enhance supports for employment (2018-2022)</th>
<th>• Opportunities for youth to build job skills via recreation, employment mentorship and civic engagement (Region of Peel, Brampton, Mississauga, Caledon and many community organizations e.g. YMCA, Malton Neighbourhood)</th>
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<tr>
<td></td>
<td>• Peel Community Benefits Network</td>
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<td>• Youth Opportunities Fund for youth summer jobs (Federal, provincial, Region of Peel)</td>
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<td>Service integration and collaboration for newcomer-related services in Peel (Peel Newcomer Strategy Group)</td>
<td>Services, Muslim Community Services, Dixie Bloor Neighbourhood Centre, Indus Community Services, Polycultural Immigrant and Community Services</td>
<td>• United Way Community Advisory Committees: representing Black, South Asian and Chinese communities</td>
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<td>Youth involvement in decision-making (Peel Regional Police Chief’s advisory committee for youth, Mississauga Youth Action Committee, Local MPP youth councils, Brampton Multicultural Youth Council)</td>
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<td>• Coordinated planning of employment and training services for community (<em>Peel-Halton Local Employment Planning Council</em>)</td>
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<td>• Youth in Policing Program (<em>Peel Regional Police</em>)</td>
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<td>Services, Centre for Education and Training, Rapport Youth and Family Services</td>
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