



AMENDED BY BY-LAW #15-93
115-2004

THE CORPORATION OF THE CITY OF BRAMPTON

BY-LAW

Number 51-92

A by-law to formulate an emergency plan for the City of Brampton

WHEREAS section 3 of the Emergency Plans Act, R.S.O. 1990, c. E.9, authorizes the council of a municipality to pass a by-law formulating or providing for the formulation of an emergency plan governing the provision of necessary services during an emergency and procedures under and the manner in which employees of the municipality and other persons will respond to the emergency;

AND WHEREAS Council has given due consideration to the formulation of an emergency plan for the City of Brampton;

NOW THEREFORE, the Council of the Corporation of the City of Brampton enacts as follows:

1. The Emergency Plan (hereinafter referred to as the "Plan") attached hereto as Schedule "A" to this By-law is hereby adopted, and the contents of Schedule "A" shall form part of this by-law.
2. The Head of the Council or designated alternate as provided in the Plan is empowered to declare that an emergency exists in the City of Brampton or in any part thereof and may take action and make such orders to implement the Plan and to protect property and the health, safety and welfare of the inhabitants of the emergency area.
3. The appointed officials or their designated alternates as provided in the Plan are empowered to cause an emergency alert to be issued to members of the Municipal Control Group as described in the Plan and to take appropriate action under the Plan where an emergency exists but has not yet been declared to exist.
4. The Municipal Control Group shall cause the Plan to be reviewed on an annual basis and shall recommend to Council such changes to the Plan and its appendices as are considered appropriate.

READ a FIRST, SECOND and THIRD TIME and PASSED in Open Council this 13th day of April, 1992.

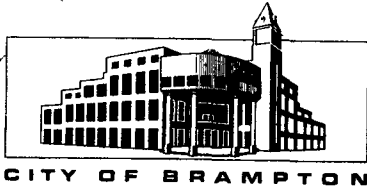
APPROVED AS TO FORM LAW DEPT. BRAMPTON
<i>[Signature]</i>
DATE 4/8/92

[Signature: Peter Robertson]
 PETER ROBERTSON, MAYOR

[Signature: Leonard J. Mikulich]
 LEONARD J. MIKULICH, CLERK

[Signature: H. Zaymit]
 H. ZAYMIT, DEPUTY CLERK

F2(A)



Inter-Office MEMORANDUM

BRAMPTON CITY COUNCIL

DATE: Dec 18/95

December 12, 1995

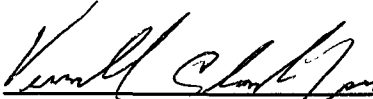
TO: The Mayor and Members of Council

FROM: W. Paul Dray
Terry Irwin

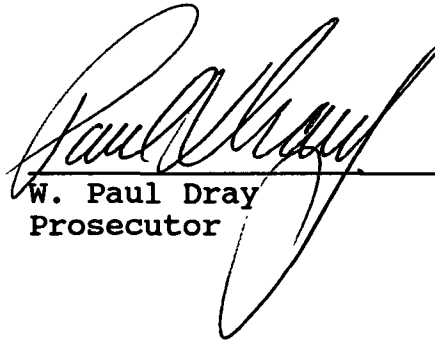
RE: Amendment to By-law 51-92
Our File No. D02

As requested by Fire and Emergency Services, please find attached housekeeping amendments to revise the schedule to By-law 51-92. These amendments bring up to date current names and phone numbers of responsible officials. There is also a section added to define the duties of the Emergency Telecommunication Co-Ordinator.

Respectfully submitted,



 Terry Irwin, Deputy
 Fire Chief



 W. Paul Dray
 Prosecutor

CONCUR:



 Verrall Clark
 Fire Chief

Attach.

WPD/mi

SECTION 1.1 - FORWARD**SUBSECTION 1.1.1. - City of Brampton Extraordinary Measures Plan**

This plan has been formulated to assign responsibilities and to guide the immediate actions of key officials in the first few critical hours after the onset of an emergency.

For this plan to be effective, it is essential that every official and Department be prepared to carry out their assigned functions and responsibilities in an emergency.

Regular exercises will be staged to ensure the arrangements embodied in this plan are kept current and that all personnel are kept familiar with its provisions. Department heads should likewise review and keep up to date with their own procedures and arrangements for responding to emergencies.

PETER ROBERTSON,
MAYOR

SECTION 1.2 - EXTRAORDINARY MEASURES PLAN DISTRIBUTION

SUBSECTION 1.2.1. - The Corporation of the City of Brampton Extraordinary Measures Plan has been distributed to key City, Regional, and Provincial personnel to ensure in the advent of a situation that requires the use of these extraordinary provisions and arrangements all shall be informed of their duties and responsibilities. The members and offices that have copies of this plan are listed in subsection 1.2.2.

SUBSECTION 1.2.2.

NAME	NUMBER OF COPIES
Mayor (Brampton)	10
Fire Department (Brampton)	*
Chief Administrative Officer (Brampton)	*
Commissioner of Engineering (Brampton)	*
Regional Councillors (Brampton)	*
Ward Councillors (Brampton)	*
City Clerk (Brampton)	*
City Solicitor (Brampton)	*
Peel Regional Police Force	*
Ontario Provincial Police	*
Emergency Measures Office (Region of Peel)	*
Emergency Planning Coordinator (Ontario)	*
Medical Officer of Health (Region of Peel)	*
Commissioner of Social Services (Region of Peel)	*
Chairman (Region of Peel)	*
Chief Administrative Officer (Region of Peel)	*
Red Cross	*

SECTION 1.3 - DEFINITIONS OF WORDS AND PHRASES

SUBSECTION 1.3.1. - The Words and Terms represented in italics in this plan have the following meanings. Definitions of words and phrases used in this plan that are not included in the list of definitions shall have the meanings which are commonly assigned to them in the context of this plan.

CHIEF ADMINISTRATIVE OFFICER

means the Chief Administrative Officer or alternate of the Corporation of the City of Brampton.

DESIGNATED SENIOR MUNICIPAL OFFICIAL (S.M.O.)

means a senior municipal official designated by the Mayor or Acting Mayor to participate on the *Municipal Control Group*, in place of the Mayor or Acting Mayor.

EMERGENCY AREA

means the area in which the emergency exists.

EMERGENCY OPERATIONS CENTRE (OPSCENTRE)

means the designated area where the M.C.G. will assemble to direct and control all operations regarding the emergency. These areas are identified in Section *****.

EMERGENCY OPERATIONS CONTROL CENTRE / MEDIA INFORMATIONCENTRE

This centre will be located at or near the emergency operations control centre from which the media may gather for updated media releases and press conferences. This location will be determined by the major media co-ordinator.

EMERGENCY SITE MANAGER (E.S.M.)

Is appointed by the Mayor in consultation with the M.C.G., and is responsible for coordinating all operations with emergency response teams at the emergency site. The E.S.M. must maintain communications with the M.C.G.

EVACUATION CENTRE

an *Evacuation Centre* is a facility that provides temporary care and shelter to persons displaced by the emergency. Persons may be sent to an *Evacuation Centre* after registering at a *Reception Centre*, and/or they may register at the *Evacuation Centre* directly.

INNER PERIMETER

means a restricted area in the immediate vicinity of the emergency scene as established by the E.S.M.. Access to the *inner perimeter* is restricted to those essential emergency personnel actively involved in the occurrence.

MAYOR

means the head of Council or alternative (Acting Mayor) of the City of Brampton.

MUNICIPAL CONTROL GROUP

means the group of officials who are responsible for providing the essential services necessary to minimize the effects of the emergency on the City. The emergency response will be directed and controlled by these officials under the S.M.O. at the designated *Opscentre*. Members are identified in Section *****

OPERATIONS CONTROL GROUP

means the group who maintains their respective tasks on the emergency site under the direction of the E.S.M. ie. police, fire, medical etc.

