Tuesday, March 26, 2019
Regular Meeting – 7:00 p.m.
Training Room WT-2A – 2nd Floor – West Tower

Members

Council: City Councillor Doug Whillans – Wards 2 and 6
City Councillor Jeff Bowman – Wards 3 and 4
City Councillor Charmaine Williams – Wards 7 and 8

Seniors: Shabnam (Shey) Chhibber
Ron Feniak
Frank Lodhar

Youth: Riyadh Baksh

Agencies: Vidhi Bhatt, Brampton Multicultural Youth Council
Jayne Culbert, Manager, Peel Elder Abuse Prevention Network
Sandra Fitzpatrick, Manager, Region of Peel Public Health
Peter Howarth (CARP)
Jennifer Turner, United Way of Peel
Myrna Adams, Brampton Seniors Council
Bob Pesant, Member, Inclusion and Equity Committee
Jennifer McLaughlin, Manager, Region of Peel Housing
Alexa Roggeveen, Sheridan College, Social Service Worker, Gerontology
Azhar Ali, Sheridan College, Student Union

For inquiries about this agenda, or to make arrangements for accessibility accommodations for persons attending (some advance notice may be required), please contact:
Chandra Urquhart, Legislative Coordinator, Telephone (905) 874-2114, TTY (905) 874-2130

Note: Meeting information is also available in alternate formats, upon request.

Note: Any difficulty accessing meeting rooms, buildings, elevators, etc. please contact security at 905-874-2111
1. **Approval of Agenda**

2. **Declarations of Interest Under the Municipal Conflict of Interest Act**

3. **Previous Minutes**

   3.1. **Minutes – Age-Friendly Brampton Advisory Committee – February 26, 2019**

   The minutes are pending consideration by Planning and Development Committee on March 25, 2019 and approval by Council on March 27, 2019.

   The minutes are provided for information.

4. **Delegations/Presentations**

   4.1. Presentation by Sabrina Coletti, Manager, Planning, WSP, re: **Age-Friendly Strategy**

5. **Reports / Updates**

6. **Other/New Business/Information Items**

   6.1. Report from D. Balasal, Policy Planner, Planning and Development Services, re: **Development of Brampton’s Age-Friendly Strategy – City Wide**

   This report is provided for information.

   [Appendix C and D] of the report is available for viewing on the City’s website through the March 25th Planning and Development Committee agenda

7. **Correspondence**

8. **Question Period**
9. **Public Question Period**

15 Minute limit regarding any decision made at this meeting.

10. **Adjournment**

Next meeting date: April 23, 2019 at 7:00 p.m. (date change to be discussed at meeting)
Tuesday, February 26, 2019

Boardroom WT-2C and WT-2D
2nd Floor – West Tower

Members Present:

Council: City Councillor Jeff Bowman – Wards 3 and 4
City Councillor Charmaine Williams – Wards 7 and 8

Seniors: Shabnam (Shey) Chhibber
Ron Feniak
Frank Lodhar

Youth: Riyadh Baksh

Agencies: Vidhi Bhatt, Brampton Multicultural Youth Council
Jayne Culbert, Manager, Peel Elder Abuse Prevention Network
Sandra Fitzpatrick, Manager, Region of Peel Public Health
Peter Howarth, Canadian Association of Retired Persons
Myrna Adams, Brampton Seniors Council
Bob Pesant, Member, Inclusion and Equity Committee
Jennifer McLaughlin, Manager, Region of Peel Housing
Alexa Roggeveen, Sheridan College, Social Service Worker, Gerontology

Members Absent: City Councillor Doug Whillans – Wards 2 and 6 (personal)
Jennifer Turner, United Way of Peel
Joyce Temple-Smith (resigned)
Mansimran Anand (resigned)
Fatima Barron (resigned)
Alisha Deen (resigned)

Staff Present: Bob Bjerke, Director, Policy Planning
Daniella Balasal, Policy Planner
Mirella Palermo, Policy Planner
Chandra Urquhart, Legislative Coordinator
The meeting was called to order at 7:00 p.m. and adjourned at 9:08 p.m.

