Tuesday, April 30, 2019
Regular Meeting – 7:00 p.m.

Training Room WT-2A – 2nd Floor – West Tower

Members

Council: City Councillor Jeff Bowman – Wards 3 and 4
City Councillor Doug Whillans – Wards 2 and 6
City Councillor Charmaine Williams – Wards 7 and 8

Seniors: Shabnam (Shey) Chhibber
Ron Feniak
Frank Lodhar

Youth: Riyadh Baksh

Agencies: Vidhi Bhatt, Brampton Multicultural Youth Council
Jayne Culbert, Manager, Peel Elder Abuse Prevention Network
Sandra Fitzpatrick, Manager, Region of Peel Public Health
Peter Howarth (CARP)
Jennifer Turner, United Way of Peel
Myrna Adams, Brampton Seniors Council
Bob Pesant, Member, Inclusion and Equity Committee
Jennifer McLaughlin, Manager, Region of Peel Housing
Alexa Roggeveen, Sheridan College, Social Service Worker, Gerontology
Azhar Ali, Sheridan College, Student Union

For inquiries about this agenda, or to make arrangements for accessibility accommodations for persons attending (some advance notice may be required), please contact:
Chandra Urquhart, Legislative Coordinator, Telephone (905) 874-2114, TTY (905) 874-2130

Note: Meeting information is also available in alternate formats, upon request.

Note: Any difficulty accessing meeting rooms, buildings, elevators, etc. please contact security at 905-874-2111
1. **Approval of Agenda**

2. **Declarations of Interest Under the Municipal Conflict of Interest Act**

3. **Previous Minutes**
   3.1. **Minutes – Age-Friendly Brampton Advisory Committee – March 26, 2019**

   The minutes are pending consideration by Planning and Development Committee on April 29, 2019 and approval by Council on May 8, 2019.

   The minutes are provided for information.

4. **Delegations/Presentations**
   4.1. Delegation by Anoushka Aurora, Ren Guidolin, Jamaal Blackwood, Felix Nyarko, and Ashman Khroad, Iconic Youth Hub, re: **Request for Youth Innovation Hubs/Incubators across Brampton.**

   4.2. Presentation by Sabrina Coletti, Manager, Planning, WSP, re: **Age-Friendly Strategy.**

   Note: The Age-Friendly Strategy and Action Plan is attached for your information.

   4.3. Presentation by Bob Bjerke, Director, Planning Policy, Planning and Development Services, re: **Proposed Brampton Youth Council 2019 and Youth Mentorship Program.**

5. **Reports / Updates**

6. **Other/New Business/Information Items**

7. **Correspondence**

8. **Question Period**
9. **Public Question Period**

   15 Minute limit (regarding any decision made at this meeting)

10. **Adjournment**

    Next meeting: To be confirmed
Tuesday, March 26, 2019

Training Room WT-2A – 2nd Floor – West Tower

Members Present:

Council: City Councillor Jeff Bowman – Wards 3 and 4
        City Councillor Doug Whillans – Wards 2 and 6

Seniors: Shabnam (Shey) Chhibber
        Ron Feniak

Youth: Riyadh Baksh

Agencies: Jayne Culbert, Manager, Peel Elder Abuse Prevention Network
        Sandra Fitzpatrick, Manager, Region of Peel Public Health
        Peter Howarth (CARP)
        Myrna Adams, Brampton Seniors Council
        Bob Pesant, Member, Inclusion and Equity Committee
        Jennifer McLaughlin, Manager, Region of Peel Housing
        Alexa Roggeveen, Sheridan College, Social Service Worker, Gerontology

Members Absent: City Councillor Charmaine Williams – Wards 7 and 8 (other municipal business)
                 Vidhi Bhatt, Brampton Multicultural Youth Council
                 Frank Lodhar (regrets)
                 Jennifer Turner, United Way of Peel
                 Azhar Ali, Sheridan College, Student Union (regrets)

Staff Present: Bob Bjerke, Director, Policy Planning
              Daniella Balasal, Policy Planner
              Chandra Urquhart, Legislative Coordinator
The meeting was called to order at 7:05 p.m. and adjourned at 9:13 p.m.

1. **Approval of Agenda**

   AFC008-2019 That the agenda for the Age Friendly Brampton Advisory Committee meeting of March 26, 2019, be amended, as follows:

   **To add:**

   6.2. Discussion at the request of Peter Howarth, CARP, re: Free Transit for Seniors.

   Carried

2. **Declarations of Interest Under the Municipal Conflict of Interest Act – nil**

3. **Previous Minutes**

   3.1. **Minutes- Age-Friendly Brampton Advisory Committee - February 26, 2019**

   Committee was advised that Bob Bjerke, Director, Policy Planning, provided the overview and lead the discussion with respect to Item 5.2. on the agenda of February 26, 2019. The Clerk’s Office staff noted the amendment.

   The minutes were considered by Planning and Development Committee on March 25, 2019 and approved by Council on March 27, 2019. The minutes were provided for Committee’s information.

4. **Delegations/Presentations**

   4.1. Presentation by Sabrina Coletti, Manager, Planning, WSP, re: **Age-Friendly Strategy**

   Sabrina Coletti, Manager, Planning, WSP, consultant, provided an overview of Age Friendly Strategy followed by details of the work undertaken to date. She noted that the completed Baseline Assessment Report identifies the deficiencies in the City’s existing services as it relates to the age-friendly objectives. The information was compiled from the results of the engagement events and the community audit, which were focused on the eight domains of an age-friendly community. The domains are as follows:
- Outdoor spaces and buildings
- Transportation
- Housing
- Social participation
- Respect and social participation
- Civic participation
- Communication and information
- Community support and health services

Ms. Coletti noted that the results include details on the respondent profiles, the percentages of their satisfactory ratings, the type of services, programs and information they require to improve daily life of seniors and families, such as:
- Home maintenance and in-home health care services for seniors
- Affordable recreational and after-school activities for families

Details of the survey also included:
- Age-Friendly Forum objectives
  - to provide the opportunity to the community to learn about age-friendly communities
  - for staff and the project team to receive feedback and gain insight on the services the community needs
- Vision statement resulting from feedback
- Goals to strive for to achieve the Age-Friendly designation
- Project timelines

Committee discussion, comments and staff responses included the following:
- Responses received during the community engagement events were not collected by wards, each area of the City required different services and amenities
- Information was compiled, vetted and presented as received, it was not prioritized by importance
- Observation that the City’s parking garages are not utilized fully and a suggestion that commuters should be made aware that parking is available at City locations
- Community needs to be reminded of their role regarding snow and ice removal from the sidewalks, the role of the City, and the order in which the streets are cleared including bus shelters
- Suggestion that more accessible on-street parking is required in downtown
- Reference to long waiting list for affordable housing and clarification that the waiting list is for subsidized housing and victims of violence are considered priority
- Explanation that Region of Peel housing is built on land that is acquired and may not be close to amenities
• Exploring alternative retirement housing options that are culturally suitable to accommodate the diversity in the City
• Suggestion that School Boards and churches can provide space at their institutions to accommodate programs for seniors or summer camps
• Limited healthcare for seniors without family support who choose to ‘age at home’
• Many in the community must travel to Mississauga or Toronto to receive specialized medical treatment that is unavailable in Brampton
• Encourage the integration of cultures through free social opportunities to bring together cultures and groups who feel excluded
• Indication that communications provided by the City were previously translated in eleven languages, however, due to costs the four dominant languages were selected
• Suggestion to provide a qualified staff in each culture to respond ‘face to face’ to seniors questions and issues
• Indication that many seniors live below the poverty line and the middle class population tend to be forgotten

Ms. Coletti explained that a Vision Statement was developed for the Age-Friendly Strategy based on the feedback received through public engagement. There was discussion regarding the intent and wording of the vision as presented and comments that the statement should not be confused with the Age-Friendly strategy and its goals.

There was consensus to amend the statement as presented to read as follows:

'Brampton will be an age-friendly community that meets the needs of all ages and abilities'

Committee discussion continued regarding the twelve goals presented to support the Age-Friendly Strategy. Ms. Coletti provided clarification and responded to questions on the principles, intent and interpretation of the goals. It was suggested that some of the goals be rephrased to ensure the purpose and intent were clearly stated.

Ms. Colleti thanked Committee for their feedback, input and comments and advised that the suggested changes to the goals and vision will be reviewed by the project team. She noted that the final Age-Friendly Strategy will be presented to Council in June 2019.

The following motion was considered:

AFC009-2019 That the presentation by Sabrina Coletti, Manager, Planning, WSP, to the Age-Friendly Brampton Advisory Committee meeting of March 26, 2019 re: Age-Friendly Strategy be received.

Carried
5. **Reports / Updates** – nil

6. **Other/New Business/Information Items**

6.1. Report from D. Balasal, Policy Planner, Planning and Development Services, dated March 1, 2019, re: **Development of Brampton’s Age-Friendly Strategy – City Wide** (File J. BD. AFBS)

Daniela Balasal, Policy Planner, provided an overview of the report noting that the City has completed two of the four steps in obtaining the Age-Friendly status and following approval of the recommendations staff will continue to pursue full designation process.

6.2. **Discussion at the request of Peter Howarth, CARP, re: Free Transit for Seniors**

Peter Howarth, CARP, referenced the discussion and recommendations from the Committee of Council of meeting on March 20, 2019 regarding a report entitled ‘Senior Transit Fares’. Committee of Council approved a $15 monthly transit pass for Brampton Senior residents and requested staff to report back on options for a Free Fare Pass during this term of Council. Mr. Howarth advised that seniors were provided the opportunity to delegate to Council on March 27, 2019 on this matter.

Mr. Howarth suggested that Committee delegate at the Council meeting to express support for a Free Fare Pass to be implemented by the end of Q1 2020.

The following motion was introduced:

That a free transit fare program for seniors in Brampton be implemented no later than Q1 2020.

Committee discussion took place and included the following:
- Indication that presently more than 5,000 seniors live below the poverty line and free transit will improve their quality of life
- Suggestion that students and youth are in need of reduced transit fares
- Brampton should set the trend for free senior transit fares

There was consensus from Committee to support free transit fares for seniors.

The following motion was considered:

**AFC010-2019** That it is the position of the Brampton Age-Friendly Advisory Committee that a **Free Transit for Seniors** program in Brampton be implemented no later than Q1 2020.

Carried
Correspondence – nil

Question Period – nil

Public Question Period – nil

Adjournment

There was discussion to change the meeting date from April 26, 2019 to April 30, 2019, to allow staff and the consultant to review the feedback and update the Age-Friendly Strategy as required.

The following motion was considered:

AFC011-2019 That the Age-Friendly Brampton Advisory Committee do now adjourn to meet again on April 30, 2019 at 7:00 p.m.

Carried

______________________________
Jayne Culbert, Chair
4.1-1

Brampton
Flower City

Corporate Services
Council and Administrative Services

Request for Delegation

Attention: City Clerk’s Office, City of Brampton, 2 Wellington Street West, Brampton ON L6Y 4R2
Email: cityclerksoffice@ Brampton.ca Telephone: (905) 874-2100 Fax: (905) 874-2119

Meeting: □ City Council □ Planning & Development Committee
Fed Committee of Council □ Other Age-Friendly Brampton Advisory Committee

Meeting Date Requested: April 30th, 2019 Agenda Item (if applicable): ICONIC Youth

Name of Individual(s): Anoushka Aurora, Ren Guidolin, Jamaal Blackwood, Felix Nyarko, Ashman Khoadd

Position/Title: Core Team of ICONIC youth

Organization/Person Represented: ICONIC YOUTH HUB

Full Address for Contact: Brampton.

Telephone No. Email/Fax No.