ON-SCENE MEDIA CO-ORDINATOR

The on-scene media co-ordinator is appointed by the E.S.M. This person is responsible for co-ordinating the accurate dissemination of information to the media from the on-scene media information centre. This person will work very closely with the media co-ordinator at the EOCC to ensure that information released to the media from the scene is consistent with information being released at the EOCC media information Centre.

ON-SCENE MEDIA INFORMATION CENTRE

means the location at or near the scene at which the media may gather for updated media releases and press conferences. This location will be determined by the designated on-scene media co-ordinator with the approval of the E.S.M.

OUTER PERIMETER

means the geographic area surrounding the *innerperimeter* This area will serve as a staging area for essential personnel and equipment. Access to this area is determined by the E.S.M.

POST-EMERGENCY RECOVERY COMMITTEE

The Post-Emergency Recovery Committee will be composed of municipal officials representing legal, health, social planning and public works' service sectors. This committee will provide direction and co-ordinate activities addressing the recovery needs of all residents in the City of Brampton.

RECEPTION CENTRE

a *Reception Centre* is a facility that is used as a short term redistribution point that receives and registers persons displaced by the emergency, reuniting them with families or dispatching them to *Evacuation Centres* or other accommodations.

TRIAGE

means a system of priorities designed to maximize the number of survivors in an emergency situation. The system consists of the sorting of casualties and the allocation of medical treatment to these casualties.

PART 2

SECTION 2.1 - INTRODUCTION

SUBSECTION 2.1.1. - Emergencies are defined as situations or the threat of impending situations abnormally affecting property and the health, safety and welfare of a community, which by their nature or magnitude require a controlled and coordinated response by all agencies. These are distinct from routine operations carried out by Municipal agencies, e.g. Fire, Police or Works Department, etc.

SUBSECTION 2.1.2. - Legislation entitled, "An Act to Provide for the Formulation and Implementation of Emergency Plan" short title, "The Emergency Plans Act, 1983" is the primary authority enabling passage of the by-law formulation of this emergency plan which will govern the provision of necessary services during an emergency. This plan also prescribes procedures in which Municipal employees and other persons will respond to an emergency.

SECTION 2.2 - AIM

SUBSECTION 2.2.1. - The aim of this plan is to make provision for the extraordinary arrangements and measures that may have to be taken to safe guard property, the health, safety and welfare of the persons of the City of Brampton when faced with an emergency.

SECTION 2.3 - POTENTIAL COMMUNITY HAZARDS

SUBSECTION 2.3.1. - All of the following are considered potential community hazards within the City of Brampton and surrounding areas.

- 2.3.1.1. - Windstorm, tornado
- 2.3.1.2. - Road, highway or rail incident involving dangerous goods - spill, fire and/or explosion
- 2.3.1.3. - Industrial incident involving dangerous goods - spill, fire and/or explosion
- 2.3.1.4. - Snow/ice storm, with power outage
- 2.3.1.5. - Heavy rain, hurricane, with flooding
- 2.3.1.6. - Rupture of vessel or piping containing propane, chlorine, natural gas or other volatile materials under pressure
- 2.3.1.7. - Falling aircraft
- 2.3.1.8. - Earthquake
- 2.3.1.9. - Civil disturbance

This page left intentionally blank

PART 3 - MUNICIPAL CONTROL GROUP / EMERGENCY OPERATIONS CONTROL GROUP

SECTION 3.1 - COMPOSITION

SUBSECTION 3.1.1. - Emergency operations will be directed and controlled by the elected and appointed officials listed hereunder who will assemble for this purpose at an *Emergency Operations Centre*. This group will be known as the *Municipal Control Group* and will be composed of persons listed in subsection 3.1.2.

SUBSECTION 3.1.2.

- (a) Head of Council or Alternate;
- (b) Senior Administrative Official or designate;
- (c) Police Chief or designate;
- (d) Fire Chief or designate;
- (e) Senior Engineer, Public Works Official or designate;
- (f) Medical Officer of health or designate;
- (g) Social Services Official or designate.

SECTION 3.2 - SUPPORT GROUP

SUBSECTION 3.2.1. - If required, a "support group" may be formed from members of public and private agencies having special knowledge and advice to give. This group, drawn from organizations listed in subsection 3.2.2., may be called upon individually or be asked to deliberate and make recommendations collectively.

SUBSECTION 3.2.2. - Support Group and Advisory Staff may consist of:

- (a) Consumers Gas
- (b) Brampton Hydro/Ontario Hydro
- (c) Chemical Producers/Handlers of Brampton
- (d) Atomic Energy Commission
- (e) Boards of Education
- (f) Railways
- (g) Emergency Planning Ontario

SECTION 3.3 - AUTHORITY

SUBSECTION 3.2.1. - The Emergency Plans Act, 1983, states a "Head of Council may declare that an emergency exists in the Municipality or in any part thereof and may take such action and make such orders as he/she considers necessary and are not contrary to the law to implement the emergency plan of the municipality and to protect the property and the health, safety and welfare of the inhabitants of the emergency area". Accordingly, it is clear that the principle function of the *Municipal Control Group* and the Support Group as assembled, is to assist the Head of Council in making and placing in effect any decisions and orders that are to control and mitigate the effects of an emergency.

PART 4 - MUNICIPAL CONTROL GROUP OPERATIONS

SECTION 4.1 - REPORTING OF EMERGENCIES (Notification System)

SUBSECTION 4.1.1. - An emergency is usually reported or discovered either by Police or Fire Departments. These agencies will be among the first on the scene of a potential emergency. A senior member of the Police or Fire Department should personally assume control at the site of an emergency or arrange for an on-site coordinator to take charge immediately. Depending upon the situation, the senior on-site official may make the decision to alert and assemble the *Municipal Control Group* in accordance with the procedure outlined in section *****("I" a). On receipt of an official message from an authorized member of the *Municipal Control Group* (identified by asterisk [*]) the Peel Regional Police Department will implement the procedure by telephoning members in the order stated in section *****("I" b.)

SECTION 4.2 - ACTION PRIOR TO THE DECLARATION OF EMERGENCY

SUBSECTION 4.2.1. - When an emergency exists, but has not yet been declared to exist, municipal employees may take such action(s) under this emergency plan as it may be required to protect the lives and property of the inhabitants of the City of Brampton.

SECTION 4.3 - ASSISTANCE

SUBSECTION 4.3.1. - Assistance from the Region of Peel or the Province can be applied for at any time *WITHOUT* the declaration of an emergency.

SECTION 4.4 - DECLARATION OF AN EMERGENCY

SUBSECTION 4.4.1. - Upon assembling, the head of Council or his Designate with the advice of other members of the *Municipal Control Group*, may make the decision to declare a state of emergency and initiate the provisions of this emergency plan. The declaration of a state of emergency must immediately be communicated to the members and offices listed in subsection 4.4.2.

SUBSECTION 4.4.2.

- 1) Solicitor General of Ontario through O.P.P. General Headquarters, Duty Officer
Telephone Number 1-416-965-5751
- 2) The Council of the City of Brampton
- 3) The neighboring municipal officials, and the Region of Peel as required.
- 4) The Public

SECTION 4.5 - MUNICIPAL CONTROL GROUP - GENERAL FUNCTION

SUBSECTION 4.5.1. - The role of the *Municipal Control Group* will be best accomplished by a round table assessment of events as these events occur. Normally, an agreed course of action will be implemented by Municipal Departments functioning primarily within their own spheres. From time to time, it may become necessary for the *Municipal Control Group* to adopt and implement a joint plan of action which could involve two (2) or more Departments operating in unison. The *Municipal Control Group* will determine which Department will have the greater commitment and will appoint the on-site coordinator accordingly. All other Departments will act in support of whichever Department is exercising on-site coordination of the operations.

