Tuesday, August 9, 2016

Members Present: Glenda Coupland (Chair)
Karyn Pelkie
Mary Pettingill
Raymond Shaver
Therese Anne Sidler
Franco Spadafora
City Councillor Pat Fortini - Wards 7 and 8

Members Present: Frank Raymond (Vice-Chair) (regrets)
Harvinder Bajwa (regrets)
Harpreet Bhons (regrets)
Vicki Faulkner (regrets)
Sherri Hopkins (regrets)

Staff Present: Corporate Services Department:
Peter Fay, City Clerk
Wendi Hunter, Manager, Administrative Services and Elections
Wendy Goss, Accessibility Coordinator
Nikolai Belyntsev, Supervisor, Enforcement and By-law Services
Roberta Van Belkom, Enforcement Officer
Chandra Urquhart, Legislative Coordinator
The meeting was called to order at 6:37 p.m. and adjourned at 7:29 p.m.

1. **Approval of Agenda**

   AAC019-2016   That the agenda for the Accessibility Advisory Committee Meeting of August 9, 2016, be approved as printed and circulated.

   **Carried**

2. **Declarations of Interest under the Municipal Conflict of Interest Act**

3. **Minutes**

3.1. **Minutes - Accessibility Advisory Committee - June 14, 2016**

   The minutes of the Accessibility Advisory Committee Meeting of June 14, 2016, will be approved by Council on September 14, 2016. The minutes are provided for Committee’s information.

4. **Presentations/Delegations**

5. **Municipal Accessibility Plan Priorities**

6. **Other/New Business**

7. **Correspondence**

8. **William Osler Health Centre Accessibility Advisory Committee**

9. **Information Items**
9.1. Report from Jane Iacobucci, Manager, Council and Administrative Services, re: Administrative Monetary Penalty System (AMPS) – Program Enhancements Resulting from Ontario Regulation 149/15 (File: Bl.x)

Peter Fay, City Clerk, provided an overview of the subject report. He highlighted the changes to the AMPS program and accessible parking infractions guidelines:

- In accordance with Ontario Regulation 149/15, accessible parking infractions are now subject to the AMPS program
- Previous regulation included a monetary cap of $100 on parking violations under AMPS and did not include accessible parking infractions
- Amendments to the City’s Traffic By-law and Administrative Penalty By-law are required to effect the changes
- Administrative penalty reduction/cancellation guidelines
- Parking penalty infractions and exemptions
- Non-exemptions for parking penalty notices with a valid accessible parking permit

Staff responded to questions and provided clarification regarding the following:

- Comment that snowploughs are impacted by overnight parking on the street in the winter
- Fines for illegal use of accessible parking permits may be as much as $5000
- Enforcing the by-law on accessible permit holders for parking on private property
- Penalty for parking large motor vehicles on the street
- Residents of apartment buildings with an accessible parking permit may be penalised for parking in an accessible visitor parking space
9.2. **Accessible Parking Enforcement Update – Q2 2016**

Roberta Van Belkom, Enforcement Officer, introduced Nikolai Belyntsev, Supervisor, Enforcement and By-law Services.

Roberta Van Belkom, Enforcement Officer, provided an overview on the number of accessible parking spaces investigated and orders to comply issued. She provided details on open investigations, the number of tickets issued for parking without a permit and obstruction of the access aisles.

The following motion was considered:

AAC020-2016 That the **Accessible Parking Enforcement Update – Q2 2016**, to the Accessibility Advisory Committee Meeting of August 9, 2016, be received.

Carried


Wendy Goss, Accessibility Coordinator, provided an overview of the changes to the Accessible Customer Service Standard effective July 1, 2016. The main changes include:

- All employees must receive accessible customer service training
- More health professionals are authorized to recommend the need for a service animal
- Clarification whether a support person is needed to accompany a person with a disability for purposes of health/safety and waving of fee/fare if so determined
- All accessibility standards are now included of the Integrated Accessibility Standards Regulation

Ms. Goss noted that the City has updated its policies to reflect the changes. A quick reference guide was included with the agenda that details the changes.
The following was considered:

AAC021-2016 That the information from Wendy Goss, Accessibility Coordinator, to the Accessibility Advisory Committee Meeting dated August 9, 2016, re: **Changes to the Accessible Customer Service Standard – Quick Reference Guide** be received.

Carried

9.4. Information re: **Changes to Provincial Ministries**

Wendy Goss, Accessibility Coordinator, advised that there have been some changes to Ontario Ministries. A Minister responsible for Accessibility has been appointed. The Minister's role is to ensure that people with disabilities have access to new employment opportunities and realize their full potential and oversee the implementation of the Accessibility for Ontarians with Disability Act.

The following motion was considered:

AAC022-2016 That the information from Wendy Goss, Accessibility Coordinator, to the Accessibility Advisory Committee Meeting dated August 9, 2016, re: **Changes to Provincial Ministries**, be received.

Carried

10. **Future Agenda Items**

Staff responded to questions with respect to building improvements from an accessibility perspective in the vicinity of Queen Street and Main Street.

No future agenda items were added.
11. **Construction Projects**

12. **Question Period**

   1. Staff responded to questions on the following:
      a. Size of doorways in stores
      b. Aisle width in stores
      c. Lack of wheel chair accommodation in stores
      d. Counters that in accessible

   Staff advised that doorways would have to be constructed in accordance to the Ontario Building Code. The City has no authority with respect to the interior design of buildings; however, there is a potential for change given the Provincial changes to the Accessible Customer Service Standard.

13. **Public Question Period**

14. **Adjournment**

   AAC023-2016 That the Accessibility Advisory Committee do now adjourn to meet on Tuesday, September 13, 2016 at 6:30 p.m. or at the call of the Chair.

   Carried