

Reporting Categories and Description	2012	2011	% Change	Comments
<u>Library Services Per Person:</u>	\$20.27	\$21.34	-5.01%	The Library's operational efficiencies in program and service delivery coupled with population growth has resulted in the decrease .
Operating costs for libraries services per person				
<u>Library Services Per Use:</u>	\$0.87	\$0.90	-3.33%	This decrease was mainly due to efficiencies in media acquisitions and service delivery as well as growth in annual library uses. Total library uses increased from 12.43 million to 12.64 million or 1.6% in 2012 mainly driven by growth in electronic use.
Operating costs for libraries services per use.				
<u>Library Uses Per Person:</u>	23.39	23.73	-1.42%	Total library use increased by 1.6% in 2012 while the population grew 3.5%, reflecting the fact that Brampton's Public Library system continues to be one of the most widely-used municipal services in the City.
Library uses per person				
<u>Electronic Library Uses:</u>	30.70%	30.20%	1.66%	The Library continues to experience growth in

Electronic Library uses as a percentage of total library uses.				the number of people using library computer workstations, the number of times electronic databases are accessed by library users and the number of people using the enhanced "free" wireless internet. Greater accessibility to laptops, an increase in usage of downloadable e-books or e-music has resulted in slight increase in this measure.
<u>Non-Electronic Library Uses:</u>	69.30%	69.80%	-0.72%	This measure has remained consistent in spite of decrease in the in-library use of traditional library materials (books and magazines). This decrease was offset by increases in library visits and borrowing as well as increase in number of people using library workstations and/or internet connectivity.
Non-electronic uses as a percentage of total library uses.				