SECTION 4.6 - OPERATIONS CENTRE (OPSCENTRE)

SUBSECTION 4.6.1. - SELECTION: Where conditions indicate the need for a more permanent base of operation, a suitable *Operations Centre (Opscenter)* will be selected by the *Municipal Control Group* with consideration of the location of the emergency site, the requirements for the *Municipal Control Group*, the support staff and the provisions for media releases.

SUBSECTION 4.6.2. - COMMUNICATIONS: All Departments involved will provide their own reliable system for communications for the benefit of the *Municipal Control Group* decision making process and media releases.

SUBSECTION 4.6.3. - LOCATION: Upon notification of Peel Regional Police that an emergency exists, the Administrative Official or his designate will immediately decide, and relay to the Police Department the location of the *Emergency Operations Centre*. The locations of the Opscenter are listed in subsection 4.6.4.:

SUBSECTION 4.6.4.

- a) Brampton City Council Chambers
2 Wellington Street West
4th Floor

- b) Brampton Fire Department Headquarters
8 Rutherford Road, South
2nd Floor

SECTION 4.7 - DECISIONS BY THE MUNICIPAL CONTROL GROUP

SUBSECTION 4.7.1. - Decisions by the *Municipal Control Group* are to be transmitted immediately to every response agency. Where necessary, the general public will be notified by a press conference or news release. All news releases pertaining to death or criminal activity must be cleared by a senior official from the Police Department. These functions will be coordinated by the *Chief Administrative Officer* of the City or his/her alternate who will act as Operations Officer and be responsible for the activities of the *Operations Centre* and for a communications network (telecommunications) between all agencies involved of information resources.

SECTION 4.8 - PRIORITY OF EMERGENCY PLANS OF DIFFERENT LEVELS OF GOVERNMENT

SUBSECTION 4.8.1. - When a Municipal state of emergency involves a large portion of the Municipality or reaches beyond the boundaries of the City of Brampton, it will become necessary to acquire the assistance of the Region of Peel, and in doing so, a Regional state of emergency may be initiated. The Region of Peel Emergency Measures Plan shall supersede the emergency plan of the City of Brampton. When a Provincial Emergency is declared by the Premier of Ontario, all Municipal and Regional services shall come under the authority of the Premier of Ontario.

SECTION 4.9 - TERMINATION OF A STATE OF EMERGENCY

SUBSECTION 4.9.1. - A Municipal state of emergency will be terminated at any time by the officials listed in subsection 4.9.2.:

SUBSECTION 4.9.2.

- (a) The Head of Council in consultation with the Municipal Control Group;
- (b) a meeting of Municipal Council;
- (c) the Premier of Ontario.

SECTION 4.10 - EMERGENCY OPERATION CONTROL CENTRE

SUBSECTION 4.10.1. - INTRODUCTION

- 4.10.1.1.** - In the advent of an emergency, an Emergency Operations Control Centre will be established. The Municipal Control Group, the support and advisory staff will congregate and work together at the centre to make the decisions, share information and provide support as required to mitigate the effects of the emergency. The City Administrator is responsible for the co-ordination of all operations within the emergency Operation Control Centre.
- 4.10.1.2.** - The Emergency Operations Control Centre will consist of a meeting room for the Municipal Control Group, a communications room, a room for health and social services support groups, rooms for support and advisory staff and other groups as required and a media information centre and press conference area.

SUBSECTION 4.10.2. - MUNICIPAL CONTROL GROUP MEETING ROOM

- 4.10.2.1. - The Municipal Control Group should have a secure and quiet meeting room adjacent if possible to the communications room. In order to promote an effective emergency meeting, this room requires maps of suitable scale depicting up-to-date information relative to the emergency, a visual board depicting up-to-date status information on the emergency, a recording device and tapes suitable for recording Municipal Control Group meetings and telephone for outgoing call only.

SUBSECTION 4.10.3. - COMMUNICATIONS ROOM

- 4.10.3.1. - While the Municipal Control Group is engaged in meetings, they will require assistants to take messages and convey their decisions. Therefore, a separate communications room must be established in close proximity to the Municipal Control Group.
- 4.10.3.2. - To be effective, the communications room requires maps of suitable scale depicting up-to-date information related to the emergency, a visual board depicting up-to-date status information on the emergency, a chronological log of all significant communications and events related to the emergency, sufficient outside telephone lines for all communication and a communications co-ordinator, emergency and support services with radio communication equipment to utilize the equipment and communications room, and where possible, make available a television with a power player so that members of the Municipal Control Group and their support staff may view the televised reports of the emergency or view audio/video tapes which can be supplied by one or more of the participating departments.
- 4.10.3.3. - Each member of the Municipal Control Group should consider designating at least one or two persons depending on the nature and scope of the emergency, to handle incoming and outgoing communications or assist as otherwise required.
- 4.10.3.4. - The communicators will be responsible for operating telephones and radios within the communications room and relaying messages between their respective representatives on the Municipal Control Group and other key locations.

SUBSECTION 4.10.4.- COMMUNICATIONS CO-ORDINATORS RESPONSIBILITIES IN THE EMERGENCY OPERATIONS CONTROL COMMUNICATIONS ROOM

- 4.10.4.1. -** A communications co-ordinator will be designated by the MCG to co-ordinate activities and communications within the communications room. The communications co-ordinator will be selected at the time of the emergency with preference given to the communications officer of the Fire Department or a senior Police communicator not involved directly in the incident. It is also possible that another municipal employee with emergency planning experience may be available to carry out this function.
- 4.10.4.2. -** The communications co-ordinator will be responsible for providing the City Administrator with reports on the emergency situation and any other pertinent information at regular intervals or as requested. He/she will provide assistance to the communicators in relation to communications equipment problems and where possible and practical, will overcome them. He/she will co-ordinate and prioritize the flow of messages between the communications room and the Municipal Control Group and other desired groups and locations. He/she will ensure that there is maintenance of a chronological log of significant communications and events and will carry out maintenance of the status board and keep maps containing vital information of the emergency up to date.

This page left intentionally blank.

PART 5 - DUTIES AND RESPONSIBILITIES

SECTION 5.1 - MUNICIPAL CONTROL GROUP

SUBSECTION 5.1.1. - Some or all of the following actions/decisions may have to be considered and dealt with by the *Municipal Control Group*:

- 5.1.1.1. - declaring an "emergency to exist";
- 5.1.1.2. - designating any area in the Municipality as an "emergency area";
- 5.1.1.3. - "authorizing expenditures" of funds for implementing the emergency plan;
- 5.1.1.4. - "evacuating" those buildings or sections within an emergency area which are themselves considered to be dangerous or in which the occupants are considered to be in danger from some other source;
- 5.1.1.5. - "casualty collection and evacuation: in support of emergency health care authorities;
- 5.1.1.6. - "dispersing people" not directly connected with the operations who by their presence are considered to be in danger or whose presence hinders in any way the efficient functioning of emergency operations;
- 5.1.2.7. - "discontinuing utilities" or services provided by public or private concerns without reference to any consumers in the Municipality, or when continuation of such utilities or services constitutes a hazard to public safety within an emergency area;
- 5.1.2.8. - "arranging for accommodation and welfare", on a temporary basis, of any residents who are in need of assistance due to displacement as a result of the emergency;
- 5.1.2.9. - "calling in and employment of any Municipal personnel and equipment" which is required in the emergency;
- 5.1.2.10. - "arranging for services and equipment" from local agencies not under Municipal control, i.e. private contractors, volunteer agencies, service clubs, etc.
- 5.1.2.11. - "arranging assistance" from senior levels of Government and of other personnel and equipment of volunteer and other agencies not under Municipal control as may be required by the emergency;
- 5.1.2.12. - "establishing an information centre" for issuance of accurate releases to the news media and for issuance of authoritative instructions to the general public;
- 5.1.2.13. - "establishing a reporting and inquiry centre" to handle individual requests for information concerning any aspect of the emergency.
- 5.1.2.14. - Calling out and mobilizing their own emergency service, agencies and equipment.