Subject Matter to be Discussed
Youth group petitioning to open youth innovation hubs/incubators in the outskirts of Brampton
The topic of equality and equity to be discussed comparable to seniors and youth.
The importance of age based equality and how that impacts youth in Brampton.

Action Requested
Support in opening city funded youth innovation hubs in the outskirts of Brampton.

Note: a delegation is limited to not more than five minutes. I am submitting a formal presentation to accompany my delegation:

Attach additional page if required.

I will require the following audio-visual equipment/software for my presentation:

□ Computer Notebook □ DVD Player □ PowerPoint

☑ Google Drive

Note: Delegates are requested to provide to the City Clerk's Office well in advance of the meeting date: (i) 25 copies of all background material and/or presentations for publication with the meeting agenda and/or distribution at the meeting, and (ii) for PowerPoint and other visual presentations, an electronic copy of the presentation (e.g., DVD, CD, .ppt file) to ensure compatibility with corporate equipment.

Once the above information is received by the City Clerk's Office, you will be contacted by a Legislative Coordinator to confirm your placement on the appropriate agenda.

Personal information on this form is collected under authority of the Municipal Act, SO 2001, c.25 and/or the Planning Act, R.S.O. 1990, c.P.13 and will be used in the preparation of the applicable Council/Committee agenda and will be attached to that agenda. Questions about the collection of personal information should be directed to the Deputy City Clerk, Office of the CAO, 2 Wellington Street West, Brampton, Ontario, L6Y 4R2, tel. 905-874-2115.
They say WE have a VOICE! They say WE MATTER and that they CARE about our OPINIONS. At every election year, we hear the same thing, "we are here to work for you, to listen to you, to help you succeed, to keep you safe". So Listen!

We struggle and we feel no sense of belonging in this city. You created recreation centers designed for families and seniors and we are the after-thought. We need a place to belong, a place to meet our friends, have tables and internet connections to do our homework in. libraries are always full and don't allow us to study without loud noises. We need services for us, to find us, so we know where to get help. We need creative spaces that we can talk about important topics, have an Open-Mic night, display our works of arts, mix some beats or work our grassroots non-profit or for-profit business at. We need a professional kitchen for those who want to start a small food or confectionery business. you made the rules but give us a place to follow it. Give us an area where we can have a community kitchen so we can (if we want) offer breakfast or lunch or dinner service to our community. or a place to hold holistic and health seminars (a place to learn to cope and distress) Give us a place to shine,

What do we want? We want to start with Springdale library rooms/river stone and then a similarly designed place at Sandalwood /Torbram.
We are asking the city to give this to us, along with a budget to staff the facility for as long as it is being utilized by the youth in our community. We want funding for programming for at least 5 years. We want all the services to be exclusive to youth 15-29 years old. You said you wanted to reach us, to get our votes... Here we are, will you listen to our voices?

Please sign the petition to help support our vision. We need your support to make this happen, not just for us but for your children and your grand-children, every name counts, so please ask friends and family to take 5 minutes to read what we are asking for and sign our petition...

Welcome to the ICONIC team, we are not only fighting for a hub, but for general change and growth within our community.
I.C.O.N.I.C stands for In Collaboration Of New Ideas Canada and is an informal organization
started by Anoushka Aurora, and developed with the support of like-minded youth-, Ren Guidolin, Jamaal Blackwood, Ashman Khroad and Felix Nyarko. With the goal or supporting youth innovation and promoting entrepreneurship in a variety of categories, the ICONIC team has launched a petition to open city-funded youth innovation hubs across Brampton. Alongside these efforts, the team is also hosting a variety of youth creativity and educational workshops. If you are interested in volunteering with us, email me at

Follow us on instagram @iconicyouthhub

Thank you
President - Anoushka Aurora
Vice Presidents - Jamaal Blackwood, Felix Nyarko, Ren Guidolin
Outreach team - Eshika Gawri, Abhi Pathak, Arman Gill, Ashman Khroad, Tarnvir Shoker
Age-Friendly Strategy

Age-Friendly Advisory Committee
April 30, 2019

Presentation by:
Sabrina Coletti, MCIP, RPP
Presentation Overview of the Draft Age-Friendly Strategy and Action Plan

- Age-Friendly Strategy
- Revised Draft Vision Statement
- Revised Draft Goals
- Implementation – Action Plan
- Reporting
- Project Schedule Update
Draft Age-Friendly Strategy and Action Plan - Contents

1. Introduction
2. Vision and Goals
3. Community Dimensions
4. Implementation
5. Progress Reporting
6. Next Steps

*Comments from various departments have been addressed
Brampton will be an age-friendly community that meets the needs of all ages and abilities.
Age-Friendly Strategy and Action Plan

Revised Draft Goals

The goals for the City to strive for in becoming an Age-Friendly City have been streamlined, as follows:

Include residents of all ages, abilities and cultural backgrounds in City initiatives and events.

Provide affordable and accessible housing, along with a range of housing types and tenures, to meet the needs of existing and future Brampton residents.

The City of Brampton, organizations and service providers will—Effectively communicate information using a variety of methods.

Maintain existing and develop new partnerships with community organizations, businesses, governments, and community partners such as educational institutions (e.g., local elementary schools, high schools, and post-secondary institutions).

The City will continue to work with the Region of Peel, and other transportation authorities to—Assess and improve routes, connections and transit stops as the City grows.
Age-Friendly Strategy and Action Plan

Revised Draft Goals

4.2-6

The City will continue to work with the Region of Peel, and other transportation authorities to assess and improve routes, connections and transit stops as the City grows.

Provide access to a safe, accessible, affordable and efficient transportation system to meet daily needs of residents and to encourage participation in community activities.

Youth will be recognized and supported in the community through opportunities for social interaction, civic engagement, volunteering and employment.

Multi Inter-generational opportunities will be created in the community.

Develop vibrant mosaic centres such as Community/Social Hubs with a variety of activities, events, volunteer and employment opportunities for social participation by all ages.

Apply an age-friendly lens to City initiatives.
Design complete and compact neighbourhoods, parks, and streets that create organic opportunities for social interaction, interconnectivity through the provision of accessible linkages (eg. trails, sidewalks) to a variety of land uses.

Enable access and provide information to local cultural and religious groups, and community organizations to be able to use municipal facilities and outdoor spaces for cultural purposes.
Actions Per Dimension Include:

- **Action Lead**: who will be responsible for taking the action;
- **Potential Partners**: who the Action Lead should work with; and
- **Performance Indicator**: how the Action Lead and Partners will know they have succeeded.

Timeframe:

- 1 - 2 years for short-term actions
- 3 - 5 years for medium-term actions
- 5+ years for long-term actions
**Action Plan**

- **Example:**

  Communication & Information

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Timing / Priority</th>
<th>Action Lead</th>
<th>Potential Partner(s)</th>
<th>Performance Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.2</td>
<td>Increase access and ability to navigate the City’s website.</td>
<td>Short Term</td>
<td>City of Brampton, Communications Department</td>
<td>PEAPN, Age-Friendly Advisory Committee, Sheridan College</td>
</tr>
</tbody>
</table>
The Plan also provides examples and resources to help explain Actions.

Example:
Communication & Information

[Website example]

Township of Leeds and the Thousand Islands
Senior Services website
### OUTDOOR SPACES AND BUILDINGS

<table>
<thead>
<tr>
<th>ACTION ITEM</th>
<th>TERM (S/M/L)</th>
<th>KEY PERFORMANCE INDICATOR</th>
<th>ACTION LEAD / POTENTIAL PARTNER</th>
<th>PROGRESS</th>
</tr>
</thead>
</table>
| 1.1 - Seek opportunities to provide more outdoor seating at transit stops and on streets, particularly on Queen Street, Main Street, Rosepoc Avenue; in parks and along trails: behind Shoppers World, Norton Place Park, White Spruce Park, Kawanis Park, along the Etobicoke Creek Trail (especially between Bovaird and south of Vodden), North of Williams Park and on Centre, Terry Fox School, Sacred Heart and Lagerquist ball diamonds, Loafers Park, Donald M Gordon Chinguacousy Park; and along Highway 10. | S - M | Number of new benches installed  
Number of rest places (i.e. doesn’t need to be a “bench”) and distance between rest places.  
Environmental Audit Tool – assesses neighbourhood walkability and community safety  
Successful implementation of Brampton’s neighbourhood audit tool (being developed by the 2040 Vision) or Peel’s Public Health neighbourhood assessment tool | AFAC | [ ] [ ] [ ] |
| 1.2 - Develop a Bench/Outdoor Seating Area Dedication Program to increase the number of benches and/or outdoor seating areas in City-owned facilities, City-owned parks, trails and sidewalks. Explore funding opportunities for implementation. | M | Number of new benches installed  
Number of rest places (i.e. doesn’t need to be a “bench”) and distance between rest places (e.g. planter boxes / landscape furniture). | LC | [ ] [ ] [ ] |

**LEGEND**  
S = Short Term (1-2 years)  
M = Medium Term (3-5 years)  
L = Long Term (5+ years)  
[ ] Completed  
[ ] In progress  
[ ] Behind target  
ROP = Region of Peel  
PP = Policy Planning  
PPD = Parks Planning and Development  
CD = Communications Department  
PW = Public Works  
UD = Urban Design  
ED = Economic Development  
TP = Transportation Planning  
BT = Brampton Transit  
LC = Local Community  
AFAC = Age-Friendly Advisory Committee
Developing Brampton’s Age-Friendly Strategy – Project Schedule

- Project Kick-Off Working Group Meeting
- Prepare Baseline Assessment Report
- Visioning Workshop & Community Accessibility Audit
- Community Engagement Events & Age-Friendly Forum
- Prepare Draft & Final Age-Friendly Strategy

- JULY 2018
- AUGUST 2018
- AUGUST 2018
- SEPTEMBER 2018 – JANUARY 2019
- FEBRUARY – JUNE 2019

WE ARE HERE April 2019
Thank you

For more information on the Project, please contact:

Daniella Balasal, Policy Planner III
Planning & Development Services, City of Brampton
daniella.balasal@brampton.ca

Visit our website at www.brampton.ca/agefriendly
or call 905-874-2054 to learn more.
Age-Friendly Strategy and Action Plan
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Mayor’s Message

City to provide
The City of Brampton wishes to acknowledge and thank the following:

**Age-Friendly Working Group**
- Daniella Balasal (Project Lead) - Policy Planner, Policy Planning
- Nelson Cadete - Project Manager, Active Transportation
- Doug Rieger - Senior Manager, Service Development, Transit
- Matthew Volpintesta - Park Planner, Park Planning & Development
- Yvonne Sinniah - Manager, Strategic Community Development and Partnerships, Recreation
- Kelly Brooks - Senior Advisor, Strategic Communications
- Lowell Rubin Vaughan - Manager, Government Relations
- Pam Cooper - Manager, Land Use Policy
- Bob Bjerke - Director, Policy Planning
- Victoria Mountain - Manager, Culture (Economic Development)
- Henrik Zbogar - Senior Manager, Transportation Planning
- Dalia Bahy - Urban Designer, Strategic Initiatives
- Wendy Goss - Accessibility Coordinator, Clerk’s Office
- Jake Mete - Supervisor, Parks Projects and Community Development
- Tristan Costa - Planner, 2040 Vision

**Support Staff**
- Mirella Palermo - Planner, Planning and Development Services
- Bindu Shah - Planner, Planning and Development Services
- Shahinaaz Eshesh - Assistant Planner, Planning and Development Services

**Sheridan College**
Thank you to the students and faculty from the Social Service Worker – Gerontology program at Sheridan College, who provided volunteer support at the Age-Friendly Forum.