1. **Approval of Agenda**

AFC001-2019 That the agenda for the Age-Friendly Brampton Advisory Committee Meeting of February 26, 2019, be approved, as amended, to add the following item:

Re: Item 5.2

4.2 Delegation from Paige Fisher and Marilyn Verghis, Directors of Vision Brampton, re: *Brampton Youth Council and Youth Mentorship Program*

Carried

2. **Declarations of Interest Under the Municipal Conflict of Interest Act** – nil

3. **Previous Minutes**

3.1 Minutes – Age-Friendly Advisory Committee – August 21, 2018

The minutes were approved by Council on September 12, 2018. The minutes were provided for Committee’s information.

4. **Delegations/Presentations**

4.1 Delegation from Sylvia Roberts, Brampton resident, re: *Request for two Youth Councils*

Sylvia Roberts, Brampton resident, referenced the staff report, ‘Brampton Youth Council and Mentorship Program’, which indicated that the City was considering establishing a Youth Council comprised of high school youth between the ages of 13 to 19 years. She requested consideration for a second Youth Council ranging from ages 19-29, as major challenges, such as, employment and affordable housing were experienced mostly by youth within that age range.

Committee discussion on the matter included the following comments:
- Acknowledgement that youth between the ages of 19 to 29 are the drivers of economic and employment growth and better engagement of youth is needed
High school youth are the focus at this time as they have access to programs and infrastructure offered through their institutions and are equipped to provide advice on youth related matters.

Clarification that as a component of the Age-Friendly Strategy, input from high school youth is essential to better understand and appreciate the role of youth in achieving the designation of an Age-Friendly City.

Suggestion that staff evaluate the need for a youth council and consider the merits of establishing two youth councils.

In response to the comments from Committee, staff advised that a presentation will be provided later in the meeting that may clarify the issues being discussed regarding the merits of two youth committees.

The following motion was considered:

AFC002-2019 That the delegation from Sylvia Roberts, Brampton resident, to the Age-Friendly Brampton Advisory Committee meeting of February 26, 2019, re: Request for two Youth Councils be received.

Carried

4.2. Delegation request from Paige Fisher and Marilyn Verghis, Directors of Vision Brampton, re: Brampton Youth Council and Youth Mentorship Program

Marilyn Verghis, Brampton Vision, was not present at the meeting.

Paige Fisher, Vision Brampton, stated that the proposal by the City to establish a youth council ranging in ages 13 to 19 years does not address the ‘lived experiences’ of youths aged 20 to 29 years. While Vision Brampton supports the inclusion of high school youth participating in a youth committee, a second youth committee to support and serve the needs of young people ages 20-29 is necessary. The ambitions, aspirations, perspectives and challenges of this age group are varied and different from high school youth.

Committee acknowledged the request for a youth council that will also serve, ‘engage, empower and involve’ youth that are outside of high school age range. Committee explained that the request should be considered as the City moves forward with developing its policies and guidelines towards the achievement of an Age-Friendly designation.

The following motion was considered:
AFC003-2019 That the delegation from Paige Fisher, Director, Vision Brampton, to the Age-Friendly Brampton Advisory Committee meeting of February 26, 2019, re: Brampton Youth Council and Youth Mentorship Program be received.

Carried

5. Reports / Updates

5.1. Verbal updates provided by Daniella Balasal, Policy Planner, Planning and Development Services, re:

- Three public workshops events in fall 2018
- Results of resident survey completed, with support of Brampton Library
- Age Friendly Forum held January 19, 2019
- Interim report completion timeline of February, 2019

Daniela Balasal, Policy Planner, highlighted the events and engagement activities to date with respect to the development of Brampton’s Age-Friendly Strategy which included:

- Focus areas – 8 Domains of an Age-Friendly Strategy
- Visioning workshop
- Community audit
  - Farmers’ Market
  - Brampton Seniors Council
  - CARP Seniors Fair
  - Three public workshops
  - Community survey
- Age-Friendly forum featured:
  - Elected officials including Mayor
  - Keynote speaker
  - World café activity (English and Hindi youth tables)
  - Information booths
- Forum feedback
  - Overall satisfaction
- Developing Brampton Age-Friendly Strategy findings
  - Need for improved services in domains
    - public washrooms, bus stop locations, wider sidewalks
    - more housing options
    - youth volunteer opportunities, more interaction and integration with seniors from different cultural backgrounds
    - availability of information in different languages
    - access to information on City services, personal care and home maintenance
Ms. Balasal outlined the next steps of the process which included presenting a status update report to Planning and Development Committee in March 2019 and the Draft Strategy by the consultant (WSP) to the Brampton Age-Friendly Advisory Committee in March/April 2019. The implementation of the action plan will follow in the summer after the approval of the Strategy by Council in June 2019.