SECTION 5.2 - HEAD OF COUNCIL

SUBSECTION 5.2.1. - It is the responsibility of every member of Council to be familiar with the by-law #

SUBSECTION 5.2.2. - The Mayor, or his/her designate (Acting Mayor), as outlined in the by-law shall be the Chairman of the *Municipal Control Group*. If unable to contact the designate, the order of seniority shall be subsequent months for acting Mayor until a designate is contacted. See Appendix 1c.

SUBSECTION 5.2.3. - The Mayor, or if absent, the alternate, may on the advice of other members of the Municipal Control Group, officially declare an area of the Municipality as an "Emergency Area". Once an emergency has been declared, the Mayor or his/her alternate shall notify the Solicitor General of the Province forthwith in accordance with the Emergency Plans Act, section 4, Subsection (3). The Mayor, or his/her designate (Acting Mayor) will perform the duties and responsibilities as follows:

- 5.2.3.1. - The Mayor, or his/her designate, shall be responsible for the declaration and announcement that an emergency is in existence in accordance with 3 of by-law
- 5.2.3.2. - The Mayor, or his/her designate, shall insure an emergency site manager is appointed
- 5.2.3.3. - The Mayor, or his/her designate, shall act as liaison between the *Municipal Control Group* and the other members of Council during the duration of the Emergency.
- 5.2.3.4. - The Mayor, or his/her designate, shall be responsible for the release of information to the news media and the general public.
- 5.2.3.5. - The Mayor, or his/her designate, shall be responsible for the liaison with the surrounding Municipalities in the event that the emergency will have an effect on abutting Municipalities. Assistance shall be requested from these abutting municipalities and/or the Region of Peel and/or senior levels of Government including Emergency Planning Ontario, when required.
- 5.2.3.6. - The Mayor, or his/her designate, shall be responsible for the authorization of Municipal expenditures during the emergency.
- 5.2.3.7. - The Mayor, or his/her designate, shall terminate the emergency at the appropriate time and ensure all concerned have been notified.
- 5.2.3.8. - The Mayor, or his/her designate, shall ensure the Solicitor General of Ontario and the Region of Peel has been notified of the termination of the emergency.

SECTION 5.3 - SENIOR ADMINISTRATIVE OFFICIAL

SUBSECTION 5.3.1. - The Senior Administrative Official will perform the duties and responsibilities of an "operations officer", as such he/she will:

- 5.3.1.1. - organize and supervise the *Operations Centre* and, in particular, make arrangements for obtaining and displaying up-to-date information at all times;
- 5.3.1.2. - arrange and coordinate telecommunications systems;
- 5.3.1.3. - advise the Head of Council on administrative matters;
- 5.3.1.4. - be responsible for media arrangements and assist in the preparation and issue of press and public announcements;
- 5.3.1.5. - maintain a record of all major decisions, actions and instructions issued; and
- 5.3.1.6. - maintain a record of all expenditures for later cost recovery if warranted.

SECTION 5.4. - SENIOR POLICE OFFICIAL

SUBSECTION 5.4.1. - Upon learning of a potential emergency, the Senior Police Official or alternate should consider the possible need for activation of the emergency plan, and, if warranted, he/she should trigger the emergency alert system outlined in Appendix "I". Thereupon he/she would report to the *Opscentre* to sit as a member of the *Municipal Control Group* and to perform the following additional functions and responsibilities:

- 5.4.1.1. - provide the *Municipal Control Group* with information and advice on law enforcement matters;
- 5.4.1.2. - if appropriate, appoint an "on-site coordinator" to control operations at the centre of an emergency;
- 5.4.1.3. - seal off area of concern;
- 5.4.1.4. - control and, if necessary, disperse crowds within the "emergency area";
- 5.4.1.5. - control the movement of emergency vehicles to and from the site of the emergency;
- 5.4.1.6. - coordinate Police operations with other Municipal Departments and arrange for additional supplies and equipment when needed;
- 5.4.1.7. - conduct evacuation of building or areas when ordered by Head of Council;
- 5.4.1.8. - through his subordinates liase with the Commissioner of Social Services regarding the establishment and operation of evacuation centres as required;
- 5.4.1.9. - arrange for maintenance of law and order in temporary facilities, i.e., evacuation centres;
- 5.4.1.10. - protect property in the emergency area;
- 5.4.1.11. - arrange for additional "Police assistance" if required; and
- 5.4.1.12. - advise the Coroner in the event of fatalities and perform whatever additional responsibilities may be necessary under the Coroners Act.

SECTION 5.5 - SENIOR FIRE OFFICIAL

SUBSECTION 5.5.1. - Upon learning of a potential emergency, the Senior Fire Official or alternate should consider the need for possible activation of the emergency plan, and, if warranted, he/she should trigger the emergency alert system described in Appendix I. Thereupon he/she should report to the *Opscentre* to sit as a member of the *Municipal Control Group* and perform the following additional functions and responsibilities:

- 5.5.1.1. - provide the *Municipal Control Group* with information and advice on firefighting matters;
- 5.5.1.2. - if appropriate, appoint an "on-site coordinator" to control operations at the scene of an emergency;
- 5.5.1.3. - inform the Regional Fire Coordinator and trigger mutual aid arrangements for the provision of additional firefighting manpower and equipment if needed;
- 5.5.1.4. - determine if additional or special equipment is needed and recommend possible sources of supply, i.e., breathing apparatus, protective clothing, etc.; and
- 5.5.1.5. - provide assistance to other Municipal Departments and agencies and be prepared to take charge or contribute to non-firefighting operations if necessary, i.e., rescue, first aid, casualty collection, etc.
- 5.5.1.6. - ensure that the Fire Department mobile communications unit is established at the emergency site in a location determined by the Emergency Site Manager.

SECTION 5.6 - SENIOR ENGINEERING OFFICIAL/PUBLIC WORKS OFFICIAL

SUBSECTION 5.6.1. - Upon learning of a potential emergency, the Senior Engineering Official or alternate should consider the need for the possible activation of the emergency plan and, if warranted, he/she should trigger the emergency alert system as described in Appendix I. Thereupon he/she should report to the *Opscentre* to act as a member of the *Municipal Control Group* and to perform the following additional functions and responsibilities:

- 5.6.1.1. - provide the *Municipal Control Group* with information and advice on engineering matters;
- 5.6.1.2. - if appropriate, appoint an "on-site coordinator" to control operations at the scene of an emergency;
- 5.6.1.3. - maintain liaison with flood control, conservation and environmental agencies and be prepared to conduct relief or preventative operations;
- 5.6.1.4. - provide engineering materials, supplies and equipment and if not otherwise available, make arrangements for sources of supply from neighboring Municipalities, private contractors, industry, etc.;
- 5.6.1.5. - assist with traffic control, evacuations, etc., by clearing emergency routes, marking obstacles, providing road signs, etc. upon request of Police;
- 5.6.1.6. - maintain liaison with private utility companies (hydro, gas, telephone, etc.) and make recommendations for discontinuation of any utility, public or private, where necessary in the interest of public safety;
- 5.6.1.7. - make recommendations and demolish unsafe structures if ordered by Head of Council;
- 5.6.1.8. - coordinate and arrange waste handling and disposal;
- 5.6.1.9. - re-establish essential services at the conclusion of an emergency; and
- 5.6.1.10. - provide up-to-date mapping and drawings of affected areas, etc. and have someone available to reproduce in large numbers (either blow ups or reductions) of the aforementioned.

