Tuesday, April 12, 2016

Members Present: Glenda Coupland (Chair)
Frank Raymond (Vice-Chair)
Harvinder Bajwa
Harpreet Bhons
Sherri Hopkins
Karyn Pelkie
Mary Pettingill
Raymond Shaver
Therese Anne Sidler
Franco Spadafora
City Councillor Pat Fortini - Wards 7 and 8

Members Absent: Vicki Faulkner (regrets)

Staff Present: Corporate Services Department:
Wendi Hunter, Manager, Administrative Services
and Elections
Wendy Goss, Accessibility Coordinator
Robert MacLeod, Supervisor, Enforcement and
By-law Services
Roberta Van Belkom, Enforcement Officer
Sylvia Ingham, Access, Inclusion and Diversity Clerk
Chandra Urquhart, Legislative Coordinator
Minutes
Accessibility Advisory Committee

The meeting was called to order at 6:30 p.m. and adjourned at 8:02 p.m.

1. Approval of Agenda

AAC007-2016 That the agenda for the Accessibility Advisory Committee Meeting of April 12, 2016, be approved, as printed and circulated.

Carried

2. Declarations of Interest under the Municipal Conflict of Interest Act

3. Minutes

3.1 Minutes - Accessible Advisory Committee - February 9, 2016

The minutes of the Accessibility Advisory Committee Meeting of February 9, 2016, were approved by Council on March 9, 2016. The minutes were provided for Committee’s information.

4. Presentations/Delegations

4.1 Presentation by Doug Rieger Manager, Transit and Scott Gillner, Advisor, Transit Policy, re: Brampton Transit 2016 Service Update.

Scott Gillner, Advisor, Transit Policy, was not present at the meeting.

Alex Milojevic, Director, and Doug Rieger, Manager, Brampton Transit, presented ‘Brampton Transit 2016 Service Update’ outlining changes since 2009 with respect to Ridership, Population and Revenue Services Hours. Details regarding the number of Züm and conventional buses, fixed routes, bus stops and transit shelters were provided. Committee was advised that ridership has increased by almost 60 percent and fleet accessibility is at 97
percent. Accessibility initiatives were highlighted with confirmation that over 70 percent of the City’s bus stops are accessible and the goal is to be completely accessible by 2021. Audible and visual announcements are also available in some buses. The plan includes the launch of Queen West Züm Service and a proposal to increase the number of accessible routes.

Committee and staff discussion included the following:

- Request that the size of bus stop pads be increased as a portion of the pads is used by contractors to pile snow during winter months which reduces the waiting space for riders
- Suggestion that driver training and awareness around bus stops may be beneficial; staff advised that drivers/operators are trained and the services provided are constantly being reviewed
- Reference to an unused bus stop at the Bramalea City Centre terminal and whether this location may be utilized as a bus stop to provide sheltered access to buses

Staff advised that the comments will be reviewed.

The following motion was considered:

AAC008-2016 That the presentation by Alex Milojevic, Director, and Doug Rieger, Manager, Transit, to the Accessible Advisory Committee meeting of April 12, 2016, re: Brampton Transit 2016 Service Update be received.

Carried

4.2. Presentation by David Margiotta, Project Manager, and Aislin O'Hara, Project Advisor, Region of Peel, TransHelp, re: Accessible Transportation Master Plan Update.

David Margiotta, Project Manager, and Aislin O'Hara, Project Advisor, Region of Peel, TransHelp, provided a presentation on the Accessible Transportation Master Plan as follows:
Extensive outreach and engagement including open houses, customer surveys, workshops and Council presentations were held

Report completed and recommendations adopted by Regional Council in June 2014

Changes to plan

- Eligibility - Future
  - Adoption of Human Rights Code definition of disability
  - Adoption of Accessibility for Ontarians with Disabilities Act (AODA) eligibility categories: unconditional, temporary and conditional
- Service Delivery – Approach
  - Adopt new eligibility criteria on application process, assessments
  - Identify individuals with negative impacts and provide various options to Council

Equality vs. Equity – Difference
- Equality equals sameness
- Equity equals fairness

Next Steps include:
- Report to Council May / June 2016
- Continued stakeholder engagement

Committee acknowledged Mark Castro, Manager of TransHelp who was present at the meeting.

Committee and staff discussion included the following:
- How the proposed changes are being communicated to TransHelp users who are impacted
- Region of Peel is currently working on a revised application, intended to make the transition as simple as possible
- Confirmation that the eligibility category is decided by the AODA and services that are offered and needed, will not be removed
- Individuals whose disability prevents them from utilizing conventional transportation, will be considered for the ‘unconditional’ category
- Acknowledgement that some individuals require more assistance than others, and categories may change over time for some individuals
- Whether usage of accessibility services provided in City buses has been reduced; staff advised that there are no measures in place to monitor usage and commented that there are some individuals with invisible disabilities

The following motion was considered:

AAC009-2016 That the presentation by David Margiotta, Project Manager, and Aislin O’Hara, Project Advisor, Region of Peel, TransHelp, to the Accessibility Advisory Committee meeting of April 12, 2016, re: Accessible Transportation Master Plan Update be received.

Carried

5. Municipal Accessibility Plan Priorities

6. Other/New Business


Robert MacLeod, Supervisor, Enforcement and By-law Services, was in attendance at the meeting.

Roberta Van Belkom, Enforcement Officer, Enforcement and By-law Services, provided an overview and answered questions regarding the Accessible Parking Enforcement Update – Q1 2016.

Committee and staff discussion included the following:
- Details on the public sessions provided by staff on the misuse of accessible permits and parking spots
- Criteria followed by health professionals to determine eligibility for receipt of an accessible permit
• Fines for misuse of permits and steps that may be taken to increase fines
• Confirmation that an administrative review will be required to justify increased fines followed with an amendment to the by-law
• Security guards are allowed to issue tickets for misuse of accessible permits at shopping malls
• Standards for accessible aisles or ramps are determined by the Province

The following motion was considered:

AAC010-2016 That the Accessible Parking Enforcement Update – Q1 2016, to the Accessibility Advisory Committee Meeting of April 12, 2016, be received.

Carried

7. Correspondence

8. William Osler Health Centre Accessibility Advisory Committee

9. Information Items

9.1. Raymond Shaver, Member, re: Update on First Meeting of Taxicab Advisory Committee.

Raymond Shaver, Member and Accessibility Advisory Committee representative on the Taxicab Advisory Committee, provided an update of the Taxicab Advisory Committee meeting held on March 29, 2016. Topics discussed included:
• Taxicab Cameras
• Training for New Taxicab Drivers
• Uber
10. **Future Agenda Items**

   Committee suggested that the following items be considered for future agendas:
   
   1. Public Awareness Campaign on the Proper Use of Accessible Parking Spots
   2. Curb Cuts and Repair

   The appropriate staff will address Committee at a future meeting.

11. **Construction Projects**

12. **Question Period**

13. **Public Question Period**

14. **Adjournment**

   AAC011-2016  That the Accessibility Advisory Committee do now adjourn to meet on Tuesday, May 17, 2016 at 6:30 p.m. or at the call of the Chair.

   Carried

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   Glenda Coupland (Chair)