Committee discussion and comments included the following:
- Offering translation services to other cultures as Brampton is diverse and should be inclusive of all communities in its services
- The absence of Members of Council members at Age-Friendly events, such as workshops and forums
- Mechanism to monitor the progress and success of the City’s efforts to develop an Age-Friendly Strategy
- Whether all Members of Council are aware of staff efforts regarding the development of an Age-Friendly Strategy

In response to the comments and issues raised, staff noted the following:
- Decision to offer translation services in four languages was based on the languages that are most dominant in the City, however other languages may be considered in the future
- Information regarding the initiatives, accomplishments and progress of the Age-Friendly Strategy is provided to Council through staff updates, workshops and minutes of the Age-Friendly Committee

Staff further advised that the baseline assessment report by the consultant, WSP, will evaluate and assess the existing services and programs that are currently provided by the City. This report will highlight the best practices and identify the gaps that are needed to achieve the Age-Friendly objectives. The information will be made available to the public once completed.

The following motion was considered:

AFC004-2019 That the presentation and updates by Daniella Balasal, Policy Planner, Planning and Development Services, to the Age-Friendly Brampton Advisory Committee meeting of February 26, 2019, re:
- Three public workshop events in Fall 2018
- Resident survey completed, with support of Brampton Library
- Age Friendly Forum held January 19, 2019
- Interim report completion timeline of February, 2019, be received.

Carried
5.2. Discussion, re: Report – Brampton Youth Council and Mentorship Program

Daniella Balasal, Policy Planner, provided an overview of the subject report, noting that staff was requested to consider establishing a Youth Council and Mentorship Program to support and advance the goals of the Age-Friendly Brampton Advisory Committee. Staff was directed to present the report to this Committee for feedback on the merits of the request.

Ms. Balasal gave a presentation titled, ‘Developing a Youth Council for the City of Brampton’, highlighting the following:

- Average age of Brampton residents is 36.5 years and 1 in 3.6 residents are under 19 years
- The Youth Council’s role will:
  - advise Council on youth related matters such as the future university and arts and culture
  - comprise organizations, and high school students between the ages of 13 to 19 in grades 9 to 12
  - report to Council through the Age-Friendly Brampton Advisory Committee which consists of youth advocacy groups and four youth

Ms. Balasal advised that four questions focused on youth were included for discussion in the presentation. Committee was encouraged to provide comments and offer suggestions on the topics below with respect to the proposal for a Brampton Youth Council. The following comments/questions were expressed:

- Key Outcomes
  - What age group was being considered for the youth council?
  - Whether there will be opportunities for youth to delegate to Council
  - How will the Youth Council support the implementation of the age-friendly strategy?
  - Achieving a youth perspective on current City programs and initiatives
  - The need for mock scenarios that would allow youth to engage in municipal government decision making processes
  - What message the Youth Council will deliver?
  - Youth grow-up which means that a Youth Council will become a ‘revolving door’ of youth

- Other topics to advise City on
  - Affordable housing and transportation
  - How to engage youth in sports and enhancing sport leagues
  - Mobility/Transportation (LRT)
  - Build relationships guided by post-secondary youth to improve City programs and services
  - WHO’s 8 domains should be the framework of the Youth Council and consistent with the Age-Friendly Strategy
• Social causes to explore by Youth Council
  o Matters of significance/emerging issues and trends, such as, pot shops, technology
  o Encouraging awareness through social media – avenues for the City to connect with the community
  o Hosting public speaking events to allow voices of youth to be heard
• Agencies/local events to consider as Youth Council is developed
  o Leverage post-secondary institutions
  o Agencies may include Peel Children’s Aid, Catholic Family Services Indigenous Youth Services
  o Newcomer youth

Committee referenced ‘Appendix 3’ of the staff report which listed several Brampton based youth organizations. It was suggested that some of those organizations should be considered regarding the development of a Youth Council.

Staff acknowledged the feedback from Committee and advised that the information provided will be an essential component to the City’s decision to establish a Youth Council.

The following motion was considered:

AFC005-2019 1. That the report from Daniella Balasal, Policy Planner, Planning and Development Services, to the Age-Friendly Brampton Advisory Committee meeting of February 26, 2019, re: Brampton Youth Council and Mentorship Program, be received; and

2. That the presentation to the Age-Friendly Brampton Advisory Committee meeting of February 26, 2019, re: Developing a Youth Council for the City of Brampton be received.