SECTION 5.7 - EMERGENCY HEALTH CARE REPRESENTATIVE

SUBSECTION 5.7.1. - Upon learning of a potential emergency, the designated Health Official for health matters should consider the need for possible activation of the emergency plan and, if warranted, trigger the emergency alert system at Appendix I. Thereupon he/she should report to the *Opscentre* to act as a member of the *Municipal Control Group* and either perform the following functions, or report the situation to a competent medical authority who would then take such appropriate action, in conjunction with the *Municipal Control Group* as the situation warrants:

SUBSECTION 5.7.2. - PUBLIC HEALTH

- 5.7.2.1. - provide advice on public health matters to the *Municipal Control Group*;
- 5.7.2.2. - arrange for dissemination of special instructions to the population on matters concerning public health;
- 5.7.2.3. - arrange for mass immunization where needed;
- 5.7.2.4. - arrange for testing of water supplies and, when warranted, make recommendations for arranging alternate supplies;
- 5.7.2.5. - notifying other agencies and senior levels of Government about health related matters.

SUBSECTION 5.7.3. - MASS CASUALTIES: Arrangements for coping with mass casualties are made jointly by the hospital(s) and ambulance service which serve the local area. Such arrangements will normally have been worked out beforehand to provide for the following activities:

- 5.7.3.1. - bringing casualties to a central point for triage and, afterwards, arranging a balanced distribution of casualties to hospitals, and;
- 5.7.3.2. - provision of first aid for minor casualties who would not require transportation to a hospital.

SECTION 5.8 - REGIONAL COMMISSIONER OF SOCIAL SERVICES

SUBSECTION 5.8.1. - Upon learning of a potential emergency the regional Commissioner of Social Services shall report to the *Opscentre* and act as a member of the *Municipal Control Group*.

SUBSECTION 5.8.2. - The Commissioner of Social Services is responsible for ensuring the implementation of the Regional Social Services Emergency Plan relative primarily to the emergency evacuation and people support group. This plan will include full staffing of evacuation centres with designated volunteer agencies for the registration, feeding, care, clothing, welfare and shelter of persons using the centres. The Commissioner of Social Services will also be responsible for implementing the Social Services Emergency Plan in its entirety or any particular part that may be required, liaising with the Regional Police Chief with respect to the establishment and operation of evacuation centres, liaising with the Medical Officer of Health on areas of mutual concern regarding operations in evacuation centres, ensuring that a representative of the Board of Education and the Separate School Board are notified when their facilities are required as evacuation centres, and ensuring that staff and volunteers utilizing the school facilities take direction from the representatives with respect to their maintenance, use and operation.

PART 6 - DUTIES AND RESPONSIBILITIES OF MUNICIPAL CONTROL GROUP SUPPORT STAFF

SECTION 6.1 - CITY OF BRAMPTON CLERKS OFFICE

SUBSECTION 6.1.1. - Once a state of emergency is declared in the City of Brampton, the Clerks Office will be responsible for and perform the following duties as directed by the Head of Council or his/her designate.

- 6.1.1.1. - Act as Secretary to the mayor and provide minutes of meetings as required.
- 6.1.1.2. - Arrange for up-to-date lists of property owners of areas affected by the emergency.
- 6.1.1.3. - Provide a secretary for the Mayor's residence to answer telephone inquiries.
- 6.1.1.4. - Provide and update the responsibilities for the Elected Representatives.
- 6.1.1.5. - Provide and update a resource manual for the Municipal Control Group.
- 6.1.1.6. - On direction from the City Administrator, arrange for the notification of all emergency staff who will be required to assist in the emergency and also notify any person of the location of the Municipal Control Group.
- 6.1.1.7. - Ensure that the telephone system in City Hall is operative and that someone is in attendance to ensure that it remains operative during the emergency.
- 6.1.1.8. - Ensure that staff at the Municipal Control Group are adequately instructed in the use of the telephone and communications equipment assigned to them.
- 6.1.1.9. - Ensure that relief personnel will be available for the telephone answering systems to enable 24-hour reaction to the public.
- 6.1.1.10. - Initiate and ensure that there is printing equipment available within easy access of the MCG for the printing and eventual distribution of information to the public and media.
- 6.1.1.11. - Upon direction of his/her Worship the Mayor, through the City Administrator, ensure that all members of the City of Brampton Council are advised of the declaration and termination of the declaration of an emergency.
- 6.1.1.12. - On the direction of His/Her Worship the Mayor, through the City Administrator, arrange a special meeting of the Brampton City Council as required and advising members of that Council of the time, date and location of the meeting.

- 6.1.1.13. - Procuring additional staff as may be required and in a major emergency, co-ordinating with the Personnel Director in hiring additional personnel for assistance.
- 6.1.1.14. - Ensure that a log of activities and decisions is maintained within the MCG in dealing with the emergency. This may be done either manually or by some electronic means.

SECTION 6.2 - CITY OF BRAMPTON TREASURY DEPARTMENT

SUBSECTION 6.2.1. - Once a state of emergency is declared in the City of Brampton, the Treasury Department will be responsible for and perform the following duties as directed by the Head of Council or his/her designate.

- 6.2.1.1. - Establish and issue special account codes to collect City related costs.
- 6.2.1.2. - Establish procedures to be followed for the purchasing and supply of materials, etc.
- 6.2.1.3. - Payment of invoices that are properly approved by authorized personnel.

SECTION 6.3 - CITY OF BRAMPTON PUBLIC WORKS AND BUILDING DEPARTMENTS

SUBSECTION 6.3.1. - Once a state of emergency is declared in the City of Brampton, the Public Works Department will be responsible for and perform the following duties as directed by the Head of Council or his/her designate.

- 6.3.1.1. - Provide barricades at the site of the emergency and cordon off the areas required.
- 6.3.1.2. - Carry out snow and debris clearing in and around the disaster area.
- 6.3.1.3. - Secure and contain spills of liquid and other material.
- 6.3.1.4. - Tow light vehicles to the scene if the emergency is off the road.
- 6.3.1.5. - Conduct emergency pumping or sand bagging operations.
- 6.3.1.6. - Arrange demolition of unsafe buildings if desired.
- 6.3.1.7. - Maintain up-to-date inventory of supplies and equipment which may be required and ensure that all public works vehicles and equipment are ready for immediate use.
- 6.3.1.8. - Carry out flood emergency procedures.
- 6.3.1.9. - Coordinate the activities of any volunteer group authorized to assist in clean-up operations
- 6.3.1.10. - Provision of inspection services to declare buildings either safe or unsafe.
- 6.3.1.11. - Provision of inspection/administrative services to ensure that re-building is completed in accordance with Code and By-law requirements.
- 6.3.1.12. - Provide inspection services to ensure that hazardous and unsafe conditions are re-habilitate in conformance with the Property standards By-law.

SECTION 6.4 - CITY OF BRAMPTON ENGINEERING DEPARTMENT

SUBSECTION 6.4.1. - Once a state of emergency is declared in the City of Brampton, the Engineering Department will be responsible for and perform the following duties as directed by the Head of Council or his/her designate.

6.4.1.1. - Provide up-to-date mapping and drawings of affected area, etc.

6.4.1.2. - Ensure that someone is always available to reproduce large numbers (either blow ups or reductions) of items mentioned in number 1.

SECTION 6.5 - CITY OF BRAMPTON ELECTED REPRESENTATIVES

SUBSECTION 6.5.1. - Once a state of emergency is declared in the City of Brampton, the Elected Representatives will be responsible for and perform the following duties as directed by the Head of Council or his/her designate.

6.5.1.1. - During normal business hours, report to Council Office for further information and/or instructions.

