

Community Emergency Response Volunteer (CERV) Position Description

- 1. Assignment:** Community Emergency Response Volunteer (CERV) – CERV Program
- 2. Purpose of Assignment:** To assist the Brampton Emergency Management Office (BEMO) during a major community emergency and at various events in the City of Brampton.
- 3. Tasks:**
 - Respond and assist emergency responders when an incident occurs in your neighbourhood
 - Assist the BEMO team in educating the public in personal and family preparedness at various public education events where BEMO has an information booth such as Emergency Preparedness Week and CeleBrampton
 - Volunteer as a safety patrol member at various annual community events such as Canada Day, Santa Claus Parade, Christmas Tree Lighting Ceremony and New Year's Eve celebrations
 - Attend periodic training or information session
 - Attend and participate in general meetings of the Brampton CERV
 - Perform other tasks as required
- 4. Time Commitment:** Attend a minimum of two general meetings and also volunteer at four events for the year. Failure to meet these time commitments will result in removal from the Active CERV list and placed on the In-Active list.
- 5. Requirements:**
 - Minimum of 18 years of age
 - Resides, work, or schooled in Brampton
 - Team player able to get along with fellow volunteers and staff
 - Excellent customer service and communication skills
 - Successful police record search
 - First Aid certification is an asset.
- 6. Training and Skills Development:** You must participate in a City of Brampton Orientation Session before being accepted into the 8 weeks of CERV training session which run once a week during evenings.

Before you can become a full-fledged CERV member you will be a CERV in Training where you will work with a seasoned CERV at events for a minimum of one year. The training includes: Personal and Family Preparedness, Assessing risks in the community, Disaster Medical Operations, Triage, Incident Management System (IMS), Conflict Management, Critical Incident Stress Management, Understanding the Brampton Emergency Response Plan, and Overview of agencies that assist during a crisis.

7. **Supervision:** You will report to the CERV Coordinator (Roland Daley – Office: 905-874-3511, Cell: 416-795-0695, Email: roland.daley@brampton.ca) or any BEMO staff.
8. **Working Conditions:** Indoor and outdoor conditions depending on the community event.
9. **Uniform Requirements:** CERV will be required to wear their standard issued Red Polo T-Shirt or CERV reflective vest. CERV will also be issued hats and ID card which are provided free of cost.
10. **Benefits:** The benefits of this position are:
 - Great experience for anyone interested in a Safety or Emergency Management related field
 - Experience gained working with first responders and emergency management professionals
 - Volunteer hours
 - Opportunity to serve your community
 - Career development
 - Opportunity to learn new skills
 - Demonstrated commitment to future employers