Carried

6. **Other/New Business/Information Items**

6.1. Update from City Clerk’s Office, re: Resignations from Committee

The City Clerk’s Office advised that the following four members of the Committee will not be participating in future meetings:

- Joyce Temple-Smith
- Mansimrand Anand (Co-Chair)
- Fatima Barron
- Alisha Dean
Committee was also advised that the current Co-Chair will now assume the position of Chair and quorum requirement will be reduced by four members for future meetings, until such time as new members are appointed.

Committee acknowledged the contributions of the members and considered the following motion:

AFC006-2019  1. That the verbal advisory from the City Clerk’s Office staff to the Age-Friendly Brampton Advisory Committee meeting of February 26, 2018, re: Resignations from Committee be received; and,

2. That the following four members be thanked for their contributions to the Age-Friendly Brampton Advisory Committee:
   - Joyce Temple-Smith
   - Mansimrand Anand
   - Fatima Barron
   - Alisha Dean; and,

3. That the current Co-Chair now assume the position of Chair and quorum be reduced by four members for all future meetings, until such time as new members are appointed.

Carried

7. **Correspondence** – nil

8. **Question Period** – nil

9. **Public Question Period** – nil

10. **Adjournment**

Committee discussed a suggestion to consider changing future meetings from the fourth Thursday of the month to the third Thursday. There was consensus to keep the meeting dates as they are and reconsider the request when the new Committee membership is appointed.

The following motion was considered:
AFC007-2019 That the Age-Friendly Brampton Advisory Committee do now adjourn to meet again on March 26, 2019 at 7:00 p.m.

________________________________
Jayne Culbert, Chair
Age-Friendly Strategy

Age-Friendly Committee
March 26, 2019

Presentation by:
Sabrina Coletti, MCIP, RPP
Presentation Overview

• Work Done To Date
• What We Heard
• Community Survey Results
• Age Friendly Forum and World Café
• Forum Evaluation
• Vision Statement
• Goals
• Project Schedule Update
Developing Brampton’s Age-Friendly Strategy – What Has Been Done

• Baseline Assessment Report, September 2018 (available online)

• Contains age-friendly objectives and policies from existing City and external agencies documents

• Results from engagement events held in the summer and Community Audit
What We Heard – Outdoor Spaces and Buildings

- Public washrooms are insufficient in number and not clean.
- Need more outdoor seating.
- Parks are well kept, but public spaces are not clean and looked after.
- Sidewalks are not wide enough, streets are not pedestrian friendly.
- City is designed for cars, not pedestrians.
- Consider colour contrast on outdoor infrastructure, such as trash bins.
- Make streets more walkable and improve safety of pedestrian crossings.
- Provide public washrooms in city parks.
- Provide more benches throughout local streets.
What We Heard – Transportation

- Transit system is frequent and reliable, but lacks routes to seniors centres.
- Not all transit routes have clear and proper connections or connections to other systems, such as GO.
- Community transport system not in place due to good transit system.
- Transit is discounted for seniors, but it should be free.
- Need better transportation options for students.
- Taxi cabs are expensive and not accessible. There is an interest in considering Uber or other ride share options.
- Bus shelters are not clean.
- Provide more Downtown parking spaces both on-street and in parking garages.
- Improve snow and ice removal services on sidewalks and roadways.
What We Heard – Housing

- Housing and home modifications are not affordable.
- There are too few smaller units.
- Affordable housing wait lists are very long and favour families.
- Need more diverse housing options. There is too much of the same within the City.
- There is a misconception that South Asian seniors want to live in multi-generational housing. In many cases, they do not have a choice due to lack of access, cost and long waiting lists.
- Housing is not located near amenities, leading to social isolation and a loss of independence.
What We Heard – Social Participation

• Social activities and events are generally affordable, but they should be free for Seniors.
• Social opportunities for seniors are centralized at Flower City, but there are a lack of seniors centres across the whole of the City (east side in particular).
• Community centres are not programmed in a manner that is friendly for seniors. For instance, seniors are displaced in the summer due to camps.
• Make better use of community centres, libraries and places of worship for social events.
• Newcomers deal with a language barrier and may not be aware of programs.
What We Heard – Social Participation