**Acknowledgements**

**Age-Friendly Advisory Committee Members:**
- Doug Whillans - City Councillor
- Jeff Bowman - City Councillor
- Charmaine Williams - City Councillor
- Shabnam (Shey) Chhibber - Senior
- Ron Feniak - Senior
- Frank Lodhar - Senior
- Riyadh Baksh - Youth
- Jayne Culbert - Manager, PEAPN (Co-Chair)
- Vidhi Bhatt - Brampton Multicultural Youth Council
- Peter Howarth - CARP
- Myrna Adams - Brampton Seniors Council
- Bob Pesant - Member, Inclusion and Equity Committee
- Sandra Fitzpatrick - Manager, Region of Peel Public Health
- Jennifer McLaughlin - Manager, Region of Peel Housing
- Jennifer Turner - United Way
- Professor Alexa Roggeveen - Sheridan College, Social Service Worker, Gerontology
- Azhar Ali - Sheridan College, Student Union

**Past Members:**
- Martin Medeiros - Regional Councillor
- Gurpreet Dhillon - City Councillor
- Joyce Temple-Smith - Senior
- Mansimran Anand - Youth (Co-Chair)
- Fatima Barron - Youth
- Alisha Deen - Youth
- Wasif Butt - Brampton Multicultural Youth Council
- Sean Keddy - United Way of Peel
- Linda Nasato - Brampton Seniors Council
- Sue Ritchie - Manager, Region of Peel Housing
- Yadwinder Singh - Sheridan College, Student Union
1- INTRODUCTION

WHY AN AGE-FRIENDLY BRAMPTON?

Brampton is a growing, vibrant, and diverse municipality, with a relatively young population and a rapidly growing older population.

Given shifting demographic trends, the City is working to become a leader in age-friendliness by ensuring that Brampton residents can age in place. With access to necessary services and information; feeling valued and able to contribute to civic life; accessing indoor and outdoor environments that are safe and barrier free; opportunity to move throughout the city and beyond; and participating in social and cultural events, residents can enjoy a good quality of life.

This Age-Friendly Strategy and Action Plan, referred to herein as the “Plan”, was developed with extensive community engagement. It is a Plan that is made for the Brampton community to endorse, champion, and be excited about as the community and the City, together, can achieve the World Health Organization’s (WHO’s) Age-Friendly Communities designation.

The Plan has been developed based on best practices in age-friendly planning, a range of background research, and extensive input from community members throughout the Plan development and public engagement process. This information and knowledge forms the basis for the specific recommendations and actions to be taken to achieve Brampton’s age-friendly vision and goals.
The world is experiencing a significant demographic shift, with the number of individuals over 60 years of age growing faster than any other age group.1

The demographic shift is present in many Canadian cities. In 2016, Brampton’s population was 593,638 – an increase of 36.8% from 2006.2 The proportion of the City’s population aged 60 and over has increased to 16%, from 14% in 2011. The rate of growth in the city’s seniors’ population is much greater than in any of Canada’s other 10 largest cities. By 2041, 1 in 5 people will be seniors.3 In 2016, the youth population (i.e., ages 10 to 29) was 28%, representing more than a quarter of the total population.

The City of Brampton recognizes the challenges and opportunities associated with an aging older population. Municipal initiatives are already in progress to ensure that age-friendly structures and programs are in place. Regional Official Plan Amendment (ROPA) 27 (February 2017) to the Region of Peel’s Official Plan directs the Region’s lower-tier municipalities, including Brampton, to plan for age-friendliness. This Age-Friendly Strategy and Action Plan aligns with the City’s 2040 Vision and supports Vision 4: Transportation and Connectivity, and Vision 5: Social Matters and Housing. The 2040 Vision is the City’s long term goal and aspiration, and the Term of Council Priorities are the steps to move the city towards that over the next four years. This Plan continues that momentum and builds on the City’s planning initiatives and programs, towards the goal of achieving the WHO’s designation of an age-friendly city.

This Plan was developed with tremendous input from Brampton’s culturally and demographically diverse community, and followed the Ontario Ministry of Seniors and Accessibility (MSA) process described on page 6. It will inform the continued development of age-friendly policies for Brampton and guide the implementation of Brampton’s Age-Friendly Objectives, as expressed in the Regional Official Plan, Vision 2040 and the Term of Council Priorities. As a first step in developing this Plan, a Baseline Assessment was completed in September 2018 and is available under separate cover. It provides insight into the City’s current age-friendly practices and opportunities for improvement.
In addition, the community engagement process and findings are documented in the Community Engagement and Findings Report, March 2019, which is available under separate cover. The valuable input received from community members was used to develop a guiding Vision statement and a series of supporting goals which form the foundation for this Plan and the specific actions identified for implementation. The community members who contributed to this Plan’s development are its champions.

What is an Age-Friendly Community?

An age-friendly community is one that encourages and enables active aging as a way to enhance or maintain quality of life for older adults. Active aging refers to the capacity for people to continue to participate fully in their communities at all stages of life. It is influenced by economic, social, and physical factors.

At its core, an age-friendly community is one that ensures aging residents at all levels of ability are supported, respected and encouraged to participate in community life.

Looking through an age-friendly lens to consider existing community assets and opportunities for tangible improvements will allow the City of Brampton to make informed decisions regarding all aspects of the community, including land development, transportation planning, parks and open space, and social services, ensuring that community investments reflect the actual needs of residents and are implemented as needed.

In an Age-Friendly community...

- Public buildings have accessible entryways including push-button accesses and level surfaces.
- Residents of all ages have strong social networks and can participate in a variety of affordable and inclusive community programs.
- A range of affordable transportation options is available to residents, such as a network of trusted volunteer drivers or a safe and efficient public transit system.
- Brampton residents have access to a range of affordable health, community support and home care services.

The City of Brampton is committed to advancing public and policy goals and actions that align with the WHO’s eight dimensions of an age-friendly community, in an effort to be a leader in age-friendly community building and apply the 8 to 80 approach. The actions identified in this Plan support each of the eight community dimensions.

“An age-friendly community encourages active aging by optimizing opportunities for health, participation and security to enhance quality of life as people age.”
Age-Friendly Assessment Framework

The WHO launched its Global Age-Friendly Cities Framework (“the Framework”) in response to changing demographics, and to assist communities in creating and enhancing livable environments for residents of all ages and abilities. The Framework is intended to encourage municipalities to examine their community with an age-friendly lens to uncover areas of opportunity and potential improvements. The Framework highlights eight interconnected community dimensions that influence active aging. These elements are illustrated in Figure 1 and described in Figure 2.

Figure I: Eight Dimensions of an Age-Friendly Community
Outdoor Spaces and Buildings
The condition, quality and design of the physical environment including parks, sidewalks and buildings, have a significant influence on the mobility, independence and quality of life of all residents.

Transportation
As people age, there is a tendency to drive less and to rely more on alternative modes of transportation such as transit, for-hire rides and, in the future, autonomous vehicles. The availability of accessible transportation options and different fare structures for different demographics aids in the ability of residents to participate in the community and increases access to community and health services.

Housing
Appropriate housing structure, location, design and a wide variety of available housing choices can have a significant impact on the independence of residents, including youth and seniors. Appropriate housing can allow people to age in place comfortably within the community.

Social Participation
The ability and opportunity to actively participate in social, cultural and recreational pursuits has a positive influence on the physical and mental well-being of all residents.

Communication & Information
Access to and the wide distribution of clear, relevant information is essential for aging residents to be able to maintain strong social ties and community connections.

Respect & Social Inclusion
Aging residents should continue to be respected for their roles and contributions to the community. The provision of outreach to aging residents and opportunities to participate in community life can help to mitigate isolation.

Civic Participation & Employment
Aging residents offer a variety of skills, knowledge and experiences that can provide benefits to the community. Residents, regardless of age, should be able to contribute to their communities through paid and unpaid employment for as long as they would like to or are able to do so.

Community Support & Health Services
In order to age in place, the community should offer sufficient good quality and accessible healthcare and community programs and services. Doing this will allow residents in the community to receive appropriate care.
How Brampton Developed its Age-Friendly Strategy and Action Plan

The development of the City of Brampton Age-Friendly Strategy and Action Plan has followed the process developed by the Ontario Ministry of Seniors and Accessibility, entitled “Finding the Right Fit: Age-Friendly Community Planning” (2013). The full process involves four steps in two phases, as described below and illustrated in Figure 3:

**PHASE 1**
- Step 1 – Define Local Age-Friendly Principles
- Step 2 – Assess Community Needs

**PHASE 2**
- Step 3 – Develop an Action Plan
- Step 4 – Implement/Evaluate the Action Plan

This Plan fulfills Step 3 in the process. Following Council adoption, the implementation of this Plan is Step 4.
Specific engagement activities:

1,173 website views
3 focus group discussions
1 age-friendly forum
3 outreach booths
3 neighbourhoods audited
386 multi-lingual survey responses
300+ people engaged
4 workshops

The foundation for Brampton’s age-friendly strategy
2- Vision and Goals

Vision
A Vision Statement describes an ideal state or purpose which a community can work together to achieve. It is an important element of age-friendly planning, as it identifies community priorities and helps set the overall direction for the Plan.

Based on community feedback, the Vision Statement for the Plan is as follows:

Brampton will be an age-friendly community that meets the needs of all ages and abilities.

Goals
The Vision Statement is implemented through overarching goals, many of which have been founded in existing City policies from various documents as summarized in the Baseline Assessment Report, September 2018. These policies have been strengthened by community feedback from the engagement events as described in Section 1.

The following goals are tangible and will be supported by specific actions as identified in Section 4. Each action will be evaluated through performance indicators to determine whether a particular goal has been met. As goals are fulfilled, Brampton would move closer to becoming an age-friendly city.
Table 1: Goals

<table>
<thead>
<tr>
<th>GOALS</th>
<th>COMMUNITY DIMENSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Include residents of all ages, abilities and cultural backgrounds in City initiatives and events.</td>
<td><img src="image1.png" alt="Social Participation" /> <img src="image2.png" alt="Respect &amp; Social Inclusion" /> <img src="image3.png" alt="Communication &amp; Information" /></td>
</tr>
<tr>
<td>2 Provide affordable and accessible housing, along with a range of housing types and tenures.</td>
<td><img src="image4.png" alt="Housing" /></td>
</tr>
<tr>
<td>3 Effectively communicate information using a variety of methods.</td>
<td><img src="image1.png" alt="Social Participation" /> <img src="image5.png" alt="Community Support &amp; Health Services" /> <img src="image3.png" alt="Communication &amp; Information" /> <img src="image6.png" alt="Civic Participation &amp; Employment" /></td>
</tr>
<tr>
<td>4 Assess and improve routes, connections and transit stops as the City grows.</td>
<td><img src="image3.png" alt="Communication &amp; Information" /> <img src="image7.png" alt="Transportation" /></td>
</tr>
<tr>
<td>GOALS</td>
<td>COMMUNITY DIMENSION</td>
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<tr>
<td>-------</td>
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</tr>
<tr>
<td>5</td>
<td>Youth will be recognized and supported in the community through opportunities for social interaction, civic engagement, volunteering and employment.</td>
</tr>
<tr>
<td>6</td>
<td>Inter-generational opportunities will be created in the community.</td>
</tr>
<tr>
<td>7</td>
<td>Develop vibrant Community/Social Hubs with a variety of activities, events, volunteer and employment opportunities for social participation by all ages.</td>
</tr>
<tr>
<td>8</td>
<td>Design complete and compact neighbourhoods, parks, and streets.</td>
</tr>
</tbody>
</table>
3- COMMUNITY DIMENSIONS

This Plan is structured according to the WHO’s eight dimensions of age-friendly communities: Outdoor Spaces and Buildings; Transportation; Housing; Social Participation; Respect and Social Inclusion; Communication and Information; Civic Participation and Employment; and Community Support and Health Services.