6.5.1.2. - After hours, it is recommended that Members of Council remain at their residences in order that they may be kept informed of further developments as they arise.

SECTION 6.6 - CITY OF BRAMPTON FIRE DEPARTMENT

SUBSECTION 6.6.1. - Once a state of emergency is declared in the City of Brampton, the Fire Department will be responsible for and perform the following duties and functions as directed by the Head of Council or his/her designate.

- 6.6.1.1. - Will have a District Chief or designate maintain control of the Fire Service operations and participate as part of the *Operations Control Group*. The Fire Chief or designate will be part of the *Municipal Control Group*. He will also liaise with police and medical senior officers.
- 6.6.1.2. - The District Chief will oversee and supplement with additional equipment, the Fire Service operation, as required.
- 6.6.1.3. - If fire suppression is not required, he will, if requested, have the Fire Service assist the Police Department and Ambulance Service.

SECTION 6.7 - POLICE FORCE (REGIONAL)

SUBSECTION 6.7.1. - Once a state of emergency is declared in the City of Brampton, the Regional Police force will be responsible for and perform the following duties as directed by the Head of Council or his/her designate.

- 6.7.1.1. - Operating the Emergency Alerting System for the City of Brampton
- 6.7.1.2. - Notify the Peel Memorial Hospital and the Ambulance Service of the disaster and providing the initial estimate of the casualties.
- 6.7.1.3. - Dispatch a Senior Police Officer or designate to maintain control of the Police Service operations and participate as part of the *Operations Control Group*. The Police Chief or designate will be part of the *Municipal Control Group*. He will also liaise with fire and medical senior officers.
- 6.7.1.4. - The control, and if necessary, the dispersal of crowds within the disaster area.
- 6.7.1.5. - The control of traffic in the immediate vicinity of the disaster area in order to facilitate the movement of emergency vehicles.
- 6.7.1.6. - Alerting persons endangered by the disaster and evacuating buildings or areas as authorized by the Municipal Control Group.
- 6.7.1.7. - Protection of property against looting within the disaster area and the provision of law and order in the welfare centres.

SECTION 6.9- BRAMPTON HYDRO COMMISSION

SUBSECTION 6.9.1. - Once a state of emergency is declared in the City of Brampton, the Brampton Hydro Commission will be responsible for and perform the following duties as directed by the Head of Council or his/her designate.

- 6.9.1.1. - De-energize any fallen or unsafe live wires.
- 6.9.1.2. - Access the areas to be completely isolated from electric power so that other agencies can work safely.
- 6.9.1.3. - Restore power supply to as much of the City and to as many customers as possible, keeping in mind emergency services such as hospital, Police Headquarters, Fire Headquarters, radio and television stations.
- 6.9.1.4. - Keep other emergency departments advised of safe working areas.
- 6.9.1.5. - Provide emergency power hook ups for emergency agencies where required.

SECTION 6.10- EMERGENCY SITE MANAGER

SUBSECTION 6.10.1. - APPOINTMENT

- 6.10.1.1** - The Emergency Site Manager will be appointed by the Municipal Control Group from one of the lead agencies involved in the specific type of emergency. Examples might be fire incident which would have Fire Department management and evacuation which obviously would have Police Department management. When activating the Municipal Control Group and there is enough information to determine the lead agency for the type of emergency, then the Emergency Site Manager should be appointed and later confirmed by the Municipal Control Group.
- 6.10.1.2.** - Once appointed to the position of Emergency Site Manager, the individual WILL NO LONGER be responsible for the operations or command that he is used to on his own agency.
- 6.10.1.3.** - The selection of the Emergency Site Manager will take into consideration the availability of the individual and the approval of his agency, the training and field experience that the individual has had, the knowledge he has of various responding agencies, the responsibilities he has had and the resources with which he is familiar.

SUBSECTION 6.10.2. - AUTHORITY

- 6.10.2.1.-** The Emergency Site Manager, upon appointment by the Municipal Control Group, has the AUTHORITY to call meetings of the responding agency commanders for information-sharing, establishing objectives in the site management, prioritizing limited resources where applicable, mediate conflicts between representatives of various agencies and contact the Senior Municipal Official at the Emergency Operations Control Centre should he be unable to resolve these matters.
- 6.10.2.2.** - He should also request assistance from any responding agencies for communications and other emergency site management tools.

SUBSECTION 6.10.3. - RESPONSIBILITIES: The Emergency Site Manager, in conjunction with the responding agency commanders and supervisors, is responsible for ensuring the following

- 6.10.3.1. - That priorities, tasks and tactics have been established to contain the problem.
- 6.10.3.2. - Ensure that responding agencies are aware of human and material resources that are available to mitigate the emergency.
- 6.10.3.3. - Ensure agencies address the needs of their staff with regards to stress, fatigue, food, shelter and relief.
- 6.10.3.4. - Maintain a communication link with the Senior Municipal Official at the Emergency Operations Control Centre for the flow of accurate information and assistance in management of the emergency.
- 6.10.3.5. - Ensure that responding agencies meet to update, exchange information and reevaluate on a regular basis.
- 6.10.3.6. - Monitor the operation of the site management and make suggestions where appropriate.
- 6.10.3.7. - Exercise foresight as to future events in the management of the emergency such as resource requirements, weather, lighting, etc.
- 6.10.3.8. - Understand laws and policies at all levels that must be taken into consideration during the management or recovery of the emergency.
- 6.10.3.9. - Where possible, conserve resources should the emergency heighten or lengthen in time, understanding that outside the emergency area, the Municipal Control Group is managing the day-to-day operation of our community.

This page left intentionally blank.

PART 7 - MEDIA AND PUBLIC INFORMATION

SECTION 7.1 - INTRODUCTION

SUBSECTION 7.1.1. - Upon implementation of this emergency plan, it will be very important to co-ordinate the release of accurate information to the news media, issue authoritative instructions to the public, and respond to or redirect individual requests or make reports on information concerning any aspect of the emergency. In order to fulfil these functions during an emergency, the following positions will have to be established.

- 7.1.1.1. - MEDIA CO-ORDINATOR ON-SITE - There will have to be an on-scene media co-ordinator and he will only be appointed by the Emergency Site Manager. This is very important appointment and discussions should take place between the Emergency Site Manager and the MCG on this appointment.
- 7.1.1.2. - MEDIA CO-ORDINATOR IN THE MCG - An experienced media and public relations employee of the municipality will be instructed to report to the Senior Municipal Official and the MCG and will assume the role of official media co-ordinator at the emergency operations control centre. This person will assume the major position of releasing information.
- 7.1.1.3. - CITIZEN INQUIRY SUPERVISOR - The Municipal clerk or his delegate will assume the role of Citizen Inquiry Supervisor during the emergency. This again is a very important position and will require a substantial number of clerical staff.
- 7.1.1.4 LOCATION OF MEDIA CO-ORDINATORS - Depending on the full scope of the emergency, there will possibly be a need to establish two media information centres. One will be near the scene for the on-scene media co-ordinator, and the other will be near the emergency operations control centre. In some cases, a joint media information centre may be desirable. The citizen inquiry work area should also be located at or near the MCG media information centre.

SECTION 7.2 - ON-SCENE MEDIA CO-ORDINATOR

SUBSECTION 7.2.1. - The On-scene Media Co-Ordinator will be appointed by the Emergency Site Manager and will be responsible for carrying out various tasks, some of which are noted below. They will establish and co-ordinate an on-scene media information centre in a safe appropriate location at or near the scene for all of the media and personnel to assemble. They will establish a communications link and liaise regularly with the authorized Media Co-Ordinator of the Emergency Operations Control Centre. It is extremely important to ensure that information released to the media from the on-scene media information centre is consistent with that released by the Media Co-Ordinator at the MCG media information centre.