- Older adults from the South Asian community are not included in social events and tend to keep to themselves.
- Create programs for seniors to connect and interact with youth. (e.g. Reading in libraries/schools, technology mentoring).
- Provide volunteering options for community events (e.g. events at Ching Park, Gage Park, or Rose Theatre).
- Identify high concentrations of senior populations and plan facilities and activity locations accordingly.
- Provide more opportunities for people with similar hobbies and interests to get together.
What We Heard – Respect and Social Inclusion

- Brampton is very diverse, but that isn’t represented in media.
- All communications should be translated into dominant languages in the City.
- Find ways to integrate seniors from different cultural backgrounds.
- There are no opportunities for older adults to interact with students or to impart their knowledge and experience to the younger generation.
- Consultation tends to favour seniors and not students. We must find a way to engage younger generations in a manner that matters to them.
- Media portrays old people as vulnerable. The City should try to break this stereotype with age-friendly media and communications.
- Preferred languages among workshop participants: English (54%), Punjabi (27%), and Hindi (8%).
What We Heard – Civic Participation and Employment

• The City offers many volunteer opportunities, but very few employment opportunities to seniors.
• There is little training for entrepreneurship.
• The City lacks training for seniors so that they can re-enter the job market.
• Social media should be leveraged to connect people to the City and to each other.
• Many seniors live in poverty and outreach for employment, such as part-time, is required.
• 57% of workshop attendees would like part time employment and/or work with the City of Brampton.
What We Heard – Communication and Information

• It is hard to find information within the City.
• The City’s website is complicated and hard to navigate.
• Brampton Guardian alone is insufficient as a local paper. The City should make better use of ethnic papers to communicate.
• City lacks large print materials.
• Need more computers and wi-fi options at local libraries so that people without access to the internet can stay connected.
• Seniors use the internet – don’t fall for stereotypes.
• Preferred methods of communication: newsletters in the mail (30 percent); the City’s website (19 percent); and social media (17 percent).
• Participants indicated that the Guardian, Bramptonist, the Parvasi Newspaper should have information regarding activities, and volunteer or job opportunities.
What We Heard – Community Support and Health Services

• Many seniors have to travel outside Brampton for health care.
• Long waiting lists for personal care and home support services.
• The City lacks sufficient hospitals and urgent care clinics.
• There are insufficient home care or residential care facilities.
• Supports to assist with the cost of health care (e.g. dental, medications, hearing) are not easy to find and not generally accessible.
• 62% of workshop attendees do not think community support and health services are easy to find or offer services that understand their needs.
Brampton’s Age-Friendly Strategy – Community Survey Results

• The community survey was a key engagement opportunity and sought to obtain information from residents on how well the City was meeting the needs of residents of all ages.
• It was launched online for a three-week period in December 2018.
• Paper copies of the survey were also made available at City Hall, libraries, and recreation centres.
• Approximately 360 surveys were completed (343 online and hard copy plus 19 non-English surveys).
Respondent Profile

- 68% female
- 54% 55 years of age or older
- 79% own their current home
- 58% live with their partner/spouse; 23% live with extended family; 21% live alone
- 41% are retired; 34% are employed full-time; 12% are employed part-time; 9% are unemployed; 7% are students
- English predominates, followed by Hindi, Punjabi, Bengali, Tamil
- Respondents came from various areas in the City based on their postal codes
Brampton’s Age-Friendly Strategy – Community Survey Results

Outdoor Spaces, Buildings, Transportation, Housing

• 30-40% were satisfied with public washrooms and the location of crosswalks
• 20-30% were satisfied with ramps and elevators and the availability of public benches
• 86% use a car, 61% walk, 36% use transit and 22% walk
• 34% don’t use rental housing and 25% are very unsatisfied with the affordability of rental and senior-specific housing
• 24% never plan on moving, 5% plan to stay for less than a year and 36% plan to stay in their home for another 5 to 10 years
• 28% will move to something more affordable/desirable, while 24% desire something more accessible with less space
Social Participation, Respect, Social Inclusion

- 68% think there are enough interesting public spaces in the community
- 75% attend activities at libraries and recreation centres
- Almost 60% attend Farmers’ markets and 54% attend places of worship
- 68% felt like had an adequate support system (family, friends, etc.) and 31% felt that there were not enough social services for seniors
- 32% felt that there were not enough services for families
- 35% felt that there were not enough services for youth
Civic Participation, Employment, Communication