A range of questions were considered in assessing each dimension. While many positive comments were received, there were some challenges identified.
The design, condition and quality of the outdoor environment and public buildings can have a significant impact on the mobility, independence and quality of life of seniors.

Safe, accessible and well-maintained public spaces and buildings have a positive influence on residents’ health and quality of life, by making it easier to move freely around the city to access services and take part in community activities.

A range of questions were considered in assessing this dimension, including the following: Are sidewalks and pathways in Brampton well maintained and free of obstructions? Are there enough appropriately marked pedestrian crossings? Do buildings have ramps, automatic doors, benches and accessible washrooms?

**CURRENT CHALLENGES**

- Public washrooms are insufficient in number and not clean.
- Need more outdoor seating.
- Parks are well kept, but public spaces are not clean and looked after.
- Sidewalks are not wide enough, streets are not pedestrian friendly.
- City is designed for cars, not pedestrians.
- Consider colour contrast on outdoor infrastructure, such as trash bins.
- Make streets more walkable and improve safety of pedestrian crossings.
The availability and accessibility of transportation has a major impact on youth and older residents’ social participation and access to health and community services.

Affordable, accessible and safe transportation, including public transit, permits residents of all ages and abilities to take part in community life.

A range of questions were considered in assessing this dimension, including the following: Are all areas of Brampton served by the transportation system? Are transportation stops and pick-up/drop-off points safe and clearly marked? Is transportation service affordable, and does it operate on time? Is priority seating available for seniors?

CURRENT CHALLENGES

- Transit system is frequent and reliable, but lacks routes to seniors’ centres.
- Not all transit routes have clear and proper connections or connections to other systems, such as the GO Transit bus and rail.
- Door-to-door seniors’ transit system is limited due to the existence of a good public transit system.
- Transit is discounted for seniors, but it should be free.
- Need better transportation options for students from an affordability perspective, and frequency of transit service levels.
- Taxi cabs are expensive and not accessible. There is an interest in considering Uber or other ride share options.
The Region of Peel is the social and affordable housing manager for Brampton.

The availability of appropriate housing can have a major impact on the quality of life of older residents and the opportunity for them to age in place within their communities.

Access to safe, affordable and accessible housing is critical to the well-being of all residents. As residents’ housing needs can change over time, it is important that a range of housing choices and support services be provided throughout the city, to allow people to live independently for as long as possible and remain part of their communities as they age.

A range of questions were considered in assessing this dimension, including the following: Is enough accessible and supported housing available to meet the needs of older residents? Are housing options in Brampton well-located with respect to community services and other destinations? Are home maintenance services available to help people stay in their homes?

**CURRENT CHALLENGES**

- Housing and home modifications are not affordable.
- There are too few smaller units.
- Affordable housing wait lists are very long and favour families.
- Need more diverse housing options. There is too much of the same within the city.
- There is a misconception that South Asian seniors want to live in multi-generational housing. In many cases, they do not have a choice due to lack of access, cost and long waiting lists.
- Housing is not located near amenities, leading to social isolation and a loss of independence.
Social Participation

Opportunities for social participation and support are crucial for health and well-being at all stages of life.

Social participation includes getting involved in social, recreational, cultural and spiritual pursuits. It benefits both individuals and the community at large, by allowing older people to exercise competence and enjoy respect and supportive relationships.

A range of questions were considered in assessing this dimension, including the following:

- Are activity venues conveniently located and accessible?
- Are activities affordable and appealing to a diverse population?
- Is good information provided on events and activities?
- Is there outreach to people at risk of social isolation?

Current Challenges

- Social activities and events are generally affordable, but they should be free for seniors.
- Social opportunities for seniors are centralized at Flower City Seniors Centre, but there are a lack of seniors centres across the whole of the city (east side in particular).
- Community centres are not programmed in a manner that is friendly for seniors. Seniors need their own dedicated spaces year-round.
- Make better use of community centres, libraries and places of worship for social events.
- Newcomers deal with a language barrier and may not be aware of programs.
- Older adults from the South Asian community are not included in social events and tend to keep to themselves.
Respect and Social Inclusion

Respect for the roles and community contributions of residents of all ages and abilities can help reduce isolation and improve the well-being of seniors.

Fostering awareness of the needs and contributions of older people and youth throughout the community can help them be treated with greater respect and help them participate more fully in community life.

A range of questions were considered in assessing this dimension, including the following: Are older people recognized for both their past and present contributions? Are service staff courteous and able to accommodate age-specific needs and preferences? Do schools promote interaction and respect between children and older people?

Current Challenges

- Brampton is very diverse, but that isn’t represented in media.
- All communications should be translated into dominant languages in the city.
- Find ways to integrate seniors from different cultural backgrounds.
- There are no opportunities for older adults to interact with students or to impart their knowledge and experience to the younger generation.
- Consultation tends to favour seniors and not students. We must find a way to engage younger generations in a manner that matters to them.
- Media portrays old people as vulnerable. The City should try to break this stereotype with age-friendly media and communications.
Access to clear, relevant information is crucial for residents of all ages and abilities to maintain their health, quality of life and community connections.

Through proper communication of programs, services and opportunities, older residents are able to maintain their independence and participate fully in community life.

A range of questions were considered in assessing this dimension, including the following: Is information on public programs easily accessible in a variety of formats? Is printed information easy to read and telephone information provided slowly and clearly? Is public internet access and computer support for seniors widely available?
Older residents offer a variety of skills, experience, and knowledge, and should have the opportunity to use them in paid or voluntary work for as long as they would like to do so.

As individuals and the community can benefit from the continued active participation from all ages, barriers to civic participation and employment should be minimized.

A range of questions were considered in assessing this dimension, including the following: Is a range of flexible paid and voluntary options available to residents of all ages and abilities? Are the positive qualities of residents of all ages and abilities recognized and promoted? Are training and workplace adaptations available for residents of all ages and abilities?

CURRENT CHALLENGES
- Brampton offers many volunteer opportunities, but very few employment opportunities to seniors.
- There is little training for entrepreneurship.
- The City lacks training for seniors so that they can re-enter the job market.
- Social media should be leveraged to connect people to the City and to each other.
- Many residents live in poverty and outreach for employment, such as part-time, is required.
To maintain their health and independence, aging residents should have access to a full range of health and support services in the community.

Appropriate community services will allow residents to remain at home longer, benefiting individuals and the City as a whole.

A range of questions were considered in assessing this dimension, including the following: Are services conveniently located and accessible by all means of transportation? Are appropriate preventive and home care services available? Is health service delivery coordinated and administratively simple? Are economic barriers to health services minimized?

CURRENT CHALLENGES

- Many residents have to travel outside Brampton for health care.
- Long waiting lists for personal care and home support services.
- The city lacks sufficient hospitals and urgent care clinics.
- There are insufficient home care or residential care facilities.
- Supports to assist with the cost of health care (e.g. dental, medications, hearing) are not easy to find and not generally accessible.
The Brampton Age-Friendly Strategy and Action Plan will need the interest, effort and participation of individuals, businesses, community organizations, all levels of government, and institutions such as Sheridan College, to make the vision a reality. The recommended actions for implementation focus on the issues that were identified as the highest priorities during the community engagement process, as well as those items that can be directly implemented or supported by the City of Brampton. The actions are organized according to the WHO’s eight community dimensions.

Accountability for the Plan lies with the City of Brampton’s Planning and Development Services department, but the successful implementation of the Action Plan will require buy-in and action by all City departments and a wide range of Regional and community partners.

The City of Brampton Age-Friendly Advisory Committee has been instrumental in the development of this Plan. The City intends to maintain the Committee’s momentum to continue working towards a more age-friendly Brampton, and to expand its membership. A component of the Committee’s next steps, as well as a key outcome of this Plan, is the establishment of a Youth Committee/Council. This group will address key issues amongst youth groups and will collaborate closely with the Age-Friendly Advisory Committee.

The implementation of this Plan provides a framework to guide future, more detailed decision-making and planning within the City government and its interested partners. The Plan is intended to inform other municipal plans, policies, and decisions from an early stage (see Figure 4).
In the tables that follow, the Action Plan identifies several implementation details for each Recommended Action:

- **Timing/Priority**: when the action should take place;*
- **Action Lead**: who will be responsible for taking the action;
- **Potential Partners**: who the Action Lead should work with; and
- **Performance Indicator**: how the Action Lead and Partners will know they have succeeded.

*“Short to Long Term” implies that the action would be implemented infinitely, as a best practice.

The Plan also identifies the timing of implementation:

- 1-2 years for short-term actions
- 3-5 years for medium-term actions
- 5+ years for long-term actions

It is recommended that the City undertake an annual progress review and prepare a Report Card (an example is provided in Figure 5, in Section 5 of this Plan). The Report Card should be provided to Council and will act as a “reality check,” allowing the community to see which actions have been taken, which goals have been achieved, and whether there should be any changes to this Plan, in light of community priorities and available funding opportunities.
Figure 4: Implementing the Age-Friendly Strategy and Action Plan

AGE-FRIENDLY STRATEGY AND ACTION PLAN

CITY OF BRAMPTON AGE-FRIENDLY COORDINATOR

CITY OF BRAMPTON AGE-FRIENDLY ADVISORY COMMITTEE

CITY DEPARTMENTS

REGION OF PEEL (HOUSING, TRANSPORTATION, PUBLIC HEALTH)

Brampton Residents, Businesses + Local Organizations

Seniors’ / Youth Groups
Educational Institutions
Businesses / Social Enterprise
Community Groups
Non-Profits
Health & Community Services
Settlement Services
Housing Developers

Seniors Council
Community Agencies
*Youth Council / Committee

*Youth Council / Committee has not been confirmed as of the time of this Report.

Festivals
Cultural Events
Employment Fairs
Forums
Farmer’s Markets
It is recognized that provincial ministries or bodies (e.g. agencies, boards, organizations) may change names from time to time. Where reference is made to a ministry or other body, it is understood that it is the ministry or body as it is known at the time of reading this Plan that is being referenced.
### Table 2: Implementation

<table>
<thead>
<tr>
<th><strong>Action Item</strong></th>
<th><strong>Timing/ Priority</strong></th>
<th><strong>Action Lead</strong></th>
<th><strong>Potential Partner(s)</strong></th>
<th><strong>Performance Indicator</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 Seek opportunities to provide more outdoor seating at transit stops and on streets, particularly on Queen Street, Main Street, Rosepac Avenue; in parks and along trails: behind Shoppers World, Norton Place Park, White Spruce Park, Kiwanis Park, along the Etobicoke Creek Trail (especially between Bovaird Drive and south of Vodden Street), north of Williams Parkway and on Centre Street, Terry Fox School, Sacred Heart and Lagerquist ball diamonds, Loafers Lake Park, Donald M Gordon Chinguacousy Park; and along Highway 10.</td>
<td>Short Term and Medium Term</td>
<td>City of Brampton (Parks Planning and Development, Transportation Planning and Transit Services, Policy Planning, Urban Design)</td>
<td>Age-Friendly Advisory Committee</td>
<td>Number of new benches installed. Number of rest places (i.e. doesn’t need to be a “bench”) and distance between rest places. Environmental Audit Tool – assesses neighbourhood walkability and community safety. <a href="https://depts.washington.edu/hprc/resources/products-tools/healthy-aging-research-network-archives/">https://depts.washington.edu/hprc/resources/products-tools/healthy-aging-research-network-archives/</a> Successful implementation of Brampton’s neighbourhood audit tool (being developed by the 2040 Vision) or Peel’s Public Health neighbourhood assessment tool.</td>
</tr>
<tr>
<td>1.2 Develop a Bench/Outdoor Seating Area Dedication Program to increase the number of benches and/or outdoor seating areas in City-owned facilities, City-owned parks, trails and sidewalks. Explore funding opportunities for implementation. A memorial bench program is offered through the Brampton Cemetery and more information is available at <a href="http://www.brampton.ca/EN/residents/Cemeteries/Pages/welcome.aspx">http://www.brampton.ca/EN/residents/Cemeteries/Pages/welcome.aspx</a></td>
<td>Medium Term</td>
<td>City of Brampton (Economic Development, Parks Planning and Development, Transportation Planning and Transit Services)</td>
<td>Residents, charitable/service organizations, cultural groups, businesses, Brampton Board of Trade</td>
<td>Number of new benches installed. Number of rest places (i.e. doesn’t need to be a “bench”) and distance between rest places (e.g., planter boxes / landscape furniture).</td>
</tr>
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</table>
# Outdoor Spaces and Buildings