SUBSECTION 7.2.2. - The On-site Media Co-Ordinator should redirect all inquiries regarding decisions made by the media representative at the Emergency Operations Control Centre and the emergency as a whole back to the Media Co-Ordinator at the EOCC. They should respond to inquiries from the media pertaining to the on-site scene only.

SUBSECTION 7.2.3. - It is understood that Media Information releases related to Casualties and or Criminal Activity will be released by the Peel Regional Police Force Only.

SUBSECTION 7.2.4. - The On-site Media Co-Ordinator should be able to advise the following relative to information available at the on-scene media information centre.

7.2.4.1. - Emergency Site Co-Ordinator

7.2.4.2. - Police Public Relations Officer

7.2.4.3. - Emergency Services personnel at the scene

7.2.4.4. - Media Co-Ordinator

7.2.4.5. - Media in general

7.2.4.6. - Any other appropriate personnel or agencies

SUBSECTION 7.2.5. - They should also patrol and redirect the media to the on-scene information centre, arrange where it is appropriate, to co-ordinate the media in photographic sessions at the scene and co-ordinate on-scene interviews between the emergency services personnel and the media.

SECTION 7.3 - MEDIA CO-ORDINATOR (AT THE EOCC)

SUBSECTION 7.3.1. - The MCG Media Co-Ordinator for the City of Brampton reports to the Senior Municipal Official and is directly responsible to the Municipal Control Group. As the PRIMARY media co-ordinator, he/she will establish a communications link with the on-scene media co-ordinator, the Police Public Relations Officer, the Citizen Inquiry supervisor and any other media co-ordinators as required. He/she will endeavour to ensure that all information released to the media and to the public is consistent and accurate.

SUBSECTION 7.3.2. - He/she will appoint an assistant media co-ordinator to attend the on-scene media information centre and he/she will obtain any other personnel that may be required to assist him/her. He/she will designate and co-ordinate an EOCC media information centre for members of the media to assemble for the issuance of accurate media releases and authoritative instructions which are needed to go to the public.

SUBSECTION 7.3.3. - He/she will brief the Municipal Control Group on how the media information centre will be set up and will be involved in the selection of the appropriate spokesperson to provide statements to the media.

SUBSECTION 7.3.4. - He/she will liaise regularly with the Municipal Control Group to obtain the appropriate information for media releases and will co-ordinate individual interviews and organize press conferences.

SUBSECTION 7.3.5. - He/she will establish a telephone listing for media inquiries and ensure that the following are advised accordingly:

- 7.3.5.1. - Media
- 7.3.5.2. - Municipal Control Group
- 7.3.5.3. - Switchboards
- 7.3.5.4. - On-Scene Media Co-Ordinators
- 7.3.5.5. - Assistant Media Co-Ordinator
- 7.3.5.6. - Police Public Relations Officer
- 7.3.5.7. - Municipal Citizens Inquiry Supervisor
- 7.3.5.8. - Any other appropriate person, agencies or business that may be required in that particular emergency.

SUBSECTION 7.3.6. - Further, he/she will provide direction and regular updates to the Citizen Inquiry Supervisor to ensure that the most accurate and up-to-date information is disseminated to the public. They will ensure that any media release is approved by the City Administrator prior to dissemination and distribution of hard copies to the MCG media information centre, the Municipal Control Group, the Citizen Inquiry Supervisor and other key persons handling major inquiries from the media and the public.

SUBSECTION 7.3.7. - They will also monitor news coverage and will correct any erroneous information if possible. They will maintain copies of all media releases and newspaper articles pertaining to the emergency.

SECTION 7.4 - CITIZEN INQUIRY SUPERVISOR

SUBSECTION 7.4.1. - The Citizen Inquiry Supervisor is responsible for the automatic establishment of a citizen inquiry service and this will include the appointment of personnel and the designation of citizen inquiry telephone lines at the Administration Building or at other buildings as may be required. Where possible, the citizen inquiry service should be located at or near the Emergency Operations Control Media Information Centre.

SUBSECTION 7.4.2. - In addition, the Citizen Inquiry Supervisor should inform the media co-ordinator at the EOCC Media Information Centre of the establishment of the inquiry service and give him/her the designated telephone numbers. He/she should also inform the affected emergency services along the same lines.

SUBSECTION 7.4.3. - It is very important the Citizen Inquiry Supervisor works very closely with the Media Co-Ordinator to obtain current information on the emergency.

SUBSECTION 7.4.4. - DUTIES OF THE CITIZEN INQUIRY SUPERVISOR

- 7.4.4.1.** - Responding to and redirecting inquires and reports from the public based on information from the Media Co-Ordinator. Such information may be related to school closings, access routes or the location of evacuation and reception centres.
- 7.4.4.2.** - Responding to and redirecting inquires pertaining to the investigation of the emergency. Those inquiries about matters of personnel involved with or affected by the emergency must be undertaken. There will be further response and redirection required pertaining to persons who may be located in evacuation centres. This information should be obtained through the Social Services Department and/or the Red Cross Branch emergency services chairperson at the local Red Cross Headquarters.
- 7.4.4.3.** - There will be a substantial amount of clerical staff required for this job and they should be provided for in the plan of the City Clerk.

PART 8 - REQUEST FOR REGIONAL / PROVINCIAL / FEDERAL ASSISTANCE

SECTION 8.1 - REGION OF PEEL ASSISTANCE

SUBSECTION 8.1.1. - If locally available resources are insufficient to meet emergency requirements, then assistance may be requested from the Region of Peel. Such requests should normally be directed through the Region of Peel in accordance with the Region of Peel's Emergency Measures Plan. NOTE: The declaration of a Regional Emergency is not required to access Region of Peel Emergency Assistance.

SECTION 8.2 - PROVINCIAL ASSISTANCE

SUBSECTION 8.2.1. - If Locally available resources, including those which might be available from bordering Municipalities and/or Regional sources, are insufficient to meet emergency requirements, then assistance may be requested from the Province. Such requests should normally be directed through area/region/district offices of the Provincial Ministry/Agency who normally provide services in the local area. These Agency offices are listed in subsection 8.2.2.

SUBSECTION 8.2.2. - PROVINCIAL MINISTRY/AGENCY

- (a) Ontario Provincial Police
Telephone #: 584-2241

- (b) Environment and Releases into the Atmosphere
Telephone #: 1-800-268-6060
or
Telephone #: 965-9619

- (c) Credit Valley Conservation Authority
Telephone #: 670-1615
Emergency #: 416-254-5544
Pager #: 892276

- (d) Ministry of Transportation of Ontario
Telephone #: 235-2771

- (e) Community and Social Services
Telephone #: 897-3100

Ministry/Agency offices have responsibility for informing their headquarters for arranging types and levels of assistance beyond local capabilities.

SUBSECTION 8.2.3. - Alternatively, and especially in the case of severe or wide-spread emergencies, Municipalities may wish to notify the Provincial Government and obtain assistance by telephoning the local Ontario Provincial Police detachment or by calling directly to the Duty Officer at the Ontario Provincial Police General Headquarters in Toronto, Telephone number (416) 965-5751. The Ontario Provincial Police Duty Officer will thereafter assume responsibility for notifying the appropriate Ministry(s).

SECTION 8.3 - FEDERAL ASSISTANCE

SUBSECTION 8.3.1. - The Same procedure should be followed if assistance is required from the Federal Government, including Assistance from the Canadian Armed Forces. Requests for this assistance should be made through Emergency Planning Ontario.