- 55% feel somewhat informed about local issues
- 52% do not volunteer, 11% regularly volunteer, while 12% occasionally volunteer at a library, place of worship, schools, Knightsbridge, food bank, retirement home, theatre, Flower City Seniors Centre, etc.
- 66% indicated that direct email was the best way for the City to communicate with them
- 92% have access to the Internet at home, while 40% use public Wi-Fi and the library
Community and Health Services

- Over the last 12 months, 39% have suffered with anxiety/stress, 24% have suffered from loneliness, followed by 23% depression, 90% have visited a family doctor, 43% used a walk-in clinic, 28% have used an emergency room.
- Brampton’s future and what community elements are important for the City to invest in.
  - Physical health services – 77%
  - Mental health services – 76%
  - Affordable housing – 72%
  - Employment and volunteer programs – 64%
  - Accessible public space – 63%
  - Arts and recreation programs – 58%
  - Inclusive social events – 55%
Age-Friendly Services

• What services, programs and information would help a senior with daily life in Brampton:
  - Predominant responses included another seniors centre, additional indoor and outdoor activities, access and information to home maintenance (e.g. snow clearing, lawn maintenance, repairs), and in-home health care services.

• What services, programs and information would help families with daily life in Brampton:
  - Common responses were affordable community and recreational activities, including weekend and afterschool activities, and child care.
Brampton’s Age-Friendly Strategy – Age-Friendly Forum

• The City’s first-ever Age-Friendly Forum was held on Saturday, January 19, 2019 at the Flower City Seniors Centre. This public event had two major objectives:
  – To provide an opportunity for seniors, families and youth to learn more about age-friendly communities and the services offered by City departments and organizations; and
  – To help the Project Team gain insight into the needs to be addressed in the Age-Friendly Strategy, through the World Café activity.
Brampton’s Age-Friendly Strategy – Age-Friendly Forum

• The Forum included a World Café, which is an engagement technique to obtain many ideas on a wide range of topics.

• For this project, there were eight (8) World Café tables that covered specific questions under each community dimension.
Brampton’s Age-Friendly Strategy – Age-Friendly Forum

The City also distributed an Evaluation Form at the event which was completed by approximately 100 Forum participants. The key highlights from those results were the following:

- Majority of respondents agreed that the Forum helped them better understand services provided by the City and understand the word ‘age-friendly’.
- The top three topics (from the 8 community dimensions) that people want to hear more about is Housing, Transportation and Community Support and Health Services.
- People were also interested in Social Participation and Respect/Social Inclusion. Many want to be involved and contribute to their community, but they do not know how.
Brampton will be an age-friendly community that works with local, regional and provincial partners to offer accessible public spaces and transportation, affordable housing, diverse and inclusive social events, equitable job opportunities, and physical and mental health supports that are well-coordinated to meet the needs of all ages and abilities.
Brampton’s Age-Friendly Strategy – Goals

The goals for the City to strive for in becoming an Age-Friendly City are as follows:

1. Include residents of all ages and cultural backgrounds in City initiatives and events.
2. Provide affordable and accessible housing, along with a range of housing types to meet the needs of existing and future Brampton residents.
3. The City of Brampton, organizations and service providers will effectively communicate information using a variety of methods.
4. Maintain existing and develop new partnerships with community organizations, businesses, governments, and community partners such as educational institutions (e.g. local elementary schools, high schools, and post-secondary institutions).
5. The City will continue to work with the Region of Peel, and other transportation authorities to assess and improve routes, connections and transit stops as the City grows.
6. Provide access to a safe, accessible, affordable and efficient transportation system to meet daily needs of residents and to encourage participation in community activities.
Brampton’s Age-Friendly Strategy – Goals

The goals for the City to strive for in becoming an Age-Friendly City are as follows:

7. Youth will be recognized and supported in the community through opportunities for social interaction, civic engagement, volunteering and employment.
8. Multi-generational opportunities will be created in the community.
9. Develop vibrant mosaic centres with a variety of employment opportunities for all ages.
10. Apply an age-friendly lens to City initiatives.
11. Design complete and compact neighbourhoods, parks, and streets that create organic opportunities for social interaction, interconnectivity through the provision of accessible linkages (eg. trails, sidewalks) to a variety of land uses.
12. Develop programming for the use of municipal facilities and outdoor spaces for cultural purposes through local cultural and religious groups and community organizations.
Developing Brampton’s Age-Friendly Strategy – Project Schedule