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Timing/ Priority</th>
<th>Action Lead</th>
<th>Potential Partner(s)</th>
<th>Performance Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.3</td>
<td>Short Term to Long Term</td>
<td>City of Brampton, (Parks Planning and Development, Policy Planning, Urban Design, Public Works)</td>
<td>Parks Review Committee, City Parks Maintenance Group</td>
<td>Ratio of number of public requests for new shade structures to number of approved shade structures. <a href="http://www.brampton.ca/EN/Business/planning-development/Pages/Shade-Structures.aspx">http://www.brampton.ca/EN/Business/planning-development/Pages/Shade-Structures.aspx</a></td>
</tr>
<tr>
<td>1.4</td>
<td>Short Term to Long Term</td>
<td>City of Brampton, (Parks Planning and Development, Policy Planning, Urban Design, Public Works)</td>
<td>Parks Review Committee, City Parks Maintenance Group, Accessibility Coordinator</td>
<td>Number of coloured trash bins.</td>
</tr>
<tr>
<td>1.5</td>
<td>Short Term</td>
<td>City of Brampton, Local Businesses</td>
<td>Economic Development, Accessibility, faith-based communities</td>
<td>Number of approved CIP applications. Value of CIP grants given. Number of new accessible washrooms provided.</td>
</tr>
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</table>
## Outdoor Spaces and Buildings

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<thead>
<tr>
<th>Action Item</th>
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<th>Action Lead</th>
<th>Potential Partner(s)</th>
<th>Performance Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.6 Explore opportunities for additional public washrooms at City-owned buildings, City-owned Parks, particularly the community garden in McMurchy Park in the Loafer’s Lake Area, Gage Park, Etobicoke Trail, Tennis Court at Queen St and Center St (SW), and at transit stations.</td>
<td>Short/Medium Term</td>
<td>City of Brampton (Parks Planning and Development, Transportation Planning and Transit Services)</td>
<td>Public Works, Security Services</td>
<td>City to develop an online request form for public washrooms (similar to the shade structure request website). Number of new washrooms installed by the City. Use of a mobile app for washroom locations.</td>
</tr>
<tr>
<td>1.7 Review maintenance practices/schedule to improve the year-round maintenance of parks, refuse areas, trails and sidewalks.</td>
<td>Short Term</td>
<td>City of Brampton (Public Works, Road Operations)</td>
<td>Volunteer groups, schools (e.g. Earth Day)</td>
<td>Reduction in number of complaints and injury reports. Tool: Age-Friendly Winter Walkability and Pedestrian Safety Audit <a href="https://cooottawa.ca/snowmoles/">https://cooottawa.ca/snowmoles/</a></td>
</tr>
</tbody>
</table>
## TRANSPORTATION

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Timing/ Priority</th>
<th>Action Lead</th>
<th>Potential Partner(s)</th>
<th>Performance Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1</td>
<td>Improve local Brampton transit system in terms of routes, and frequency (e.g. locations where Seniors frequent).</td>
<td>Short to Medium Term</td>
<td>City of Brampton (Transit Services)</td>
<td>GO Transit, MiWay, York Region Transit</td>
</tr>
<tr>
<td>2.2</td>
<td>Improve information and communication regarding the transit system, transit delays at bus stops, transit delays on routes.</td>
<td>Medium Term</td>
<td>City of Brampton (Transit Services)</td>
<td></td>
</tr>
<tr>
<td>2.3</td>
<td>Explore fare options that may improve transit affordability to seniors and students.</td>
<td>Short Term</td>
<td>City of Brampton (Transit Services)</td>
<td>Region of Peel</td>
</tr>
<tr>
<td>2.4</td>
<td>Explore the feasibility of a community ride-share bulletin board and/or website.</td>
<td>Short Term</td>
<td>City of Brampton (Transportation Planning)</td>
<td>Peel Region, Ridership Companies, Transportation Network Companies</td>
</tr>
<tr>
<td>2.5</td>
<td>Improve door to door services (ie. drop off and pick up) for seniors and persons with disabilities.</td>
<td>Medium Term</td>
<td>TransHelp</td>
<td>TransHelp, Peel Region, CANES Community Care agency</td>
</tr>
</tbody>
</table>
## Transportation

<table>
<thead>
<tr>
<th>Action Item</th>
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<tbody>
<tr>
<td>2.6</td>
<td>Increase the number of transit stops within 300 metres (5 minutes) walking distance of residential areas.</td>
<td>Medium Term</td>
<td>City of Brampton (Transit Services, Urban Design)</td>
<td>City of Brampton (Transit Services)</td>
</tr>
<tr>
<td>2.7</td>
<td>Review maintenance practices/schedule to improve the year-round maintenance of transit stations, bus shelters, and sidewalks.</td>
<td>Short Term</td>
<td>City of Brampton, (Transit Services, Public Works)</td>
<td>Volunteer groups, schools (e.g., Earth Day)</td>
</tr>
<tr>
<td>2.8</td>
<td>Implementation of Active Transportation Master Plan - make streets easier and safer for walking/cycling.</td>
<td>Short to Long Term</td>
<td>City of Brampton (various departments)</td>
<td>Transportation Planning, Public Works, Urban Design, Development Review</td>
</tr>
<tr>
<td>2.9</td>
<td>Complete Streets Guidelines - a complete, City-wide approach to addressing streetscape design. This should be done with an Age-Friendly lens.</td>
<td>Short Term</td>
<td>City of Brampton (Transportation Planning, Urban Design)</td>
<td>Peel Region</td>
</tr>
</tbody>
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Brampton gives seniors big discount on transit, hopes to make it free as early as 2020

By Graeme Fleischer Brampton Guardian
Thu, April 4, 2019

Brampton council is giving seniors a significant break on monthly transit fares in its 2019 budget, with hopes of making the service free for the city’s elder residents as early as 2020.

At its regular meeting on March 27, council voted in favour of reducing the cost of a monthly Presto pass for seniors from $52 to $15 — a 71 per cent discount.

SAFE STREETS FOR SENIORS, New York City Department of Transportation (2009)

TRANSPORTATION - RESOURCES/EXAMPLES

Sidewalk extension: shortens crossing distance, slows turning cars

Pedestrian safety islands: shortens crossings on wide streets, provide safer crossings
TRANSPORTATION - RESOURCES/EXAMPLES

Lanark County’s website - 3 methods for community ride-share options
http://www.lanarkcounty.ca/Page2398.aspx

Ride Sharing/Park N Ride
There are various ride sharing programs.

Community Ride Share Connection - Facebook Group
http://www.kijiji.ca/b-rideshare-carpool/ottawa/kanata/k0c5i1700185

Park N Ride Lot Locations
There are existing park and ride lots located at:

- County Road 17 (Cemetary Side Road)
- County Road 15 at highway 7
- County Road 10 (Richmond Road) at Highway 15
- County Road 1 (Rideau Ferry Road) and County Road 21 (Elm Grove Road)

These lots are used primarily on weekdays for people commuting to work but also on weekends for people who park and then enjoy the recreational facilities in the County. Commuters also use informal locations throughout the County for parking. During the focus groups sessions and in the web based questionnaire, people identified many locations where they believed park and ride lots would be helpful. Identified locations were frequently close to population centres such as Almonte, Carleton Place, Perth and Smiths Falls as well as villages and hamlets. Preferred locations were near major intersections. Suggestions were to park in existing parking spaces which are not generally used during the workday time period such as at arenas, community centres, halls and churches, in order to make better use of existing infrastructure.
## Housing

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<thead>
<tr>
<th>Action Item</th>
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<tbody>
<tr>
<td>3.1</td>
<td>Create affordable home modifications.</td>
<td>Short to Long Term</td>
<td>Region of Peel (Peel Region is the Housing Service Manager for Brampton)</td>
<td>CMHC (funding for retrofits, Region would provide funds)</td>
</tr>
<tr>
<td>3.2</td>
<td>Provide more diverse housing options and sizes throughout the City.</td>
<td>Short to Long Term</td>
<td>City of Brampton (Policy Planning)</td>
<td>Region of Peel, Ministry of Health, Ministry of Municipal Affairs and Housing, builders, housing providers, other levels of government, Urban Design</td>
</tr>
<tr>
<td>3.3</td>
<td>Increase supply of affordable housing.</td>
<td>Short to Long Term</td>
<td>Region of Peel</td>
<td>City of Brampton, builders, housing providers, other levels of government</td>
</tr>
</tbody>
</table>
### Housing

<table>
<thead>
<tr>
<th>Action Item</th>
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<th>Action Lead</th>
<th>Potential Partner(s)</th>
<th>Performance Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3.4</strong> Encourage all housing to be located near amenities to avoid social isolation and loss of independence.</td>
<td>Short to Medium Term</td>
<td>City of Brampton</td>
<td>Region of Peel, other levels of government and other community agencies, service providers, Urban Design</td>
<td>Include policies for complete communities that support live-work-play mix of uses in City’s OP Review and Urban Design Guidelines. Implementation of the recommendations of the “Housing Brampton: Seniors Housing Study - City Wide,” (2018). Department of Community Hubs (Ontario).</td>
</tr>
<tr>
<td><strong>3.5</strong> Increase funding sources for affordable housing.</td>
<td>Short to Medium Term</td>
<td>City of Brampton</td>
<td>Builders, housing providers, other levels of government</td>
<td>City to advocate funding opportunities, in addition to Region's pursuit of funds for affordable housing from the Federal government (e.g. CMHC, FCM and BILD) to secure funding.</td>
</tr>
</tbody>
</table>
| **3.6** Develop Age-Friendly Official Plan policies. | Short Term | City of Brampton (Policy Planning) | City Departments, Age-Friendly Advisory Committee, Youth Council, residents at large through OP Review public engagement events | Develop a new Age-Friendly Section and objectives in the City’s Official Plan to:  
• Introduce the concept of age-friendly communities and that the City must apply an age-friendly lens in planning for its future in conformity with ROPA 27, specifically policies 6.2.2.9, 6.3.2.1, 6.3.2.3, 6.3.2.4 which refer to providing policy direction for area municipalities, such as Brampton.  
• Recognize demographic changes will result in new priorities and challenges in the areas of affordable housing, accessible transportation, public spaces and infrastructure, recreation, and community health.  
• Emphasize the City recognizes the importance of adapting its infrastructure and service delivery to meet these challenges, and will support the development of age-friendly communities that promote active aging and a high quality of life among residents at all stages of life.  
Develop policies in the City’s Official Plan to meet the objectives listed in the new Age-Friendly Section in the OP related to, but not limited to housing, active transportation, Healthy Development Framework, ethnicity, seniors, design guidelines, parks, pre-consultation and community engagement. |
About Second Units

Second units are self-contained residential units located within a house. They may be in any part of the house, including the basement.

You may also see second units referred to as:
- Basement apartments
- Two-unit dwellings
- In-law suites
- In-law suite

Subject to zoning requirements and restrictions, second units are permitted in detached, semi-detached and townhouse dwellings in Brampton. In order to be legal, second units must be registered with the City of Brampton.