SUBSECTION 6.3.2. - The Coordinator of Emergency Planning for Ontario, Under the direction of the Solicitor General, is responsible for monitoring coordinating and assisting in the formulation and implementation of emergency plans made by the Provincial Government bodies and for ensuring that such plans are coordinated insofar as possible with emergency plans of Municipalities and the Government of Canada. The Coordinator of Emergency Planning of Ontario can be contacted directly by Telephone (416) 965-6932 or 965-6708 for routine enquiries. In an emergency, the Attorney General can be contacted by Telephone at (416) 326-4000 or through the Duty Officer at the Ontario Provincial Police General Headquarters at (416) 965-5751.

Appendix V

Vital Services Directory

Pearson International Airport

General Manager: 676-3010 (TELEPHONE)
Duty Manager: 676-3030 (TELEPHONE)
Air Operation Control Centre: 676-3055 (TELEPHONE)
Control Tower: 676-3589 (TELEPHONE)
Weather Office: 676-3066 (TELEPHONE)
R.C.M.P. : 676-3057 (TELEPHONE)
Fire Department: 676-3032 (TELEPHONE)
Brampton Flying Club: 453-1503 (TELEPHONE)

Ambulance

Brampton: 459-3424 (TELEPHONE)
Administration: 890-8725 (TELEPHONE)

Bus Services

Brampton Transit: 453-3466/453-3467 (TELEPHONE)
Brampton Transit - Administration: 453-1741/453-1743 (TELEPHONE)
Transhelp (for disables): 890-1555 (TELEPHONE)
GO Transit: 665-0022 (TELEPHONE)

Conservation Authorities

Credit Valley: 670-1615 (TELEPHONE)
Metropolitan Toronto: 661-6600 (TELEPHONE)
Halton Region: 336-1158 (TELEPHONE)

Coroner

North Peel - Dr. Cairns: 455-1331 (TELEPHONE)
Alternate - Dr. Allin: 451-4560 (TELEPHONE)
370-0309 (PAGER)

Chemical Emergencies

Canutec: 1-800-996-6666 (TELEPHONE)

Divers and Diving Equipment

Peel Regional Police: 453-3311 (TELEPHONE)
Ontario Provincial Police: 584-2241 (TELEPHONE)
Toronto Police Marine Unit: 967-2620 (TELEPHONE)

Fire Departments

Brampton: 451-1234 (EMERGENCY)
874-2700 (BUSINESS)
874-2727 (FAX)

Mississauga: 279-2311 (EMERGENCY)
275-3800 (BUSINESS)

Dept. of Transportation - Airport: 676-3032 (EMERGENCY)

Etobicoke: 231-1111 (EMERGENCY)
233-5838 (BUSINESS)

Halton Hills: 877-3221 (EMERGENCY)
877-1133 (BUSINESS)

Toronto: 363-2133 (EMERGENCY)
363-2138 (BUSINESS)

North York: 221-3444 (EMERGENCY)
224-6168 (BUSINESS)

York: 767-3193 (EMERGENCY)
767-3195 (BUSINESS)

Fire Departments Continued

Scarborough: 438-1222 (EMERGENCY)
396-7775 (BUSINESS)

Vaughan: 832-2222 (EMERGENCY)
832-2281 (BUSINESS)

Health

Regional Health Unit: 791-9400 Ext. 215 (TELEPHONE)

Commissioner - Dr. Peter Cole: 791-9400 Ext. 215 (BUSINESS)
537-2301 (HOME)

Dr. Helena Jaczek: 1-416-895-4511 (BUSINESS)
1-416-841-6179 (HOME)

Helicopter Services

Peel Regional Police: 453-3311 (TELEPHONE)

Heliport OPP Brampton: 459-5422 (TELEPHONE)

Hospitals

Peel Memorial: 451-1710 (TELEPHONE)

Mississauga: 848-7100 (TELEPHONE)

Credit Valley: 820-2792/820-4141 (TELEPHONE)

Etobicoke General: 747-3400 (TELEPHONE)

Queensway Hospital: 259-6671 (TELEPHONE)

Hospitals Continued

Sick Children's Hospital: 597-1500 (TELEPHONE)

Poison Information: 598-5900 (TELEPHONE)
(Sick Children's Hospital)

Sunnybrook: 486-3000 (TELEPHONE)
Regional Trauma Clinic: 480-4444 (SUNNYBROOK)
480-6023 (ADMINISTRATION)

Hospitals Continued

Toronto General: 595-3111 (TELEPHONE)

Hyperbaric Chamber: 595-3111 (TELEPHONE)
(Toronto General)

Wellesley: 966-6600 (TELEPHONE)

Burn Unit (Wellesley): 926-7021 (TELEPHONE)

Hydro

Brampton Hydro: 451-6300 (TELEPHONE)

Brampton Hydro Control Room: 451-5041 (TELEPHONE)

Ontario Hydro: 1-519-941-1210 (TELEPHONE)

Public Works

Mississauga - G.S. Spencer: 896-5112 (TELEPHONE)

Caledon - Bert Moore: 584-2273 (TELEPHONE)

Halton Hills - Ted Drewlo: 873-2600 (TELEPHONE)

Peel Region-Commissioner Markle: 791-9400 (TELEPHONE)

Etobicoke - Paul Mitcham: 394-8350 (TELEPHONE)

Metro Toronto-Commissioner Floyd: 392-5555 (24 Hours) (TELEPHONE)

Newspapers

The Guardian: 454-4344 (DAY)(TELEPHONE)
454-4351 (NIGHT)(TELEPHONE)

Alternate Jill Davis: 333-6530 (TELEPHONE)

Globe and Mail: 585-5225/585-5000 (DAY) (TELEPHONE)

Toronto Star: 276-2544 (DAY) (TELEPHONE)

Toronto Sun: 947-2241/947-2211 (DAY) (TELEPHONE)

Police Departments

Regional Municipality of Peel: 453-3311 (TELEPHONE)

Regional Municipality of Halton

Regional Municipality of York

O.P. P. - Caledon East: 584-2241 (TELEPHONE)

O.P.P. - Headquarters: 965-1664 (TELEPHONE)

O.P.P. - Brampton Training Centre: 459-4193 (TELEPHONE)

Metropolitan Toronto: 361-1111 (TELEPHONE)

Radio Stations

CHFI: 864-2082 (TELEPHONE)

CFTR: 864-2030 (TELEPHONE)

CBC-CBL: 975-6200 (24 Hours) (TELEPHONE)
975-5808 (0430-2200 Hrs) (TELEPHONE)

CFRB: 924-3453 (TELEPHONE)

Radio Stations Continued

CKFM: 922-1701 (TELEPHONE)

CIAO (Multilingual) Brampton: 453-3354 (TELEPHONE)

CFNY - Brampton: 453-9124 (TELEPHONE)

Railways

GO Transit: 665-0022 (TELEPHONE)

Canadian National Dispatch: 860-2417/860-0609 (TELEPHONE)

Canadian National Operations: 860-2330 (TELEPHONE)

Canadian National Police: 860-2595 (TELEPHONE)

Canadian Pacific (24 Hr Emergency): 368-9919 (TELEPHONE)

T.E.A.P. - Transportation
Emergency Assistance Plan 1-(416)356-8310 (TELEPHONE)

Trans Canada Pipe Lines: 1-(416)832-2967 (TELEPHONE)
Gas Control Centre

Radiological Monitoring Equipment

Atomic Energy - Sheridan Park: 823-9040 (TELEPHONE)

Red Cross

Brampton - Caledon: 452-1535 (TELEPHONE)

Brampton - Caledon (24 Hours): 452-7118 (TELEPHONE)

Mississauga: 275-2864 (TELEPHONE)

Salvation Army

Brampton Citadel: 791-1085 (TELEPHONE)

School Boards

Peel Board of Education: 890-1099 (TELEPHONE)

Dufferin Peel Roman Catholic: 890-1221 (TELEPHONE)
Separate School Board

St. John's Ambulance

Brampton: 459-2440 (TELEPHONE)

Mississauga: 274-0880 (TELEPHONE)