- **Project Kick-Off Working Group Meeting**: JULY 2018
- **Prepare Baseline Assessment Report**: AUGUST 2018
- **Visioning Workshop & Community Accessibility Audit**: AUGUST 2018
- **Community Engagement Events & Age-Friendly Forum**: SEPTEMBER 2018 – JANUARY 2019
- **Prepare Draft & Final Age-Friendly Strategy**: FEBRUARY – JUNE 2019

*WE ARE HERE Working Group February 2019*
Thank you

For more information on the Project, please contact:

Daniella Balasal, Policy Planner III
Planning & Development Services, City of Brampton
daniella.balasal@brampton.ca

Visit our website at www.brampton.ca/agefriendly
or call 905-874-2054 to learn more.
Date: 2019-03-01

Subject: Status Update - Development of Brampton’s Age-Friendly Strategy

Contact: Daniella Balasal, Policy Planner, Planning & Development Services, 905-874-2061, Daniella.Balasal@brampton.ca

Recommendations:

1. That the report from Daniella Balasal, Policy Planner, Planning & Development Services, dated March 1, 2019, to the Planning & Development Services Committee Meeting of March 25, 2019, re: Status Update – Development of Brampton’s Age-Friendly Strategy – City Wide (File J. BD. AFBS), be received;

2. That, per the process requirements of obtaining the World Health Organization’s Age-Friendly Cities designation, staff update its age-friendly status as it relates to Brampton’s Age-Friendly Baseline Assessment Report; and,

3. That Council direct staff to continue the advancement of Brampton’s Age-Friendly Strategy and Action Plan.

Overview:

- The purpose of this report is to provide an update to Council regarding the status of Brampton’s age-friendly project, including the development of a comprehensive city-wide Age-Friendly Strategy and Action Plan.

- In accordance with the World Health Organization’s age-friendly checklist and focus areas, a Baseline Assessment has now been completed which identifies existing service and delivery gaps across Brampton.

- A Community Engagement & Findings Report has also been completed which presents the findings of public and stakeholder feedback received as part of the engagement phase of Brampton’s age-friendly initiative.

- The City has now satisfied the first two steps in obtaining the World Health Organization’s Age-Friendly Cities designation.
It is anticipated that the final Age-Friendly Strategy and Action Plan will be presented to Council at the end of Q2 2019 for endorsement, followed by implementation and monitoring.

Background:

The City of Brampton is a rapidly growing and diverse municipality. The City has a relatively young population, however, is also experiencing significant growth among its older adult population. Approximately 1 in 3.6 residents are 19 years or younger, while 22% of the City’s population are 55 years and older (2016 Census, Statistics Canada).

Given shifting demographic trends, the City is positioning itself to respond to the needs of its residents as it relates to community and social matters. Brampton is currently developing an Age-Friendly Strategy and Action Plan to improve its level of age-friendliness, including enhancing opportunities for all residents to “age-in-place”.

In November 2016, Council directed staff to undertake the development of a city-wide age-friendly strategy, and endorsed a Terms of Reference for an Age-Friendly Brampton Advisory Committee, along with a proposed project work plan. Refer to Appendix A: Resolution P&IS293-2016.

To support its efforts, the City has retained the consulting services of WSP to lead the development of a comprehensive strategy and associated action plan, which enables the City to achieve the World Health Organization’s (WHO’s) Age-Friendly Communities designation. A technical staff working team has also been formed to guide the implementation of the project work plan and associated project activities.

Provided below is a summary of the work completed to date in support of the development of Brampton’s age-friendly strategy:

Age-Friendly Brampton Advisory Committee

The City’s Age-Friendly Brampton Advisory Committee (AFBAC) was formed in September 2017. It is a citizen-based committee of council. Per the terms of reference, the committee meets approximately 6 times a year, with membership consisting of 3 youth and 3 senior residents (currently 4 each), community agencies, and 2-4 members of Council.

Public and Stakeholder Engagement

Extensive public and stakeholder engagement has occurred to support the development of Brampton’s age-friendly strategy. A community age-friendly survey was administered.
over a 3-week period, resulting in responses from approximately 350 residents. In addition, a city-wide age-friendly forum, along with 3 public workshops, a visioning session, and 2 focus groups were conducted to collect input from community members. For a full chronology of Brampton’s age-friendly engagement events, refer to Appendix B (Summary of Age-Friendly Engagement Events).