This guide has been created to help Brampton homeowners through the process of building and registering a safe, legal and livable second unit. For more detailed information, visit www.brampton.ca/secondunits.

Why does my second unit need to be registered?

These policies are in place to ensure that second units are safe and livable. Completing the one-time registration process ensures that second units meet all the requirements under the Ontario Building Code or Fire Code, Electrical Safety Authority and local Zoning By-law.

A registration system also helps the City identify the location of second units and provide the unit with its own municipal address. This information is shared with Brampton Fire and Emergency, the police and other agencies in the event of an emergency in your house. This can save precious seconds in a life-or-death situation.
# Social Participation

<table>
<thead>
<tr>
<th>Action Item</th>
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<th>Potential Partner(s)</th>
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</tr>
</thead>
<tbody>
<tr>
<td>4.1 Explore the feasibility of providing social activities and events with no cost to seniors.</td>
<td>Short Term</td>
<td>City of Brampton (Recreation and Culture Services, Community Grants, Festival and Special Events Office)</td>
<td>Seniors Council and local seniors groups</td>
<td>Number of free recreation program offerings for 1 week in June which is Seniors month. Monitor participation rate. Development of an application process to monitor requests and participation rate.</td>
</tr>
<tr>
<td>4.2 Enhance programming of community centres, libraries and places of worship for social events.</td>
<td>Short to Medium Term</td>
<td>City of Brampton (Parks and Recreation Department, Brampton Library, Community Grants, Festival and Special Events Office)</td>
<td>Community associations, cultural groups, places of worship, School Boards</td>
<td>Monitor number of events per facility. Monitor participation rate.</td>
</tr>
<tr>
<td>4.3 Provide events (e.g. musical performances, recreational programming) in parks, including special events like the kite festival across the city not solely at Gage Park</td>
<td>Medium Term</td>
<td>City of Brampton (Parks and Recreation Department)</td>
<td>Community associations, cultural groups, Sheridan College</td>
<td>Number of new events held by park location. Monitor participation rate.</td>
</tr>
<tr>
<td>4.4 Improve communication and provide information in various languages for newcomers so that they are made aware of social events.</td>
<td>Short Term</td>
<td>City of Brampton (Strategic Communications, Cultural Services)</td>
<td>Community associations, places of worship, Sheridan College</td>
<td>Monitor participation rate at events.</td>
</tr>
<tr>
<td>4.5 Explore the opportunity to join the Third Age Network. <a href="https://thirdagenetwork.ca/">https://thirdagenetwork.ca/</a> Third Age Network is a volunteer lecture based program for retirees. Learning usually occurs in the retirement years for those who want to keep their brains and bodies active and meet stimulating new friends.</td>
<td>Medium Term</td>
<td>City of Brampton, (Age-Friendly Advisory Committee, Community Grants, Festival and Special Events Office)</td>
<td>Seniors Council, community associations, places of worship</td>
<td>Creation of a Third Age Learning (TAL) organization in the Brampton community. Number of members. Number of lectures and participation rate.</td>
</tr>
</tbody>
</table>
Now’s the time to start something new

June is Seniors’ Month in Ontario

Find programs and services in your community ontario.ca/AgingWell

Celebrating Seniors’ Month Poster
- AdvantAge Ontario, 2018

https://www.advantageontario.ca/AAO/Content/Lead_Stories/May-23-18.aspx
## RESPECT & SOCIAL INCLUSION

<table>
<thead>
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</thead>
<tbody>
<tr>
<td><strong>5.1</strong></td>
<td>Explore opportunities for intergenerational activities from different cultural backgrounds to impart knowledge and experience, including visiting programs, buddy programs and reading programs, skills programs, between local schools, seniors residences, and cultural organizations. These opportunities could include programmed events in parks throughout the City and in other public spaces. Brampton is diverse and programs/service providers need to respond to the community's composition.</td>
<td>Short to Medium Term</td>
<td>City of Brampton (all departments, Community Grants, Festival and Special Events Office)</td>
<td>School boards, Sheridan College, Youth Council, Seniors Council, community agencies, places of worship, retirement homes, housing providers or co-op housing facilities as potential partners</td>
</tr>
<tr>
<td><strong>5.2</strong></td>
<td>City to adopt a “Co-design” approach which helps stakeholders and end users into the design process as partners. Design with and for people.</td>
<td>Short Term</td>
<td>City of Brampton (all departments, Community Grants, Festival and Special Events Office)</td>
<td>Nordic Solutions, Urban Land Institute, Sheridan College</td>
</tr>
<tr>
<td><strong>5.3</strong></td>
<td>Develop programs and services to integrate seniors from different cultural backgrounds.</td>
<td>Short to Long Term</td>
<td>City of Brampton (all departments, Community Grants, Festival and Special Events Office)</td>
<td>Community agencies, places of worship, retirement homes, housing providers or co-op housing facilities as potential partners</td>
</tr>
<tr>
<td>Action Item</td>
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<tr>
<td>5.4</td>
<td>Engage the community early in the planning and preparation of City-led studies, including land development projects.</td>
<td>Short to Long Term</td>
<td>City of Brampton (Planning and Development, Transportation, Transit, and other departments)</td>
<td>Region of Peel (housing, transportation, and public health)</td>
</tr>
<tr>
<td>5.5</td>
<td>Identify community ambassadors to combat social isolation.</td>
<td>Medium Term</td>
<td>CARP</td>
<td>Peel Region, Ministry of Seniors and Accessibility, Sheridan College</td>
</tr>
<tr>
<td>5.6</td>
<td>Educate and promote public awareness of vehicular driving behaviour and with pedestrians, cyclists.</td>
<td>Short Term</td>
<td>City of Brampton (Transit, Public Works, Strategic Communications)</td>
<td>Region of Peel, Peel Police</td>
</tr>
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</table>
U.K. Appoints a Minister for Loneliness

New York Times, January 17, 2018

<table>
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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>6.1 Improve information on the City’s website with easy to find tabs.</td>
<td>Short Term</td>
<td>City of Brampton (Information Technology)</td>
<td>External website company</td>
<td>Development of 4 new Tabs under Residents or on the side bar to read Youth Services, Family Services, Seniors Services, Newcomers Services. Monitor website traffic under each new Tab created.</td>
</tr>
<tr>
<td>6.2 Increase access and ability to navigate the City’s website.</td>
<td>Short Term</td>
<td>City of Brampton (Information Technology)</td>
<td>Age-Friendly Advisory Committee, Sheridan College</td>
<td>Develop an online tutorial with voice override in different languages. Monitor number of visits from City’s website to external agencies websites.</td>
</tr>
<tr>
<td>6.3 Provide information in easily accessible fonts (i.e. no italics), large printed materials, in various languages and integrate visuals.</td>
<td>Short Term</td>
<td>City of Brampton (City Clerk’s Office)</td>
<td>All City Departments, Sheridan College</td>
<td>Development of a City Accessibility Standards Guide for documents, signage both hard copy and digital. Monitor locations of print information (e.g transit hubs, Shoppers World, Bramalea), and length of notification.</td>
</tr>
<tr>
<td>6.4 Develop and distribute a fridge magnet listing key emergency phone numbers in large print (e.g. City, 211, 911). Phone numbers for health services and what each provide should be included (e.g. Telehealth, Civic Hospital, William Osler Health System).</td>
<td>Medium Term</td>
<td>Age-Friendly Advisory Committee</td>
<td>Communications Department, Peel Region, PEAPN, Central West LHIN or similar agency, William Osler Health System</td>
<td>Number of inquiries.</td>
</tr>
</tbody>
</table>
## Communication & Information

<table>
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<tr>
<th>Action Item</th>
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<tbody>
<tr>
<td>6.5 Improve communication messages and how information is provided for meetings, events, general information for example, for all ages (includes phone and in-person interactions).</td>
<td>Short Term</td>
<td>City of Brampton (All departments)</td>
<td>Brampton School Boards, Education institutions including parent councils, Mayor and Council offices, Central West LHIN, Peel Region, all external organizations</td>
<td>Ensure all City projects have a communication plan that seeks to engage people of all backgrounds/ages/abilities and identifies methods (eg. ethnic papers, Brampton Guardian, mailouts, schools announcements, school emails, Sheridan Insider, pop up spaces, short video advertisements) of communicating meetings, events, general information and frequency of communication. The communications plan should set out a strategy for commonly used terms that are easily understood. Brampton’s cultural and demographic diversity needs to be visually represented in printed materials. Development of a Social Media Strategy that engages people of all backgrounds/ages/abilities and identifies methods.</td>
</tr>
<tr>
<td>6.6 Increase the number of computers and Wi-Fi options at local libraries to provide accessibility to the Internet and promote computer literacy.</td>
<td>Medium Term</td>
<td>Brampton Library</td>
<td>Private Sector Investors, Age-Friendly Advisory Committee, Youth Council</td>
<td>Monitor the number of additional numbers in libraries and library location. Monitor participation rate and time of day.</td>
</tr>
</tbody>
</table>
Township of Leeds and the Thousand Islands
Senior Services website

## Civic Participation & Employment

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td><strong>7.1</strong> Create an age positive culture by equipping managers with knowledge and skills to manage age-friendly practices; ensure an open and supportive framework including the management of health at work through employee access to health services.</td>
<td>Medium Term</td>
<td>City of Brampton, Government agencies, businesses, all employers</td>
<td>Board of Trade, Economic Development, Ministry of Labour, Ministry of Seniors and Accessibility, CARP</td>
<td>Monitor and distribute workforce data by age. Number of networking opportunities among staff of all ages and monitor participation rate. Review employee health and benefits packages and policies on an annual basis to ensure they meet employees needs through an implementation of an employer health survey.</td>
</tr>
<tr>
<td><strong>7.2</strong> Ensure career development at all ages to ensure that development, training and progression is available equally to all ages. Provide career guidance at mid-life and beyond, including retirement plans.</td>
<td>Medium Term</td>
<td>City of Brampton, Government agencies, businesses, all employers</td>
<td>Board of Trade, Economic Development, Ministry of Labour, Ministry of Seniors and Accessibility, CARP</td>
<td>Monitor and distribute workforce data by age. Development of a City Staff Mentorship Program.</td>
</tr>
<tr>
<td><strong>7.3</strong> Connect residents looking for full or part-time employment and/or volunteer opportunities through social media to employers and to each other.</td>
<td>Short to Medium Term</td>
<td>City of Brampton, Government agencies, businesses, all employers</td>
<td>Board of Trade, Economic Development, Ministry of Labour, Ministry of Seniors and Accessibility, CARP</td>
<td>Development of an Employment/Volunteer Social Media Strategy that identifies methods (eg. City Matters email blasts, Instagram, Facebook) for connecting opportunities. Development of a City Youth Employment Strategy.</td>
</tr>
<tr>
<td><strong>7.4</strong> Coordinate and implement Employment Fairs for youth, adults, and seniors. Fairs could be sector-specific (eg. IT, Trades, food, health-care).</td>
<td>Short Term</td>
<td>City of Brampton, Government agencies, businesses, all employers</td>
<td>Youth Council, Seniors Council, Age-Friendly Advisory Committee, Board of Trade, Economic Development, business, Institutions (health care and educational), service organizations</td>
<td>Monitor number of annual Employment Fairs. Number of full time jobs created. Number of part-time jobs created. Annual employment rate. Number of volunteer positions created and filled.</td>
</tr>
<tr>
<td>Action Item</td>
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<tr>
<td>7.5 Hire age-positively by conducting an “Age-Positive” Recruitment Campaign.</td>
<td>Short to Medium Term</td>
<td>City of Brampton (Human Resources)</td>
<td>Board of Trade, Sheridan College or other educational institutions (e.g. Sheridan’s career booth at Forum)</td>
<td>Monitor number of re-entry programmes.</td>
</tr>
<tr>
<td>7.6 Create a central Directory of information regarding employment and volunteer opportunities within the City.</td>
<td>Short to Medium Term</td>
<td>City of Brampton (Economic Development Office)</td>
<td>Board of Trade</td>
<td>Number of employment inquiries resulting from the Directory. Number of volunteer inquiries resulting from the Directory.</td>
</tr>
<tr>
<td>7.7 Value entrepreneurs by supporting the advancement of the social enterprise sector.</td>
<td>Short Term</td>
<td>City of Brampton (Economic Development Office)</td>
<td>Economic Development, Board of Trade</td>
<td>Number of new social enterprises created. Number of additional jobs created by existing social enterprises.</td>
</tr>
<tr>
<td>7.8 Recognize the value of volunteer work and build public awareness about the benefits of being active in the community.</td>
<td>Short to Long Term</td>
<td>City of Brampton, Citizen Awards Team, Ministry of Seniors and Accessibility</td>
<td>Any employer</td>
<td>Maintain the existing Brampton Citizens Awards and increase the number of award recipients in the following categories: Long Term Service Award; Senior of the Year Award; and Volunteer of the Year Award. While the existing “Volunteer of the Year Award” is for a citizen and youth, a recommendation is to create a separate “Youth Volunteer of the Year Award” as its own category. Number of applications submitted for awards: both local and the Ministry of Seniors and Accessibility Seniors Award.</td>
</tr>
</tbody>
</table>
## Civic Participation & Employment