Baseline Assessment and Community Engagement & Finding Report

A baseline assessment was completed by WSP that includes an assessment of existing services and programs offered by the City, along with a scan of the City’s existing policy framework in order to identify gaps as it relates to age-friendly objectives. The assessment incorporates the 8 domains of an age-friendly community that have been determined by the WHO. Refer to Appendix C.

A Community Engagement and Findings Report has also been prepared which includes a summary and analysis of the public and stakeholder feedback received as part of the project’s engagement work. Refer to Appendix D.

Current Situation:

The World Health Organization (WHO) has requirements for local, regional, or sub-national governments seeking to obtain its Age-Friendly Cities designation. The City of Brampton has been a member of the WHO’s global network of age-friendly communities since January 2017, however, it must satisfy 4 steps to the WHO designation process, including the development of a mechanism for involving residents in decision making, along with the completion of a baseline assessment, 3-year action plan, and identification of indicators to monitor progress of the plan’s implementation.

Provided below is an overview of the City’s achievement of the four stages to obtaining the age-friendly city designation:

Step 1 - Establishment of mechanisms to involve older people throughout the Age-Friendly Cities and Communities Cycle

To date, the City’s Age-Friendly Brampton Advisory Committee has participated in the formulation of core goals and objectives that service as the basis of the City’s final age-friendly strategy. Committee members have also provided input during engagement activities undertaken as part of the strategy’s development including a community survey and stakeholder workshops.
Step 2- Development of a baseline assessment of the age-friendliness of the city that considers each of the eight domains identified in WHO Age-Friendly Cities Guide

Brampton’s baseline assessment report prepared by WSP was completed in 2018 and includes an assessment of existing community services and supports against the WHO’s age-friendly checklist. The assessment was undertaken in collaboration with community agencies, such as the Region of Peel, City staff from various departments, and members of the Age-Friendly Brampton Advisory Committee. Refer to Appendix C.

In addition, an interim project report, entitled, “Community Engagement & Findings Report”, was finalized in March 2019, and includes a summary and analysis of findings from various engagement activities. Refer to Appendix D.

Step 3 – Development of a 3-year city-wide action plan based on findings of assessment

Brampton’s age-friendly strategy is nearing completion. It is anticipated that the final document and action plan will be presented to Council in June to commemorate Seniors’ Month within the Province of Ontario, per the project schedule and work plan. Once adopted, the action plan will need to be evaluated by the City to determine short and long-term implementation goals.

Step 4- Identification of indicators to monitor the progress against the plan

Upon Council’s approval, the City’s Age-Friendly Strategy and Action Plan will be completed by Q2 2019, at which time evaluation and monitoring tools will be identified and utilized to measure the achievement and effectiveness of the strategy’s goals and action items.

Corporate Implications:

The implementation of the City’s Age-Friendly Strategy and Action Plan will align with other strategic corporate initiatives relating to the 8 age-friendly focus areas, such as the City’s Economic Development Master Plan, Transportation Master Plan, Cultural Master Plan, Parks and Recreation Master Plan, and 2040 Vision.

Financial Implications:

No financial implications have been identified at this time.

Other Implications:

There are no other implications at this time.
Strategic Plan:

This report achieves the Strategic Plan priority of Smart Growth by supporting the enhancement of opportunities for residents to “age-in-place” through improvements to service delivery and community planning considerations.

Living the Mosaic – 2040 Vision:

Brampton’s age-friendly initiative supports Action #5-1 Social Development of the 2040 Vision by supporting the formation of a social development framework that supports the needs of residents through all phases of life.

Conclusion:

Through the approval of this report, it is recommended that Council continue its commitment to improving its age-friendliness, including directing staff to report back with a final Age-Friendly Strategy and Action Plan for endorsement thereby satisfying 3 of 4 steps in the WHO’s Age-Friendly Cities designation process.

Approved by:  
Pam Cooper, MCIP, RPP  
Manager, Land Use Policy  
Planning & Development Services

Approved by:  
Bob Bjerke, MCIP, RPP  
Director, Policy Planning  
Planning & Development Services

Attachments:

Appendix A:  Resolution P&IS293-2016  
Appendix B:  Summary of Age-Friendly Engagement Events  
Appendix C:  Baseline Assessment Report, September 2018  
Appendix D:  Community Engagement & Findings Report, March 2019

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