<table>
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</thead>
<tbody>
<tr>
<td>7.9 Review Official Plan policy to ensure that live-work opportunities are permitted broadly across the City.</td>
<td>Short to Medium Term</td>
<td>City of Brampton (Policy Planning)</td>
<td>Region of Peel</td>
<td>City to review employment projections and employment land analysis, and the opportunities for integrating employment and residential policies in its Official Plan Review and implementing Zoning By-law.</td>
</tr>
<tr>
<td>7.10 Develop and market an Age-Friendly Employer designation to recognize employers that accommodate youth job creation and older employees through flexible work arrangements, job sharing, physical accommodations and other features of a supportive work environment.</td>
<td>Medium Term</td>
<td>Board of Trade</td>
<td>City of Brampton, local businesses and external agencies, institutions</td>
<td>Number of Employers recognized.</td>
</tr>
</tbody>
</table>

### Civic Participation & Employment - Resources/Examples

- City of Brampton | Welcome!
  
  https://www.brampton.ca/  

  Welcome to the City of Brampton... UPDATED: Significant Weather Event declared over for the City of Brampton. Mar 01, 2019...  

- Google internet search for “Brampton Website”

- Working at the City

  We're building change in Brampton.  
  The urban centre we...  

- Recreation Home

  Gymnastics - Register for Programs - Programs & Activities  

- Tourism Brampton

  Tourism Header.jpg. Brampton Visitor Guide Download the...  

- Contact Us

  2016 City of Brampton Terms of Use Policy Contact Us Call 311.  

- Parking

  A number of convenient, safe and accessible parking options are...  

- Tickets and Fines

  You can pay City of Brampton parking tickets and most other...  

The City of Brampton is proud to offer a recognition program for outstanding citizens in the following categories:

- **The Sports Achievement Award** recognizes Brampton residents whose achievement level.
- **The Arts Acclaim Award** recognizes individuals whose contribution has had a significant impact.
- **The Long Term Service Award** recognizes dedicated volunteers whose effort of recreational sports, the arts and community social services.

Brampton Website - Citizens Awards

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</tr>
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<tbody>
<tr>
<td>8.1</td>
<td>Short to Medium Term</td>
<td>Central West Local Health Integration Network or a similar agency</td>
<td>Region of Peel, Transhelp, Mississauga Transit and other adjacent transit operators (York’s YRT, Milton if they have transit service), Metrolinx (future partner)</td>
<td>Region, City and transit operations to develop a resident education campaign about available services and programs.</td>
</tr>
<tr>
<td>8.2</td>
<td>Short to Long Term</td>
<td>CARP, Central West Local Health Integration Network or a similar agency</td>
<td>Region of Peel, William Osler Health System</td>
<td>Number of grant requests. Number of grants approved.</td>
</tr>
<tr>
<td>8.3</td>
<td>Short to Long Term</td>
<td>CARP, Central West Local Health Integration Network or a similar agency</td>
<td>CARP, William Osler Health System</td>
<td>Number of new programs, new jobs, service hours funded. Decrease in the number of persons on waiting lists for personal care and home support services.</td>
</tr>
<tr>
<td>8.5</td>
<td>Short Term</td>
<td>Peel Public Health, City of Brampton (Policy Planning)</td>
<td>Central West Local Health Integration Network or a similar agency, Region of Peel, Sheridan College, community agencies, places of worship, Mayor and Councillor offices e-newsletters</td>
<td></td>
</tr>
</tbody>
</table>
Community Support & Health Services - Resources/Examples

City of Waterloo - Aging Well Waterloo

Frontenac-Kingston Council On Aging Inc.
http://councilonagingkingston.org/resources/
# Application for Snow Removal Financial Assistance for Seniors and Physically Challenged Citizens - City of Brampton

2018/2019 Winter Season (November to April)

**NOTE: MEDICAL PROOF NOT REQUIRED IF APPLICANT IS OVER 65 YEARS OF AGE**

## Medical Information
Medical information must be filled out by a Canadian Regulated Health Practitioner.
A licensed physician, chiropractor, nurse practitioner (extended class), physiotherapist or occupational therapist may certify the applicant’s condition on this application.

## Eligibility Requirements
To be permanently confined to a wheelchair, restricted to the permanent use of crutches or braces, or otherwise be permanently disabled in such a way as to restrict physical mobility.

## Medical Certification
I hereby certify the applicant has a permanent disabling condition and meets the necessary eligibility requirements as listed above.

### Name of Applicant (please print)

### Applicant’s Address (please print)

### Signature of Regulated Health Practitioner

### Date

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<th>DD</th>
<th>MM</th>
<th>YYYY</th>
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</table>

### Practitioner’s Phone No.

### Additional Comments (optional)

---

Application for Snow Removal Financial Assistance for Seniors and Physically Challenged Citizens - City of Brampton

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A Senior’s Guide to NAVIGATING Community Resources
COMMUNITY SUPPORT & HEALTH SERVICES - RESOURCES/EXAMPLES

INTRODUCTION TO THE GUIDE

The purpose of this guide is to enable independence in everyday living by providing information on community supports and services that can be utilized to carry out daily activities and participate with others in the community. By using this guide, you can learn more about what is available to you in the Kingston community and choose services most suited to your current needs.

This guide includes:
Information about agencies in Kingston that assist with a variety of activities of daily living, such as housekeeping, meal preparation, transportation, and more.

A service directory that includes contact information for services under the categories of:
- Banking Services
- Companionship Care
- Crisis Intervention & Prevention
- Falls Prevention
- Foot Care Services
- Grocery Shopping Services
- Health Information, Doctor Search
- Home Maintenance and Repair
- Housekeeping Services
- Downsizing Services
- Housing
- Meal Delivery Services
- Meal Preparation Services
- Orthotics
- Pharmacy Delivery Services
- Recreation
- Transportation Services

This guide was developed through the Council on Aging Inc. The Council on Aging Inc. is dedicated to supporting seniors in the community by advocating for their needs and educating the public about seniors’ issues and healthy aging.

For more information on the Council on Aging Inc.:
Call 613-542-1336 or visit www.councilonagingkingston.org
5- Progress Reporting

This Age-Friendly Strategy and Action Plan is a framework for achieving the future aspirations of the City of Brampton; it does not list every action item contemplated by the community. The document is dynamic and if adjustments to the action items are necessary, the annual Report Card affords the opportunity for updates.

The success of the Plan will depend on a commitment to implement action items over their prescribed time frames. This commitment includes the City, Region of Peel, community and youth groups, and individual residents. The Plan requires a group of champions to keep the Vision in focus and to ensure the goals are top of mind.

The recommended Age-Friendly Strategy and Action Plan Report Card contained herein provides an example of a tool the City could use in its annual reports back to City Council, the Region and the community at large. It is also a tool to show progress of delivery and implementation of the action items.
The Report Card uses a colour and shape-coded system as follows:

- **Completed**
- **In progress**
- **Behind target**

**Monitoring**

On an annual basis, the City’s Age-Friendly Coordinator will initiate that City staff review each of the action items and score their progress. If there are Action Items that are not being completed according to the Plan, City staff will include in the staff report methods for re-assigning and/or completing the action items to meet the requirements of the Plan. This will include follow-up measures to ensure that action items stay on track. If the reporting process uncovers deficiencies with the Plan implementation, the Coordinator will provide an update to Council to discuss the deficiencies and recommend measures for improvement going forward.

**Quick Wins**

Immediate progress on the short term action items will build trust and momentum for the Age-Friendly Strategy and Action Plan and will act as a catalyst for the championing and implementation of the Plan in the long run.
### OUTDOOR SPACES AND BUILDINGS

<table>
<thead>
<tr>
<th>ACTION ITEM</th>
<th>TERM (S/M/L)</th>
<th>KEY PERFORMANCE INDICATOR</th>
<th>ACTION LEAD / POTENTIAL PARTNER</th>
<th>PROGRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 - Seek opportunities to provide more outdoor seating at transit stops and on streets, particularly on Queen Street, Main Street, Rosepav Avenue; in parks and along trails: behind Shoppers World, Norton Place Park, White Spruce Park, Kawanis Park, along the Etobicoke Creek Trail (especially between Bovard and south of Vodden), North of Williams Park and on Centre, Terry Fox School, Sacred Heart and Lagerquist ball diamonds, Loafers Park, Donald M Gordon Chinguacousy Park; and along Highway 10.</td>
<td>S + M</td>
<td>Number of new benches installed</td>
<td>AFAC</td>
<td>[ ] [ ]</td>
</tr>
<tr>
<td>1.2 - Develop a Bench/Outdoor Seating Area Dedication Program to increase the number of benches and/or outdoor seating areas in City-owned facilities, City-owned parks, trails and sidewalks. Explore funding opportunities for implementation.</td>
<td>M</td>
<td>Number of new benches installed</td>
<td>LC</td>
<td>[ ] [ ]</td>
</tr>
</tbody>
</table>

**Legend**

- **S** = Short Term (1-2 years)
- **M** = Medium Term (3-5 years)
- **L** = Long Term (5+ years)
- **□** = Completed
- **[ ]** = In progress
- **△** = Behind target
- **ROP** = Region of Peel
- **PP** = Policy Planning
- **PPD** = Parks Planning and Development
- **CD** = Communications Department
- **PW** = Public Works
- **UD** = Urban Design
- **ED** = Economic Development
- **TP** = Transportation Planning
- **BT** = Brampton Transit
- **LC** = Local Community
- **AFAC** = Age-Friendly Advisory Committee
6- Next Steps

Throughout the preparation of the Brampton Age-Friendly Strategy and Action Plan, residents of Brampton were invited to view the city and its potential from an age-friendly perspective. Residents identified a wide range of existing age-friendly assets, but also numerous opportunities for improvement. The Plan responds to these opportunities and sets out a road map for addressing them.

For the vision articulated in this Plan to become a reality, municipal departments, businesses, institutions, community organizations and residents in Brampton must commit to seeing and addressing issues through an age-friendly lens. Working together to implement the actions recommended in this Plan will address the community’s main age-friendly priorities and respond to the current challenges. Everyone in Brampton has a role to play in making the city a great place to live, work, play and learn for people of all abilities, at every stage of life.
Joining the Global Age-Friendly Cities Initiative

The City has been a participating member of the World Health Organization’s (WHO) global network of age-friendly cities since early 2017. As a member of the network, the City has access to resources and support to improve its age-friendliness to respond to the growing needs of local seniors, youth, and the community at large. With the completion of this Plan, the City is well positioned to apply formally to the WHO and obtain an age-friendly community designation. The City’s desire to obtain this designation demonstrates that the City has heard from its diverse and multi-cultural community through the preparation of the Plan, its commitment to promote healthy and active aging, and a good quality of life for all residents of all ages.

More information on the application process is available at https://extranet.who.int/agefriendlyworld/membership/.
Figure 6: Brampton Is... Age-Friendly
7- Footnote References

2. Peel Region 2016 Census Bulletin Population and Dwelling Counts, Feb 2017
3. ROPA 27 Staff Report
Update: Proposed Brampton Youth Council 2019 & Youth Mentorship Program

Presentation to Age-Friendly Committee (Policy Planning)
April 30, 2019
What’s been done to date:

- 2016 Youth Survey conducted over a 4 week period by YouthfulCities – June 2016
- Council Motion that the Age-Friendly Committee review and recommend a model for a Brampton Youth Council and further recommend any supporting amendments to the Terms of Reference and work with staff to explore ways to engage and empower youth – Jan 2019
What’s been done to date:

- Brainstorming Session with Age-Friendly Committee – February 26, 2019
- Briefing note to Council – March 19, 2019
What is the City currently doing to engage youth?

- City Tours for Grade 5 & older
- Youth Symposium
- National Youth Week (May 1-7) – annually
- Volunteer Opportunities (Corporate wide)
- Youth Ambassadors (2018)
- Park Hero Program (Public Works)
What is the City currently doing to engage youth?

- Community Forest Outdoor Classroom (Public Works)
- Tree Planting (Public Works)
- Take Our Kids to Work (Human Resources)
- Make your Pitch (Brampton Entrepreneur Centre)
What is the City currently doing to engage youth?

- Federal Grant Program (summer employment)
- Student Ambassador Program (Transit)
- Citizen-based Committees (Environment, Cycling, Safety & Advisory, Peel Police etc.)
- Youth Night, HUB, Drop-In Programs (Rec)
What is the City currently doing to engage youth?

- Brampton Library Teen Leadership Community
- The SHAKE it UP! Student Shakespeare Festival
- In-school Workshops (EDO)
- Unboxed (EDO) – connects with young people every Tuesday in the summer to try something new
Brainstorming Session Highlights
Age-Friendly Committee Meeting
February 26, 2019

- **Key outcomes of Youth Council**: representation at Council; engagement (decision making process); key deliverables; age group (two distinct groups (14-19) (20-29); education; function as a separate committee from Age-Friendly Committee?
Brainstorming Session Highlights
Age-Friendly Committee Meeting
February 26, 2019

Key topics: engagement/participation; inclusion; affordability (housing/transportation); sport engagement; transportation; building relationships with existing post secondary institutions; improve City programs/services; use WHO’s (World Health Organization) 8 domains; social media; support youth issues/matters; TED Talks
Brainstorming Session Highlights

Age-Friendly Committee Meeting
February 26, 2019

- Brampton Youth Council Terms of Reference circulated with the agenda package – accepted (no comments received)
2016 Youth Survey Results

- 900 Brampton Youth participated
- **Main themes:** Affordability; Entertainment; Employment; Transit; Safety

**ABOUT AFFORDABILITY**

Brampton is getting very expensive to live in as a young adult. Prices keep increasing but the quality isn’t. For example, the bus fares keep increasing yet there doesn’t seem to be much improvement on how the buses run...A lot of young people want to leave Brampton because it’s not worth staying here.

*Female, 22*
2016 Youth Survey Results

- Communication: 78% preferred City messaging via social media; 38% preferred email communication

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ABOUT EMPLOYMENT

...I have high net worth in-demand tech skills for which there are shortages. However, my skills are not in demand in Brampton. This is because this city lacks the sort of high-tech industry that will be needed in order to thrive tomorrow... I want you to diversify this economy and create the conditions necessary so that Brampton doesn’t remain a one-trick economic pony.

Male, 27
2016 Youth Survey Results

How Youth Feel About Brampton

Q43. Do you think your municipal government listens to youth as it plans the future of your city?

Q44. Would you like to participate in meetings and discussions about your city’s future?
2016 Youth Survey Results

CONCLUSION & AREAS OF FOCUS

- Employment
- Pride
- Affordability
- Transit
Potential Partnership for Youth Engagement

How it Works:

Step 1: Choose a city and a theme based on an urgent need in that city.

Step 2: Recruit 30 diverse urban influencers ages 15-29 in that city.

Step 3: Take youth through the process of understanding the current reality in their city and co-create ideas for those issues.

Step 4: Launch solutions with local partners.
Vision: More youthful cities globally

Purpose: To help cities and their youth create a strong youthful infrastructure and adopt a vibrant youthful attitude

Benefits: Youthful cities have stronger economies, better job opportunities, more entrepreneurship, attractive to a younger labour force
YOUTHFUL CITIES, 2018 CANADIAN INDEX

Youthful cities are attractive to a young labour force (15-29 years) and youthful innovators. The youthfulness of a city is determined by data collected on 121 indicators, which reflect 20 attributes in three categories.

WORK

Affordability  Financial services  Education  Employment  Entrepreneurship

LIVE

Civic engagement  Digital access  Diversity  Environment  Health  Safety  Transit

PLAY

Travel  Sports  Music  Film  Food and nightlife  Public space  Fashion  Creative arts

Source: Globe & Mail – Toronto tops list of Canada’s most youth-friendly cities (Tavia Grant – May 9, 2019)
It seems every day, a new headline comes out stating the obvious - housing in Toronto is in crisis. Rents have skyrocketed in the past 20 years and those who grew up in the city and those who have moved here for better prospects are having a hard time to remain. But there is more to the housing crisis than just affordability. Transportation, politics, settlement, economics, policing, immigration, and land use systems all intersect with housing to create challenges to house all of Toronto’s population. How can we look beyond the paralyzing affordability crisis to see housing as a point in an urban network that connects to many others? Our 30Lab is bringing together a cohort of 35 amazing youth in the city to unpack housing affordability and create new innovations.
About the 30Lab

In Toronto, Future City Builders will engage 35 youth (18-29 years old) to develop work-ready skills while improving their city. Modelled on YouthfulCities’ 30Lab program, Future City Builders brings together 35 youth in Toronto to create and launch innovative ideas on the housing system. Using design thinking and youthful thinking, participants will emerge from the program with a skillset ready to support their careers. The 30Lab is a pop-up and do tank composed of four workshops and a final public launch event. We finish with a final community event night, where our 30Lab cohort will pitch their ideas to win $5000 seed funding! The Toronto 30Lab will run on the following dates:

- Tuesday, April 2, 2019 (evening)
- Tuesday, April 16, 2019 (full day)
- Tuesday, April 23, 2019 (full day)
- Tuesday, May 7, 2019 (full day)
- Thursday, May 23, 2019 (evening)

Future City Builders is presented in partnership by YouthfulCities and Evergreen, championed by RBC Future Launch. The Future City Builder program is an initiative of Future Cities Canada, a national collaborative platform accelerating innovation to transform cities.
Staff Recommendations:

- Establish a Youth Council Committee separate from the Age-Friendly Committee
- Two distinct youth groups (14-19 years of age (high school) – Youth Council) (19-29 years of age – Youth Advisory Board)
- Develop a clear framework for engaging youth in the City’s future
Staff Recommendations:

- Each youth group will set-up a list of priorities for every new Council Term
- The City will explore opportunities for Mentorship Programs or other similar initiatives to engage youth
Next Steps:

- Recommendation report to Council – June 2019
- Update to Age-Friendly Committee
- Benchmarking underway (to examine best practices)
- Coordinate with internal staff/departments to determine staff resources and ownership of the Youth Council and the Youth Advisory Board
Next Steps:

- Apply a youth lens to City initiatives (i.e. 2040 Vision, Official Plan, etc.)
- Future discussion with Brampton’s Youth Council/Youth Advisory Board to relaunch partnership with the Youthful Cities organization
- Youth engagement event proposed in late Fall 2019
I.C.O.N.I.C

“A space designed for youth creativity”

ICONIC
In Collaboration of New Ideas Canada
A Space Designed for Youth Creativity

I.C.O.N.I.C stands for In Collaboration Of New Ideas Canada and is an informal organization started by Anoushka Aurora, and developed with the support of like-minded youth, Ren Guidolin, Jamaal Blackwood, Ashman Khroad and Felix Nyarko. With the goal or supporting youth innovation and promoting entrepreneurship in a variety of categories, the ICONIC team has launched a petition to open city-funded youth innovation hubs across Brampton. Alongside these efforts, the team is also hosting a variety of youth creativity and educational workshops.

Youth in our community feel that there is a lack of equity when it comes to resources and funding allocated towards our use.

There are over 120,000 youth between the ages of 15-29 in Wards 7&8 and 9&10. These are the number of under-serviced youth in our small part of Brampton. Most of these young people come from families like yours. Stable, steady and mid to high income. They are forgotten. Youth in these types of families are typically high achievers and with this comes anxiety, confusion, and depression. Most of us know of someone in our school that committed suicide or committed a minor crime, all from good homes and good parental support. Schools are expecting youth to make a decision about their future in grade 8, and streaming them in Grade 9. They offer little or no social activities to encourage open and challenging thinking. A mistake for the youth of today, where many must learn to become more competitive, more creative and more able to handle challenges. Those young people who finish a post-secondary education with hours of civic engagement or self-employment experience are likely to find employment after they finish school because they have learned how to create and use their network, have the necessary.

We are here to ask you to help us get the same rights you have here in Brampton. We are asking that you support our cause by talking to our government and asking them to support our initiative. We hope to get a facility in Wards 9 & 10 and another in Wards 7 & 8. The government has budgeted funds towards services for our seniors but have no plans or funds to have services for the youth in our community. We are asking that you support the youth in our community and give them the opportunity to succeed. We are not looking for a place for young people to “hang out” at. We are asking for something more than
Additional Material - Re item 4.1-1

that. Our dream is to have an Incubator Youth Hub at every corner of Brampton starting in Wards 9&10 and Wards 7&8.

OUR PETITION:

“They say WE have a VOICE! They say WE MATTER and that they CARE about our OPINIONS. At every election year, we hear the same thing, “we are here to work for you, to listen to you, to help you succeed, to keep you safe”. So Listen! We struggle and we feel no sense of belonging in this city. You created recreation centers designed for families and seniors and we are the after-thought. s. We need a place to belong, a place to meet new people, have tables and internet connections to do our homework in. Libraries are always full and don’t allow us to study without loud noises. We need services for us, to find us, so we know where to get help. We need creative spaces that we can talk about important topics, have an Open-Mic night, display our works of arts, mix some beats or work our grassroots non-profit or for-profit business at. We need a professional kitchen for those who want to start a small food or confectionery business.. you made the rules but give us a place to follow it. Give us an area where we can have a community kitchen so we can (if we want) offer breakfast or lunch or dinner service to our community, or a place to hold holistic and health seminars (a place to learn to cope and distress) Give us a place to shine, What do we want? We want to start with Springdale library rooms/river stone and then a similarly designed place at Sandalwood /Torbram. We are asking the city to give this to us, along with a budget to staff the facility for as long as it is being utilized by the youth in our community. We want funding for programming for at least 5 years. We want all the services to be exclusive to youth 15-29 years old. You said you wanted to reach us, to get our votes... Here we are, will you listen to our voices? Please sign the petition to help support our vision. Welcome to the ICONIC team, we are not only fighting for a hub but for general equity and growth within our community towards youth."

Follow us on Instagram @iconicyouthhub

Thank you